

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

In the Matter of the Verified Application	)	
and Petition of Laclede Gas Company	)	Case No. GO-2008-0155
to Establish its Infrastructure System	)	
Replacement Surcharge	)	

**INFORMATIONAL FILING OF LACLEDE GAS COMPANY**

COMES NOW Laclede Gas Company (“Laclede” or “Company”) and for its Informational Filing in this case, states as follows:

1. On November 9, 2007, Laclede filed its application seeking approval of an ISRS. On November 16, 2007, Laclede filed its Request for Approval of Customer Notices, and submitted various components that Laclede asserts complies with the notice requirements in the Commission Rules. This is a separate notice requirement, but pertains to Laclede's pending ISRS application in this case.

2. On January 7, 2008, the Commission issued its Order Establishing Time to Respond to Staff Recommendation and Directing Staff to Respond to Laclede’s Request for Approval of Customer Notices.

3. Since the Commission issued its January 7, 2008 Order, Laclede has been advised by the Staff that the Staff believes Laclede should be required in the future to file call center instruction and web-site information pertaining to ISRS at the time it files an ISRS petition. Although Laclede is not convinced that such action is technically required, it wishes to advise the Commission that it will, in fact, file such information in the future when it makes an ISRS filing.

4. Laclede has also been advised by the Staff of the need to update and correct several aspects of its call center instructions. The corrected version of these call center instructions are attached hereto.

WHEREFORE, for the foregoing reasons, Laclede respectfully requests that Commission accept this Informational Filing and approve its ISRS filing on an expedited basis as previously requested by Laclede.

Respectfully submitted,

/s/ Rick Zucker

Michael C. Pendergast # 31763  
Vice President & Associate General Counsel  
Rick E. Zucker #49211  
Assistant General Counsel

Laclede Gas Company  
720 Olive Street, Room 1520  
St. Louis, MO 63101  
(314) 342-0532 (telephone)  
E-mail: [mpendergast@lacledegas.com](mailto:mpendergast@lacledegas.com)

ATTORNEYS FOR  
LACLEDE GAS COMPANY

#### **CERTIFICATE OF SERVICE**

The undersigned certifies that a true and correct copy of the foregoing was served on the General Counsel of the Staff of the Missouri Public Service Commission, the Office of the Public Counsel, and all parties of record on this 10<sup>th</sup> day of January, 2007 by hand-delivery, fax, electronic mail or by placing a copy of such Request, postage prepaid, in the United States mail.

/s/ Gerry Lynch  
Gerry Lynch

January , 2008

TO: All Customer Relations Employees

RE: Infrastructure System Replacement Surcharge

Effective January , 2008, a \$0.20 Infrastructure System Replacement Surcharge (ISRS) will be added to Laclede's residential customer monthly bills. Commercial and Industrial customers ISRS charge can range from \$0.26 to \$21.99. These costs for natural gas customers' pipeline replacements and/or relocations are not currently included in Laclede's rates.

The ISRS covers a portion of the expenses that the Company must incur to maintain and upgrade its system and to relocated facilities in connection with local, state, and federal public improvement projects and safety requirements.

The ISRS covers the costs for:

- Moving or upgrading facilities in connection with mandated safety projects.
- Certain public improvement projects such as street or highway widening.
  - An example would be the Page Avenue extension in West St. Louis connecting I-270 with Highway 94 in St. Charles.

The ISRS does NOT apply to:

- Costs for privately funded projects like the new Busch Stadium, where Laclede was reimbursed by the Cardinals for work done. None of these costs are included in the ISRS or are being recovered from Laclede's customers.

The initial ISRS charge will be implemented as a prorated charge. The exact amount of the ISRS charge can be found under the "DETAIL BILL CALCULATION" screen under NBIL.

The first ISRS bill for each customer will contain a bill message on the front of the bill known as the initial notice. Please note that an abbreviated version of this message is also permanently on the back of the bill under Definitions. Once each year, bills will also contain a different ISRS notice, referred to as the annual ISRS notice. (Please see Attachment 1 for initial bill message and annual ISRS Notice).

Attachment 2 is a sample residential bill from our last ISRS in 2007. As you can see, the monthly ISRS charge on that bill is \$.45. As referenced above, the new ISRS will contain a monthly charge of \$.20 on residential bills.

Attachment 3 is the tariff sheet showing all of the monthly ISRS rates for the various customer classes. Please ignore the effective date on this tariff page, as the effective date will be the date at the beginning of this memo.

Customers who call with ISRS questions during the first month that ISRS bills are rendered may be directed to the bill message on the front of the bill. After the first month, the ISRS is still defined on the back of the bill. If customers seek to discuss the ISRS charge in greater detail, please emphasize the following:

- The ISRS covers a portion of the expenses that the Company must incur to maintain and upgrade its system and to relocated facilities in connection with local, state, and federal public improvement projects and safety requirements.
- ISRS is authorized by Missouri law, which allows gas utilities like Laclede to adjust their rates twice per year to recover these mandated costs.
- None of the mandated costs and projects covered by ISRS produce any new revenue for the Company. Any projects for which Laclede is separately reimbursed are not included in the ISRS.
- The financial impact of the ISRS is very modest. It is less for residential customers than for larger commercial and industrial customers. Since Laclede first established an ISRS in 2004, the residential ISRS has always been less than \$1 per month.

## ATTACHMENT I

### INITIAL NOTICE

#### ISRS

Each year, Laclede spends tens of millions of dollars on its more than 16,000 miles of pipeline facilities used to deliver gas to its customers. The infrastructure system replacement surcharge (ISRS) covers only a part of the expenses that the Company must incur to maintain and upgrade its system and to relocate facilities in connection with local, state and federal public improvement projects and safety requirements. In general, the ISRS charge to cover these costs is smaller for residential customers, while larger users in other customer classes are charged a greater amount. The amount of the charge may be adjusted periodically, and is being implemented in accordance with Sections 393.1009, 393.1012 and 393.1015 of the Revised Statutes of Missouri.

### ANNUAL NOTICE

#### ISRS

Each year, Laclede spends tens of millions of dollars on its more than 16,000 miles of pipeline facilities used to deliver gas to its customers. The infrastructure system replacement surcharge (ISRS) covers only a part of the expenses that the Company must incur to maintain and upgrade its system and to relocate facilities in connection with local, state and federal public improvement projects and safety requirements. In general, the ISRS charge to cover these costs is smaller for residential customers, while larger users in other customer classes are charged a greater amount. The amount of the charge, which is reflected on the front of your bill, may be adjusted periodically, and has been implemented in accordance with Sections 393.1009, 393.1012 and 393.1015 of the Revised Statutes of Missouri.

Statement Date: 11/13/2007

Account Number:

Service Address:



\*\*\*\*\*AUTO\*\*SCH 3-DIGIT 630

&gt;02379 0004165 002 092049 LECSTME

Bill at a Glance	Amount
Previous Bill	37.09
Payment	.00
Balance	37.09
Total Current Charges	244.40
<b>Amount Due</b>	<b>\$281.49</b>
<b>Due By</b>	<b>11/27/07</b>
<b>Delinquent After</b>	<b>12/05/07</b>

Gas Consumption Comparison				
Current Period	213.6		Therms	
	Use In Therms	Degree Days	Supplier Cost of Gas/Therm	Days In Billing Period
Current Period	213.6	2240	.76512	121

## Important Message

Final bill

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	= Therms
1631	1424	207	1.032	213.6
Actual Reading			Rate: Res. General	

Detail - Current Charges		Amount
Prior Bill Chrg		(46.48)
Late Payment Chrg Gas		(1.09)
Charge For Gas Svc 01-17-07 To 05-18-07		287.18
(Includes A Monthly ISRS Charge Of \$.45)		
Farmington Tax		.48
Sales Tax		4.31
Subtotal - Current Utility Charges		244.40
Total Current Charges		\$244.40

Detail - Account Balance		Amount
Prior Gas Balance		37.09
Current Charges		244.40
Account Balance		\$281.49

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Missouri Natural Gas, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number:

Service Address:

**Amount Due** \$281.49  
**Due By** 11/27/07  
**Delinquent After** 12/05/07

**Amount**  
**Enclosed:**

Please do not write below.

Make check payable to:

Missouri Natural Gas  
 Drawer 2  
 St. Louis, MO 63171

90593000370000281498

02379 0004165 004761 004761 00001/00001

P.S.C. MO. No. 5 Consolidated, Tenth Revised Sheet No. 12  
CANCELLING P.S.C. MO. No. 5 Consolidated, Ninth Revised Sheet No. 12

Laclede Gas Company For Refer to Sheet No. 1  
Name of Issuing Corporation or Municipality Community, Town or City

SCHEDULE OF RATES

INFRASTRUCTURE SYSTEM REPLACEMENT SURCHARGE (“ISRS”)

Description: The ISRS is designed to recover the costs associated with the Company’s eligible infrastructure replacements in accordance with the provisions of Sections 393.1009 to 393.1015, RSMo.

Applicability: In addition to the other charges provided for in the Company’s tariff, a monthly ISRS shall be added to each customer’s bill for service rendered on and after the effective date of the ISRS.

Schedule of Surcharges: The amount of the ISRS by rate schedule is as follows:

	<u>Per Bill Per Month</u>
Residential General Service (RG) .....	\$ .20
Residential Seasonal Air Conditioning Service (RA) .....	\$ .20
Commercial & Industrial General Service-Class I (C1) .....	\$ .26
Commercial & Industrial General Service-Class II (C2) .....	\$ .42
Commercial & Industrial General Service-Class III (C3) .....	\$ .83
Commercial & Industrial Seasonal Service-Class I .....	\$ .26
Commercial & Industrial Seasonal Service-Class II .....	\$ .42
Commercial & Industrial Seasonal Service-Class III .....	\$ .83
Large Volume Service (LV) .....	\$ 9.30
Interruptible Service (IN) .....	\$ 8.26
General L.P. Gas Service (LP) .....	\$ .17
Unmetered Gas Light Service (SL) .....	\$ .06
Vehicular Fuel Rate (VF) .....	\$ .24
Large Volume Transportation and Sales Service (LVTSS) .....	\$21.99

DATE OF ISSUE November 9, 2007 DATE EFFECTIVE December 10, 2007  
Month Day Year Month Day Year  
ISSUED BY K.J. Neises Executive Vice President, 720 Olive St., St. Louis, MO 63101  
Name of Officer Title Address