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**VIA ELECTRONIC FILING**  
June 18, 2004

Mr. Dale Hardy Roberts  
Secretary of the Public Service Commission  
Missouri Public Service Commission  
200 Madison Street, Suite 360  
Jefferson City, MO 65102-0360

Dear Mr. Roberts:

Enclosed for electronic filing is an original for the General Exchange Tariff for Sprint Missouri, Inc. d/b/a Sprint. These revisions are filed in accordance with Missouri Public Service Commission Rules and Regulations and electronically submitted with a June 18, 2004 issue date and a proposed effective date of July 18, 2004. Tariff revisions are available on Sprint's website at [www.sprint.com/tariffs](http://www.sprint.com/tariffs).

The following tariff pages are being issued:

**P.S.C. MO. – No. 22 General Exchange Tariff**

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The purpose of this tariff is to introduce 311 Service and 511 Service as new N11 Service offerings. 311 Service is available for non-emergency local government services. 511 Service is available for travel information services. When requested by the appropriate groups, these three-digit codes will be provided through translation services to allow abbreviated dialing access to the appropriate services.

If you have questions or need additional information regarding this filing, you may call Mark Grover (913) 315-8549 or Lisa Padilla at (913) 315-9370.

Sincerely,



Margaret R. (Peg) Pfendergast

**Attachments**

cc: Mark Grover  
Office of Public Counsel

MO 04-65

## GENERAL EXCHANGE TARIFF

SPRINT MISSOURI, INC.  
d/b/a SPRINT

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FCC DESIGNATED N11 SERVICES

V. NON-EMERGENCY 311 SERVICE

A. GENERAL

1. Non-Emergency 311 Service (NE311) is a local telephone exchange communications service which allows Company subscribers to reach non-emergency local government services by dialing an abbreviated telephone number. The Federal Communications Commission (FCC) reserved the abbreviated telephone number, 3-1-1, for non-emergency access to public services. NE311 Service is an optional service which may be purchased by a local municipality, state or local governmental unit to whom authority has been lawfully delegated. The NE311 Service Provider must be granted authority by the appropriate city, county, or state officials to provide the service.
2. NE311 Service allows a Company subscriber to access an approved NE311 Service Provider by dialing only the 311 abbreviated dialing code. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the NE311 Service Provider shall be able to receive calls using the NE311 Service as part of their local exchange services. The NE311 Service is supplemental to and is not a replacement for either party's local exchange service.
3. All NE311 Service calls must be local in nature and shall not result in any intraLATA toll, interLATA long distance or pay-per-call charges to Company subscribers. However, NE311 Service calls may result in local measured service charges where Company subscribers' service plans include such charges as part of Extended Area Service (EAS) exchange calling. NE311 Service calls are not permitted where local calling is restricted.
4. The NE311 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operated assisted calling and 101XXXX calling. NE311 Service is otherwise available wherever local service is accessible.
5. Only calls originating within a NE311 Service Provider's area of jurisdiction (the "NE311 Service Area") will be routed to a call center/answering point designated by the NE311 Service Provider. There can be only one NE311 Service Provider in each geographic area. NE311 Service areas may not overlap. This assures that NE311 calls from a telephone line within a NE311 Service Area can be routed to a unique NE311 call center/answering point.
6. NE311 Service is offered subject to the availability of facilities.

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FCC DESIGNATED N11 SERVICES

V. NON-EMERGENCY 311 SERVICE (Cont'd)

B. OBLIGATIONS OF THE NON-EMERGENCY 311 SERVICE PROVIDER

1. The NE311 Service Provider must submit a written application for NE311 Service on a Company local exchange by local exchange basis. The NE311 Service Provider may establish NE311 Service in all or part of the Company's local exchanges. There may be only one NE311 Service Provider per exchange.
2. The NE311 Service Provider's written application to establish NE311 Service in a Company local exchange shall include the following:
  - a. The unpublished local telephone number into which the Company is to translate the dialed NE311 abbreviated code. If the NE311 Service Provider desires to change the telephone number into which the NE311 abbreviated dialing code is translated in an exchange, then the NE311 Service Provider must pay the Number Change Charge specified in Section 13.V.F.7.c.(3) following.
  - b. A location description of the NE311 Service Provider call center where NE311 calls made from the Company local exchange will be routed.
  - c. For network sizing and protection, an estimate of annual call volumes, the expected busy hour and holding time for each call to the NE311 Service.
  - d. An acknowledgment of the possibility that the Commission's assignment of the NE311 abbreviated dialing code may be recalled at any time.
3. Local Calling for Company Subscribers
  - a. The NE311 Service Provider, in cooperation with the Company, shall assure that all NE311 Service calls are local in nature and do not generate local, Extended Area Service (EAS), Metropolitan Calling Area (MCA) Service, intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.
  - b. When the NE311 Service Provider applies for NE311 Service in a Company local exchange, the NE311 Service Provider shall supply the Company with an unpublished seven or ten digit telephone number that terminates within the Company local exchange's local calling area. The Company will translate the dialed NE311 dialing code into the telephone number provided by the NE311 Service Provider.
  - c. When the NE311 Service Provider applies for NE311 Service in a Company local exchange and a NE311 Service Provider call center is not located within the local exchange's local calling area, then the NE311 Service Provider shall establish foreign exchange service or supply the Company with a toll free telephone number so that Company subscribers' NE311 Service calls do not incur toll charges.

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V. NON-EMERGENCY 311 SERVICE (Cont'd)

B. OBLIGATIONS OF THE NON-EMERGENCY 311 SERVICE PROVIDER (Cont'd)

4. The NE311 Service Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the NE311 Service Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the NE 311 Service Provider or others, arising out of or resulting directly or indirectly from the NE311 Service.
5. The NE311 Service Provider must develop an appropriate method for responding to NE311 calls directed to it out of confusion or in error by Company subscribers. This includes calls from customers that reside within the Company local exchange but outside the legally designated jurisdiction of the NE311 Service Provider (i.e. exchange boundaries that cross county borders.)
6. The NE311 Service Provider must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public, and enable the NE 311 Service Provider to receive calls to the NE 311 Service during normal business hours.
7. NE311 Service is provided on the condition that the NE311 Service Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the NE311 Service without interfering with or impairing any services offered by the Company. There will be one path available for each line to which the NE 311 Service Provider subscribes.
8. The NE311 Service Provider must comply with all present and future state and federal rules pertaining to abbreviated dialing codes, including any and all requirements to relinquish the 311 abbreviated dialing code in the event of a national assignment contrary to that made by the Missouri Public Service Commission.
9. The NE311 Service Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 311 Service, and from all holders of copyrights, trademarks and patents used in connection with the said service.
10. The NE311 Service Provider must respond promptly to any and all complaints lodged with any regulatory authority against the NE311 Service. If requested by the Company, the NE311 Service Provider shall assist the Company in responding to complaints made to the Company concerning the NE311 Service.
11. The NE311 Service Provider shall not promote the NE311 Service with the use of an autodialer or broadcasting of tones that dial the NE311 abbreviated dialing code:

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V. NON-EMERGENCY 311 SERVICE (Cont'd)

B. OBLIGATIONS OF NON-EMERGENCY 311 SERVICE PROVIDER (Cont'd)

12. NE311 Service is only available to end users located in Company local exchanges. To establish NE311 calling to end users in non-Company local exchanges, the NE311 Service Provider must make appropriate arrangements with the companies serving those local exchanges, even where Company subscribers may make local calls to the non-Company local exchanges.
13. The NE311 Service Provider must work separately with competitive local exchange carriers operating and serving customers in the Company's local exchanges to ascertain whether NE311 abbreviated dialing will be available to their end users.
14. In the event that an end user mis-dials and reports an emergency by dialing 311, the NE311 Service Provider agrees to release, indemnify, defend, and save harmless the Company from claims, suits, actions, damages, costs, judgments, actions of every name and description arising out of or due to acts or omissions of the NE311 Service Provider, its agents and its employees while answering and dispatching 311 calls.

C. OBLIGATIONS OF THE COMPANY

1. The Company will establish the NE311 Service within ninety days after receipt of the NE311 Service Provider's completed application(s) for service or of the effective date of the tariff, whichever is later
2. When an NE311 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said NE311 Service call, the quality of the call or any features that may otherwise be provided with NE311 Service.
3. The Company will route NE311 calls originating from end users on the Company's local exchange network whether they purchase service directly from the Company or from another provider reselling Company service. Otherwise, the Company is not responsible for establishing NE311 Service for calls originating from other telecommunications providers.
4. The Company does not undertake to answer and forward NE311 Service calls but furnishes the use of its facilities to enable the NE311 Service Provider to respond to such calls at NE311 Service Provider established call centers.

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V. NON-EMERGENCY 311 SERVICE (Cont'd)

C. OBLIGATIONS OF THE COMPANY (Cont'd)

5. The rates charged for NE311 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The NE311 Service Provider shall make such operational tests as, in the judgment of the NE311 Service Provider, are required to determine whether the Company's facilities are functioning properly for its use. The NE311 Service Provider shall promptly notify the Company in the event the Company's facilities are not functioning properly.
6. NE311 Service is furnished subject to all operating failures and interruptions, including, but not limited to, equipment breakdowns, errors, defects, malfunctions and interruptions of service experienced in the regular telephone exchange system. The rates provided for this service are subject to the limitations which appear in this section and in other applicable sections of this and other tariffs. The Company does not undertake to provide a higher level of service reliability and quality than the telephone exchange service being provided in the exchange that NE311 Service is offered.

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing NE311 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the NE311 Service Provider for the NE311 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs. The Company has no liability for losses or damages caused by the negligence of the NE311 Service Provider.
2. The Company's entire liability to any person for interruption or failure of the NE311 Service shall be limited to the terms set forth in this section and other sections of this Tariff.
3. The Commission's local assignment and the NE311 Service Provider's use of the 311 abbreviated dialing code is subject to preemption by the Federal Communications Commission. The Company shall not be liable to the NE311 Service Provider for any damages the NE311 Service Provider may incur that results from a national assignment of the 311 abbreviated dialing code.
4. The Company accepts no responsibility for obtaining subscriber record information from telephone end users.
5. The Company will make every effort to route NE311 calls to the appropriate NE311 Service Provider calling center, however, the Company will not be held responsible for routing mistakes or errors.

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V. NON-EMERGENCY 311 SERVICE (Cont'd)

E. OTHER TERMS AND CONDITIONS

1. The NE311 Service will not provide calling number information in real time to the NE311 Service Provider. If this type of information is required, the NE311 Service Provider must subscribe to compatible Caller ID service as described in Section 43 of this tariff. The Caller ID Service will only provide calling number information as described in Section 43 of this tariff.
2. The NE311 Service is provided solely for the benefit of the NE311 Service Provider. The provision of the NE311 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the NE311 Service Provider.
3. A written notice will be sent to the NE311 Service Provider following oral notification when its NE311 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If after notification the NE311 Service Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the NE311 Service Provider is unwilling to accept the modifications, or if the NE311 Service Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service. In an emergency situation as defined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

F. RATES

1. The nonrecurring charges associated with the initial NE311 Service establishment are specified in Section 13.V.F.7 following. These are one-time charges which apply only when the NE311 Service Provider establishes or modifies NE311 Service.
2. The NE311 Service Provider shall pay a nonrecurring Central Office Charge for each Company host central office out of which NE311 Service is established.
  - a. Some Company local exchanges are served by more than one host central office. In order to establish NE311 Service in such an exchange, the NE311 Service Provider shall pay a Central Office Charge for each host central office in the Company local exchange.

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FCC DESIGNATED N11 SERVICES

V. NON-EMERGENCY 311 SERVICE (Cont'd)

F. RATES (Cont'd)

2. (Cont'd)

- b. Some host central offices serve more than one Company local exchange. If the NE311 Service Provider makes applications to establish NE311 Service in multiple Company local exchanges served by the same host central office, then only one Central Office Charge shall apply. However, the full Central Office Charge applies whether or not the NE311 Service Provider requests NE311 Service in all the Company local exchanges served by that host central office.
3. An Exclusion Charge Applies for the establishment of NE311 Service as follows:
  - a. When the NE311 Service Provider does not simultaneously establish NE311 Service in every Company local exchange served by a host central office, the NE311 Service Provider shall pay an Exclusion Charge for each Company local exchange served by the host central office where NE311 Service is not established.
  - b. When a Company local exchange is once excluded, but the NE311 Service Provider later applies to establish NE311 Service in the Company local exchange, an Exclusion Charge again applies for each local exchange that continues to be excluded.
  - c. When the NE311 Service Provider requests a different telephone number be translated to the 311 abbreviated dialing code in a participating central office than the telephone number translated to the 311 abbreviated dialing code in the host central office.
4. A nonrecurring Number Change Charge applies when the NE311 Service Provider changes the telephone number into which the NE311 abbreviated dialing code is translated. The Number Change Charge shall be applied on a per telephone number, per host central office basis.
5. When translating the seven or ten digit number to the 311 abbreviated dialing code, applicable Service Connection Charges as specified in Section 30 of this tariff will apply in addition to the rates listed below.
  - a. A business rate Record Order Change per order, as found in Section 30 of this tariff.
6. The minimum service period for NE311 Service is one month.

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V. NON-EMERGENCY 311 SERVICE (Cont'd)

F. RATES (Cont'd)

7. Rates

- a. When translating the seven or ten digit number to the 311 abbreviated dialing code, applicable Service Connection Charges as specified in Section 30 of this tariff will apply as follows, in addition to the rates listed below.
- b. The minimum service period for NE311 Service is one month.
- c. Rates

Nonrecurring Charge

(1)	Central Office Charge (per host Central Office)	\$ 275.00
(2)	Exclusion Charge (per Exchange)	300.00
(3)	Number Change Charge (per telephone number)	40.00

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VI. 511 SERVICE FOR TRAVEL INFORMATION SERVICES

A. GENERAL

1. 511 Dialing Code ("511") is a three digit local dialing arrangement for telephone voice transmission access to all certified Travel Information Service entities as a toll free call. The Federal Communications Commission (FCC) assigned the 511 dialing code for nationwide access to Travel Information Services.
2. The three digit 511 abbreviated dialing code is assigned to the Approved Travel Information Service Provider ("511 Provider") for use in providing community Travel Information services to the public by way of voice grade facilities.
3. 511 is available from Sprint Missouri, Inc. d/b/a Sprint within the Company's service area only. To provide access to 511 to end users in another company service area or to a Competitive Local Exchange Carrier (CLEC) end users within the local calling area, the 511 Provider must make appropriate arrangements with the other company or CLEC serving that territory. The 511 Provider should work separately with competing local providers to ascertain that its end user customers will be able to reach relay services provided by dialing 511.
4. All 511 abbreviated dialing code calls must be local in nature and will not result in any intraLATA toll, interLATA long distance or pay-per-call charges to Company subscribers. However, 511 Service calls may result in measured service charges where Company subscribers' service plans include such charges as part of local measured service or home exchange service calling plans.
5. The 511 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. 511 Service is otherwise available wherever local service is accessible.
6. 511 Service is offered subject to the availability of facilities..

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VI. 511 SERVICE FOR TRAVEL INFORMATION SERVICES (Cont'd)

B. OBLIGATIONS OF THE APPROVED TRAVEL INFORMATION SERVICES PROVIDER

1. The 511 Provider must submit a written application to the Company for 511 Service at the local exchange level. The 511 Provider may establish 511 Service in all or part of the Company's local exchanges. There may be only one 511 Provider per exchange.
2. The 511 Provider's written application to establish 511 Service in a Company local exchange must include the following:
  - a. The local, foreign exchange or toll free telephone number into which the Company should translate the dialed 511 abbreviated code. If the 511 Provider desires to change the telephone number into which the 511 abbreviated dialing code is translated, the 511 Provider must pay a Number Change Charge as found in Section 13.VI.F.6. following.
  - b. A location description of the 511 Provider call center where 511 calls made from the Company local exchange will be routed.
  - c. For network sizing and protection, an estimate of annual call volumes and holding time for calls to the 511 Service.
  - d. An acknowledgment of the possibility that the Commission's assignment of the 511 abbreviated dialing code may be recalled at any time.
3. Local Calling for Company Subscribers
  - a. The 511 Provider, in cooperation with the Company, will assure that all 511 Service calls are local and do not generate intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.
  - b. When the 511 Provider applies for 511 Service in a Company local exchange, the 511 Provider must supply the Company with a seven or ten digit telephone number that terminates within the Company local exchange's local calling area. The Company will translate the 511 digits into the telephone number provided by the 511 Provider.
  - c. When the 511 Provider applies for 511 Service in a Company local exchange and a 511 Provider call center is not located within the local exchange's local calling area, the 511 Provider must establish foreign exchange service or supply the Company with a toll free telephone number so that Company subscribers' 511 Service calls do not incur toll charges.

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VI. 511 SERVICE FOR TRAVEL INFORMATION SERVICES (Cont'd)

B. OBLIGATIONS OF THE APPROVED TRAVEL INFORMATION SERVICES PROVIDER  
(Cont'd)

4. The 511 Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the 511 Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the 511 Provider or others, arising out of or resulting directly or indirectly from the 511 Service.
5. The 511 Provider must develop an appropriate method for responding to 511 calls directed to it out of confusion or in error by Company subscribers.
6. The 511 Provider must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public, and enable the 511 Provider to receive calls to the 511 Service during normal business hours.
7. The 511 Service is provided on the condition that the 511 Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 511 Service without interfering with or impairing any services offered by the Company. There will be one path available for each line to which the 511 Provider subscribes.
8. The 511 Provider must comply with all present and future state and federal rules pertaining to abbreviated dialing codes, including any and all requirements to relinquish the 511 abbreviated dialing code in the event of a national assignment contrary to that made by the Missouri Public Service Commission.
9. The 511 Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 511 Service. The 511 Provider is also responsible for obtaining all necessary permissions, licenses, written consents, waivers and released and all other rights from all holders of copyrights, trademarks and patents used in connection with the said service.
10. The 511 Provider must respond promptly to all complaints lodged with any regulatory authority against the 511 Service. If requested by the Company, the 511 Provider must assist the Company in responding to complaints made to the Company concerning the 511 Service.
11. The 511 Provider shall not promote the 511 Service with the use of an autodialer or broadcasting of tones that dial the 511 abbreviated dialing code.

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VI. 511 SERVICE FOR TRAVEL INFORMATION SERVICES (Cont'd)

B. OBLIGATIONS OF THE APPROVED TRAVEL INFORMATION SERVICES PROVIDER  
(Cont'd)

12. The 511 Service is available only to end users located in Company local exchanges. To establish 511 calling to end users in non-Company local exchanges, the 511 Provider must make appropriate arrangements with the companies serving those local exchanges, even where Company subscribers may make local calls to the non-Company local exchanges.
13. The 511 Provider must work separately with competitive local exchange carriers ("CLECs") operating and serving customers in the Company's local exchanges to ascertain whether 511 abbreviated dialing will be available to their end users.

C. OBLIGATIONS OF THE COMPANY

1. The Company will establish the 511 Service within ninety days after receipt of the 511 Provider's completed application(s) for service or the effective date of this tariff, whichever is later.
2. When a 511 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 511 Service call, the quality of the call or any features that may otherwise be provided with 511 Service.
3. The Company will route 511 calls originating from end users on the Company's local exchange network whether they purchase service directly from the Company or from another provider reselling Company service. Otherwise, the Company is not responsible for establishing 511 Service for calls originating from other telecommunications providers.
4. The Company does not undertake to answer and forward 511 Service calls but furnishes the use of its facilities to enable the 511 Provider to respond to such calls at the 511 Provider established call centers.
5. The rates charged for 511 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The 511 Provider must conduct such operational tests as, in the judgment of the 511 Provider, are required to determine whether the Company's facilities are functioning properly for its use. The 511 Provider must promptly notify the Company in the event the Company's facilities are not functioning properly.

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VI. 511 SERVICE FOR TRAVEL INFORMATION SERVICES (Cont'd)

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 511 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the 511 Provider for the 511 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs.
2. The Company is not liable for any losses or damages caused by the negligence of the 511 Provider.
3. The Company's entire liability to any person for interruption or failure of the 511 Service is limited to the terms set forth in this and other sections of this Tariff.
4. The Commission's local assignment and the 511 Service Provider's use of the 511 abbreviated dialing code is subject to preemption by the Federal Communications Commission. The Company shall not be liable to the 511 Service Provider for any damages the 511 Service Provider may incur that results from a national assignment of the 511 abbreviated dialing code.
5. The Company will make every effort to route 511 calls to the appropriate 511 Service Provider calling center, however, the Company will not be held responsible for routing mistakes or errors.

E. OTHER TERMS AND CONDITIONS

1. The 511 Service will not provide calling number information in real time to the 511 Provider. If this type of information is required, the 511 Provider must subscribe to compatible Caller ID service as described in Section 13 of this tariff. The Caller ID service will only provide calling number information as described in Section 43 of this tariff.
2. The 511 Service is provided for the benefit of the 511 Provider. The provision of the 511 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the 511 Provider.

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VI. 511 SERVICE FOR TRAVEL INFORMATION SERVICES (Cont'd)

E. OTHER TERMS AND CONDITIONS (Cont'd)

3. A written notice will be sent to the 511 Provider following oral notification when its 511 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If after notification the 511 Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the 511 Provider is unwilling to accept the modifications, or if the 511 Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

F. RATES AND CHARGES

1. A Central Office Charge applies for each Company host central office out of which the 511 Provider orders 511 Service, as follows:
  - a. When a Company local exchange is served by more than one host central office, a Central Office Charge is applicable for each host central office in that local exchange.
  - b. If the 511 Provider establishes 511 Service in multiple Company local exchanges served by the same host central office, only one Central Office Charge applies. However, the full Central Office Charge applies whether or not the 511 Provider requests 511 Service in all the Company local exchanges served by that host central office.
2. An Exclusion Charge applies for the establishment of 511 Service as follows:
  - a. When the 511 Provider does not make simultaneous applications to establish 511 Service in every Company local exchange served by a host central office, the 511 Provider must pay an Exclusion Charge for each Company local exchange served by the host central office where 511 Service is not established.
  - b. When a Company local exchange is once excluded, but the 511 Provider later makes application to establish 511 Service in the Company local exchange, then an Exclusion Charge again applies for each local exchange that continues to be excluded.

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VI. 511 SERVICE FOR TRAVEL INFORMATION SERVICES (Cont'd)

F. RATES AND CHARGES (Cont'd)

2. An Exclusion Charge applies for the establishment of 511 Service as follows: (Cont'd)
  - c. When the 511 Provider requests a different telephone number be translated to the 511 abbreviated dialing code in a participating central office than the telephone number translated to the 511 abbreviated dialing code in the host central office.
3. A Number Change Charge applies when the 511 Provider established service or applies to change the telephone number into which the 511 abbreviated dialing code is translated. The Number Change Charge is applied on a per telephone number, per host central office basis.
4. When translating the seven or ten digit number to the 511 abbreviated dialing code, applicable Service Connection Charges as specified in Section 30 of this tariff will apply as follows, in addition to the rates listed in Section 13.VI.F.6 below.
  1. A business rate Record Order Charge per order, as found in Section 30 of this tariff.
5. The minimum service period for 511 Service is one month.
6. Rates:

	<u>Non-Recurring Charge</u>
Central Office Charge (per host Central Office)	\$ 275.00
Exclusion Charge (per Exchange)	300.00
Number Change Charge (per telephone number)	40.00

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