Mr. Jeff Davis
Chair
Missouri Public Service Commission
Governor Office Building
200 Madison Street
P.O. Box 360
Jefferson City, MO 65102-0360

Dear Mr. Davis:

I am writing in support of the request made by the United Way of Greater St. Louis for authority to operate a 2-1-1 service for Missouri residents as an expansion of its existing information and referral program. People looking for help in Missouri often do not know where to begin locating such basic resources as food, shelter, employment, or health care, and may need to call dozens of phone numbers, and struggle through a maze of agencies and services to make the right connections.

The United Way of Greater St. Louis has a proven track record in providing high quality, comprehensive information and referral. Started in the early 1970's, the United Way's Information & Referral Service has answered millions of calls in their service area and linked people in need to all available and appropriate resources. Since 1985, the United Way has maintained the largest, most comprehensive database of health and human service agencies and programs in the St. Louis region, and looks to expand this expertise throughout the State with local community partnerships. In addition, the United Way currently provides utility assistance information for the entire AmerenUE service area, slightly less than the entire state, and serves as the Operation Weather Survival resource hotline during periods of extreme heat.

The United Way of Greater St. Louis is committed to working in tandem with the Heart of America United Way's Metro Kansas City 2-1-1 service to ensure that all Missourians have access to this simple, reliable, universally recognizable number for finding needed health and human services. I encourage members of the Commission to move quickly to approve the request and make universal access to 2-1-1 a reality for all Missouri citizens.

Sincerely,

Karen Nolte

The Children's Home Society of Missouri

9445 Litzsinger Road Brentwood, MO 63144

Law Notto



539 N. Grand Blvd., Ste. 400 St. Louis, MO 63103

Office: 314-652-9771 Hotline: 314-OK-BE-MAD www.okbemad.org

Board of Directors

Steve Brawley
President
Cher of Staff, ARCHS

Mike Spitz Vice President Business Development Executive, Avanade

Gregory Mollett Treasurer Greensfelder, Hemker & Gale, P.C.

Adeyemo Sodipo Asst. Treasurer Frontenae Cleaners West End

Mike Poley Secretary Missouri Probation and Parole

Carletta Harlan Member Asst. Superintendent, Parkway Schools

James Kimmey, III Nominations Chair Bardey Goffstein, LLC

Carol Holt Vittert Founder Therapeutic Horsemanship

Thomas Kavanaugh Member Private Attorney

Dr. Emmanuel Kintu Member People's Health Centers

Val Rhoden-Kimbrough Member Vice President of HR, US Bank

Joseph Taylor
Past President
Taylor & Taylor Law Firm

Julie Lawson
Ex-Officio Member
Executive Director

January 26, 2007

Mr. Jeff Davis Chair Missouri Public Service Commission Governor Office Building 200 Madison Street P.O. Box 360 Jefferson City, MO 65102-0360

Dear Mr. Davis:

I am writing in support of the request made by the United Way of Greater St. Louis for authority to operate a 2-1-1 service for Missouri residents as an expansion of its existing information and referral program. People looking for help in Missouri often do not know where to begin locating such basic resources as food, shelter, employment, or health care, and may need to call dozens of phone numbers, and struggle through a maze of agencies and services to make the right connections.

The United Way of Greater St. Louis has a proven track record in providing high quality, comprehensive information and referral. Started in the early 1970's, the United Way's Information & Referral Service has answered millions of calls in their service area and linked people in need to all available and appropriate resources. Since 1985, the United Way has maintained the largest, most comprehensive database of health and human service agencies and programs in the St. Louis region, and looks to expand this expertise throughout the State with local community partnerships. In addition, the United Way currently provides utility assistance information for the entire AmerenUE service area, slightly less than the entire state, and serves as the Operation Weather Survival resource hotline during periods of extreme heat.

The United Way of Greater St. Louis is committed to working in tandem with the Heart of America United Way's Metro Kansas City 2-1-1 service to ensure that all Missourians have access to this simple, reliable, universally recognizable number for finding needed health and human services. I encourage members of the Commission to move quickly to approve the request and make universal access to 2-1-1 a reality for all Missouri citizens.

Sincerely,

Julie Lawson

Executive Director

Crime Victim Advocacy Center 539 N. Grand, Suite 400 St. Louis, MO 63103

"...to pursue a definition of justice that includes the victim..."



Mr. Jeff Davis Chair, Missouri Public Service Commission Governor Office Building 200 Madison Street P.O. Box 360 Jefferson City, MO 65102-0360

Dear Mr. Davis:

I am writing in support of the request made by the United Way of Greater St. Louis for authority to operate a 2-1-1 service for Missouri residents as an expansion of its existing information and referral program. People looking for help in Missouri often do not know where to begin locating such basic resources as food, shelter, employment, or health care, and may need to call dozens of phone numbers, and struggle through a maze of agencies and services to make the right connections.

The United Way of Greater St. Louis has a proven track record in providing high quality, comprehensive information and referral. Started in the early 1970's, the United Way's Information & Referral Service has answered millions of calls in their service area and linked people in need to all available and appropriate resources. Since 1985, the United Way has maintained the largest, most comprehensive database of health and human service agencies and programs in the St. Louis region, and looks to expand this expertise throughout the State with local community partnerships. In addition, the United Way currently provides utility assistance information for the entire AmerenUE service area, slightly less than the entire state, and serves as the Operation Weather Survival resource hotline during periods of extreme heat.

The United Way of Greater St. Louis is committed to working in tandem with the Heart of America United Way's Metro Kansas City 2-1-1 service to ensure that all Missourians have access to this simple, reliable, universally recognizable number for finding needed health and human services. I encourage members of the Commission to move quickly to approve the request and make universal access to 2-1-1 a reality for all Missouri citizens.

Sincerely,

Tracy Davis, Executive Director Cystic Fibrosis Foundation

10801 Pear Tree Lane, Suite 110

St. Louis, MO 63074

Gracy Dans

800-727-1464

Community Council of St. Charles County

"Serving St. Charles County since 1954"

January 26, 2007

Mr. Jeff Davis Chair Missouri Public Service Commission Governor Office Building 200 Madison Street P.O. Box 360 Jefferson City, MO 65102-0360

Dear Mr. Davis:

I am writing in support of the request made by the United Way of Greater St. Louis for authority to operate a 2-1-1 service for Missouri residents as an expansion of its existing information and referral program. People looking for help in Missouri often do not know where to begin locating such basic resources as food, shelter, employment, or health care, and may need to call dozens of phone numbers, and struggle through a maze of agencies and services to make the right connections.

The United Way of Greater St. Louis has a proven track record in providing high quality, comprehensive information and referral. Started in the early 1970's, the United Way's Information & Referral Service has answered millions of calls in their service area and linked people in need to all available and appropriate resources. Since 1985, the United Way has maintained the largest, most comprehensive database of health and human service agencies and programs in the St. Louis region, and looks to expand this expertise throughout the State with local community partnerships. In addition, the United Way currently provides utility assistance information for the entire AmerenUE service area, slightly less than the entire state, and serves as the Operation Weather Survival resource hotline during periods of extreme heat.

The United Way of Greater St. Louis is committed to working in tandem with the Heart of America United Way's Metro Kansas City 2-1-1 service to ensure that all Missourians have access to this simple, reliable, universally recognizable number for finding needed health and human services. I encourage members of the Commission to move quickly to approve the request and make universal access to 2-1-1 a reality for all Missouri citizens.

Sincerely,

Denise Liebel, Executive Director

Community Council of St. Charles County

425 Spencer Road

St. Peters, MO 63376

425 Spencer Road St. Peters, Missouti 63376 (636) 936-8023 ~ Fax (636) 936-8027 E-mail: ecouncil@mail.win.org

Web Site: www.communitycouncilstc.org

Mr. Jeff Davis Chair Missouri Public Service Commission Governor Office Building 200 Madison Street P.O. Box 360 Jefferson City, MO 65102-0360

Dear Mr. Davis:

I am writing in support of the request made by the United Way of Greater St. Louis for authority to operate a 2-1-1 service for Missouri residents as an expansion of its existing information and referral program. People looking for help in Missouri often do not know where to begin locating such basic resources as food, shelter, employment, or health care, and may need to call dozens of phone numbers, and struggle through a maze of agencies and services to make the right connections.

The United Way of Greater St. Louis has a proven track record in providing high quality, comprehensive information and referral. Started in the early 1970's, the United Way's Information & Referral Service has answered millions of calls in their service area and linked people in need to all available and appropriate resources. Since 1985, the United Way has maintained the largest, most comprehensive database of health and human service agencies and programs in the St. Louis region, and looks to expand this expertise throughout the State with local community partnerships. In addition, the United Way currently provides utility assistance information for the entire AmerenUE service area, slightly less than the entire state, and serves as the Operation Weather Survival resource hotline during periods of extreme heat.

The United Way of Greater St. Louis is committed to working in tandem with the Heart of America United Way's Metro Kansas City 2-1-1 service to ensure that all Missourians have access to this simple, reliable, universally recognizable number for finding needed health and human services. I encourage members of the Commission to move quickly to approve the request and make universal access to 2-1-1 a reality for all Missouri citizens.

Wind J. Assistant CED

Sincerely,

1. Tracy Wiecking

Community Treatment, Inc.

227 Main St. Festus, MO 63028 

January 26, 2007

Mr. Jeff Davis, Chair Missouri Public Service Commission Governor Office Building 200 Madison Street P.O. Box 360 Jefferson City, MO 65102-0360

Dear Mr. Davis:

I am writing in support of the request made by the United Way of Greater St. Louis for authority to operate a 2-1-1 service for Missouri residents as an expansion of its existing information and referral program. People looking for help in Missouri often do not know where to begin locating such basic resources as food, shelter, employment, or health care, and may need to call dozens of phone numbers, and struggle through a maze of agencies and services to make the right connections.

The United Way of Greater St. Louis has a proven track record in providing high quality, comprehensive information and referral. Started in the early 1970's, the United Way's Information & Referral Service has answered millions of calls in their service area and linked people in need to all available and appropriate resources. Since 1985, the United Way has maintained the largest, most comprehensive database of health and human service agencies and programs in the St. Louis region, and looks to expand this expertise throughout the State with local community partnerships. In addition, the United Way currently provides utility assistance information for the entire AmerenUE service area, slightly less than the entire state, and serves as the Operation Weather Survival resource hotline during periods of extreme heat.

The United Way of Greater St. Louis is committed to working in tandem with the Heart of America United Way's Metro Kansas City 2-1-1 service to ensure that all Missourians have access to this simple, reliable, universally recognizable number for finding needed health and human services. I encourage members of the Commission to move quickly to approve the request and make universal access to 2-1-1 a reality for all Missouri citizens.

Sincerely.

Kathryn **E**ellich Executive Director

Cornerstone Center for Early Learning

3901 Russell Blvd.

St. Louis, MO 63110

白鹭口雕DAG鹭口雕DAG雪CORNERSTONE CENTER FOR EARLY LEARNING 白鹭口雕DAG雪口鹭口画口画口画





ST. LOUIS COUNTY

January 29, 2007

Mr. Jeff Davis Chair Missouri Public Service Commission Governor Office Building 200 Madison Street Post Office Box 360 Jefferson City, Missouri 65102-0360

Dear Mr. Davis:

I am writing in support of the request made by the United Way of Greater St. Louis for authority to operate a 2-1-1 service for Missouri residents as an expansion of its existing information and referral program. People looking for help in Missouri often do not know where to begin locating such basic resources as food, shelter, employment, or health care and may need to call dozens of phone numbers, and struggle through a maze of agencies and services to make the right connections.

The United Way of Greater St. Louis has a proven track record in providing high quality, comprehensive information and referral. Started in the early 1970s, the United Way's Information & Referral Service has answered millions of calls and linked people in need to all available and appropriate resources. Since 1985, the United Way has maintained the largest, most comprehensive database of health and human service agencies and programs in the St. Louis region, and looks to expand this expertise throughout the State with local community partnerships. In addition, the United Way currently provides utility assistance information for the entire AmerenUE service area, slightly less than the entire state and serves as the Operation Weather Survival resource hotline during periods of extreme heat.

The United Way of Greater St. Louis is committed to working in tandem with the Heart of America United Way's Metro Kansas City 2-1-1 service to ensure that all Missourians have access to this simple, reliable, universally recognizable number for finding needed health and human services. I encourage members of the Commission to move quickly to approve the request and make universal access to 2-1-1 a reality for all Missouri citizens.

Sincerely,

Executive Director

121 South Meramec Avenue, 2nd Floor St. Louis, Missouri 63105 Phone (314) 615-2908 • Fax (314) 615-0621 www.casastlcounty.org



Mr. Jeff Davis Chair Missouri Public Service Commission Governor Office Building 200 Madison Street P.O. Box 360 Jefferson City, MO 65102-0360

Dear Mr. Davis:

I am writing in support of the request made by the United Way of Greater St. Louis for authority to operate a 2-1-1 service for Missouri residents as an expansion of its existing information and referral program. People looking for help in Missouri often do not know where to begin locating such basic resources as food, shelter, employment, or health care, and may need to call dozens of phone numbers, and struggle through a maze of agencies and services to make the right connections.

The United Way of Greater St. Louis has a proven track record in providing high quality, comprehensive information and referral. Started in the early 1970's, the United Way's Information & Referral Service has answered millions of calls in their service area and linked people in need to all available and appropriate resources. Since 1985, the United Way has maintained the largest, most comprehensive database of health and human service agencies and programs in the St. Louis region, and looks to expand this expertise throughout the State with local community partnerships. In addition, the United Way currently provides utility assistance information for the entire AmerenUE service area, slightly less than the entire state, and serves as the Operation Weather Survival resource hotline during periods of extreme heat.

The United Way of Greater St. Louis is committed to working in tandem with the Heart of America United Way's Metro Kansas City 2-1-1 service to ensure that all Missourians have access to this simple, reliable, universally recognizable number for finding needed health and human services. I encourage members of the Commission to move quickly to approve the request and make universal access to 2-1-1 a reality for all Missouri citizens.

Sincerely,

Debbie Naucke, Executive Director

Debbie Maucko.

Delta Gamma Center for Children with Visual Impairments

5030 McRee Avenue

St. Louis, MO 63110

Jennifer Wooldridge Executive Director

Mapaville, MO 63065

P.O. Box 97

(636) 931-4219 (636) 933-0244 Fax: (636) 931-8019



-Supports for Individuals with Developmental Disabilities-

January 26, 2007

Mr. Jeff Davis Chair Missouri Public Service Commission Governor Office Building 200 Madison Street P.O. Box 360 Jefferson City, MO 65102-0360

Dear Mr. Davis:

I am writing in support of the request made by the United Way of Greater St. Louis for authority to operate a 2-1-1 service for Missouri residents as an expansion of its existing information and referral program. People looking for help in Missouri often do not know where to begin locating such basic resources as food, shelter, employment, or health care, and may need to call dozens of phone numbers, and struggle through a maze of agencies and services to make the right connections.

The United Way of Greater St. Louis has a proven track record in providing high quality, comprehensive information and referral. Started in the early 1970's, the United Way's Information & Referral Service has answered millions of calls in their service area and linked people in need to all available and appropriate resources. Since 1985, the United Way has maintained the largest, most comprehensive database of health and human service agencies and programs in the St. Louis region, and looks to expand this expertise throughout the State with local community partnerships. In addition, the United Way currently provides utility assistance information for the entire AmerenUE service area, slightly less than the entire state, and serves as the Operation Weather Survival resource hotline during periods of extreme heat.

The United Way of Greater St. Louis is committed to working in tandem with the Heart of America United Way's Metro Kansas City 2-1-1 service to ensure that all Missourians have access to this simple, reliable, universally recognizable number for finding needed health and human services. I encourage members of the Commission to move quickly to approve the request and make universal access to 2-1-1 a reality for all Missouri citizens.

Sincerely,

Jennifer Wooldridge

Executive Director









Creating solutions, changing lives.

Easter Seals

13975 Manchester Road Manchester, MO 63011 636.227.6030 phone 636.779.2270 fax

www.mo.easterseals.com

January 26, 2007

Mr. Jeff Davis Chair, Missouri Public Service Commission Governor's Office Building 200 Madison Street P.O. Box 360 Jefferson City, MO 65102-0360

Dear Mr. Davis:

I am writing in support of the request made by the United Way of Greater St. Louis for authority to operate a 2-1-1 service for Missouri residents as an expansion of its existing information and referral program. People looking for help in Missouri often do not know where to begin locating such basic resources as food, shelter, employment, or health care, and may need to call dozens of phone numbers, and struggle through a maze of agencies and services to make the right connections.

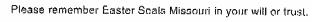
The United Way of Greater St. Louis has a proven track record in providing high quality, comprehensive information and referral. Started in the early 1970's, the United Way's Information & Referral Service has answered millions of calls in their service area and linked people in need to all available and appropriate resources. Since 1985, the United Way has maintained the largest, most comprehensive database of health and human service agencies and programs in the St. Louis region, and looks to expand this expertise throughout the State with local community partnerships. In addition, the United Way currently provides utility assistance information for the entire AmerenUE service area, slightly less than the entire state, and serves as the Operation Weather Survival resource hotline during periods of extreme heat.

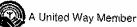
The United Way of Greater St. Louis is committed to working in tandem with the Heart of America United Way's Metro Kansas City 2-1-1 service to ensure that all Missourians have access to this simple, reliable, universally recognizable number for finding needed health and human services. I encourage members of the Commission to move quickly to approve the request and make universal access to 2-1-1 a reality for all Missouri citizens.

Sincerely,

Craig A. Byrd
President and CEO

Serving children and adults with disabilities or other special needs and their families in Metropolitan St. Louis. Central Missouri and Southwestern Illinois for over 75 years.





CARING FOR CHILDREN **SINCE 1834**

330 North Gore Avenue St. Louis, MO 63119-1699 Phone: (314) 968-2060 Fax: (314) 968-8308

E-mail: eco@eccsil.org Web: www.eccstl.org

Wayne G. Crull President and CEO

BOARD OF DIRECTORS

Michael D. Hurst Chairman Clark S. Davis Vice Chairman Andrew W. Allen Treasurer Mark B. Lewis Sceretary

Susan Frelich Appleton Edwin Arnold Kurlos Bledsoc George Brill Buth E. Curtis Catherine S. Dunkin Mike Floor John M. Gillis Lori M. Goltermann Timothy F. Hanser Thomas R. Hoerr, Ph.D. Karl D. Hutchinson Joel S. Iskiwitch Steven T. Johnston Joseph P. Karlovich Pamela A. Lattinville Donald A. Lichti Kathy A. Murphy Edwin L. Noel David Ockleshow David L. Payne Douglas Pope Barbara Richter Karen Sezepanski Burbara Shepard Thomas J. Shipley Gree Siwak Butsy Freed Sleeper David Q. Wells James Ziolkowski

GENERAL COUNSEL Supher C. Jones

DIRECTORS EMERITIS

Mary Behnke Merle Lee Buzzona Marion G. Cairns Karen K. Goodman Suphen J. Hall Ellen L. Livingston Timothy F. Noelker Mrs. John T. Sant Glenn J. Sheffield

January 26, 2007

From-EDGEWOOD CHILDRENS CENTER RH

Mr. Jeff Davis Chair Missouri Public Service Commission Governor Office Building 200 Madison Street P.O. Box 360 Jefferson City, MO 65102-0360

Dear Mr. Davis:

I am writing in support of the request made by the United Way of Greater St. Louis for authority to operate a 2-1-1 service for Missouri residents as an expansion of its existing information and referral program. People looking for help in Missouri often do not know where to begin locating such basic resources as food, shelter, employment, or health care, and may need to call dozens of phone numbers, and struggle through a maze of agencies and services to make the right connections.

The United Way of Greater St. Louis has a proven track record in providing high quality, comprehensive information and referral. Started in the early 1970's, the United Way's Information & Referral Service has answered millions of calls in their service area and linked people in need to all available and appropriate resources. Since 1985, the United Way has maintained the largest, most comprehensive database of health and human service agencies and programs in the St. Louis region, and looks to expand this expertise throughout the State with local community partnerships. In addition, the United Way currently provides utility assistance information for the entire AmerenUE service area, slightly less than the entire state, and serves as the Operation Weather Survival resource hotline during periods of extreme heat.

The United Way of Greater St. Louis is committed to working in tandem with the Heart of America United Way's Metro Kansas City 2-1-1 service to ensure that all Missourians have access to this simple, reliable, universally recognizable number for finding needed health and human services. I encourage members of the Commission to move quickly to approve the request and make universal access to 2-1-1 a reality for all Missouri citizens.

Sincerely,

Wayne G. Crull, CEO

Edgewood Children's Center

St. Louis, MO 63119















Mr. Jeff Davis Chair Missouri Public Service Commission Governor Office Building 200 Madison Street P.O. Box 360 Jefferson City, MO 65102-0360

Dear Mr. Davis:

I am writing in support of the request made by the United Way of Greater St. Louis for authority to operate a 2-1-1 service for Missouri residents as an expansion of its existing information and referral program. People looking for help in Missouri often do not know where to begin locating such basic resources as food, shelter, employment, or health care, and may need to call dozens of phone numbers, and struggle through a maze of agencies and services to make the right connections.

The United Way of Greater St. Louis has a proven track record in providing high quality, comprehensive information and referral. Started in the early 1970's, the United Way's Information & Referral Service has answered millions of calls in their service area and linked people in need to all available and appropriate resources. Since 1985, the United Way has maintained the largest, most comprehensive database of health and human service agencies and programs in the St. Louis region, and looks to expand this expertise throughout the State with local community partnerships. In addition, the United Way currently provides utility assistance information for the entire AmerenUE service area, slightly less than the entire state, and serves as the Operation Weather Survival resource hotline during periods of extreme heat.

The United Way of Greater St. Louis is committed to working in tandem with the Heart of America United Way's Metro Kansas City 2-1-1 service to ensure that all Missourians have access to this simple, reliable, universally recognizable number for finding needed health and human services. I encourage members of the Commission to move quickly to approve the request and make universal access to 2-1-1 a reality for all Missouri citizens.

C)

Lawson Calhoun Chief Executive Officer

NBA ECHO EMERGENCY CHILDREN'S HOME

3033 North Euclid Avenue • Saint Louis, Missouri 63115-1698 • Phone: 314.381,3100 • Fax: 314.381,2394 • www.echo4kids.com

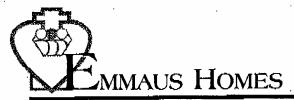












CORPORATE OFFICE/EAST CAMPUS • 2200 Randolph St. • St. Charles, MO 63301-0896 • 636.046.6144 • 636.947.1336 (fax)
WEST CAMPUS • 2200 Highway D • Marthasville, MO • 63357-1826 • 636.433.2207 • 636.433.2216 (fax)
http://www.emmaushomes.org

January 26, 2007

Mr. Jeff Davis Chair Missouri Public Service Commission Governor Office Building 200 Madison Street P.O. Box 360 Jefferson City, MO 65102-0360

Dear Mr. Davis:

I am writing in support of the request made by the United Way of Greater St. Louis for authority to operate a 2-1-1 service for Missouri residents as an expansion of its existing information and referral program. People looking for help in Missouri often do not know where to begin locating such basic resources as food, shelter, employment, or health care, and may need to call dozens of phone numbers, and struggle through a maze of agencies and services to make the right connections.

The United Way of Greater St. Louis has a proven track record in providing high quality, comprehensive information and referral. Started in the early 1970's, the United Way's Information & Referral Service has answered millions of calls in their service area and linked people in need to all available and appropriate resources. Since 1985, the United Way has maintained the largest, most comprehensive database of health and human service agencies and programs in the St. Louis region, and looks to expand this expertise throughout the State with local community partnerships. In addition, the United Way currently provides utility assistance information for the entire Ameren IJE service area, slightly less than the entire state, and serves as the Operation Weather Survival resource hotline during periods of extreme heat.

The United Way of Greater St. Louis is committed to working in tandem with the Heart of America United Way's Metro Kansas City 2-1-1 service to ensure that all Missourians have access to this simple, reliable, universally recognizable number for finding needed health and human services. I encourage members of the Commission to move quickly to approve the request and make universal access to 2-1-1 a reality for all Missouri citizens.

Sincerely,

Judy Alexander
Emmaus Homes
2200 Randolph Street
St. Charles, Missouri 63301



employment connection

January 26, 2007

Mr. Jeff Davis, Chair Missouri Public Service Commission Governor Office Building 200 Madison Street P.O. Box 360 Jefferson City, MO 65102-0360

Dear Mr. Davis:

I am writing in support of the request made by the United Way of Greater St. Louis for authority to operate a 2-1-1 service for Missouri residents as an expansion of its existing information and referral program. People looking for help in Missouri often do not know where to begin locating such basic resources as food, shelter, employment, or health care, and may need to call dozens of phone numbers, and struggle through a maze of agencies and services to make the right connections.

The United Way of Greater St. Louis has a proven track record in providing high quality, comprehensive information and referral. Started in the early 1970's, the United Way's Information & Referral Service has answered millions of calls in their service area and linked people in need to all available and appropriate resources. Since 1985, the United Way has maintained the largest, most comprehensive database of health and human service agencies and programs in the St. Louis region, and looks to expand this expertise throughout the State with local community partnerships. In addition, the United Way currently provides utility assistance information for the entire AmerenUE service area, slightly less than the entire state, and serves as the Operation Weather Survival resource hotline during periods of extreme heat.

The United Way of Greater St. Louis is committed to working in tandem with the Heart of America United Way's Metro Kansas City 2-1-1 service to ensure that all Missourians have access to this simple, reliable, universally recognizable number for finding needed health and human services. I encourage members of the Commission to move quickly to approve the request and make universal access to 2-1-1 a reality for all Missouri citizens.

Sincerely,

Brenda Mahr, MWDP Chief Executive Officer Employment Connection 2838 Market Street

St. Louis, MO 63103

Funded in Part by



Mr. Jeff Davis Chair Missouri Public Service Commission Governor Office Building 200 Madison Street P.O. Box 360 Jefferson City, MO 65102-0360

3146451520

Dear Mr. Davis:

I am writing in support of the request made by the United Way of Greater St. Louis for authority to operate a 2-1-1 service for Missouri residents as an expansion of its existing information and referral program. People looking for help in Missouri often do not know where to begin locating such basic resources as food, shelter, employment, or health care, and may need to call dozens of phone numbers, and struggle through a maze of agencies and services to make the right connections.

The United Way of Greater St. Louis has a proven track record in providing high quality, comprehensive information and referral. Started in the early 1970's, the United Way's Information & Referral Service has answered millions of calls in their service area and linked people in need to all available and appropriate resources. Since 1985, the United Way has maintained the largest, most comprehensive database of health and human service agencies and programs in the St. Louis region, and looks to expand this expertise throughout the State with local community partnerships. In addition, the United Way currently provides utility assistance information for the entire AmerenUE service area, slightly less than the entire state, and serves as the Operation Weather Survival resource hotline during periods of extreme heat.

The United Way of Greater St. Louis is committed to working in tandem with the Heart of America United Way's Metro Kansas City 2-1-1 service to ensure that all Missourians have access to this simple, reliable, universally recognizable number for finding needed health and human services. I encourage members of the Commission to move quickly to approve the request and make universal access to 2-1-1 a reality for all Missouri citizens.

Darla Templeton

Sincerely,

Epilepsy Foundation of the St. Louis Region

7100 Oakland

St. Louis, MO 63117

EPWORTH

Where Kids Find Strength

January 25, 2007

BOARD OF DIRECTORS

Officers
Chair
Kenton E, Knickmeyer
Chair-elect
Helen L. Nelling
Treasurer
Peter Bogetto
Secretary
Paula V. Smith
Past Chair

Patrick J. Welch, Ph.D.

Members Jennifer Arendes Christina Bahr-Moore Patricia Bay Amy B. Berg Sheila Bouie-Sledge Barbara O. Bush Thomas A. Dankenbring Rev. Nancye K. Dunlap H. Pat Esserman James D. Hill David L. Gnaegy Douglas P. Helein Robert Herhold Rev. Gloria Jones Jay Levitt Chris Miller Allen E. Palmquist, Jr. Whitney Pennington Lillian Schaefer Genice Self Bishop Robert S. Schoos Susan C. Tebb, Ph.D. Amanda Totaro Tim Walsh Michael W. Weisbrod Katherine Weyhrich Mark Wildenhaus Valarie Williams William H. Wisbrock

Directors Emeritus William K. Busch Katie Cloyd Julia Grubb Jane Paine C.E. Robertson

John Wood

Executive Director Kevin L. Drollinger Mr. Jeff Davis, Chair Missouri Public Service Commission P.O. Box 360 Jefferson City, MO 65102

Dear Mr. Davis:

As Executive Director of Epworth Children & Family Services, I am writing to ask for your support of an important initiative that will provide access to needed health and human services for tens of thousands of Missourians each year. The United Way of Greater St. Louis, with significant investment from the Missouri Foundation for Health, has filed a request with the Missouri Public Service Commission for authorization to operate a 2-1-1 service of all of Missouri, less the Kansas City metro area, which I understand already has this service. 2-1-1 is an easy to remember telephone number that connects people with important community services and volunteer opportunities.

The recent storms and power outages demonstrate the need for a 2-1-1 service. Between July 13 and August 4, 2006, it is my understanding that the United Way's Information and Referral line received more than 18,000 calls from people needing help in the St. Louis region. Many of the calls were from seniors and those medically challenged. The youth in our residential living were impacted greatly during this period with staff scrambling to find cooling locations for our kids.

The ice storms in January crated a similar scenario across the State of Missouri. Had 2-1-1 been available statewide, coordination of calls and referrals to available services would have been handled more effectively and efficiently. It would also have been easier for those looking to provide help to connect.

Sincerely,

Kevin Drollinger Executive Director

> Epworth Children & Family Services 110 N. Elm Avenue St. Louis, MO 63119 314.961.5718 Fax 314.961.3503 www.epworth.org









BOARD MEMBERS

Governance President Jan L. Hess

Vice President-Development Sarah Fuhrmann Vice President-

Programs Laura Holt Secretary

Steven Goldstein Treasurer

Michael Manchisi

Dean Boeschen Bruce B. Bradley Brian L. Clevinger, Ph.D. Dannae L. Delano Thomas L. Ferris Matt Harvey Don Imholz Kathy Siddens

Advocacy Anna Mayer Beck Scot W. Boulton Stephen J. Burrows Kent A. Chancellor Chris Clark Sherry B. Delo W. Edwin Dodson, M.D. Andrea P. Frazier Christine Homan John J. Irace Kenneth A. Johnson Mary Jane King Sally Ledbetter Carol Margreiter Jane Massey Leo H. Ming, Jr. Deborah H. Morley Alison C. Nash, M.D. Gary M. Neal Julie K. Pearson Tim Person, Jr. Thomas P. Pollihan William Rose Ed Smith Ellen C. Smith Elbert L. Watkins.

Executive Director Greg Echele

Mr. Jeff Davis

Chair

Missouri Public Service Commission

Governor Office Building

200 Madison Street

P.O. Box 360

Jefferson City, MO 65102-0360

Dear Mr. Davis:

I am writing in support of the request made by the United Way of Greater St. Louis for authority to operate a 2-1-1 service for Missouri residents as an expansion of its existing information and referral program. People looking for help in Missouri often have a hard time locating such basic resources as food, shelter, employment, or health care. Many struggle through a maze of agencies and services and fail in frustration.

The United Way of Greater St. Louis proved its competence in the early 1970's with the inception of the well-known Information & Referral Service. It has responded to millions of calls and helped tens of thousands of people in need get linked all available and appropriate resources. Since 1985, the United Way has maintained the largest, most comprehensive database of health and human service agencies and programs in the St. Louis region, and looks to expand this expertise throughout the State with local community partnerships. In addition, the United Way currently provides utility assistance information for the entire AmerenUE service area, slightly less than the entire state, and serves as the Operation Weather Survival resource hotline during periods of extreme heat.

The United Way of Greater St. Louis is committed to working in tandem with the Heart of America United Way's Metro Kansas City 2-1-1 service to ensure that all Missourians have access to this simple, reliable, universally recognizable number for finding needed health and human services. I encourage members of the Commission to move quickly to approve the request and make universal access to /a/reality for/all Missouri citizens.

Greg Echele

Sincerely,

Executive Director













BOARD OF DIRECTORS

Doris Stochner, RN-President

James Murphy, Vice President

Fonda Richards, BSE-Secretary

William K. Delabar, CPA-Treasurer

Gwendelyn Bogan Gerald Bowen Dennis Buhr James Buford Aurita Prince-Caldwell Leslie Farr Jounette McAllister Rev. Edward Murphy Lanear Rhodes John Schicker Ernestine Thomas Karia V. Townson

ADVISORY BOARD

Ity Breslauer Sue Breslauer Sr. Lorotto Gettemeier, D.C. Dr. Nancy Vosler, PhD Donald Kwasa

CHIEF EXECUTIVE

Halbert Sullivan, MSW

PROJECT DIRECTOR

Chort Tills



United Way of Greater St. Louis









January 26, 2007

3143334322

Mr. Jeff Davis, Chair Missouri Public Service Commission Governor Office Building 200 Madison Street P.O. Box 360 Jefferson City, MO 65102-0360

Dear Mr. Davis:

I am writing in support of the request made by the United Way of Greater St. Louis for authority to operate a 2-1-1 service for Missouri residents as an expansion of its existing information and referral program. People looking for help in Missouri often do not know where to begin locating such basic resources as food, shelter, employment, or health care, and may need to call dozens of phone numbers, and struggle through a maze of agencies and services to make the right connections,

The United Way of Greater St. Louis has a proven track record in providing high quality, comprehensive information and referral. Started in the early 1970's, the United Way's Information & Referral Service has answered millions of calls in their service area and linked people in need to all available and appropriate resources. Since 1985, the United Way has maintained the largest, most comprehensive database of health and human service agencies and programs in the St. Louis region, and looks to expand this expertise throughout the State with local community partnerships. In addition, the United Way currently provides utility assistance information for the entire AmerenUE service area, slightly less than the entire state, and serves as the Operation Weather Survival resource hotline during periods of extreme heat.

The United Way of Greater St. Louis is committed to working in tandem with the Heart of America United Way's Metro Kansas City 2-1-1 service to ensure that all Missourians have access to this simple, reliable, universally recognizable number for finding needed health and human services. I encourage members of the Commission to move quickly to approve the request and make universal access to 2-1-1 a reality for all Missouri citizens.

Sincerely.

lbest Sullivan Halbert Sullivan, CEO Fathers' Support Center 1411 N. Newstead

St. Louis, MO 63376



Mr. Jeff Davis
Chair
Missouri Public Service Commission
Governor Office Building
200 Madison Street
P.O. Box 360
Jefferson City, MO 65102-0360

Dear Mr. Davis:

I am writing in support of the request made by the United Way of Greater St. Louis for authority to operate a 2-1-1 service for Missouri residents as an expansion of its existing information and referral program. People looking for help in Missouri often do not know where to begin locating such basic resources as food, shelter, employment, or health care, and may need to call dozens of phone numbers, and struggle through a maze of agencies and services to make the right connections.

The United Way of Greater St. Louis has a proven track record in providing high quality, comprehensive information and referral. Started in the early 1970's, the United Way's Information & Referral Service has answered millions of calls in their service area and linked people in need to all available and appropriate resources. Since 1985, the United Way has maintained the largest, most comprehensive database of health and human service agencies and programs in the St. Louis region, and looks to expand this expertise throughout the State with local community partnerships. In addition, the United Way currently provides utility assistance information for the entire AmerenUE service area, slightly less than the entire state, and serves as the Operation Weather Survival resource hotline during periods of extreme heat.

The United Way of Greater St. Louis is committed to working in tandem with the Heart of America United Way's Metro Kansas City 2-1-1 service to ensure that all Missourians have access to this simple, reliable, universally recognizable number for finding needed health and human services. I encourage members of the Commission to move quickly to approve the request and make universal access to 2-1-1 a reality for all Missouri citizens.

Sincerely,

Melanie Scheetz
Executive Director

Foster & Adoptive Care Coalition



George Washington Carver House, Inc.

3035 Bell Avenue • St. Louis, Missouri 63106 (314) 652-8485

"Without Vision There Is No Hope"

January 26, 2007

Mr. Jeff Davis Chair Missouri Public Service Commission Governor Office Building 200 Madison Street P.O. Box 360 Jefferson City, MO 65102-0360

Dear Mr. Davis:

I am writing in support of the request made by the United Way of Greater St. Louis for authority to operate a 2-1-1 service for Missouri residents as an expansion of its existing information and referral program. People looking for help in Missouri often do not know where to begin locating such basic resources as food, shelter, employment, or health care, and may need to call dozens of phone numbers, and struggle through a maze of agencies and services to make the right connections.

The United Way of Greater St. Louis has a proven track record in providing high quality, comprehensive information and referral. Started in the early 1970's, the United Way's Information & Referral Service has answered millions of calls in their service area and linked people in need to all available and appropriate resources. Since 1985, the United Way has maintained the largest, most comprehensive database of health and human service agencies and programs in the St. Louis region, and looks to expand this expertise throughout the State with local community partnerships. In addition, the United Way currently provides utility assistance information for the entire AmerenUE service area, slightly less than the entire state, and serves as the Operation Weather Survival resource hotline during periods of extreme heat.

The United Way of Greater St. Louis is committed to working in tandem with the Heart of America United Way's Metro Kansas City 2-1-1 service to ensure that all Missourians have access to this simple, reliable, universally recognizable number for finding needed health and human services. I encourage members of the Commission to move quickly to approve the request and make universal access to 2-1-1 a reality for all Missouri citizens.

Sincerely,

Brenda J. Marnon, MSW

Executive Director





Girl Scout Council of Greater St. Louis 2130 Kratky Road St. Louis, MO 63114-1704 T 314-890-9569 1-800-727-4475 www.gscgsl.org F 314-890-0645

January 29, 2007

Mr. Jeff Davis Chair Missouri Public Service Commission Governor Office Building 200 Madison Street P.O. Box 360 Jefferson City, MO 65102-0360

Dear Mr. Davis:

I am writing in support of the request made by the United Way of Greater St. Louis for authority to operate a 2-1-1 service for Missouri residents as an expansion of its existing information and referral program. People looking for help in Missouri often do not know where to begin locating such basic resources as food, shelter, employment, or health care, and may need to call dozens of phone numbers, and struggle through a maze of agencies and services to make the right connections.

The United Way of Greater St. Louis has a proven track record in providing high quality, comprehensive information and referral. Started in the early 1970's, the United Way's Information & Referral Service has answered millions of calls in their service area and linked people in need to all available and appropriate resources. Since 1985, the United Way has maintained the largest, most comprehensive database of health and human service agencies and programs in the St. Louis region, and looks to expand this expertise throughout the State with local community partnerships. In addition, the United Way currently provides utility assistance information for the entire AmerenUE service area, slightly less than the entire state, and serves as the Operation Weather Survival resource hotline during periods of extreme heat.

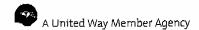
The United Way of Greater St. Louis is committed to working in tandem with the Heart of America United Way's Metro Kansas City 2-1-1 service to ensure that all Missourians have access to this simple, reliable, universally recognizable number for finding needed health and human services. I encourage members of the Commission to move quickly to approve the request and make universal access to 2-1-1 a reality for all Missouri citizens.

Sincerely,

Kathy Dabrowski

Director, Program Services

KD/pm



den m

GUARDIAN ANGEL



January 26, 2007

Mr. Jeff Davis, Chair Missouri Public Service Commission Governor Office Building 200 Madison Street P.O. Box 360 Jefferson City, MO 65102-0360

Dear Mr. Davis:

I am writing in support of the request made by the United Way of Greater St. Louis for authority to operate a 2-1-1 service for Missouri residents as an expansion of its existing information and referral program. People looking for help in Missouri often do not know where to begin locating such basic resources as food, shelter, employment, or health care, and may need to call dozens of phone numbers, and struggle through a maze of agencies and services to make the right connections.

The United Way of Greater St. Louis has a proven track record in providing high quality, comprehensive information and referral. Started in the early 1970's, the United Way's Information & Referral Service has answered millions of calls in their service area and linked people in need to all available and appropriate resources. Since 1985, the United Way has maintained the largest, most comprehensive database of health and human service agencies and programs in the St. Louis region, and looks to expand this expertise throughout the State with local community partnerships. In addition, the United Way currently provides utility assistance information for the entire AmerenUE service area, slightly less than the entire state, and serves as the Operation Weather Survival resource hotline during periods of extreme heat.

The United Way of Greater St. Louis is committed to working in tandem with the Heart of America United Way's Metro Kansas City 2-1-1 service to ensure that all Missourians have access to this simple, reliable, universally recognizable number for finding needed health and human services. I encourage members of the Commission to move quickly to approve the request and make universal access to 2-1-1 a reality for all Missouri citizens.

Sincerely,

Edward F. Murphy, CM

Rev. Edward F. Murphy, C.M., Executive Director Guardian Angel Settlement Association P.O. Box 2055 St. Louis, MO 63158-0055

314-231-3188 ext. 18



Mr. Jeff Davis
Chair
Missouri Public Service Commission
Governor Office Building
200 Madison Street
P.O. Box 360
Jefferson City, MO 65102-0360

Dear Mr. Davis:

I am writing in support of the request made by the United Way of Greater St. Louis for authority to operate a 2-1-1 service for Missouri residents as an expansion of its existing information and referral program. People looking for help in Missouri often do not know where to begin locating such basic resources as food, shelter, employment, or health care, and may need to call dozens of phone numbers, and struggle through a maze of agencies and services to make the right connections.

The United Way of Greater St. Louis has a proven track record in providing high quality, comprehensive information and referral. Started in the early 1970's, the United Way's Information & Referral Service has answered millions of calls in their service area and linked people in need to all available and appropriate resources. Since 1985, the United Way has maintained the largest, most comprehensive database of health and human service agencies and programs in the St. Louis region, and looks to expand this expertise throughout the State with local community partnerships. In addition, the United Way currently provides utility assistance information for the entire AmerenUE service area, slightly less than the entire state, and serves as the Operation Weather Survival resource hotline during periods of extreme heat.

The United Way of Greater St. Louis is committed to working in tandem with the Heart of America United Way's Metro Kansas City 2-1-1 service to ensure that all Missourians have access to this simple, reliable, universally recognizable number for finding needed health and human services. I encourage members of the Commission to move quickly to approve the request and make universal access to 2-1-1 a reality for all Missouri citizens.

Sincerely,

John Aliperti

Executive Director Harris House Foundation

John #/ pata

8327 South Broadway

St. Louis, Mo 63111



Mr. Jeff Davis Chair Missouri Public Service Commission Governor Office Building 200 Madison Street P.O. Box 360 Jefferson City, MO 65102-0360

Dear Mr. Davis:

I am writing in support of the request made by the United Way of Greater St. Louis for authority to operate a 2-1-1 service for Missouri residents as an expansion of its existing information and referral program. People looking for help in Missouri often do not know where to begin locating such basic resources as food, shelter, employment, or health care, and may need to call dozens of phone numbers, and struggle through a maze of agencies and services to make the right connections.

The United Way of Greater St. Louis has a proven track record in providing high quality, comprehensive information and referral. Started in the early 1970's, the United Way's Information & Referral Service has answered millions of calls in their service area and linked people in need to all available and appropriate resources. Since 1985, the United Way has maintained the largest, most comprehensive database of health and human service agencies and programs in the St. Louis region, and looks to expand this expertise throughout the State with local community partnerships. In addition, the United Way currently provides utility assistance information for the entire AmerenUE service area, slightly less than the entire state, and serves as the Operation Weather Survival resource hotline during periods of extreme heat.

The United Way of Greater St. Louis is committed to working in tandem with the Heart of America United Way's Metro Kansas City 2-1-1 service to ensure that all Missourians have access to this simple, reliable, universally recognizable number for finding needed health and human services. I encourage members of the Commission to move quickly to approve the request and make universal access to 2-1-1 a reality for all Missouri citizens.

Flint W. Fowler, Ph.D.

Executive Director



Lutheran Ministries in Action Good Samaritan Services Friend of Moms

REACHING OUT WITH HELP AND HOPE

RE: Mr. Gary Dollar, United Way Support Request for 2-1-1 Service

January 26, 2007

Mr. Jeff Davis, Chair Missouri Public Service Commission Governor Office Building 200 Madison Street, P.O. Box 360 Jefferson City, MO 65102-0360

Dear Mr. Davis:

I am writing in support of the request made by the United Way of Greater St. Louis for authority to operate a 2-1-1 service for Missouri residents as an expansion of its existing information and referral program. People looking for help in Missouri often do not know where to begin locating such basic resources as food, shelter, employment, or health care, and may need to call dozens of phone numbers, and struggle through a maze of agencies and services to make the right connections.

The United Way of Greater St. Louis has a proven track record in providing high quality, comprehensive information and referral. Started in the early 1970's, the United Way's Information & Referral Service has answered millions of calls in their service area and linked people in need to all available and appropriate resources. Since 1985, the United Way has maintained the largest, most comprehensive database of health and human service agencies and programs in the St. Louis region, and looks to expand this expertise throughout the State with local community partnerships. In addition, the United Way currently provides utility assistance information for the entire AmerenUE service area, slightly less than the entire state, and serves as the Operation Weather Survival resource hotline during periods of extreme heat.

The United Way of Greater St. Louis is committed to working in tandem with the Heart of America United Way's Metro Kansas City 2-1-1 service to ensure that all Missourians have access to this simple, reliable, universally recognizable number for finding needed health and human services. I encourage members of the Commission to move quickly to approve the request and make universal access to 2-1-1 a reality for all Missouri citizens.

Sincerely,

Robert Otrembiak, Humanitri President & CEO