

Mr. Jeff Davis
Chair
Missouri Public Service Commission
Governor Office Building
200 Madison Street
P.O. Box 360
Jefferson City, MO 65102-0360

Dear Mr. Davis:

I am writing in support of the request made by the United Way of Greater St. Louis for authority to operate a 2-1-1 service for Missouri residents as an expansion of its existing information and referral program. People looking for help in Missouri often do not know where to begin locating such basic resources as food, shelter, employment, or health care, and may need to call dozens of phone numbers, and struggle through a maze of agencies and services to make the right connections.

The United Way of Greater St. Louis has a proven track record in providing high quality, comprehensive information and referral. Started in the early 1970's, the United Way's Information & Referral Service has answered millions of calls in their service area and linked people in need to all available and appropriate resources. Since 1985, the United Way has maintained the largest, most comprehensive database of health and human service agencies and programs in the St. Louis region, and looks to expand this expertise throughout the State with local community partnerships. In addition, the United Way currently provides utility assistance information for the entire AmerenUE service area, slightly less than the entire state, and serves as the Operation Weather Survival resource hotline during periods of extreme heat.

The United Way of Greater St. Louis is committed to working in tandem with the Heart of America United Way's Metro Kansas City 2-1-1 service to ensure that all Missourians have access to this simple, reliable, universally recognizable number for finding needed health and human services. I encourage members of the Commission to move quickly to approve the request and make universal access to 2-1-1 a reality for all Missouri citizens.

Sincerely,

Anna E. Crosslin President & CEO Officers and Board of Directors

Helen Turner Chajr

Ashak Chawta Vice Chair

Randal Narike Secretory

Derek Mays Treasurer

Zachary A. Hummel Immediate Past Chair

Stevelyn L. Buenger Sharon K. Clark Gonzalo Corvera Judith W. Falloni, Ph.D. Debra A. Hollingsworth Jane Allen Jones Karen Jordan Deans Lynch Ampy Kollman-Moore Gregg M. Lemley Grace Yin Lo Linda C. Morice, Ph.D. Sophya N. Qureshi Ellen Sherberg Edgar L. Smart, Sr. Ann E. Steck Peter Tao Robert J. Teak Sandy Tsat

Anna Peterson Crosslin President and CEO

Advísory Councii

Robin C. Carnahan David L. Kirkland George Newman Kiku Obata Barbara Qureshi Richard Tao William D. Willert

Member of

United Way of Greater St. Louis

US Committee for Refugees & immigrant



Jobs and Employment Support Services

Board of Directors

Harry Bahr, Ph.D.
President
Terry Briggs,
Vice President
Barbara Lynch,

Secretary
Douglas Robinson, CPA
Treasurer

Jennifer Brindell
Barry Haith, Esq.
Terry Heller
Crys Newsom
Harriett Sinclair
Edward Smith, CPA
Mary Visintainer
Maureen Werner

Executive Director
Louise Reeves, MPPA

Directors Emeritus Leon Burke, Jr. Margaret Lewis

www.jessinc.org











Accredited by



January 26, 2007

Mr. Jeff Davis, Chair Missouri Public Service Commission Governor Office Building 200 Madison Street P.O. Box 360 Jefferson City, MO 65102-0360

Dear Mr. Davis:

I am writing in support of the request made by the United Way of Greater St. Louis for authority to operate a 2-1-1 service for Missouri residents as an expansion of its existing information and referral program. People looking for help in Missouri oflen do not know where to begin locating such basic resources as food, shelter, employment, or health care, and may need to call dozens of phone numbers, and struggle through a maze of agencies and services to make the right connections.

Jobs and Employment Support Services (JESS) provides job placement and supportive services for individuals with developmental disabilities. Many of our clients need to have a simple, user-friendly system for locating and accessing information and services. A local 2-1-1 service will benefit them greatly.

The United Way of Greater St. Louis has a proven track record in providing high quality, comprehensive information and referral. Started in the early 1970's, the United Way's Information & Referral Service has answered millions of calls in their service area and linked people in need to all available and appropriate resources. Since 1985, the United Way has maintained the largest, most comprehensive database of health and human service agencies and programs in the St. Louis region, and looks to expand this expertise throughout the State with local community partnerships. In addition, the United Way currently provides utility assistance information for the entire AmerenUE service area, slightly less than the entire state, and serves as the Operation Weather Survival resource hotline during periods of extreme heat.

The United Way of Greater St. Louis is committed to working in tandem with the Heart of America United Way's Metro Kansas City 2-1-1 service to ensure that all Missourians have access to this simple, reliable, universally recognizable number for finding needed health and human services. I encourage members of the Commission to move quickly to approve the request and make universal access to 2-1-1 a reality for all Missouri citizens.

Sincerely,

Louise Reeves
Executive Director

7020 Chippewa • Saint Louis, Missouri 63119 Phone (314) 644-1913 • Fax (314) 644-0461 • www.jessinc.org



JEWISH COMMUNITY CENTER

BOARD OF DIRECTORS Michael H Staenberg (Chair) Marc H. Alper TVIce Chairman Michael I. Oberlander (Vice Chairman) Jane T Rubin (Vice Chairman) Jeff Fox (Vice Chairman) Flaine M. Teozer (Secretary) Bethe M. Growe (Assistant Secretary) Mitchell L Baris (Treasurer Michael Ferman [Assistant Treasurer]

Bette Abeles Penny A. Alper Barbara Bindler Debi D. Feit Mark Feldman Amy M. Fleisher Amy 5. Gallant Mark Gellman Wendy Geliman Laurie Gilner Gearge T. Grossberg, M.D. Howard T. Handelman Daniel P. Jaffe David R. Kaiser Mark C. Kodner Thom E.Kuhn Howard N.I esser Stewart W. MacGregor Donald Mitchell Bobbi Potashnick Steven Rosenbloom Stacy B. Rubenstein Elleen Schechter Judi Scissors Marc Semanoff Harold Sher Richard Sher Sherl Sherman Sheila Shucart Stacy B. Siwak Rose-Lynn Sokol Judy E. Tavior Myles Tenzei Harvey N. Wallace Alvin Walff. Jr.

LIFETIME BOARD MEMBERS

Harvey M. Brown *Charles C. Eisenkrame

Stuart H. Zimbalist

*Marlyn Essman

* Marilyn Fox

* Harris Frank

Paul J. Gallarit

*Harvey S. Gershenson *Harvey Gerstein

Yetra Goldberg

Howard Hearsh Frank A. Jacobs

William Kahn Lucy Lopata Wilma E. Messing

I.E.Milistone Helene Mirowitz

* Martin E. Oberman

*Lenore R. Pepper *Sanford F Pomerant:

Jerome Raskas

* Todd Siwak

Morris H. Sterneck

*Robert L. Wolfson Marvin S. Wool [*Past Presidents]

Lynn D. Wittels [Chief Operating Officer] Steven Rosenzweig (Chief Financial Officer) Stephen J. Engel [Associate Executive Director] Stanley Ferdman [President Emeritus]

January 26, 2007

Mr. Jeff Davis, Chair Missouri Public Service Commission Governor Office Building 200 Madison Street P.O. Box 360 Jefferson City, MO 65102-0360

Dear Mr. Davis:

I am writing in support of the request made by the United Way of Greater St. Louis for authority to operate a 2-1-1 service for Missouri residents as an expansion of its existing information and referral program. People looking for help in Missouri often do not know where to begin locating such basic resources as food, shelter, employment, or health care, and may need to call dozens of phone numbers, and struggle through a maze of agencies and services to make the right connections.

The United Way of Greater St. Louis has a proven track record in providing high quality, comprehensive information and referral. Started in the early 1970's, the United Way's Information & Referral Service has answered millions of calls in their service area and linked people in need to all available and appropriate resources. Since 1985, the United Way has maintained the largest, most comprehensive database of health and human service agencies and programs in the St. Louis region, and looks to expand this expertise throughout the State with local community partnerships. In addition, the United Way currently provides utility assistance information for the entire AmerenUE service area, slightly less than the entire state, and serves as the Operation Weather Survival resource hotline during periods of extreme heat.

The United Way of Greater St. Louis is committed to working in tandem with the Heart of America United Way's Metro Kansas City 2-1-1 service to ensure that all Missourians have access to this simple, reliable, universally recognizable number for finding needed health and human services. I encourage members of the Commission to move quickly to approve the request and make universal access to 2-1-1 a reality for all Missouri citizens.

Lvnn Wittels

Sincere

Chief Operating Officer

Carlyn H. Wohl Building, I. E. Millstone Campus 2 Millstone Campus Drive, St. Louis, MO 63146 p 314.432.5700 f 314.432.5825

Marilyn Fox Building, Harry and Jeanette Weinberg Campus 16801 Baxter Road, Chesterfield, MO 63005 p 314.432.5700 f 314.442.3404





Mainhar- United Way of St Louis & (a)



10950 Schuetz Road St. Louis, MO 63146 phone (314) 993-1000 fax (314) 812-9398 www.fcs-stl.org

President Petie Karsh

Executive Director
L Louis Albert, MSW, LCSW

Affiliations

Jewish Children's Home, Inc. Sommers Children's Bureau Association of Jewish Family & Children's Agencies Council on Accreditation of Services for Families & Children

Funders

United Way of Greater St. Louis Jewish Federation of St. Louis St. Louis Variety Club January 26, 2007

Mr. Jeff Davis, Chair Missouri Public Service Commission Governor Office Building 200 Madison Street Jefferson City, MO 65102-0360

Dear Mr. Davis:

I am writing in support of the request made by the United Way of Greater St. Louis for authority to operate a 2-1-1 service for Missouri residents as an expansion of its existing information and referral program. People looking for help in Missouri often do not know where to begin locating such basic resources as food, shelter, employment, or health care, and may need to call dozens of phone numbers, and struggle through a maze of agencies and services to make the right connections.

The United Way of Greater St. Louis has a proven track record in providing high quality, comprehensive information and referral. Started in the early 1970's, the United Way's Information & Referral Service has answered millions of calls in their service area and linked people in need to all available and appropriate resources. Since 1985, the United Way has maintained the largest, most comprehensive database of health and human service agencies and programs in the St. Louis region, and looks to expand this expertise throughout the State with local community partnerships. In addition, the United Way currently provides utility assistance information for the entire AmerenUE service area, slightly less than the entire state, and serves as the Operation Weather Survival resource hotline during periods of extreme heat.

The United Way of Greater St. Louis is committed to working in tandem with the Heart of America United Way's Metro Kansas City 2-1-1 service to ensure that all Missourians have access to this simple, reliable, universally recognizable number for finding needed health and human services. I encourage members of the Commission to move quickly to approve the request and make universal access to 2-1-1 a reality for all Missouri citizens.

Sincerely.

Mais Kleat L. Louis Albert, MSW, LCSW

Executive Director

Jewish

Federation

of St.Louis

12 Millstone Campus Drive Sr. Louis, MO 63146-5776 (314) 432-0020 Phone (314) 432-1277 Fax

www.jewishinstlouis.org January 25, 2007

Mr. Jeff Davis, Chair Missouri Public Service Commission Governor Office Building 200 Madison Street P.O. Box 360 Jefferson City, MO 65102-0360

Dear Mr. Davis:

I am writing in support of the request made by the United Way of Greater St. Louis for authority to operate a 2-1-1 service for Missouri residents as an expansion of its existing information and referral program. People looking for help in Missouri often do not know where to begin locating such basic resources as food, shelter, employment, or health care, and may need to call dozens of phone numbers, and struggle through a maze of agencies and services to make the right connections.

The United Way of Greater St. Louis has a proven track record in providing high quality, comprehensive information and referral. Started in the early 1970's, the United Way's Information & Referral Service has answered millions of calls in their service area and linked people in need to all available and appropriate resources. Since 1985, the United Way has maintained the largest, most comprehensive database of health and human service agencies and programs in the St. Louis region, and looks to expand this expertise throughout the State with local community partnerships. In addition, the United Way currently provides utility assistance information for the entire AmerenUE service area, slightly less than the entire state, and serves as the Operation Weather Survival resource hotline during periods of extreme heat.

The United Way of Greater St. Louis is committed to working in tandem with the Heart of America United Way's Metro Kansas City 2-1-1 service to ensure that all Missourians have access to this simple, reliable, universally recognizable number for finding needed health and human services. I encourage members of the Commission to move quickly to approve the request and make universal access to 2-1-1 a reality for all Missouri citizens.

Sincerely

Dr. Stephen Cohen

Assistant Executive Vice President

President

I-leschel J, Raskas, Ph.D.

Vice Presidenta Bill Miller Compaign

Kenneth Kranzberg

Randall E. Green Pinantial Planning

Patricia P. Croughan Global Jewish Needs

Sherri Druck Sanford Neuman Flanning & Allocanons

Lynne Palan Women's Divuion

Shella Creenbaum Mark H. Zorensky Ar-Larre

Secretary Rabbi Jeffrey B. Sciffman

Treasurer David Roberts

Immediate Past President Harvey A. Harris

Executive Vice President Barry Rosenberg

Assoc. Excx. Vice President Chief Administrative Officer Judy Abrams

Assistant Executive Vice President Stephen Cohen, Ph.D.

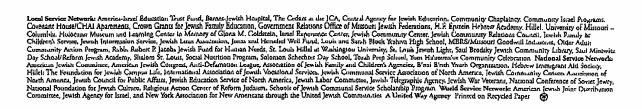
Asst. Exec. Vice President Director of Development Ruth L. Ledernto

Director of Finance Jack Neyens

Director of Human Resources Gary Fallert

Director of Communications
Debbie Warshawski

Vice President Emeritus William Kahn



JUDEVINE Making a Real Difference

1101 Olivette Executive Parkway St. Louis, MO 63132

tel 314.432.6200 fax 314.432.3059 judevine.org

> Executive Director Rebecca Blackwell, M.A.

Honorary Chairman of the Board Senator (hornas 1, Eugleton

> Board of Directors Chair offers A. Mentel, J.D.

leffery A. Mentel, 1() The Daniel & Henry (n

Vice Chair David A. Pelley, Ph.D. Anhouser-Rusch Compones

> Secretary Anne M. Konold, Esq. Attorner at law

1. Denis Catalano, M D , PhD, Commonly Volunters

Dale Furtwengler Furtwengler and Assoc., P.C.

> Douglas C. Huff Pace Properties, Inc.

Judy Keni Community Valunters

Janet L. Normec, PhD. Archdioceson Department of Special Education

> Lori Putnara Community Volunteer

> > Mark 'schaeller Fiolings/Lewis

Michael G. Vranich, D.O. General Surgery & Proctology

> Louis Wray, MBA Edward Jones

Board Member Emerkys Linda K. Hunter Proneer Bank

> Ken Whitney Dan & Duke, Inc.

Founder Lais J. Blackwell







Precisely funded by me Production I being themal



January 26, 2007

Mr. Jeff Davis
Chair
Missouri Public Service Commission
Governor Office Building
200 Madison Street
P.O. Box 360
Jefferson City, MO 65102-0360

Dear Mr. Davis:

I am writing in support of the request made by the United Way of Greater St. Louis for authority to operate a 2-1-1 service for Missouri residents as an expansion of its existing information and referral program. People looking for help in Missouri often do not know where to begin locating such basic resources as food, shelter, employment, or health care, and may need to call dozens of phone numbers, and struggle through a maze of agencies and services to make the right connections.

The United Way of Greater St. Louis has a proven track record in providing high quality, comprehensive information and referral. Started in the early 1970's, the United Way's Information & Referral Service has answered millions of calls in their service area and linked people in need to all available and appropriate resources. Since 1985, the United Way has maintained the largest, most comprehensive database of health and human service agencies and programs in the St. Louis region, and looks to expand this expertise throughout the State with local community partnerships. In addition, the United Way currently provides utility assistance information for the entire AmerenUE service area, slightly less than the entire state, and serves as the Operation Weather Survival resource hotline during periods of extreme heat.

The United Way of Greater St. Louis is committed to working in tandem with the Heart of America United Way's Metro Kansas City 2-1-1 service to ensure that all Missourians have access to this simple, reliable, universally recognizable number for finding needed health and human services. I encourage members of the Commission to move quickly to approve the request and make universal access to 2-1-1 a reality for all Missouri citizens.

Sincerely,

Rebecca Blackwell, M.A.

Celeva Rukwell

Executive Director

Mr. Jeff Davis
Chair
Missouri Public Service Commission
Governor Office Building
200 Madison Street
P.O. Box 360
Jefferson City, MO 65102-0360

Dear Mr. Davis:

I am writing in support of the request made by the United Way of Greater St. Louis for authority to operate a 2-1-1 service for Missouri residents as an expansion of its existing information and referral program. People looking for help in Missouri often do not know where to begin locating such basic resources as food, shelter, employment, or health care, and may need to call dozens of phone numbers, and struggle through a maze of agencies and services to make the right connections.

The United Way of Greater St. Louis has a proven track record in providing high quality, comprehensive information and referral. Started in the early 1970's, the United Way's Information & Referral Service has answered millions of calls in their service area and linked people in need to all available and appropriate resources. Since 1985, the United Way has maintained the largest, most comprehensive database of health and human service agencies and programs in the St. Louis region, and looks to expand this expertise throughout the State with local community partnerships. In addition, the United Way currently provides utility assistance information for the entire AmerenUE service area, slightly less than the entire state, and serves as the Operation Weather Survival resource hotline during periods of extreme heat.

The United Way of Greater St. Louis is committed to working in tandem with the Heart of America United Way's Metro Kansas City 2-1-1 service to ensure that all Missourians have access to this simple, reliable, universally recognizable number for finding needed health and human services. I encourage members of the Commission to move quickly to approve the request and make universal access to 2-1-1 a reality for all Missouri citizens.

Sincerely,

M. Marie Davis

Juvenile Diabetes Research Foundation

Metro St. Louis/Greater Missouri chapter

225 S. Meramec, Suite 1032

St. Louis, Missouri 63105



President

Richard C. Goldberg

January 26, 2007

Vice President

Bill Clarke

Mr. Jeff Davis

Chair

Treasurer

Mark Graves

Missouri Public Service Commission

Governor Office Building 200 Madison Street

P.O. Box 360

Secretary Tracy Ring

Jefferson City, MO 65102-0360

Directors Steve Albart Cy Alizadeh Ed Alizadeh Michael Baker Mark Branstetter Michael V. Bystrom David Klinger Josh Rogers Steve Stone Eric A. Todd Mike Turken Sarah Underwood Jan Waters Ronda F. Williams Nancy Williger Jim Wotruba

Advisory Council

Alan Zvibleman

Jim Young

Bonnie K. Andrews Christine Buck Christine A. Chadwick Jeanice Geis John R. Haug Becky Hauk William R. Hauk Al Hrabosky Arleen Meyer Korenblat Mark B. Leadlove Loy Ledbetter Patricia A. Rosenthal Ryia Ross Peterson Mimi B. Schmid Ozzie Smith Laurie Waters Lois Weir-Jungers Paul Zemitzsch

Executive Director Judy Berkowitz

Dear Mr. Davis:

I am writing in support of the request made by the United Way of Greater St. Louis for authority to operate a 2-1-1 service for Missouri residents as an expansion of its existing information and referral program. People looking for help in Missouri often do not know where to begin locating such basic resources as food, shelter, employment, or health care, and may need to call dozens of phone numbers, and struggle through a maze of agencies and services to make the right connections.

The United Way of Greater St. Louis has a proven track record in providing high quality, comprehensive information and referral. Started in the early 1970's, the United Way's Information & Referral Service has answered millions of calls in their service area and linked people in need to all available and appropriate resources. Since 1985, the United Way has maintained the largest, most comprehensive database of health and human service agencies and programs in the St. Louis region, and looks to expand this expertise throughout the State with local community partnerships. In addition, the United Way currently provides utility assistance information for the entire AmerenUE service area, slightly less than the entire state, and serves as the Operation Weather Survival resource hotline during periods of extreme heat.

The United Way of Greater St. Louis is committed to working in tandem with the Heart of America United Way's Metro Kansas City 2-1-1 service to ensure that all Missourians have access to this simple, reliable, universally recognizable number for finding needed health and human services. I encourage members of the Commission to move quickly to approve the request and make universal access to 2-1-1 a reality for all Missouri citizens.

Sincerely,

Judy Berkowitz **Executive Director**

Kids In the Middle





1321 South 11th Street Saint Louis, Missouri 63104-3530

Phone (314) 421-0400 FAX (314) 241-2366 E-mail kh@kingdomhouse.org Reverend Thomas T. Sanders, Executive Director

January 26, 2007

Mr. Jeff Davis Chair, Missouri Public Service Commission P.O. Box 360 Jefferson City, MO 65102-0360

Dear Mr. Davis:

I write in support of the request made by the United Way of Greater St. Louis for authority to operate a 2-1-1 service for Missouri residents. This service expands United Way's existing information and referral program.

People looking for help in Missouri often do not know where to begin locating such basic resources as food, shelter, employment, or health care, and may need to call dozens of phone numbers, and struggle through a maze of agencies and services to make the right connections. The United Way of Greater St. Louis has a proven track record in providing high quality, comprehensive information and referral.

Since the early 1970's, the United Way's Information & Referral Service has answered millions of calls in their service area and linked people in need to all available and appropriate resources. The United Way maintains the largest, most comprehensive database of health and human service agencies and programs in the St. Louis region, and looks to expand this expertise throughout the State with local community partnerships. United Way also currently provides utility assistance information for the entire AmerenUE service area, slightly less than the entire state, and serves as the Operation Weather Survival resource hotline during periods of extreme heat.

The United Way of Greater St. Louis is committed to working in tandem with the Heart of America United Way's Metro Kansas City 2-1-1 service to ensure that all Missourians have access to this simple, reliable, universally recognizable number for finding needed health and human services. I encourage members of the Commission to move quickly to approve the request and make universal access to 2-1-1 a reality for all Missouri citizens.

Sincerely,



Legal Services of Eastern Missouri, Inc.

4232 Forest Park Avenue St. Louis, Missouri 63108 (314) 534-4200

Facsimile (314) 534-1425

Daniel K. Glazier Executive Director & General Counsel (314)256-8722

January 26, 2007

Mr. Jeff Davis Chair, Missouri Public Service Commission Governor Office Building 200 Madison Street, P.O. Box 360 Jefferson City, MO 65102-0360

Dear Mr. Davis:

I am writing in support of the request made by the United Way of Greater St. Louis for authority to operate a 2-1-1 service for Missouri residents as an expansion of its existing information and referral program. People looking for help in Missouri often do not know where to begin locating such basic resources as food, shelter, employment, or health care, and may need to call dozens of phone numbers, and struggle through a maze of agencies and services to make the right connections.

The United Way of Greater St. Louis has a proven track record in providing high quality, comprehensive information and referral. Started in the early 1970's, the United Way's Information & Referral Service has answered millions of calls in their service area and linked people in need to all available and appropriate resources. Since 1985, the United Way has maintained the largest, most comprehensive database of health and human service agencies and programs in the St. Louis region, and looks to expand this expertise throughout the State with local community partnerships. In addition, the United Way currently provides utility assistance information for the entire AmerenUE service area, slightly less than the entire state, and serves as the Operation Weather Survival resource hotline during periods of extreme heat.

The United Way of Greater St. Louis is committed to working in tandem with the Heart of America United Way's Metro Kansas City 2-1-1 service to ensure that all Missourians have access to this simple, reliable, universally recognizable number for finding needed health and human services. I encourage members of the Commission to move quickly to approve the request and make universal access to 2-1-1 a reality for all Missouri citizens.

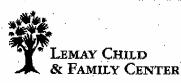
Sincerely,

Daniel K. Glazier

Executive Director & General Counsel

United Way





9828 S. Broadway St. Louis, MO 63125 p:314.544.3338 f:314.544.3351 lemaychildandfamily.org

January 25, 2007

Mr. Jeff Davis
Chair
Missouri Public Service Commission
Governor Office Building
200 Madison Street
P.O. Box 360
Jefferson City, MO 65102-0360

Dear Mr. Davis:

I am writing in support of the request made by the United Way of Greater St. Louis for authority to operate a 2-1-1 service for Missouri residents as an expansion of its existing information and referral program. People looking for help in Missouri often need to call dozens of phone numbers and contact many different agencies and services before finding the right resources or assistance in areas such as food, shelter, employment, or health care.

The United Way of Greater St. Louis has a proven track record in providing high quality, comprehensive information and referral. Started in the early 1970's, the United Way's Information & Referral Service has answered millions of calls in their service area and linked people in need to all available and appropriate resources. Since 1985, the United Way has maintained the largest, most comprehensive database of health and human service agencies and programs in the St. Louis region, and looks to expand this expertise throughout the State with local community partnerships. In addition, the United Way currently provides utility assistance information for the entire AmerenUE service area, slightly less than the entire state, and serves as the Operation Weather Survival resource hotline during periods of extreme heat.

The United Way of Greater St. Louis is committed to working in tandem with the Heart of America United Way's Metro Kansas City 2-1-1 service to ensure that all Missourians have access to this simple, reliable, universally recognizable number for finding needed health and human services. I encourage members of the Commission to move quickly to approve the request and make universal access to 2-1-1 a reality for all Missouri citizens.

Sincerely,

Elaine Powers
Executive Director







Mr. Jeff Davis Chair Missouri Public Service Commission Governor Office Building 200 Madison Street P.O. Box 360 Jefferson City, MO 65102-0360

Dear Mr. Davis:

I am writing in support of the request made by the United Way of Greater St. Louis for authority to operate a 2-1-1 service for Missouri residents as an expansion of its existing information and referral program. People looking for help in Missouri often do not know where to begin locating such basic resources as food, shelter, employment, or health care, and may need to call dozens of phone numbers, and struggle through a maze of agencies and services to make the right connections.

The United Way of Greater St. Louis has a proven track record in providing high quality, comprehensive information and referral. Started in the early 1970's, the United Way's Information & Referral Service has answered millions of calls in their service area and linked people in need to all available and appropriate resources. Since 1985, the United Way has maintained the largest, most comprehensive database of health and human service agencies and programs in the St. Louis region, and looks to expand this expertise throughout the State with local community partnerships. In addition, the United Way currently provides utility assistance information for the entire AmerenUE service area, slightly less than the entire state, and serves as the Operation Weather Survival resource hotline during periods of extreme heat.

The United Way of Greater St. Louis is committed to working in tandem with the Heart of America United Way's Metro Kansas City 2-1-1 service to ensure that all Missourians have access to this simple, reliable, universally recognizable number for finding needed health and human services. I encourage members of the Commission to move quickly to approve the request and make universal access to 2-1-1 a reality for all Missouri citizens.

Sincerely.

tole County Council on aging Boone St. 1 Troy, MD. 63379



8702 Manchester Boad Brentwood, MO 63144 www.dropedlarg

314.918.8222 tall free: 1,866,918,8322 fax: 514.918.9188

January 26, 2007

Mr. Jeff Davis Chair Missouri Public Service Commission Governor Office Building 200 Madison Street P.O. Box 360 Jefferson City, MO 65102-0360

Dear Mr. Davis:

I am writing in support of the request made by the United Way of Greater St. Louis for authority to operate a 2-1-1 service for Missouri residents as an expansion of its existing information and referral program. People looking for help in Missouri often do not know where to begin locating such basic resources as food, shelter, employment, or health care, and may need to call dozens of phone numbers, and struggle through a maze of agencies and services to make the right connections.

The United Way of Greater St. Louis has a proven track record in providing high quality, comprehensive information and referral. Started in the early 1970's, the United Way's Information & Referral Service has answered millions of calls in their service area and linked people in need to all available and appropriate resources. Since 1985, the United Way has maintained the largest, most comprehensive database of health and human service agencies and programs in the St. Louis region, and looks to expand this expertise throughout the State with local community partnerships. In addition, the United Way currently provides utility assistance information for the entire AmerenUE service area, slightly less than the entire state, and serves as the Operation Weather Survival resource hotline during periods of extreme heat.

The United Way of Greater St. Louis is committed to working in tandem with the Heart of America United Way's Metro Kansas City 2-1-1 service to ensure that all Missourians have access to this simple, reliable, universally recognizable number for finding needed health and human services. I encourage members of the Commission to move quickly to approve the request and make universal access to 2-1-1 a reality for all Missouri citizens.

Sincerely.

Richard R. Cavanagh, MSW, CHE

President

Board of Directors

Stephen L. Pane t Valenchon

Martha C. Brown

Richard Pender

Secretory.

Treasure

Cristle Coleman

Cary E. Champa

Charles DiMercurio Berth A. Holdian III Carrolf Resiriquez

ton Tonshar Lori Whier

Ursalo N. Shaner

Tracer Swabby

Richard R. Cavaragh, MSW, CHE Provident



President

Rev. Alan M. Erdman

January 25, 2007

Lutheran Family and Children's Services of Missouri

Board of Directors:

Donald Vogel, (Chair)

Kristin Anderson

Kevin Alphin

Dan Beck

Marilyn Brickler

Tom Brown

Jon Eickmanπ

Adam Ferguson

Don Fisher

Teddy Foster, Jr.

Rev. Vernon Gundermann

Tim Gutknecht

Jim Haerding

Scott Homan

Al Huning

Bobbi Jones

David Allan Liescheidt

Kathryn Mehlhom

Kathleen Mueller

C. Jerry Nelson

Ken Ohlemeyer, Jr.

Cheryl Patrick

Charles Rauh

Lynn Rawlings

Elaine Richter Bryant

Norm Sell

Ron Smith

Karen Smitt

Kim Stark

Suda Suvarna

Dr. Randall Tobler

Mark Yaeger

Mr. Jeff Davis, Chair Missouri Public Service Commission Governor Office Building 200 Madison Street, PO Box 360 Jefferson City, MO 65102-0360

Dear Mr. Davis,

I am writing in support of the request made by the United Way of Greater St. Louis for authority to operate a 2-1-1 service for Missouri residents as an expansion of its existing information and referral program. People looking for help in Missouri often do not know where to begin locating such basic resources as food, shelter, employment, or health care, and may need to call dozens of phone numbers, and struggle through a maze of agencies and services to make the right connections.

The United Way of Greater St. Louis has a proven track record in providing high quality, comprehensive information and referral. Started in the early 1970's, the United Way's Information & Referral Service has answered millions of calls in their service area and linked people in need to all available and appropriate resources. Since 1985, the Unite Way has maintained the largest, most comprehensive database of health and human service agencies and programs in the St. Louis region, and looks to expand this expertise throughout the State with local community partnerships. In addition, the United Way currently provides utility assistance information for the entire AmerenUE service area, slightly less than the entire state, and serves as the Operation Weather Survival resource hotline during periods of extreme heat.

The United Way of Greater St. Louis is committed to working in tandem with the Heart of America United Way's Metro Kansas City 2-1-1 service to ensure that all Missourians have access to this simple, reliable, universally recognizable number for finding needed health and human services. I encourage members of the Commission to move quickly to approve the request and make universal access to 2-1-1 a reality for all Missouri citizens.

Sincerely,

Reverend Alan M. Erdman

President and CEO

Mid-Missouri Office 401 West Boulevard North Columbia, Missouri 65203 Phone 573-815-9955 Fax 573-449-4640 Southeast Missouri Office 2911 Breckenridge Drive Cape Girardeau, Missouri 63701 Phone 573-334-5866 Fax 573-334-7593 Southwest Missouri Office 1400 S. Kimbrough Avenue Springfield, Missouri 65807 Phone 417-862-1972 Fax 417-802-3276 St. Louis Office 8631 Delmar Boulevard St. Louis, Missouri 63124 Phone 314-787-5100 Fax 314-534-1588

Lutheran Senior Services January 26, 2007

Mr. Jeff Davis, Chair Missouri Public Service Commission Governor Office Building 200 Madison Street P.O. Box 360 Jefferson City, MO 65102-0360

Dear Mr. Davis:

I am writing in support of the request made by the United Way of Greater St. Louis for authority to operate a 2-1-1 service for Missouri residents as an expansion of its existing information and referral program. People looking for help in Missouri often do not know where to begin locating such basic resources as food, shelter, employment, or health care, and may need to call dozens of phone numbers, and struggle through a maze of agencies and services to make the right connections.

The United Way of Greater St. Louis has a proven track record in providing high quality, comprehensive information and referral. Started in the early 1970's, the United Way's Information & Referral Service has answered millions of calls in their service area and linked people in need to all available and appropriate resources. Since 1985, the United Way has maintained the largest, most comprehensive database of health and human service agencies and programs in the St. Louis region, and looks to expand this expertise throughout the State with local community partnerships. In addition, the United Way currently provides utility assistance information for the entire AmerenUE service area, slightly less than the entire state, and serves as the Operation Weather Survival resource hotline during periods of extreme heat.

The United Way of Greater St. Louis is committed to working in tandem with the Heart of America United Way's Metro Kansas City 2-1-1 service to ensure that all Missourians have access to this simple, reliable, universally recognizable number for finding needed health and human services. I encourage members of the Commission to move quickly to approve the request and make universal access to 2-1-1 a reality for all Missouri citizens.

Very truly yours,

Carl A. Rausch President

CAR:sdb





FOR SENIORS IN NEED



January 26, 2007

Mr. Jeff Davis, Chair Missouri Public Service Commission Governor Office Building 200 Madison Street P.O. Box 360 Jefferson City, MO 65102-0360

Dear Mr. Davis:

I am writing in support of the request made by the United Way of Greater St. Louis for authority to operate a 2-1-1 service for Missouri residents as an expansion of its existing information and referral program. People looking for help in Missouri often do not know where to begin locating such basic resources as food, shelter, employment, or health care, and may need to call dozens of phone numbers, and struggle through a maze of agencies and services to make the right connections.

The United Way of Greater St. Louis has a proven track record in providing high quality, comprehensive information and referral. Started in the early 1970's, the United Way's Information & Referral Service has answered millions of ealls in their service area and linked people in need to all available and appropriate resources. Since 1985, the United Way has maintained the largest, most comprehensive database of health and human service agencies and programs in the St. Louis region, and looks to expand this expertise throughout the State with local community partnerships. In addition, the United Way currently provides utility assistance information for the entire AmerenUE service area, slightly less than the entire state, and serves as the Operation Weather Survival resource hotline during periods of extreme heat.

The United Way of Greater St. Louis is committed to working in tandem with the Heart of America United Way's Metro Kansas City 2-1-1 service to ensure that all Missourians have access to this simple, reliable, universally recognizable number for finding needed health and human services. I encourage members of the Commission to move quickly to approve the request and make universal access to 2-1-1 a reality for all Missouri citizens.

Sincerely,

Timothy J. Butler Executive Director

Mr. Jeff Davis Chair Missouri Public Service Commission Governor Office Building 200 Madison Street P.O. Box 360 Jefferson City, MO 65102-0360

Dear Mr. Davis:

I am writing in support of the request made by the United Way of Greater St. Louis for authority to operate a 2-1-1 service for Missouri residents as an expansion of its existing information and referral program. People looking for help in Missouri often do not know where to begin locating such basic resources as food, shelter, employment, or health care, and may need to call dozens of phone numbers, and struggle through a maze of agencies and services to make the right connections.

The United Way of Greater St. Louis has a proven track record in providing high quality, comprehensive information and referral. Started in the early 1970's, the United Way's Information & Referral Service has answered millions of calls in their service area and linked people in need to all available and appropriate resources. Since 1985, the United Way has maintained the largest, most comprehensive database of health and human service agencies and programs in the St. Louis region, and looks to expand this expertise throughout the State with local community partnerships. In addition, the United Way currently provides utility assistance information for the entire AmerenUE service area, slightly less than the entire state, and serves as the Operation Weather Survival resource hotline during periods of extreme heat.

The United Way of Greater St. Louis is committed to working in tandem with the Heart of America United Way's Metro Kansas City 2-1-1 service to ensure that all Missourians have access to this simple, reliable, universally recognizable number for finding needed health and human services. I encourage members of the Commission to move quickly to approve the request and make universal access to 2-1-1 a reality for all Missouri citizens.

Sincerely,

Name

Affiliation Che

City, State, Zip

5 Mullauply Trove

ssout Mussouri

63031

Mr. Jeff Davis
Chair
Missouri Public Service Commission
Governor Office Building
200 Madison Street
P.O. Box 360
Jefferson City, MO 65102-0360

Dear Mr. Davis:

I am writing in support of the request made by the United Way of Greater St. Louis for authority to operate a 2-1-1 service for Missouri residents as an expansion of its existing information and referral program. People looking for help in Missouri often do not know where to begin locating such basic resources as food, shelter, employment, or health care, and may need to call dozens of phone numbers, and struggle through a maze of agencies and services to make the right connections.

The United Way of Greater St. Louis has a proven track record in providing high quality, comprehensive information and referral. Started in the early 1970's, the United Way's Information & Referral Service has answered millions of calls in their service area and linked people in need to all available and appropriate resources. Since 1985, the United Way has maintained the largest, most comprehensive database of health and human service agencies and programs in the St. Louis region, and looks to expand this expertise throughout the State with local community partnerships. In addition, the United Way currently provides utility assistance information for the entire AmerenUE service area, slightly less than the entire state, and serves as the Operation Weather Survival resource hotline during periods of extreme heat.

The United Way of Greater St. Louis is committed to working in tandem with the Heart of America United Way's Metro Kansas City 2-1-1 service to ensure that all Missourians have access to this simple, reliable, universally recognizable number for finding needed health and human services. I encourage members of the Commission to move quickly to approve the request and make universal access to 2-1-1 a reality for all Missouri citizens.

Sincerely,

Martin L. Mathews

Mathews-Dickey Boys' & Girls Club 4245 North Kingshighway Boulevard

Within AMthems

Saint Louis, Missouri 63115



Mental Health Association of Greater St. Louis

1905 South Grand Blvd. • St. Louis, Missouri 63104-1542 (314) 773-1399 • Fax: (314) 773-5930 • www.mhagstl.org • E-Mail: mhagstl@aol.com Advocacy • Education • Referral

January 26, 2007

Executive Director

James E. House, II

Officers

President Karl E, Wilson, Ph. D. Crider Center for Mental Health

First Vice President Frencie Broderick Places for People

Second Vice President McGowan & Walsh

Community Volunteer

Treasurer -Ronald E. Moltzfield : Community Volunteer

Immediate Past President Vetta L. Sanders Thompson, Ph.D. St. Louis University School of Public Health

Member-at-Large E. Tracy Beckette Bank of America

Wait Chaboude

Doug Doris Community Volunteer

Melody S. Higginbotham Community Volunteer

Frank B. Janoski Lewis, Rice & Fingersh

Robert C. McNutt SpecialCare Hospital Management Corporation

Richard D. Nash GlaxoSmithKline

Collins H. Robinson Aftomey at Law

USA Mortgage

Joan K. Wise Community Volunteer

Directors Emerti

Patrick A. Byme Community Volunteer

James K. McAtee A.G. Edwards & Sons, Inc.

Robert A. Vecchiotti, Ph.D. Organizational Consulting Services, Inc.

Mr. Jeff Davis Chair Missouri Public Service Commission Governor Office Building 200 Madison Street P.O. Box 360 Jefferson City, MO 65102-0360

Dear Mr. Davis:

I am writing in support of the request made by the United Way of Greater St. Louis for authority to operate a 2-1-1 service for Missouri residents as an expansion of its existing information and referral program. People looking for help in Missouri often do not know where to begin locating such basic resources as food, shelter, employment, or health care, and may need to call dozens of phone numbers, and struggle through a maze of agencies and services to make the right connections.

The United Way of Greater St. Louis has a proven track record in providing high quality, comprehensive information and referral. Started in the early 1970's, the United Way's Information & Referral Service has answered millions of calls in their service area and linked people in need to all available and appropriate resources. Since 1985, the United Way has maintained the largest, most comprehensive database of health and human service agencies and programs in the St. Louis region, and looks to expand this expertise throughout the State with local community partnerships. In addition, the United Way currently provides utility assistance information for the entire AmerenUE service area, slightly less than the entire state, and serves as the Operation Weather Survival resource hotline during periods of extreme heat.

The United Way of Greater St. Louis is committed to working in tandem with the Heart of America United Way's Metro Kansas City 2-1-1 service to ensure that all Missourians have access to this simple, reliable, universally recognizable number for finding needed health and human services. I encourage members of the Commission to move quickly to approve the request and make universal access to 2-1-1 a reality for all Missouri citizens.

Sincerely.

ance & A James E. House, II

Executive Director



Torry Black James Berthold Ellen R. Conant George T. Grossberg, M.D. Suzanne Harbison

Whitney R. Harris Christy F. James John C. Lanham John Larrabee

Honorary Board Lee Liberman Vince Schoemohi Wayman F. Smith, III

Todd W. Stoner Blanche M. Touhill George H. Walker, III Donna Wilkinson

BOARD OF DIRECTORS

MERS MISSOURI GOODWILL INDUSTRIES

OFFICERS

Joan M. Newman, Chairperson

Paul Kravitz. 1 at Viçe Chairperson

Jack Minner, 2nd Vice Chairperson

> Kraig Kreikemeler, Treesurer

Jay Summerville, Secretery

Berry Pessin. Assistant Secretary

DIRECTORS

Mel Auslander Kenneth Ball Edward Cohen Maida Coleman Mary Domehldy Judith Gell Barry Ginsburg Marvin Goldman Howard Handelman Warner lagges Gerald Kretman Lucy Lopata Rhonda O'Brien Edwin Olschansky Sherman Perker Sleven Roberts Brett Teylor Elliot Zucker

Lewie C. Chartock, Ph.D. President/CEO January 25, 2007

Jeff Davis, Chair Missouri Public Service Commission Governor's Office Building 200 Madison Street, P.O. Box 360 Jefferson City, MO 65102-0360

Dear Mr. Davis:

I'm writing to support the proposal made by the United Way of Greater St. Louis to operate a 2-1-1 service for Missouri residents as an expansion of its existing information and referral program. People seeking help in Missouri often don't know where to begin, and may make dozens of phone calls before locating such basic resources as food, shelter, employment, or health care.

The United Way of Greater St. Louis has a strong track record as a provider of comprehensive information and referral. Their Information and Referral Service, implemented in the early 1970s, has responded to millions of calls and linked people in need to all available and appropriate resources. Since 1985, the United Way has maintained the largest database of health and human services agencies and programs in the St. Louis region, and would like to expand throughout the state with local community partnerships. In addition, the United Way currently provides utility assistance information for the entire AmerenUE service area (slightly less than the entire state) and serves as the Operation Weather Survival resource hotline during periods of extreme heat.

The United Way of Greater St. Louis is committed to working with the Heart of America United Way's Metro Kansas City 2-1-1 service to ensure that all Missourians have access to this simple, reliable, universally recognizable number for locating needed services. I encourage members of the Commission to move quickly to approve their request and to make universal access to 2-1-1 a reality for all Missouri citizens.

Sincerely,

President/CEO







Productive Living Source





Missouri Association for Social Welfare

505 East Capito: Avenue Jefferson City, MO 65101 Telephone: (573) 634 2901 Fax: (573) 635 1648

Email: cifizenvoice/@masw.org Web Page: http://www.rnosw.org

January 26, 2007

Hon. Jeff Davis, Chair Missouri Public Service Commission P.O. Box 360 Jefferson City, MO 65102-0360

Dear Mr. Davis:

I am writing in support of the request made by the United Way of Greater St. Louis for authority to operate a 2-1-1 service for Missouri residents as an expansion of its existing information and referral program.

During my service as Executive Director of the Public Service Commission, the Commission approved the application from Heart of America Untied Way to provide 2-1-1 service in the Kansas City area.

People looking for help in Missouri often do not know where to begin locating such basic resources as food, shelter, employment, or health care, and may need to call dozens of phone numbers, and struggle through a maze of agencies and services to make the right connections.

The United Way of Greater St. Louis has a proven track record in providing high quality, comprehensive information and referral. Started in the early 1970's, the United Way's Information & Referral Service has answered millions of calls in their service area and linked people in need to all available and appropriate resources.

Since 1985, the United Way has maintained the largest, most comprehensive database of health and human service agencies and programs in the St. Louis region, and looks to expand this expertise throughout the State with local community partnerships. In addition, the United Way currently provides utility assistance information for the entire AmerenUE service area, slightly less than the entire state, and serves as the Operation Weather Survival resource hotline during periods of extreme heat.

The United Way of Greater St. Louis is committed to working in tandem with the Heart of America United Way's Metro Kansas City 2-1-1 service to ensure that all Missourians have access to this simple, reliable, universally recognizable number for finding needed health and human services. I encourage members of the Commission to move quickly to approve the request and make universal access to 2-1-1 a reality for all Missouri citizens.

Sincerely.

Bob Quinn Executive Director

Missouri Association for Social Welfare



Lupus Foundation of America, Inc.

MISSOURI CHAPTER

8390 DELMAR BLVD., STE. 215, ST. LOUIS, MO 63124 • (314) 432-0008 adminlupus@sbcglobal.net www.lupusmo.org

January 26, 2007

Mr. Jeff Davis, Chair Missouri Public Service Commission Governor Office Building 200 Madison Street P.O. Box 360 Jefferson City, MO 65102-0360

Dear Mr. Davis:

I am writing in support of the request made by the United Way of Greater St. Louis for authority to operate a 2-1-1 service for Missouri residents as an expansion of its existing information and referral program. People looking for help in Missouri often do not know where to begin locating such basic resources as food, shelter, employment, or health care, and may need to call dozens of phone numbers, and struggle through a maze of agencies and services to make the right connections. I know this is true because many of those people contact my office trying to find assistance. The Lupus Foundation, my employer, does not provide financial aid for emergencies. With a 2-1-1 service, many people who call my office looking for assistance can be helped in a timely manner.

The United Way of Greater St. Louis has a proven track record in providing high quality, comprehensive information and referral. Started in the early 1970's, the United Way's Information & Referral Service has answered millions of calls in their service area and linked people in need to all available and appropriate resources. Since 1985, the United Way has maintained the largest, most comprehensive database of health and human service agencies and programs in the St. Louis region, and looks to expand this expertise throughout the State with local community partnerships. In addition, the United Way currently provides utility assistance information for the entire AmerenUE service area, slightly less than the entire state, and serves as the Operation Weather Survival resource hotline during periods of extreme heat.

The United Way of Greater St. Louis is committed to working in tandem with the Heart of America United Way's Metro Kansas City 2-1-1 service to ensure that all Missourians have access to this simple, reliable, universally recognizable number for finding needed health and human services. I encourage members of the Commission to move quickly to approve the request and make universal access to 2-1-1 a reality for all Missouri citizens.

Sincerely,

Paula Kanyo, President

Lupus Foundation of America

Missouri Chapter





OFFICERS Howard Weissman President Tom Herrmann Vice President Hal Klinger Vice President Connie Schnuck Vice President Henry Watkins Vice President Tom Erickson Treasurer Mary T. Dolan Secretary Charles F. Meyer

BOARD OF DIRECTORS
Judy Brostron
Rebecce Brown
Sander Coovert
Peter Huey
Molly Hyland
Chip Miller
Sally Austin Mills
Richard Muckler
Jennifer Nowak
Rod Oliver
Tina Poston

Jim Ristau

Dick Ulett

Carol Weisman

Immediate Past President

ADVISORY BOARD Don Bell Patricia Bolling Maureen Browne Diane Buhr John Callen Jean Campbell Paul Clark John Costello Michaeleen Cradock Thomas J. Doherty Gary Ferguson Daniel J. Ferry, Jr. Eve L. Frazer Gordon Ron Garrett Diana Gross Philip A. Hutchison Glenn Jamboretz

Edward F. Tasch

Cheryl Kellogg Ruth Ann McGowen Michael V. Roberts Missie Seeger Joe Stephenson January 26, 2007

Mr. Jeff Davis, Chair Missouri Public Service Commission Governor Office Building 200 Madison Street P.O. Box 360 Jefferson City, MO 65102-0360

Dear Mr. Davis:

I am writing in support of the request made by the United Way of Greater St. Louis for authority to operate a 2-1-1 service for Missouri residents as an expansion of its existing information and referral program. People looking for help in Missouri often do not know where to begin locating such basic resources as food, shelter, employment, or health care, and may need to call dozens of phone numbers, and struggle through a maze of agencies and services to make the right connections.

The United Way of Greater St. Louis has a proven track record in providing high quality, comprehensive information and referral. Started in the early 1970's, the United Way's Information & Referral Service has answered millions of calls in their service area and linked people in need to all available and appropriate resources. Since 1985, the United Way has maintained the largest, most comprehensive database of health and human service agencies and programs in the St. Louis region, and looks to expand this expertise throughout the State with local community partnerships. In addition, the United Way currently provides utility assistance information for the entire AmerenUE service area, slightly less than the entire state, and serves as the Operation Weather Survival resource hotline during periods of extreme heat.

The United Way of Greater St. Louis is committed to working in tandem with the Heart of America United Way's Metro Kansas City 2-1-1 service to ensure that all Missourians have access to this simple, reliable, universally recognizable number for finding needed health and human services. I encourage members of the Commission to move quickly to approve the request and make universal access to 2-1-1 a reality for all Missouri citizens.

Sincerely,

Edward F. Tasch Executive Director

8790 Manchester Road St. Louis, Missouri 63144 314.962.3456 Fax: 314.968.7394 www.ncada-stl.org CITY OFFICE: 1723 Pennsylvania Avenue St. Louis, Missouri 63104 314.664.7550 Fax 314.664.7599









Gateway Area Chapter

1867 Lackland Hill Parkway St. Louls, MO 63146 Direct Line: 314-446-4162 Fax: 314-781-1440

1-800-FIGHT-MS

Web: www.gatewayrnssociety.org Email: pat.knoerle-jordan@gatewayrnssociety.org

Regional Office

1217 N. Kingshlghway, Sulfe 1'16 Cape Girardeau, MO 63701 Fax: 573-334-6707

Mr. Jeff Davis
Chair
Missouri Public Service Commission
Governor Office Building
200 Madison Street
P.O. Box 360
Jefferson City, MO 65102-0360

Dear Mr. Davis:

I am writing in support of the request made by the United Way of Greater St. Louis for authority to operate a 2-1-1 service for Missouri residents as an expansion of its existing information and referral program. People looking for help in Missouri often do not know where to begin locating such basic resources as food, shelter, employment, or health care, and may need to call dozens of phone numbers, and struggle through a maze of agencies and services to make the right connections.

The United Way of Greater St. Louis has a proven track record in providing high quality, comprehensive information and referral. Started in the early 1970's, the United Way's Information & Referral Service has answered millions of calls in their service area and linked people in need to all available and appropriate resources. Since 1985, the United Way has maintained the largest, most comprehensive database of health and human service agencies and programs in the St. Louis region, and looks to expand this expertise throughout the State with local community partnerships. In addition, the United Way currently provides utility assistance information for the entire AmerenUE service area, slightly less than the entire state, and serves as the Operation Weather Survival resource hotline during periods of extreme heat.

The United Way of Greater St. Louis is committed to working in tandem with the Heart of America United Way's Metro Kansas City 2-1-1 service to ensure that all Missourians have access to this simple, reliable, universally recognizable number for finding needed health and human services. I encourage members of the Commission to move quickly to approve the request and make universal access to 2-1-1 a reality for all Missouri citizens.

Since ely,

Pat Knoerle-Jordan President

PKJ/kt



5621 Delmar Blvd., Suite 104 St. Louis, MO 63112

(314) 383- 1733 (314) 361-6975 Fax www.neighborhoodhouses.org

Eugene Bartell, M.S.W., M.Div. Executive Director

January 26, 2007

Mr. Jeff Davis, Chair Missouri Public Service Commission Governor Office Building 200 Madison Street P.O. Box 360 Jefferson City, MO 65102-0360

Dear Mr. Davis:

I am writing in support of the request made by the United Way of Greater St. Louis for authority to operate a 2-1-1 service for Missouri residents as an expansion of its existing information and referral program. People looking for help in Missouri often do not know where to begin locating such basic resources as food, shelter, employment, or health care, and may need to call dozens of phone numbers, and struggle through a maze of agencies and services to make the right connections.

The United Way of Greater St. Louis has a proven track record in providing high quality, comprehensive information and referral. Started in the early 1970's, the United Way's Information & Referral Service has answered millions of calls in their service area and linked people in need to all available and appropriate resources. Since 1985, the United Way has maintained the largest, most comprehensive database of health and human service agencies and programs in the St. Louis region, and looks to expand this expertise throughout the State with local community partnerships. In addition, the United Way currently provides utility assistance information for the entire AmerenUE service area, slightly less than the entire state, and serves as the Operation Weather Survival resource hotline during periods of extreme heat.

The United Way of Greater St. Louis is committed to working in tandem with the Heart of America United Way's Metro Kansas City 2-1-1 service to ensure that all Missourians have access to this simple, reliable, universally recognizable number for finding needed health and human services. I encourage members of the Commission to move quickly to approve the request and make universal access to 2-1-1 a reality for all Missouri citizens.

re.Baitell

Sincerely,

Eugene Bartell, MSW, M.Div

Executive Director Neighborhood Houses 5621 Delmar, Suite 104

St. Louis, MO 63112





