

BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE  
STATE OF MISSOURI

FILED

DEC 08 2003

Name: Kathleen Jones  
Complainant

Missouri Public  
Service Commission

vs.

Case No.

Company Name: Mo. Gas Energy  
Respondent

COMPLAINT

Complainant resides at 6212 N.E. 49th Terrace  
(address of complainant)

Kansas City, MO 64119

1. Respondent, Missouri Gas Energy  
(company name)

of Kansas City, MO.  
(location of company), is a public utility under the

jurisdiction of the Public Service Commission of the State of Missouri.

2. As the basis of this complaint, Complainant states the following facts:

Robert Vantellman did NOT call to get the gas on at this address, I did. He called only after they said I had to pay his bill before they would turn on the gas at my new address.

Robert Vantellman was NOT a member of my household at the time of ~~my~~ application for this address. I lived at 5005 N.E. 44th Terrace and he was living at 4345 N. Drury Avenue. That is Robyn Snell's address.

I was NOT living with Robert Vantellman when he made the past due bill. I met him in the hospital in January 2003.

3. The Complainant has taken the following steps to present this complaint to the Respondent:

*I made numerous phone calls to Mo. Gas Energy.*

WHEREFORE, Complainant now requests the following relief:

*I wish NOT to be responsible for someone else's bill.*

12-6-03  
Date

Kathleen Jones  
Signature of Complainant

Attach additional pages, as necessary.  
Attach copies of any supporting documentation.

SOCIAL SECURITY ADMINISTRATION  
SUPPLEMENTAL SECURITY INCOME  
Important Information

Office Address:  
SOCIAL SECURITY  
SUITE 107  
6910 NORTH HOLMES  
GLADSTONE MO 64118

ROBERT DANIEL VANTELLMAN  
4345 N DRURY AVE  
KANSAS CITY, MO 64117

QUESTIONS? CALL:  
(816)-756-5252 LOCAL  
1-800-582-1234 TOLL FREE  
P.O BOX 219255  
KANSAS CITY, MO 64121-9255

FOR SERVICE LOCATED AT:  
5005 NE 44TH TER  
KANSAS CITY, MO 64117-1977

4:00

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KATHLEEN A JONES  
6212 NE 49TH TER  
KANSAS CITY, MO 64119-3975

STATEMENT DATE  
OCT 17, 2003

DEPOSIT: NONE  
ACCOUNT NBR: 1263897491

SVC TYP	SERVICE PERIOD FROM - TO	NBR DAYS	METER READINGS PREVIOUS - PRESENT	PRESSURE ADJUSTMENT	ENERGY USE CCF	PGA/COG RATE	PGA/COG CHARGE
GAS	09-15-03 10-14-03	29	07379 07388		9.00	.72039	6.48
GAS	TOTAL	29			9.00		6.48

SIGNATURE.

elope.

SVC TYP	CUSTOMER CHARGE	ENERGY CHARGE	PGA/COG CHARGE	FRANCHISE FEE	SALES TAX	COUNTY TAX	CITY TAX	CURRENT CHARGE
GAS	13.55	.78	6.48	2.31	.00	.00	.00	23.12

us right away.  
side if you are  
n to us after

PREVIOUS BALANCE 86.00  
PAYMENTS RECEIVED \*\* THANK YOU 86.00CR  
BALANCE FORWARD .00  
CURRENT ABC AMOUNT DUE BY NOV 7, 2003 86.00  
ABC SETTLEMENT AFTER PAYMENT 292.09CR

*Paid by cash  
11-7-03  
cost me \$100 fee*

COMPARATIVE USE INFORMATION					AMOUNT DUE	
PERIOD	DAYS		CCF	CCF/DAY		
CURRENT	29		9	.310	AMOUNT DUE	\$ 86.00
LAST YEAR	29		14	.483	WITH LATE CHARGE	\$ 87.43