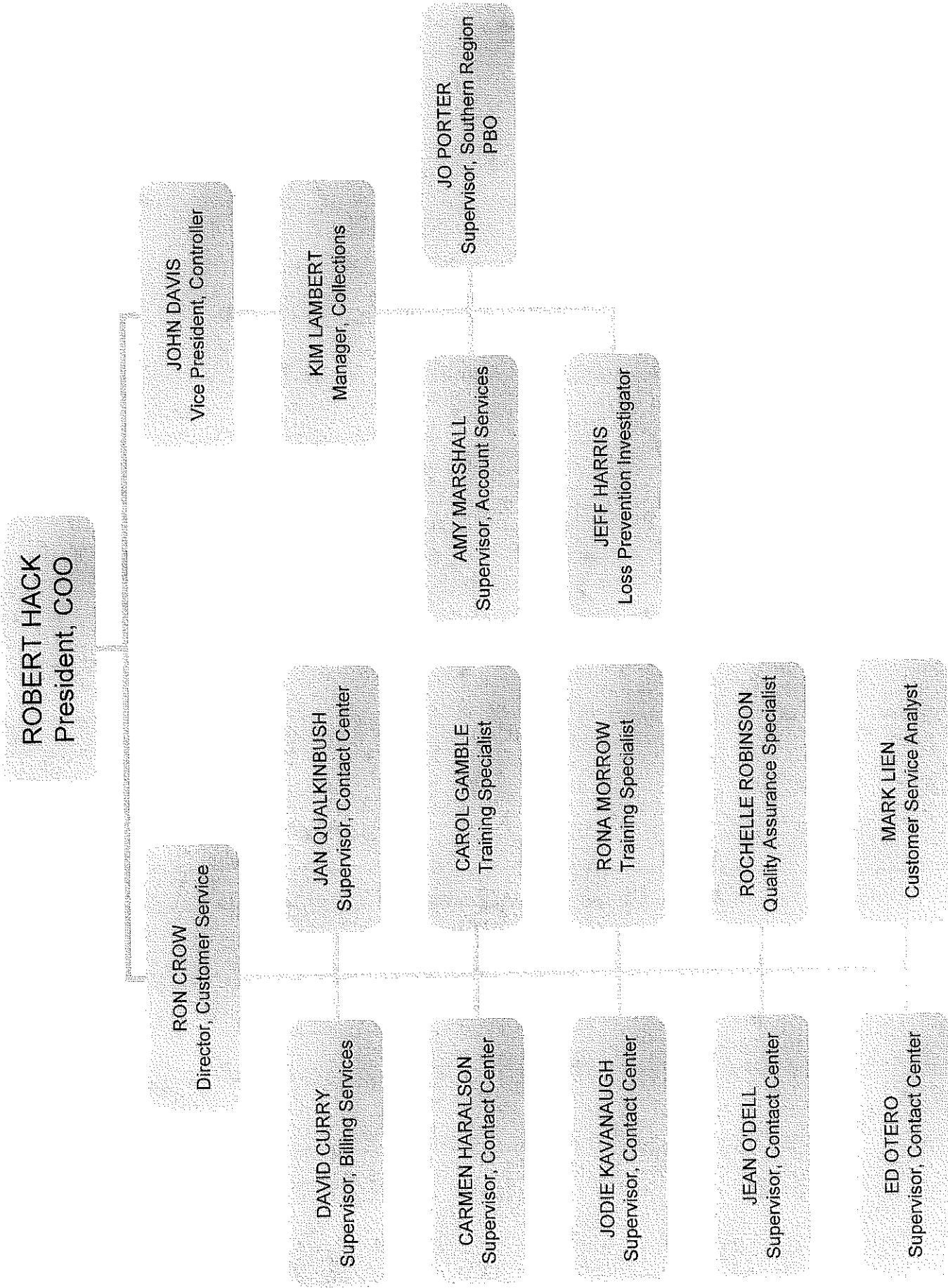


Customer Service Organization Chart



Customer Service Staffing

Missouri Gas Energy
Customer Service Staff
January - March 2006

	December Full Time	December Part Time	Term/Resign/New FT PT	January Full Time	January Part Time	Term/Resign/New FT PT	February Full Time	February Part Time	Term/Resign/New FT PT	March Full Time	March Part Time
Director	1			1			1			1	
Manager	1			1			1			1	
Supervisor	6			6			6			6	
Administrative Assistant											
Analyst	1			1			1			1	
Trainer	2			2			2			2	
Quality Assurance											
Loss Prevention Investigator	1			1			1			1	
Contact Center	40	21	-1	39	21	-2	37	21		37	21
Training Class									8	8	
Billing Services	12	2		12	2	-1	11	2		11	2
Account Services	19			19		-1	18			18	
Seasonal Employees											
PBO Joplin	4			4			4			4	
PBO Monett	2			2			2			2	
PBO St. Joseph											
TOTAL	89	23	-1 0	88	23	-4 0	84	23	8 0	92	23
GRAND TOTAL	112	111	-1 -4	111	107	8 8	107	115			

Missouri Gas Energy
Customer Service Staff
April - June 2006

	March Full Time	March Part Time	Term/Resign/New FT PT	April Full Time	April Part Time	Term/Resign/New FT PT	May Full Time	May Part Time	Term/Resign/New FT PT	June Full Time	June Part Time
Director	1			1			1			1	
Manager	1			1			1			1	
Supervisor	6			6			6			6	
Administrative Assistant			1	1		-1	1			1	
Analyst	1			1			2			2	
Trainer	2			2						1	
Quality Assurance							1			1	
Loss Prevention Investigator	1			1			37	20		41	20
Contact Center	37	21	-1	37	20		8		-7	1	
Training Class	8			8			11	2	1	12	2
Billing Services	11	2		11	2		18		-1	17	
Account Services	18			18							
Seasonal Employees							4			4	
PBO Joplin	4			4			2			2	
PBO Monett	2			2							
PBO St. Joseph											
TOTAL	92	23	1 1 -1	93	22	-1	92	22	-1	90	22
GRAND TOTAL	115	115	0	115	115	-1	114	114	-3	112	112

Missouri Gas Energy
Customer Service Staff
July 2006 - September 2006

	June Full Time	June Part Time	Term/Resign/New FT PT	July Full Time	July Part Time	Term/Resign/New FT PT	August Full Time	August Part Time	Term/Resign/New FT PT	September Full Time	September Part Time
Director	1			1			1			1	
Manager	1			1			1			1	
Supervisor	7		1	8			8			8	
Administrative Assistant											
Analyst	2			2			2			2	
Trainer	1			1			1			1	
Quality Assurance	1			1			1			1	
Loss Prevention Investigator	41	20	3	44	19	-1	44	19	-3	41	19
Contact Center	1		7	8			7		-1	6	
Training Class	11	2	0	11	2		11	2	1	12	2
Billing Services	18		-2	16			16		2	18	
Account Services											
Seasonal Employees	4			4			4			4	
PBO Joplin	2			2			2			2	
PBO Monett											
PBO St. Joseph											
TOTAL	90	22	9	99	21	-1	98	21	-2	97	21
GRAND TOTAL	112		8	120		-1	119		-2	118	

Missouri Gas Energy
Customer Service Staff
October 2006 - December 2006

	September Full Time	September Part Time	Term/Resign/New FT PT	October Full Time	October Part Time	Term/Resign/New FT PT	November Full Time	November Part Time	Term/Resign/New FT PT	December Full Time	December Part Time
Director	1			1			1			1	
Manager	1			1			1			1	
Supervisor	8			8			8			8	
Administrative Assistant											
Analyst							1			1	
Trainer	2			2			2			2	
Quality Assurance	1			1			1			1	
Loss Prevention Investigator	1			1			1			1	
Contact Center	41	19	5	41	24		41	24		41	24
Training Class	6		-6								
Billing Services	12	2		12	2		12	2		12	2
Account Services	18			18			18			18	
Seasonal Employees											
PBO Joplin	4			4			4			4	
PBO Monett	2			2			2			2	
PBO St. Joseph											
TOTAL	97	21	-6	91	26	1	92	26	1	92	26
GRAND TOTAL	118		-1	117		1	118		0	118	

Number of Estimated Bills
(Including consecutive estimates)

ESTIMATED METER SUMMARY FOR JANUARY-06

RE: SOUTHERN REGION		1 month	2 months	3 months	4 months	5 months	6 months	7 months	8 months	9+ months	Grand Total
Location:											
JOPLIN, MO		1									1
MONETT, MO											0
Region Total:		1	0	0	0	0	0	0	0	0	1
YEAR-TO-DATE TOTALS		1									1
RE: KANSAS CITY REGION		1 month	2 months	3 months	4 months	5 months	6 months	7 months	8 months	9+ months	Grand Total
Location:											
INDEPENDENCE, MO											0
WARRENSBURG, MO											0
KANSAS CITY, MO		7	1				1				9
LEE'S SUMMIT, MO		1									1
ST. JOSEPH, MO											0
KANSAS CITY NORTH		1									1
Region total:		9	1	0	0	0	0	1	0	0	11
YEAR-TO-DATE TOTALS		9	1	0	0	0	0	1	0	0	11

ESTIMATED METER SUMMARY FOR FEBRUARY-06

RE: SOUTHERN REGION	1 month	2 months	3 months	4 months	5 months	6 months	7 months	8 months	9+ months	Grand Total
Location:										
JOPLIN, MO	3									3
MONETT, MO										0
Region Total:	3	0	0	0	0	0	0	0	0	3
YEAR-TO-DATE TOTALS	4	0	0	0	0	0	0	0	0	4
RE: KANSAS CITY REGION	1 month	2 months	3 months	4 months	5 months	6 months	7 months	8 months	9+ months	Grand Total
Location:										
INDEPENDENCE, MO										0
WARRENSBURG, MO										0
KANSAS CITY, MO	7									7
LEE'S SUMMIT, MO										0
ST. JOSEPH, MO										0
KANSAS CITY NORTH										0
Region total:	7	0	0	0	0	0	0	0	0	7
YEAR-TO-DATE TOTALS	16	1	0	0	0	0	1	0	0	18

ESTIMATED METER SUMMARY FOR

MARCH-06

RE: SOUTHERN REGION	1 month	2 months	3 months	4 months	5 months	6 months	7 months	8 months	9+ months	Grand Total
Location:										
JOPLIN, MO										0
MONETT, MO										0
Region Total:										
	0	0	0	0	0	0	0	0	0	0
YEAR-TO-DATE TOTALS	4	0	0	0	0	0	0	0	0	4
RE: KANSAS CITY REGION										
Location:										
INDEPENDENCE, MO										0
WARRENSBURG, MO										0
KANSAS CITY, MO	5									5
LEE'S SUMMIT, MO	1									1
ST. JOSEPH, MO										0
KANSAS CITY NORTH	3									3
Region total:										
	9	0	0	0	0	0	0	0	0	9
YEAR-TO-DATE TOTALS	25	1	0	0	0	0	1	0	0	27

ESTIMATED METER SUMMARY FOR

APRIL-06

RE: SOUTHERN REGION	1 month	2 months	3 months	4 months	5 months	6 months	7 months	8 months	9+ months	Grand Total
Location:										
JOPLIN, MO	1									1
MONETT, MO										0
Region Total:										
YEAR-TO-DATE TOTALS	5	0	0	0	0	0	0	0	0	5
RE: KANSAS CITY REGION	1 month	2 months	3 months	4 months	5 months	6 months	7 months	8 months	9+ months	Grand Total
Location:										
INDEPENDENCE, MO										0
WARRENSBURG, MO										0
KANSAS CITY, MO	10									10
LEE'S SUMMIT, MO	3									3
ST. JOSEPH, MO										0
KANSAS CITY NORTH	1									1
Region total:										
YEAR-TO-DATE TOTALS	39	1	0	0	0	0	1	0	0	41

ESTIMATED METER SUMMARY FOR

MAY-06

RE: SOUTHERN REGION	1 month	2 months	3 months	4 months	5 months	6 months	7 months	8 months	9+ months	Grand Total
Location:										
JOPLIN, MO	1									1
MONETT, MO										0
Region Total:										
	1	0	0	0	0	0	0	0	0	1
YEAR-TO-DATE TOTALS	6	0	0	0	0	0	0	0	0	6
RE: KANSAS CITY REGION	1 month	2 months	3 months	4 months	5 months	6 months	7 months	8 months	9+ months	Grand Total
Location:										
INDEPENDENCE, MO										0
WARRENSBURG, MO										0
KANSAS CITY, MO	10									10
LEE'S SUMMIT, MO	2									2
ST. JOSEPH, MO	5									5
KANSAS CITY NORTH										0
Region total:										
	17	0	0	0	0	0	0	0	0	17
YEAR-TO-DATE TOTALS	56	1	0	0	0	0	1	0	0	58

ESTIMATED METER SUMMARY FOR JUNE-06

RE: SOUTHERN REGION	1 month	2 months	3 months	4 months	5 months	6 months	7 months	8 months	9+ months	Grand Total
Location:										
JOPLIN, MO										0
MONETT, MO										0
Region Total:	0	0	0	0	0	0	0	0	0	0
YEAR-TO-DATE TOTALS	6	0	0	0	0	0	0	0	0	6
RE: KANSAS CITY REGION	1 month	2 months	3 months	4 months	5 months	6 months	7 months	8 months	9+ months	Grand Total
Location:										
INDEPENDENCE, MO										0
WARRENSBURG, MO										0
KANSAS CITY, MO	10	1								11
LEE'S SUMMIT, MO										0
ST. JOSEPH, MO										0
KANSAS CITY NORTH	8									8
Region total:	18	1	0	0	0	0	0	0	0	19
YEAR-TO-DATE TOTALS	74	2	0	0	0	1	0	0	0	77

ESTIMATED METER SUMMARY FOR July-06

RE: SOUTHERN REGION	1 month	2 months	3 months	4 months	5 months	6 months	7 months	8 months	9+ months	Grand Total
Location:										
JOPLIN, MO	1									1
MONETT, MO										0
Region Total:	1	0	0	0	0	0	0	0	0	1
YEAR-TO-DATE TOTALS	7	0	0	0	0	0	0	0	0	7
RE: KANSAS CITY REGION	1 month	2 months	3 months	4 months	5 months	6 months	7 months	8 months	9+ months	Grand Total
Location:										
INDEPENDENCE, MO										0
WARRENSBURG, MO										0
KANSAS CITY, MO	21									21
LEE'S SUMMIT, MO	4									4
ST. JOSEPH, MO										0
KANSAS CITY NORTH	6									6
Region total:	31	0	0	0	0	0	0	0	0	31
YEAR-TO-DATE TOTALS	105	2	0	0	0	0	1	0	0	108

ESTIMATED METER SUMMARY FOR

Aug-06

RE: SOUTHERN REGION		1 month	2 months	3 months	4 months	5 months	6 months	7 months	8 months	9+ months	Grand Total
Location:											
	JOPLIN, MO	1									1
	MONETT, MO										0
Region Total:		1	0	0	0	0	0	0	0	0	1
YEAR-TO-DATE TOTALS		8	0	0	0	0	0	0	0	0	8
RE: KANSAS CITY REGION		1 month	2 months	3 months	4 months	5 months	6 months	7 months	8 months	9+ months	Grand Total
Location:											
	INDEPENDENCE, MO										0
	WARRENSBURG, MO										0
	KANSAS CITY, MO	194									194
	LEE'S SUMMIT, MO	49									49
	ST. JOSEPH, MO										0
	KANSAS CITY NORTH	10									10
Region total:		253	0	0	0	0	0	0	0	0	253
YEAR-TO-DATE TOTALS		358	2	0	0	0	0	1	0	0	361

ESTIMATED METER SUMMARY FOR

Sep-06

RE: SOUTHERN REGION	1 month	2 months	3 months	4 months	5 months	6 months	7 months	8 months	9+ months	Grand Total
Location:										
JOPLIN, MO	2									2
MONETT, MO										0
Region Total:	2	0	0	0	0	0	0	0	0	2
YEAR-TO-DATE TOTALS	10	0	0	0	0	0	0	0	0	10
RE: KANSAS CITY REGION	1 month	2 months	3 months	4 months	5 months	6 months	7 months	8 months	9+ months	Grand Total
Location:										
INDEPENDENCE, MO										0
WARRENSBURG, MO										0
KANSAS CITY, MO	37	3	1							41
LEE'S SUMMIT, MO	9									9
ST. JOSEPH, MO										0
KANSAS CITY NORTH	7									7
Region total:	53	3	1	0	0	0	0	0	0	57
YEAR-TO-DATE TOTALS	411	5	1	0	0	0	1	0	0	418

ESTIMATED METER SUMMARY FOR

Oct-06

RE: SOUTHERN REGION		1 month	2 months	3 months	4 months	5 months	6 months	7 months	8 months	9+ months	Grand Total
Location:											
JOPLIN, MO		1									1
MONETT, MO											0
Region Total:		1	0	0	0	0	0	0	0	0	1
YEAR-TO-DATE TOTALS		11	0	0	0	0	0	0	0	0	11
RE: KANSAS CITY REGION		1 month	2 months	3 months	4 months	5 months	6 months	7 months	8 months	9+ months	Grand Total
Location:											
INDEPENDENCE, MO											0
WARRENSBURG, MO											0
KANSAS CITY, MO		12		1							13
LEE'S SUMMIT, MO		6									6
ST. JOSEPH, MO		4									4
KANSAS CITY NORTH											0
Region total:		22	0	1	0	0	0	0	0	0	23
YEAR-TO-DATE TOTALS		433	5	2	0	0	0	1	0	0	441

ESTIMATED METER SUMMARY FOR

NOV-06

RE: SOUTHERN REGION		1 month	2 months	3 months	4 months	5 months	6 months	7 months	8 months	9+ months	Grand Total
Location:											
JOPLIN, MO											0
MONETT, MO											0
											0
Region Total:											0
YEAR-TO-DATE TOTALS		11	0	0	0	0	0	0	0	0	11
RE: KANSAS CITY REGION		1 month	2 months	3 months	4 months	5 months	6 months	7 months	8 months	9+ months	Grand Total
Location:											
INDEPENDENCE, MO											0
WARRENSBURG, MO											0
KANSAS CITY, MO		12			1						13
LEE'S SUMMIT, MO		10									10
ST. JOSEPH, MO											0
KANSAS CITY NORTH		14									14
Region total:		36	0	0	1	0	0	0	0	0	37
YEAR-TO-DATE TOTALS		469	5	2	1	0	1	0	0	0	478

ESTIMATED METER SUMMARY FOR DEC-06

RE: SOUTHERN REGION	1 month	2 months	3 months	4 months	5 months	6 months	7 months	8 months	9+ months	Grand Total
Location:										
JOPLIN, MO	1									1
MONETT, MO										0
Region Total:										
	1	0	0	0	0	0	0	0	0	1
YEAR-TO-DATE TOTALS	12	0	0	0	0	0	0	0	0	12
RE: KANSAS CITY REGION										
Location:										
INDEPENDENCE, MO										0
WARRENSBURG, MO										0
KANSAS CITY, MO	15									15
LEE'S SUMMIT, MO										0
ST. JOSEPH, MO										0
KANSAS CITY NORTH	4									4
Region total:										
	19	0	0	0	0	0	0	0	0	19
YEAR-TO-DATE TOTALS	488	5	2	1	0	1	0	0	0	497

List of Customer Pay Station Locations

MGE AGENT AGREEMENTS

MGE AGENTS AS OF 11/15/06

Agent #	Billor ID #	Store Name	Address	City	State	Zip	Phone	Hours	Tender Type
2	9471	DRYDEN DRUG	401 MAIN	BELTON	MO	64012	816-331-4747	M-F 8:30-6:00 SAT 8:30-3:00 SUN 10-2	ALL
3	9481	HYVEE	601 SOUTHWEST US HWY 40	BLUE SPRINGS	MO	64014	816-224-4288	M-S 7-10 SU 7-9 M-F 9-4:30	ALL
16	9541	GAZEBO BROWN FLORAL	113 S MARIETTA	EXCELSIOR SPRINGS	MO	64024	816-630-2261	M-F 9-7 Sat 9-6 Sat 9-12:00	ALL
30	9671	ACE AMERICA CASH EXPRESS	6303 MAIN ST	GRANDVIEW	MO	64030	816-763-6669	M-F 9-7 Sat 9-6 M-F 8-5	ALL
1	00001	CITY OF INDEPENDENCE	11610 E TRUMAN RD	INDEPENDENCE	MO	64050	816-325-7913	M-F 9-5	ALL
20	8061	WATT DRUG	11724 E 23RD ST	INDEPENDENCE	MO	64050	816-461-8844	M-F 9-5	ALL
36	H706	CHIT CHAT WIRELESS	1310 W 23RD ST S	INDEPENDENCE	MO	64052	816-836-0572	M-F 9-7 Sat 9-5 M-F 10-7 Sat 9-5	CASH ONLY
41	H715	RING RING	10503 E US 24 HWY	INDEPENDENCE	MO	64053	816-254-2700	Sun 12-4	CASH ONLY
13	9491	HY-VEE	1525 E 23RD ST S	INDEPENDENCE	MO	64055	816-836-1177	M-S 7-10 SU 7-9	ALL
35	H705	CHIT CHAT WIRELESS	2806 S NOLAND RD	INDEPENDENCE	MO	64055	816-836-1200	M-F 9-7 Sat 9-5	CASH ONLY
37	H710	NATIONAL WIRELESS	13700 US 40 HWY	INDEPENDENCE	MO	64055	210-508-8880	M-F 10-7 Sat 10-6	CASH ONLY
6	9011 / 9012	APPLE MARKET	12715 E 47th	KANSAS CITY	MO	64068	816-931-7153	7:00-7:00	ALL
22	9551	HY-VEE	1332 KANSAS ST.	LIBERTY	MO	64068	816-792-3210	M-S 6-9 SU 7-9	ALL
11	9171	B-Low COUNTRY MART	410 E. YOUNG	WARRENSBURG	MO	64093	680-429-1188	7:00-8:00	ALL
19	9601	MONEY EXPRESS	3800 BROADWAY	KANSAS CITY	MO	64111	816-471-2274	24 hrs/7 days	ALL
18	H512	POSTAL X-PRESS	4357 NE CHOUTEAU	KANSAS CITY	MO	64117	816-452-7678	M-Th 9-6 Fri 9-5 Sat 10-3	ALL
14	9501	HY-VEE	207 NE ENGLEWOOD	KANSAS CITY	MO	64118	816-454-4776	M-S 7-10 SU 7-9	ALL
38	H711	NATIONAL WIRELESS	5106 NE ANTIOCH RD	KANSAS CITY	MO	64119	210-508-8880	M-F 10-7 Sat 10-6	CASH ONLY
17	9581	THE CASH BOX	2532 INDEPENDENCE AVE	KANSAS CITY	MO	64124	816-241-2900	M-F 9-5:30 S 10-4:30	ALL
21	9531	AVENUE PAVN	2706 INDEPENDENCE AVE	KANSAS CITY	MO	64124	816-483-6767	M-S 10:30-6:00	ALL
29	9661	ACE AMERICA CASH EXPRESS	4519 INDEPENDENCE AVE	KCMO	MO	64124	816-241-9661	M-F 9-7 Sat 9-6	ALL
40	H715	RING RING	3039 PROSPECT AVE	KANSAS CITY	MO	64128	816-923-7300	M-F 10-7 Sat 9-5 Sun 12-4	CASH ONLY
23	9681	HIS & HER'S SPORTS GALLERY	222 E. THIRD ST.	CAMERON	MO	64429	816-632-8484	M-F 9-5 Sat 9-12	ALL
34	00005	BRANCH 159 UNITED MISSOURI BANK	501 W MAIN	SAVANNAH	MO	64485	816-324-3113	M-Th 9-5 F 9-6	ALL
33	00004	BRANCH 153 UNITED MISSOURI BANK	2501 FREDRICK	ST. JOSEPH	MO	64501	816-233-8284	M-Th 9-5 F 9-6	ALL
31	00002	BRANCH 151 UNITED MISSOURI BANK	1129 S. 10TH ST	ST. JOSEPH	MO	64503	816-233-8284	M-Th 9-5 F 9-6	ALL
28	9711	F903 SACK N' SAVE	4913 LAKE AVE	ST. JOSEPH	MO	64504	816-238-4753	M-Sat 8:00-8:30	ALL
25	9641	SPEEDY'S #1	4007 FREDERICK BLVD	ST. JOSEPH	MO	64506	816-364-1751	24 hours	ALL
26	9651	SPEEDY'S #7	2221-A N BELT HWY	ST. JOSEPH	MO	64506	816-671-9491	till midnight	ALL
27	9701	KOVAC'S	2202 FREDERICK BLVD	ST. JOSEPH	MO	64506	816-364-2439	M-F 8-9 Sat 8-8:30	ALL
24	9631	SPEEDY'S #3	1011 S. BELT HWY	ST. JOSEPH	MO	64507	816-232-7119	24 hours	ALL
32	00003	BRANCH 152 UNITED MISSOURI BANK	3601 MITCHELL	ST. JOSEPH	MO	64507	816-233-8284	M-Th 9-5 F 9-6	ALL
4	9161	WOODS SUPERMARKET	1305 S. STATE HWY 32	EL DORADO SPRINGS	MO	64744	417-876-2831	M-F 6:30-9:00	ALL
5	9291	SMITTY'S PRICE CUTTER #57	1850 MAIDEN LANE	JOPLIN	MO	64801	417-626-0850	M-F 8-8:30	ALL
15	9521	PRICE CUTTER #23	1223 W CENTRAL	CARTHAGE	MO	64836	417-358-2624	M-F 7-11	ALL
7	H392	CLUB VIDEO & TANNING	1601 CLEMON DR	NEOSHO	MO	64850	417-451-6933	10:00-6:00	ALL
12	9461	PRICE CUTTER #23	1503 W MACARTHUR	WEBB CITY	MO	64870	417-673-6300	8:00-8:00	ALL
8	9451	RAMEY'S PRICE CUTTER #5	2150 E. CLEVELAND	MONET	MO	65708	417-236-2800	8:00-8:00	ALL
9	9301	PRICE CUTTER	400 N. MASSEY BLVD	NIXA	MO	65714	417-725-6166	8:00-8:00	ALL
10	9441	PRICE CUTTER	1013 US HWY 60 East	REPUBLIC	MO	65738	417-732-2828	8:00-8:00	ALL
39	H712	NATIONAL WIRELESS	5736 JOHNSON DR	MISSION	KS	66202	210-508-8880	M-F 10-7 Sat 10-6	CASH ONLY

Percent of Service Appointments Kept

Missouri Gas Energy
Percent of Service Appointments Kept

2003	% Kept

April through June	88.04%
Quarter 2	88.04%

July through September	87.88%
Quarters 2 & 3	87.96%

October through December	87.71%
Quarters 2, 3 & 4	87.88%

2006	% Kept
January through March	79.86%
Quarter 1	79.86%

April through June	76.31%
Quarters 1 & 2	77.99%

July through September	80.36%
Quarters 1, 2 & 3	78.76%

October through December	83.71%
Calendar Year 2006	79.84%

2004	% Kept
January through March	89.28%
Quarter 1	89.28%

April through June	88.10%
Quarters 1 & 2	88.66%

July through September	87.99%
Quarters 1, 2 & 3	88.43%

October through December	80.70%
Calendar Year 2004	86.29%

2005	% Kept
January through March	73.88%
Quarter 1	73.88%

April through June	83.40%
Quarters 1 & 2	78.81%

July through September	81.29%
Quarters 1, 2 & 3	79.66%

October through December	85.66%
Calendar Year 2005	81.07%

**Average Response Time to
Commission-Forwarded Complaints**

Missouri Gas Energy
Average Response Time to Commission-Forwarded Complaints

2003	Answer Within 2 Business Days

April	92.00%
May	85.71%
June	83.33%
Quarter 2	86.11%

July	74.07%
August	72.73%
September	76.74%
Quarters 2 & 3	81.00%

October	79.63%
November	76.09%
December	77.42%
Quarters 2, 3 & 4	79.76%

2006	Answer Within 2 Business Days
January	92.59%
February	92.11%
March	85.29%
Quarter 1	89.90%

April	90.00%
May	89.66%
June	78.26%
Quarters 1 & 2	88.40%

July	91.30%
August	87.50%
September	88.89%
Quarters 1, 2 & 3	88.66%

October	96.88%
November	88.24%
December	93.75%
Calendar Year 2006	89.74%

2004	Answer Within 2 Business Days
January	74.19%
February	77.27%
March	75.61%
Quarter 1	75.53%

April	63.04%
May	73.91%
June	90.00%
Quarters 1 & 2	74.61%

July	62.50%
August	65.00%
September	65.52%
Quarters 1, 2 & 3	71.33%

October	67.00%
November	73.00%
December	85.00%
Calendar Year 2004	72.14%

2005	Answer Within 2 Business Days
January	91.49%
February	84.21%
March	71.05%
Quarter 1	82.93%

April	84.31%
May	80.66%
June	91.43%
Quarters 1 & 2	84.17%

July	87.10%
August	79.31%
September	83.87%
Quarters 1, 2 & 3	83.52%

October	82.86%
November	83.33%
December	92.86%
Calendar Year 2005	84.45%

**Insulation of Southern Union's MGE Operating
Division From Panhandle Business
and CrossCountry Business**

Certificate of Compliance

Certificate of Compliance

STATE OF

Pennsylvania

SS.

COUNTY OF

Hazle

Richard N. Marshall, Vice President and Treasurer for Southern Union Company, of lawful age, on his oath states that:

1. For the period January 1, 2006, through March 31, 2006:

- Panhandle Energy or any direct or indirect subsidiary of Southern Union acquiring or owning any equity interests in Panhandle were owned and operated as a separate subsidiary of Southern Union Company;
- Southern Union Company and MGE did not, directly or indirectly, allow any Panhandle debt to be recourse to them; pledge Southern Union or MGE equity as collateral or security for the debt of any Panhandle entity; give, transfer, invest, contribute or loan to any Panhandle entity, any equities or cash;
- Southern Union did not transfer to Panhandle or any subsidiary thereof, directly or indirectly, assets necessary and useful in providing service to MGE's Missouri customers;
- Southern Union did not, directly or indirectly, enter into any "make-well" agreements, or guarantee the notes, debentures, debt obligations or other securities of any Panhandle entity;
- Southern Union did not adopt, indemnify, guarantee or assume responsibility for payment of, either directly or indirectly, any of the current or future liabilities of any Panhandle entity.

2. For the period January 1, 2006, through March 31, 2006:

- CrossCountry Energy or any direct or indirect subsidiary of Southern Union acquiring or owning any equity interests in CrossCountry Energy were owned and operated as a separate subsidiary of Southern Union Company;
- Southern Union Company and MGE did not, directly or indirectly, allow any CrossCountry debt to be recourse to them; pledge Southern Union or MGE equity as collateral or security for the debt of any CrossCountry entity; give, transfer, invest, contribute or loan to any CrossCountry entity, any equities or cash;
- Southern Union did not transfer to CrossCountry or an subsidiary thereof, directly or indirectly, assets necessary and useful in providing service to MGE's Missouri customers;
- Southern Union did not, directly or indirectly, enter into any "make-well" agreements, or guarantee the notes, debentures, debt obligations or other securities of any CrossCountry entity;
- Southern Union did not adopt, indemnify, guarantee or assume responsibility for payment of, either directly or indirectly, any of the current or future liabilities of any CrossCountry entity.

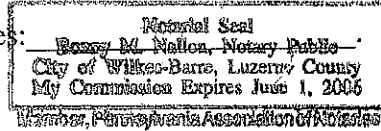
3. that he has knowledge of the matters set forth above; and that such matters are true and correct to the best of his knowledge and belief.

Richard N. Marshall
Richard N. Marshall

Subscribed and sworn this 27th day of April, 2006.

Larry M. Nallon
Notary Public

My Commission expires:



Certificate of Compliance

STATE OF

Pennsylvania

COUNTY OF

Luzerne

ss.

Richard N. Marshall, Vice President and Treasurer for Southern Union Company, of lawful age, on his oath states that:

1. For the period April 1, 2006, through June 30, 2006:

- Panhandle Energy or any direct or indirect subsidiary of Southern Union acquiring or owning any equity interests in Panhandle were owned and operated as a separate subsidiary of Southern Union Company;
- Southern Union Company and MGE did not, directly or indirectly, allow any Panhandle debt to be recourse to them; pledge Southern Union or MGE equity as collateral or security for the debt of any Panhandle entity; give, transfer, invest, contribute or loan to any Panhandle entity, any equities or cash;
- Southern Union did not transfer to Panhandle or any subsidiary thereof, directly or indirectly, assets necessary and useful in providing service to MGE's Missouri customers;
- Southern Union did not, directly or indirectly, enter into any "make-well" agreements, or guarantee the notes, debentures, debt obligations or other securities of any Panhandle entity;
- Southern Union did not adopt, indemnify, guarantee or assume responsibility for payment of, either directly or indirectly, any of the current or future liabilities of any Panhandle entity.

2. For the period April 1, 2006, through June 30, 2006:

- CrossCountry Energy or any direct or indirect subsidiary of Southern Union acquiring or owning any equity interests in CrossCountry Energy were owned and operated as a separate subsidiary of Southern Union Company;
- Southern Union Company and MGE did not, directly or indirectly, allow any CrossCountry debt to be recourse to them; pledge Southern Union or MGE equity as collateral or security for the debt of any CrossCountry entity; give, transfer, invest, contribute or loan to any CrossCountry entity, any equities or cash;
- Southern Union did not transfer to CrossCountry or an subsidiary thereof, directly or indirectly, assets necessary and useful in providing service to MGE's Missouri customers;
- Southern Union did not, directly or indirectly, enter into any "make-well" agreements, or guarantee the notes, debentures, debt obligations or other securities of any CrossCountry entity;
- Southern Union did not adopt, indemnify, guarantee or assume responsibility for payment of, either directly or indirectly, any of the current or future liabilities of any CrossCountry entity.

3. that he has knowledge of the matters set forth above; and that such matters are true and correct to the best of his knowledge and belief.

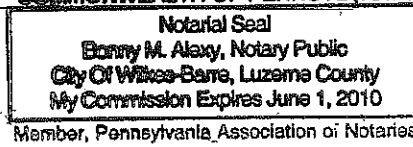
Richard N. Marshall

Richard N. Marshall

Subscribed and sworn this 24th day of July, 2006.

Bonny M. Alaxy
Notary Public

My Commission expires: COMMONWEALTH OF PENNSYLVANIA



Certificate of Compliance

STATE OF

Pennsylvania

COUNTY OF

Luzerne

ss.

Richard N. Marshall, Vice President and Treasurer for Southern Union Company, of lawful age, on his oath states that:

1. For the period July 1, 2006, through September 30, 2006:

- Panhandle Energy or any direct or indirect subsidiary of Southern Union acquiring or owning any equity interests in Panhandle were owned and operated as a separate subsidiary of Southern Union Company;
- Southern Union Company and MGE did not, directly or indirectly, allow any Panhandle debt to be recourse to them; pledge Southern Union or MGE equity as collateral or security for the debt of any Panhandle entity; give, transfer, invest, contribute or loan to any Panhandle entity, any equities or cash;
- Southern Union did not transfer to Panhandle or any subsidiary thereof, directly or indirectly, assets necessary and useful in providing service to MGE's Missouri customers;
- Southern Union did not, directly or indirectly, enter into any "make-well" agreements, or guarantee the notes, debentures, debt obligations or other securities of any Panhandle entity;
- Southern Union did not adopt, indemnify, guarantee or assume responsibility for payment of, either directly or indirectly, any of the current or future liabilities of any Panhandle entity.

2. For the period July 1, 2006, through September 30, 2006:

- CrossCountry Energy or any direct or indirect subsidiary of Southern Union acquiring or owning any equity interests in CrossCountry Energy were owned and operated as a separate subsidiary of Southern Union Company;
- Southern Union Company and MGE did not, directly or indirectly, allow any CrossCountry debt to be recourse to them; pledge Southern Union or MGE equity as collateral or security for the debt of any CrossCountry entity; give, transfer, invest, contribute or loan to any CrossCountry entity, any equities or cash;
- Southern Union did not transfer to CrossCountry or an subsidiary thereof, directly or indirectly, assets necessary and useful in providing service to MGE's Missouri customers;
- Southern Union did not, directly or indirectly, enter into any "make-well" agreements, or guarantee the notes, debentures, debt obligations or other securities of any CrossCountry entity;
- Southern Union did not adopt, indemnify, guarantee or assume responsibility for payment of, either directly or indirectly, any of the current or future liabilities of any CrossCountry entity.

3. that he has knowledge of the matters set forth above; and that such matters are true and correct to the best of his knowledge and belief.

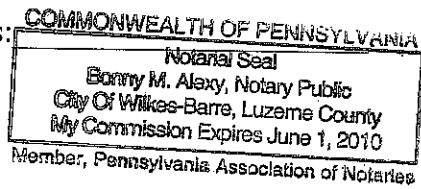
Richard N. Marshall

Richard N. Marshall

Subscribed and sworn this 25th day of October, 2006.

Bonny M. Alexy
Notary Public

My Commission expires:



Certificate of Compliance

STATE OF NEW YORK)
COUNTY OF NEW YORK) ss.

Richard N. Marshall, Senior Vice President and Chief Financial Officer for Southern Union Company, of lawful age, on his oath states that:

1. For the period October 1, 2006, through December 31, 2006:

- Panhandle Energy or any direct or indirect subsidiary of Southern Union acquiring or owning any equity interests in Panhandle were owned and operated as a separate subsidiary of Southern Union Company;
- Southern Union Company and MGE did not, directly or indirectly, allow any Panhandle debt to be recourse to them; pledge Southern Union or MGE equity as collateral or security for the debt of any Panhandle entity; give, transfer, invest, contribute or loan to any Panhandle entity, any equities or cash;
- Southern Union did not transfer to Panhandle or any subsidiary thereof, directly or indirectly, assets necessary and useful in providing service to MGE's Missouri customers;
- Southern Union did not, directly or indirectly, enter into any "make-well" agreements, or guarantee the notes, debentures, debt obligations or other securities of any Panhandle entity;
- Southern Union did not adopt, indemnify, guarantee or assume responsibility for payment of, either directly or indirectly, any of the current or future liabilities of any Panhandle entity.

2. For the period October 1, 2006, through December 31, 2006:

- CrossCountry Energy or any direct or indirect subsidiary of Southern Union acquiring or owning any equity interests in CrossCountry Energy were owned and operated as a separate subsidiary of Southern Union Company;
- Southern Union Company and MGE did not, directly or indirectly, allow any CrossCountry debt to be recourse to them; pledge Southern Union or MGE equity as collateral or security for the debt of any CrossCountry entity; give, transfer, invest, contribute or loan to any CrossCountry entity, any equities or cash;
- Southern Union did not transfer to CrossCountry or an subsidiary thereof, directly or indirectly, assets necessary and useful in providing service to MGE's Missouri customers;
- Southern Union did not, directly or indirectly, enter into any "make-well" agreements, or guarantee the notes, debentures, debt obligations or other securities of any CrossCountry entity;
- Southern Union did not adopt, indemnify, guarantee or assume responsibility for payment of, either directly or indirectly, any of the current or future liabilities of any CrossCountry entity.

3. that he has knowledge of the matters set forth above; and that such matters are true and correct to the best of his knowledge and belief.

Richard N. Marshall

Richard N. Marshall

Subscribed and sworn this 1ST day of FEBRUARY, 2007.

Ana V. Garcia
Notary Public

My Commission expires: AUGUST, 7, 2009

ANA V. GARCIA
NOTARY PUBLIC, STATE OF NEW YORK
NO. 01GA5047666
QUALIFIED IN QUEENS COUNTY
COMMISSION EXPIRES AUGUST 07, 2009

