

Exhibit No:
Issue: Revenue and Adjustments;
Witness: Keri E. Feldman
Type of Exhibit: True Up Direct Testimony
Sponsoring Party: Laclede Gas Company (LAC)
Missouri Gas Energy (MGE)
Case No.: GR-2017-0215
GR-2017-0216
Date Prepared: October 27, 2017

MISSOURI PUBLIC SERVICE COMMISSION

**LACLEDE GAS COMPANY
MISSOURI GAS ENERGY**

**GR-2017-0215
GR-2017-0216**

TRUE UP DIRECT TESTIMONY

OF

KERI E. FELDMAN

OCTOBER 2017

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1 **TRUE-UP DIRECT TESTIMONY OF KERI E. FELDMAN**

2 **Q. WOULD YOU PLEASE STATE YOUR NAME AND BUSINESS**
3 **ADDRESS?**

4 A. My name is Keri E. Feldman, and my business address is 700 Market Street, St.
5 Louis, Missouri 63101.

6 **Q. ARE YOU THE SAME KERI E. FELDMAN WHO PREVIOUSLY FILED**
7 **DIRECT AND REBUTTAL TESTIMONY IN THIS PROCEEDING?**

8 A. Yes, I submitted direct and rebuttal testimony on behalf of both Laclede Gas
9 Company (“LAC”) in Case No. GR-2017-0215 and Missouri Gas Energy (“MGE”)
10 in Case No. GR-2017-0216.

11 **PURPOSE OF TESTIMONY**

12 **Q. WHAT IS THE PURPOSE OF YOUR TRUE UP DIRECT TESTIMONY IN**
13 **THIS PROCEEDING?**

14 A. The purpose of my testimony is to explain the material adjustments made to test
15 year margin through the update period of September 30th, 2017.

16 **LARGE USER ADJUSTMENTS**

17 **Q. PLEASE DESCRIBE THE TRUE-UP TO TEST YEAR MARGIN**
18 **RELATED TO LARGE USER LOAD CHANGES OR RATE SWITCHES.**

19 A. Since the original filing, several large user customers have either switched rate
20 classes, stopped service, or started gas service that required the test year revenues
21 to be trued-up in both operating units. For the LAC operating unit, there have been
22 five large user customers that switched rate classes and one Large Volume customer
23 who stopped service. For MGE, two large user customers changed rate classes,
24 three Large Volume customers stopped service, and two new Large Volume

1 customers started service in early 2017. The details can be found in the workpapers
2 supplied with this testimony.

3

4 **CUSTOMER ANNUALIZATION**

5 **Q. PLEASE DESCRIBE THE CUSTOMER ANNUALIZATION**
6 **ADJUSTMENT FOR THE TRUE-UP PERIOD.**

7 A. The Company's filing included customer annualization projected through
8 September 30th based on customer changes measured by comparing January 2017
9 customers to the customer levels at January 2016. Using a winter period to
10 measure customer growth is appropriate because it avoids seasonal disconnections
11 and changes due to collection and disconnection activities.

12 **MGE COMMERCIAL BILL CORRECTION**

13 **Q. PLEASE DESCRIBE THE LARGE MGE COMMERCIAL BILL**
14 **ADJUSTMENT INCLUDED IN THE TRUE-UP PERIOD.**

15 A. It was discovered that ten of MGE's large user customers were being underbilled
16 over a period of less than two years, due to the billing system not recognizing the
17 6th dial on the meter for the appropriate meter read. This triggered a rebill
18 adjustment to correctly bill the customers, which then required the test year period
19 to be adjusted for these specific large user customers. The Company's workpapers
20 provide supporting documentation of these adjustments by account.

21 **Q. DOES THAT CONCLUDE YOUR TESTIMONY?**

22 A. Yes, it does.

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of Laclede Gas Company's)
Request to Increase its Revenues for Gas) File No. GR-2017-0215
Service)


In the Matter of Laclede Gas Company)
d/b/a Missouri Gas Energy's Request to) File No. GR-2017-0216
Increase its Revenues for Gas Service)

AFFIDAVIT

STATE OF MISSOURI)
) SS.
CITY OF ST. LOUIS)

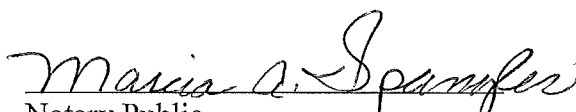
Keri E. Feldman, of lawful age, being first duly sworn, deposes and states:

1. My name is Keri E. Feldman. I am Manager, Operations Accounting for Laclede Gas Company. My business address is 700 Market St., St Louis, Missouri, 63101.
2. Attached hereto and made a part hereof for all purposes is my true-up direct testimony on behalf of Laclede Gas Company and MGE.
3. I hereby swear and affirm that my answers contained in the attached testimony to the questions therein propounded are true and correct to the best of my knowledge and belief.



Keri E. Feldman

Subscribed and sworn to before me this 27th day of OCTOBER 2017.



Notary Public

