

Commissioners ROBERT M. CLAYTON III Chairman . **CONNIE MURRAY**

JEFF DAYIS TERRY M. JARRETT

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 POST OFFICE BOX 360 JEFFERSON CITY MISSOURI 65102 573-751-3234 573-751-1847 (Fax Number) http://www.preanto.gov

Missouri Public Service Commission

December 1, 2009

Jeff Kasten 5 Star Homes and Development Company, Inc. 69 Schaper Road Foristell, MO 63348

RE: Grady, Jeff and Ann

Dear Mr. Kasten:

As an authorized inspector for the Manufactured Housing and Modular Units Program, on November 24, 2009, I conducted an inspection of a Contempel Industries modular unit (serial number 2853) purchased from your dealership by Jeff and Ann Grady. A copy of the inspection report is enclosed.

Pursuant to Section 700.100.3(6) of the Missouri Statutes, modular unit dealers are responsible to arrange for the proper initial setup of any manufactured home or modular unit purchased from their dealership, unless the dealer receives a written waiver of that service from the purchaser or his authorized agent.

The inspection conducted by this Department indicated that the referenced modular unit is not properly setup. Please refer to the inspection report for specific details. According to Section 700.045(5) of the Missouri Statutes, you are required to correct the noted setup deficiencies within 20 days from receipt of this notification. In addition, please submit a work order signed by the homeowner verifying that the setup deficiencies have been corrected.

Please note that failure to correct these items within the specified time period could result in a formal complaint being brought before the Public Service Commission for enforcement measures.

Thank you for your prompt attention to this matter. Should you have any questions, please feel free to contact me at 573-881-6813

Sincerely,

Tim Haden

Manufactured Housing Inspector Manufactured Housing and Modular Units Program Cell: 573-881-6813 Office: 573-526-2833 Fax: 573-522-2509

File

Effective January 31, 2005 a \$200 re-inspection fee will be charged to each dealer, manufacturer or. both for re-inspections, if corrections have not been completed by the dealer or manufacturer within 60 days of receipt of the original written complaint from the consumer as filed with the Missouri Public Service Commission. Fee applies to manufactured (HUD) homes and modulat units.

Informed Consumers; Quality Utility Services, and a Dedicated Organization for Missourians in the 21st Century

10_Reporter 2010-031 File No.

EXHIBIT

WESS A. HENDERSON Executive Director- . DANA K. JOYCE

Director, Administration and Regulatory Policy :

ROBERT SCHALLENDERG

Director, Utility Services

NATELLE DIETRICH

Director, Utility Operations

VACANT

Secretary/Chief Regulatory Law Judge

KEVINA, THOMPSON General Counsel





Inspection Report

Consumer Information JEFF & ANN GRADY 1817 MORVEN OVERLAND, MO 63114 Home Phone: (314) 427-7350 Work Phone: (314) 537-5639

Dealer-MD 5 STAR HOMES & DEV. CO, INC. 69 SCHAPER RD. ' FORISTELL, MO 63348 Phone: (636) 463-2262

MFG-MD CONTEMPRI INDUSTRIES, INC 1000 WEST WATER ST PINCKNEYVILLE, IL 62274 Phone: (618) 357-5361

Send Work Order to: Manufactured Housing & Modular Units Program P.O. Box 360 Jefferson City, MO 65102 Phone: 1-800-819-3180 or Pax to 573-522-2509

Home Information

Date of Manufacture: 09/04/2009 Model: 2853 Gradycone State Seal: 032598 Serial Number: 2853 Size: 32 x 46 Installation Date: 11/16/2009 Inspection Date: 11/24/2009 Inspector Name: Tim Haden

Responsibilities Manufacturer to correct items: 1 Dealer to correct items: 2-5

Note: At the time of this inspection the installation of this modular unit was incomplete. Additional inspections will be conducted.

Basement Poured/Block Foundation Footings Runners Base Pad Slab

Pursuant to section R-104.1 of the IRC, these items are not in compliance.

SUMMARY OF MANUFACTURER DEFECTS:

1) The section of roof built on site to the the roof sections together is not properly constructed according to the manufactures set up and erection manual and R802, 2006 IRC. Also, there is insufficient construction information provided in the manufactures approved design for the construction of this roof section, finishing the interior walls and insulation. The finished construction of this roof section and interior walls will require on-site inspection and approval by the manufactures approved third party inspection agency.

Dealer to correct the following set up deficiencies within 20 days.

SUMMARY OF DEALER ITEMS:

2) The Wood foundation wall is not properly constructed.

a) The sheathing is not fastened to the studs properly. The sheathing is required to be fastened to stude using 6d nails spaced at 6" on the edges and 12" at intermediate supports.

b) There is no header installed in the wood foundation wall in the bump-out for the fireplace.

c) The sheathing does not cover the window headers.

d) The corners of the wood foundation wall are not fastened together properly. The corner studs are required to be fastened together using 16d nails spaced at 12".

e) The bottom plate of the wall is not bolted to the foundation.

See manufactures set up and erection manual, manufactures approved foundation plan and R602 2006 IRC.

3) The support columns are not fastened in place to prevent lateral displacement as required. R407.3 2006 IRC.

4) There are electric NM cables installed at angles and attached directly to the bottom of the floor joists in the basement.

These NM electric cables are required to be run through bored holes in the floor joists or on running boards. E3702.4 2006 IRC.

5) The front half of the home is installed over an unconditioned crawl space. The floor over the crawl space is required to be insulated according to N1102 and table N1102.1 2006 IRC. Also, the basement foundation wood wall and rim joist is required to be insulated and the area conditioned, or the floor over the basement area will require insulation according to N1102 and table N1102.1 2006 IRC.