

Foxfire Utility Company
323 Fox Creek Rd.
Jefferson City, MO 65109
(573) 632-6007, (573) 632-6475 or 1-866-224-2035
Fax (573) 632-6057 E-Mail : wms@socket.net

RECEIVED³

SEP 10 2002

*Records
Public Service Commission*

Mr. Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge
Missouri Public Service Commission
PO Box 360
Jefferson City, MO 65102-0360

September 8, 2002

Dear Mr. Roberts:

I am submitting the attached letter which was sent to all customers, Ruth O'Neil, Office of Public Counsel and Wendell Hubbs, Missouri Public Service Commission staff on August 20, 2002 in compliance with the Commission's orders in the **Case Number WR-2002-1162**. I have also enclosed the letter which was sent at staff's request on July 1, 2002. Foxfire Customers have now been informed February 1, 2002, July 1, 2002 and August 21, 2002 by mail of the request for a rate adjustment through the Missouri Public Service Commission.

Thank you.

Sincerely,



Joy Helms, Vice-President/Secretary
Foxfire Utility Co.

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Jefferson City, MO 65109
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August 21, 2002

Dear Foxfire Customer:

In order to make your opinion known regarding the proposed rates for Foxfire Utility Company the Missouri Public Service Commission has ordered that the Office of Public Counsel collect and submit customer written comments by September 30, 2002. If you would like to voice an opinion regarding the proposed rate increase, or the quality of service you receive from Foxfire, please mail or FAX your written comments on or before September 30, 2002 to:

Ruth O'Neill, Assistant Public Counsel
Office of the Public Counsel
P. O. Box 7800
Jefferson City, Mo. 65102
FAX: 573-751-5562

The Office of the Public Counsel will be filing your written comments with the Commission on October 4, 2002.

If you have previously written to the Office of the Public Counsel, and have made your opinions known, you may rely on the prior letter. That letter will be included in the filing to the Commission if you choose not to send another letter.

Sincerely,

Joy Helms
Joy Helms

Randy Hubbs
Missouri Public Service Commission
Water and Sewer Department
PO Box 360
Jefferson City, MO 65102

Office of the Public Counsel
Attn: Ruth O'Neill
PO Box 7800
Jefferson City, MO 65102

FOXFIRE UTILITY COMPANY

323 Fox Creek Road
Jefferson City, Missouri 65109
Phone (573) 632-6475

July 1, 2002

Dear Customer:

On January 9, 2002, Foxfire Utility Company (Company) submitted a request for permanent increases in its current water and sewer rates, under the Missouri Public Service Commission's (Commission) small company rate increase procedure.

By its request, the Company was seeking increases in its customer rates intended to generate an increase in the Company's annual operating revenues for water service of \$38,537 and for sewer service of \$48,089. The Company believes these increases in its operating revenues are necessary to meet current operating expenses.

As a result of the Company's request, the Staff of the Public Service Commission (Commission Staff) conducted an investigation of the Company's books and records and the Company's operations. Based upon the results of its investigation, the Commission Staff is recommending an increase in the Company's annual operating water revenues of \$18,915, and an increase in the Company's annual operating sewer revenues of \$38,035. The Company has stipulated to the Commission Staff's recommended increase in its annual operating revenues.

The Office of the Public Counsel (Public Counsel), a state agency responsible for representing the interests of consumers before the Commission, has reviewed the results of the Commission Staff's investigation. However, the Public Counsel has not yet taken a final position regarding the Commission Staff's recommended increase in the Company's annual operating revenues. Public Counsel has indicated that it will review the responses to this customer notice letter before making the determination of whether to request that the Commission hold a local public hearing.

Attached are customer impact statements, one for water service and one for sewer service for the Lantern Bay service areas. To assist you in the evaluation of how these increases affect your bills, these impact statement examples show the rates and increases based on the monthly water used from 2,000 gallons per month to 8,000 gallons per month. These examples are shown without applicable taxes.

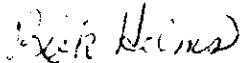
In addition to the monthly rate and commodity rate changes the following changes are also proposed:

- (1) Late Payment Charge is to be approved,
- (2) A Bad Check Charge of \$20 per bad check is to be approved;

- (3) A Door Collection Charge of \$15, to avoid disconnection is to be approved;
- (4) An Emergency Call Out Charge of \$15 to shut off service where the emergency exists entirely on the customer owned facilities is to be approved;
- (5) A Reconnection of Service for "Seasonal" Disconnects of \$25 plus the monthly customer charge times the number of months "off-system" (not to exceed 9 months) is to be approved;
- (6) The Meter Test Charge increase from \$25 to \$35 is to be approved;
- (7) The Turn-on Charge increase during regular hours from \$10 to \$25 is to be approved;
- (8) The Turn-on Charge increase for after regular hours from \$15 to \$35 is to be approved; and,
- (9) The water service tariff is to be modified by language consistent with the language of the sewer service tariff, which makes the owner of the rented or leased facilities ultimately responsible for the payment of charges incurred by their tenants is to be approved.

Any customer that has questions or comments about the Commission Staff's recommended rate increase should contact the Staff, and/or the Public Counsel, ***within 20 days of the date of this notice***. To do so, please use the addresses, telephone numbers or fax numbers shown at the bottom of this notice. Depending upon the response to this notice, the Public Counsel may request that the Public Service Commission hold a local public hearing. ***Regardless of whether a local public hearing is held, no increase in rates will take effect without the approval of the Public Service Commission.***

Sincerely,



Mr. Garah F. Helms
President

Missouri Public Service Commission
Water and Sewer Department
P.O. Box 360
Jefferson City, MO 65102
Phone: 573/751-3437 or 800/392-4211
Fax: 573/751-1847

Office of the Public Counsel
Attn: Ruth O'Neill
P.O. Box 7800
Jefferson City, MO 65102
Phone: 573/751-1304
Fax: 573/751-5562

Foxfire Utilities Company - Lantern Bay - Water Service

Small Company Rate Filing - Water Service

File # 2002 00557

Residential Water Customer Impact

8,000 Gallon per month usage customer	Monthly Charge	Commodity Charge/Mgal	Billed Monthly Units	Monthly Charge
Proposed Rates	\$20.10	\$1.36	6,000	\$28.26
Current Rates	\$9.57	\$3.00	6,000	\$27.57
Difference				\$0.69
Percentage Difference from Current Rates				2.52%

6,000 Gallon per month usage customer	Monthly Charge	Commodity Charge/Mgal	Billed Monthly Units	Monthly Charge
Proposed Rates	\$20.10	\$1.36	4,000	\$25.54
Current Rates	\$9.57	\$3.00	4,000	\$21.57
Difference				\$3.97
Percentage Difference from Current Rates				18.41%

4,000 Gallon per month usage customer	Monthly Charge	Commodity Charge/Mgal	Billed Monthly Units	Monthly Charge
Proposed Rates	\$20.10	\$1.36	2,000	\$22.82
Current Rates	\$9.57	\$3.00	2,000	\$15.57
Difference				\$7.25
Percentage Difference from Current Rates				46.56%

0 thru 2,000 Gallon per month usage customer	Monthly Charge	Commodity Charge/Mgal	Billed Monthly Units	Monthly Charge
Proposed Rates	\$20.10	\$1.36	-	\$20.10
Current Rates	\$9.57	\$3.00	-	\$9.57
Difference				\$10.53
Percentage Difference from Current Rates				110.00%

June 28, 2002

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Foxfire Utilities Company - Lantern Bay - Water Service

Small Company Rate Filing - Sewer Service

File # 2002 00556

Residential Sewer Customer Impact

8,000 Gallon per month usage customer	Monthly Charge	Commodity Charge/Mgal	Billed Monthly Units	Monthly Charge
Proposed Rates	\$40.22	\$3.21	6,000	\$59.60
Current Rates	\$16.78	\$8.39	6,000	\$67.12
Difference				-\$7.62
Percentage Difference from Current Rates				-11.35%

6,000 Gallon per month usage customer	Monthly Charge	Commodity Charge/Mgal	Billed Monthly Units	Monthly Charge
Proposed Rates	\$40.22	\$3.21	4,000	\$53.07
Current Rates	\$16.78	\$8.39	4,000	\$50.34
Difference				\$2.73
Percentage Difference from Current Rates				5.43%

4,000 Gallon per month usage customer	Monthly Charge	Commodity Charge/Mgal	Billed Monthly Units	Monthly Charge
Proposed Rates	\$40.22	\$3.21	2,000	\$46.65
Current Rates	\$16.78	\$8.39	2,000	\$33.56
Difference				\$13.09
Percentage Difference from Current Rates				39.00%

0 thru 2,000 Gallon per month usage customer	Monthly Charge	Commodity Charge/Mgal	Billed Monthly Units	Monthly Charge
Proposed Rates	\$40.22	\$3.21	-	\$40.22
Current Rates	\$16.78	\$8.39	-	\$16.78
Difference				\$23.44
Percentage Difference from Current Rates				139.69%

June 28, 2002

FOXFIRE UTILITY COMPANY

323 Fox Creek Road
Jefferson City, Missouri 65109
Phone (573) 632-6475

July 1, 2002

Dear Customer:

On January 9, 2002, Foxfire Utility Company (Company) submitted a request for permanent increases in its current water rates, under the Missouri Public Service Commission's (Commission) small company rate increase procedure.

By its request, the Company was seeking increases in its customer rates intended to generate an increase in the Company's annual operating revenues for sewer service of \$3,087. The Company believes these increases in its operating revenues are necessary to meet current operating expenses.

As a result of the Company's request, the Staff of the Public Service Commission (Commission Staff) conducted an investigation of the Company's books and records and the Company's operations. Based upon the results of its investigation, the Commission Staff is recommending an increase in the Company's annual operating water revenues of \$3,087.

The Office of the Public Counsel (Public Counsel), a state agency responsible for representing the interests of consumers before the Commission, has reviewed the results of the Commission Staff's investigation. However, the Public Counsel has not yet taken a final position regarding the Commission Staff's recommended increase in the Company's annual operating revenues. Public Counsel has indicated that it will review the responses to this customer notice letter before determining whether to request that the Commission hold a local public hearing.

Set out below is a comparison of the Company's current residential customer water rates, and the Commission Staff's recommended customer rates. A monthly bill comparison, exclusive of any applicable taxes, is also shown.

Water Service:

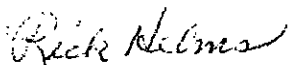
	Current	PSC Staff	Amount Increase	Percentage Increase
<u>Full -Time Customer:</u>				
Monthly Charge	\$22.29	\$25.29	\$3.01	13.5%
<u>Part -Time Customer:</u>				
Monthly Charge	\$19.00	\$19.90	\$0.90	4.8%

In addition to the monthly rate and commodity rate changes the following changes are also proposed:

- (1) Late Payment Charge is to be approved;
- (2) A Bad Check Charge of \$20 per bad check is to be approved;
- (3) A Door Collection Charge of \$15, to avoid disconnection is to be approved;
- (4) An Emergency Call Out Charge of \$15 to shut off service where the emergency exists entirely on the customer owed facilities is to be approved;
- (5) A Reconnection of Service for "Seasonal" Disconnects of \$25 plus the monthly customer charge times the number of months "off-system" (not to exceed 9 months) is to be approved;
- (6) The Meter Test Charge increase from \$25 to \$35 is to be approved;
- (7) The Turn-on Charge increase during regular hours from \$10 to \$25 is to be approved;
- (8) The Turn-on Charge increase for after regular hours from \$15 to \$35 is to be approved; and,
- (9) The water service tariff is to be modified by language, which makes the owner of the rented or leased facilities ultimately responsible for the payment of charges incurred by their tenants is to be approved.

Any customer that has questions or comments about the Commission Staff's recommended rate increase should contact the Staff, and/or the Public Counsel, ***within 20 days of the date of this notice***. To do so, please use the addresses, telephone numbers or fax numbers shown at the bottom of this notice. Depending upon the response to this notice, the Public Counsel may request that the Public Service Commission hold a local public hearing. ***Regardless of whether a local public hearing is held, no increase in rates will take effect without the approval of the Public Service Commission.***

Sincerely,



Mr. Garah F. Helms
President

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Water and Sewer Department
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Phone: 573/751-3437 or 800/392-4211
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Attn: Ruth O'Neill
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Jefferson City, MO 65102
Phone: 573/751-4857
Fax: 573/751-5562