BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the matter of the Petition of)		
Missouri-American Water Company for)	CASE NO.	WO-2007-0272
Approval to Change its Infrastructure)	Tariff No.	YW-2007-0496
System Replacement Surcharge (ISRS).)		

MISSOURI-AMERICAN WATER COMPANY'S REPLY TO THE OFFICE OF PUBLIC COUNSEL'S RESPONSE TO PROPOSED CUSTOMER NOTICE

Missouri-American Water Company ("MAWC"), by its attorney, Mary G. Sullivan, for its reply to the Office of Public Counsel's ("OPC") Response to Proposed Customer Notice states as follows:

- 1. Prior to filing the Application in the above-entitled case, MAWC had sought authority and had changed its Infrastructure System Replacement Surcharge ("ISRS") rate in three other cases (Cases Nos. WO-2007-0043, WO-2006-0284 and WO-2004-0116).
- 2. The notices provided in those prior cases were substantially similar to the ones proposed in this docket. MAWC is not aware of any information indicating that this notice was in some way inadequate for its purpose.
- 3. The process and notice requirements for the ISRS filing are set forth in the PSC's regulations. 4 CSR 240-3.650(8). MAWC has complied with the regulatory requirements regarding notice in earlier proceedings as well as in this proceeding.
- 4. OPC has now recommended that MAWC go beyond the requirements of the regulations. Providing the additional information to the customers in the notice as suggested by the OPC in its responsive pleading will increase the cost of the filing to MAWC and, therefore, ultimately to the rate payers.

- 5. If MAWC is required to send notices with the additional information as suggested by OPC prior to the June billing cycle, the additional costs to MAWC will exceed \$95,000. This is because MAWC is already obligated to provide its Consumer Confidence Reports ("CCR") before July. If MAWC must include additional notices as suggested by OPC at the same time it is sending the CCR to its customers, the combined weight of the two notices will require a higher postage rate and, therefore, increase postage for each customer's mailing. However, if MAWC sends the OPC's proposed notices in the June billing cycle, the CCRs will have already been sent to all customers and the postage for OPC's suggested notice will be standard postage rates.
- 6. This being said, MAWC is willing to comply with OPC's suggested notice requirements on a non-precedent setting basis, if it is allowed to provide the notice in the next billing cycle (i.e. starting in June 2007).

WHEREFORE, MAWC respectfully requests that the Commission issue its order denying OPC's suggested additional notice requirements. In the alternative, MAWC requests that the Commission enter its order authorizing MAWC to send the proposed additional notice information with its June billing cycle.

Respectfully submitted,

Mary G. Sullivan

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ATTORNEY FOR MISSOURI-AMERICAN WATER COMPANY

CERTIFICATE OF SERVICE

The undersigned certifies that a true and correct copy of the foregoing document was sent by electronic mail on February 8, 2007, to the following:

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