

FINAL CUSTOMER NOTICE

August 13, 2009

Dear Customer:

On August 5, 2009, the Missouri Public Service Commission (Commission) approved an increase in the annual water operating revenues of Lakeland Heights Water Company (Company), under the provisions of the Commission's small utility rate case procedure. The Commission has decided an increase of \$7,651 in the Company's annual water operating revenues is warranted, effective September 12, 2009. Set out at the end of this notice is a table that summarizes the approved revisions to the Company's rates that includes a monthly bill comparison for a residential customer using 6,000 gallons of water.

If you have questions about this notice, or about anything else with which I may be of assistance, please feel free to contact me at 573-293-5792.

Sincerely,



Rodger Owens
President

| Type of Charge | Current Rates | Approved Rates Effective 9/12/09 |
|---|---------------|-------------------------------------|
| Monthly Minimum Customer Charge (includes 2,000 gallons) | \$7.47 | \$12.29 |
| Commodity Charge Usage Over 2,000 gallons (per 1,000 gallons) | \$2.71 | \$4.46 |
| Total Monthly Bill (at 6,000 gallons usage) | \$18.31 | \$30.13 |



LAKELAND HEIGHTS Final Notice
RATE INC. Letters
Receipt

Amount (Written Out) 24 Amount (In Numbers) \$42.24
Forty Dollars /100 Dollars

Purpose

Stamps & Postage

CK# 2379

Is any Portion of this Sale a Charitable Tax Deduction?

☐ Yes

☐ No

If "Yes," the fair market value of the postage portion of the foregoing stamps equals the First-Class postage rate.

By (Signature and Title)

[Signature]

Date

8-12-09

PS Form 1096, April 1998