

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE
STATE OF MISSOURI

FILED
August 17, 2007
Data Center
Missouri Public
Service Commission

Name: Linda Light
Complainant

vs.

Case No.

Company Name: Missouri Gas Energy
Respondent

COMPLAINT

Complainant resides at 3421 NW 67th Street,
(address of complainant)

Kansas City, MO 64151

1. Respondent, Missouri Gas Energy
(company name)

of 3420 Broadway Kansas City, MO, is a public utility under the
(location of company)

jurisdiction of the Public Service Commission of the State of Missouri.

2. As the basis of this complaint, Complainant states the following facts:

The gas bills for 3421 NW 67 th St have been incorrect since the house was built in late 2000.
MGE finally acknowledged the problem in April 2007. MGE's attempt to correct the problem and credit my bill does not make sense with usage patterns and living situations.
MGE has not credited my account correctly and continues to overcharge me - based on inaccurate billing.
Please see attached documents for full details.

3. The Complainant has taken the following steps to present this complaint to the Respondent:

See attached documents for detailed
explanation

WHEREFORE, Complainant now requests the following relief:

See last paragraph of attached
document.

8-14-07

Date

Linda Light

Signature of Complainant

Attach additional pages, as necessary.
Attach copies of any supporting documentation.

Thank you in advance for reviewing this case regarding the meter mix ups and ongoing overcharging of the gas bill for 3421 NW 67th St, Kansas City, MO. Your attention to details and a thorough investigation is greatly appreciated.

My name is Linda Light and I moved to 3421 NW 67th Street, Kansas City, MO June 4th, 2005. My home is the middle home of three attached units. Therefore, my home has the least external exposure; garage and small wall on the front, and the back of the home which faces southwest. My neighbors adjoining homes on both sides have front, side and rear exposure to the outside. My gas meter is located on the front of my home and the meter number is R636630. The meter on my neighbors units are located on the sides of their homes. The meter number for 3423 NW 67th St. is 7549201. The meter number for 3419 NW 67th St. is 5613831. All three homes were built in late 2000 by the same builder, in a very similar fashion regarding building materials, insulation, furnaces, etc.

I travel extensively and am at home less than half the time (please see attached travel dates). When I am gone, I turn my thermostat to 55 degrees in the winter and have the furnace off whenever possible. When I am home, I do not have the thermostat higher than 70 degrees in the winter. The only other gas usage is for the water heater and fireplace (which I rarely use – but it does have a pilot light). Since I am gone so much, the number of showers taken, loads of clothes washed and dishes done are very minimal. I live alone, as does my neighbor at 3419 NW 67th St. Two adults live at 3423 NW 67th, one whom stays home all day. Neither of my neighbors travel on a regular basis or are gone for extended periods of time (except a few trips per year). We all work hard to keep our utility costs low, so their thermostats are set in the high 60's (67, 68, 69 degrees) during the winter. Therefore, when my neighbor at 3419 NW 67th St. asked me about my gas bills in late 2005 and early 2006, it was baffling to us that her bills were substantially lower than mine.

That is when I decided to contact Missouri Gas Energy (MGE). When I asked them to help me understand the differences in my bill and my neighbors, given the circumstances of how our houses were attached, they refused to answer me for confidentiality reasons and ignored my complaints.

My neighbor and I continued to discuss our bills over the next months (years) which meant we were voluntarily sharing information, so there was no confidentiality issue between us. When the pattern remained the same, that her bill was so substantially lower than mine, I continued to be concerned. I finally contacted an energy consultant in September 2006 and explained my dilemma. He suggested that the meter lines needed to be examined to ensure they were hooked up to the proper units. He said the builder could have installed them incorrectly from the beginning and that the bills might have been wrong since the beginning. He suggested I contact MGE to check into it.

When I asked MGE how one would verify if the gas lines were hooked up correctly and that the meters were correct, they said they did not do that and I would have to hire a plumber. At that time (November 2006) they also told me the meter number I was being charged for was #5613831. After several more weeks of travel and further investigation,

bills. Now, with further investigation, I also disagree with my current bills. I only decided to pay my bill after talking with Tracey Leonberger at the Missouri Utility Commission in late July when she told me MGE was ready to send my bills to collection as quickly as they were able. I decided to pay and continue my formal complaint, rather than taking the chance that MGE would mess with my credit whether they had justifiable cause or not. However, I am still disputing my entire MGE bill from the time I moved into 3421 NW 67th St in June of 2005.

In addition, I was very disappointed and dissatisfied with the informal complaint. The original Customer Service Representative did a great job of listening to me make my complaint over the phone and told me he would pass it on for further investigation. I made this phone call the last part of May 2007. I received a letter stating my complaint had been received and that it might take up to 30 days to be investigated. I thought an investigator would contact me to get more detailed information. When I had not heard anything in over six weeks, I called on July 16th to find out why. Even then the investigator did not ask me for additional information or explain that I needed to send information to justify my case. I did fax the investigator the same information MGE had provided me regarding the \$105.47 credit. I also said I disagreed with MGE's explanation of the three way meter mix up. I also questioned my current bill. About one week later I received a reply from the investigator basically rubber stamping what action MGE had taken. There was no explanation or details given regarding MGE's justification for the meter mix ups. So, the basic conclusion is that "this is what MGE says, so this is how it is". When I called the investigator to question this, she informed me of the formal complaint process and said if I was not satisfied with results of the informal process that was the next step I needed to take. So, now I want to make sure the Utility Commission has whatever information you need to thoroughly investigate this case.

Evidence clearly shows that what I should have been billed from June 2005 through December 2006 was what was billed to 3419 NW 67th St. Since January 2007, my bill remains incorrect because now it is being mixed up with 3423 NW 67th St. The only way to get a true picture of this is to look at usage patterns/bills and to make comparisons among the three houses involved in this dispute. MGE refuses to look at the whole or discuss it, yet they have access to all this information. There is no confidentiality issue from the home owners perspective because all three home owners have voluntarily shared copies of all bills since 2001 and information from MGE. So even though we all recognize that privacy laws exist, the law becomes a mute point when the information has been voluntarily shared. All home owners agree that with our homes attached the way they are and how much I am gone, that I SHOULD have the lowest gas bill. So even though the other home owners have been credited over \$400 each on their bills, which is to their benefit, they have openly shared the information they have with me because what MGE is stating about a three way mix up does not make sense. The only three way mix up is that from 2000 – 2006 my bill at 3421 NW 67th St. was being mixed up with 3419 NW 67th St. Since January 2007 (after MGE supposedly fixed the problem), my bill at 3421 NW 67th St. is being mixed up with 3423 NW 67th St. If that is not the case, then

MGE needs to provide detailed explanations that make reasonable sense and not continue to keep this case isolated into thirds.

To get a true picture of the usage, please refer to the usage spreadsheet. It has already been acknowledged by MGE that the bills I received from June 2005 through December 2006 were supposed to be billed to 3419 NW 67th St. So then the question becomes who does the bill 3419 NW 67th St. received really belong to? When you examine the usage pattern, there is a distinctly lower usage in late 2005 and early 2006 that would be consistent with my moving in mid 2005. This reinforces that 3419's bill is the accurate bill for 3421 NW 67th St. In addition the usage from 2001 to 2005 is consistent with a home that is the middle unit of the three attached homes that has the least external exposure and would expect it to have a lower rate than the outside units. The usage is also more consistent with the other home owners until 2006 – the first winter that I lived here. My moving in and traveling extensively supports the lower usage and justifies this bill for 3421 NW 67th St. When you examine the usage pattern for 3423 NW 67th St. there is no significantly lower usage until January 2007. The pattern remains consistent for the first six years reinforcing that this is the correct bill for 3423 NW 67th St. However, in January 2007 (when MGE had supposedly fixed the problem), then 3423 NW 67th St. begins to show a significantly lower usage rate. The rate at 3421 NW 67th St. is twice as high as the 3423 NW 67th St. usage even though I was gone three weeks in December 2006, three weeks in January 2007 and three weeks in February 2007. What possible justification can MGE give for the usage rate at 3421 NW 67th St. to be double that of 3423 NW 67th St. when none of our living situations have changed? Also, other than a mixed up bill, what justification can be given for the dramatic decrease in the bills for 3423 NW 67th St. in 2007 after a very consistent pattern of usage from 2001 – 2006? Therefore the only reasonable conclusion that can be made is that from 2001 – 2006 the bills were mixed up between 3421 NW 67th St. and 3419 NW 67th St. Then, starting in January 2007 the bills have been mixed up between 3421 NW 67th St. and 3423 NW 67th St.

Given this conclusion, there are a host of errors connected to the credit given and not yet given to 3421 NW 67th St. I was not given the \$200+ credit that was due. In addition, this credit should be much greater, due to the commercial rate that was mistakenly charged (admitted by MGE) to 3419 NW 67th St. (which was really my bill). That would mean my bills were actually supposed to be much lower, justifying a much larger credit again. There is also the ongoing problem of the current mix up with 3423 NW 67th St. which means I am continuing to over pay MGE. It is impossible for me to determine the actual credit that I should receive because I do not have access to the commercial vs. residential rate or other information. However, I believe it is in the hundreds of dollars, not \$105.47.

Therefore, I am pleading with the Utility Commission to review this case in the detail necessary to completely rectify this problem. Please put yourselves in my shoes and ask "What would you do if this was your billing situation with MGE?" I am very willing to pay my gas bill in a timely fashion, as long as I know the bill is correct. However, I have never received any information from MGE that answers my original complaint. What

reasonable justification does MGE have that explains why my gas bills have and continue to be substantially higher than one and then the other of my neighbors, given our attached home situation and living conditions? I believe I have provided an accurate, rational explanation.

The relief I request for this is that accurate credit be given to my account based on the explanation provided in this complaint showing my usage and bills being the lowest of the three attached homes (as indicated on the spreadsheets). I would like a detailed explanation from MGE verifying this. In addition, once the situation is corrected, I would ask for at least three years of ongoing monitoring by someone at the Utility Commission to review the bills and usage patterns for 3421 NW 67th St., 3423 NW 67th St., and 3419 NW 67th St. to see that the problem remains corrected. This request could expire sooner if I move from 3421 NW 67th St.

Again, thank you in advance for your attention to this matter.

Sincerely,

Linda Light
3421 NW 67th St.
Kansas City, MO 64151
816.210.4152

I appreciate the fact that there are laws that protect privacy regarding utility usage. However, I have voluntarily shared copies of my Missouri Gas Energy bills with my neighbor at 3421 NW 67th Street.

PATRICIA L. SMITH
Print Name

Patricia Smith 8-14-07
Signature Date

I appreciate the fact that there are laws that protect privacy regarding utility usage. However, I have voluntarily shared copies of my Missouri Gas Energy bills with my neighbor at 3421 NW 67th Street.

Helen K. Soulis

Print Name

Helen K. Soulis 8/12/07

Signature

Date

Travel Schedule for Linda Light – Days gone from 3421 NW 67th St.

2005:

June:	February:	Oct. 15-20	June:
June 13-17	Feb. 1-3	Oct. 24-26	June 1-2
June 21-24	Feb. 12-17	Oct. 30-31	June 4-15
June 27-30	Feb. 23-28		June 23-27
		November:	
July:	March:	Nov. 1-3	July:
July 8-10	Mar. 1-4	Nov. 6-8	July 9-13
July 17-22	Mar. 10-26	Nov. 14-17	July 16-20
July 24-26		Nov. 28-30	July 21-24
July 31	April:		July 30-31
	Apr. 2-7	December:	
August:	Apr. 11-14	Dec. 1	August:
Aug. 1-14	Apr. 17-20	Dec. 3-8	Aug. 1-4
Aug. 25-26	Apr. 23-28	Dec. 11-15	Aug. 21-24
		Dec. 23-26	
September:	May:	Dec. 31	September:
Sept. 11-23	May 1-4		Sept. 5-7
	May 15-19		Sept. 10-14
October:	May 25-29		Sept. 24-28
Oct. 2-7	May 31		Sept. 29-30
Oct. 9-10		2007:	
Oct. 17-21	June:	January:	
Oct. 24-26	June 1-3	Jan. 1-12	October:
Oct. 30-31	June 5-9	Jan. 15-19	Oct. 1-6
	June 25-30		Oct. 9-12
November:		February:	Oct. 14-19
Nov. 1-4		Feb. 4-8	Oct. 20-26
Nov. 11-12	July:	Feb. 15-17	
Nov. 13-18	July 1-2	Feb. 19-23	November:
Nov. 27-30	July 10-15	Feb. 27-28	Nov. 4-9
	July 16-19		Nov. 14-17
	July 24-30	March:	Nov. 25-30
December:		Mar. 1-4	
Dec. 1-2	August:	Mar. 13-17	
Dec. 14-15	Aug. 1-4	Mar. 21-25	December:
Dec. 24-27	Aug. 9-12	Mar. 28-31	Dec. 2-7
	Aug. 21-25		Dec. 9-15

2006:

January:	September:	April:
Jan. 3-6	Sept. 7-8	Apr. 1-5
Jan. 16-20	Sept. 11-14	Apr. 8-13
Jan. 29-31	Sept. 16-24	Apr. 29-30
	Sept. 27-30	
		May:
		May 1-4
		May 15-19
	October:	May 20-25
	Oct. 2-4	May 30-31
	Oct. 9-13	

**MISSOURI GAS ENERGY**

3420 Broadway • Kansas City, MO • 64111 • (816) 756-5261

WRONG METER (As you were billed)

METER NO: ****3831

DATE	DAY	USAGE	AMOUNT
12/14/06	31	56	\$72.87
11/13/06	31	26	\$39.80
10/13/06	29	18	\$31.30
09/14/06	30	15	\$28.15
08/15/06	29	16	\$29.20
07/17/06	33	18	\$31.30
06/14/06	30	17	\$30.24
05/15/06	31	21	\$34.45
04/14/06	30	37	\$51.26
03/15/06	29	53	\$68.05
02/14/06	29	62	\$81.48
01/16/06	33	64	\$98.03
12/14/05	33	69	\$107.79
11/11/05	29	20	\$36.71
10/13/05	29	17	\$31.33
09/14/05	30	15	\$29.11
08/15/05	31	17	\$31.33
07/15/05	30	17	\$29.26
06/15/05	13	6	\$10.60
06/02/05			
			\$872.26

RIGHT METER (As you should have been billed)

METER NO: ****6630

DATE	DAY	USAGE	AMOUNT
12/14/06	31	42	\$57.76
11/13/06	31	30	\$44.02
10/13/06	29	15	\$28.15
09/14/06	30	14	\$27.11
08/15/06	29	13	\$26.04
07/17/06	33	16	\$29.20
06/14/06	30	15	\$28.15
05/15/06	31	18	\$31.30
04/14/06	30	23	\$36.54
03/15/06	29	36	\$50.20
02/14/06	29	48	\$65.86
01/16/06	33	58	\$90.01
12/14/05	33	61	\$96.72
11/11/05	29	16	\$31.85
10/13/05	29	13	\$26.87
09/14/05	30	16	\$30.21
08/15/05	31	14	\$27.99
07/15/05	30	15	\$27.28
06/15/05	13	7	\$11.53
06/02/05			
			\$766.79

\$105.47 Amount overbilled

CORRECT BILLING AFTER ADJUSTMENT

DATE	DAY	USAGE	AMOUNT
04/16/07	32	32	\$47.77
03/15/07	29	46	\$57.40
02/14/07	29	81	\$91.65
01/16/07	33	52	\$67.44

MISSOURI GAS ENERGY
a division of
Southern Union Company

QUESTIONS? CALL:
(816) 756-5252
P.O. BOX 219255
KANSAS CITY, MO 64121-9255
1-800-582-1234 Toll Free

FOR SERVICE LOCATED AT:
3421 NW 67TH ST
KANSAS CITY, MO 64151-2285

Corrected Bill

"FOR YOUR INFORMATION ONLY"

STATEMENT DATE
03/27/07

LINDA D LIGHT
3421 NW 67TH ST
KANSAS CITY, MO 64151-2285

DEPOSIT: None
ACCT NBR 5618786212

SVC TYP	SERVICE PERIOD		NBR DAYS	METER READINGS		PRESSURE ADJUSTMENT	Energy Use CCF	PGA/COG RATE	PGA/COG CHARGE
	FROM	TO		PREVIOUS	PRESENT				
GAS	12/14/06	01/09/07	26	3844			40.97	.88345	36.19
GAS	01/09/07	01/16/07	7		3896		11.03	.78791	8.69
Gas	Total		33				52.00		44.88

SVC TYP	CUSTOMER CHARGE	ENERGY CHARGE	PGA/COG CHARGE	FRANCHISE FEE	SALES TAX	COUNTY TAX	CITY TAX	CURRENT CHARGE
GAS	11.65	6.86	44.88	4.05	0.00	0.00	0.00	67.44
	ISRS							0.59
	PREVIOUS BALANCE						73.46	
	ADJUSTMENTS						-105.47	
	BALANCE FORWARD							-32.01
	TOTAL CURRENT CHARGES DUE BY				04/18/07			68.03
	ADJUSTMENT MADE TO CORRECT METER AT ADDRESS							
	GOING FORWARD BILLS WILL BE FOR ACTUAL USE							
	ON METER AT SERVICES ADDRESS							

COMPARATIVE USE INFORMATION					AMOUNT DUE
PERIOD	DAYS		CCF	CCF/DAY	04/18/07
					36.02

CURRENT LAST YEAR	33 N/A	52 N/A	1.576 N/A	AMOUNT DUE WITH LATE CHARGE	36.21
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PLEASE RETURN THIS PORTION WITH YOUR PAYMENTTHANK YOU!***

STATEMENT DATE: 03/27/07

11/09011/08
ACCOUNT NBR:
5618786212

LINDA D LIGHT
3421 NW 67TH ST
KANSAS CITY, MO 64151-2285

"FOR YOUR INFORMATION ONLY"

MAIL PAYMENT TO:

MISSOURI GAS ENERGY
PO BOX 219255
KANSAS CITY, MO 64121-9255

AMOUNT DUE ON 04/18/07
36.02
AMOUNT DUE WITH LATE CHARGE
36.21
AMOUNT ENCLOSED
\$



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Southern Union Company

QUESTIONS? CALL:
(816)-756-5252 LOCAL
1-800-582-1234 TOLL FREE
P.O BOX 219255
KANSAS CITY, MO 64121-9255

FOR SERVICE LOCATED AT:
3421 NW 67TH ST
KANSAS CITY, MO 64151-2285

07/803

STATEMENT DATE
MAY 18, 2007

LINDA D LIGHT
3421 NW 67TH ST
KANSAS CITY, MO 64151-2285

DEPOSIT: NONE
ACCOUNT NBR: 5618786212

SVC TYP	SERVICE PERIOD FROM - TO	NBR DAYS	METER READINGS PREVIOUS - PRESENT	PRESSURE ADJUSTMENT	ENERGY USE CCF	PGA/COG RATE	PGA/COG CHARGE
GAS	04-16-07 05-15-07	29	04055 04072		17.00	.78791	13.39
GAS	TOTAL	29			17.00		13.39

SVC TYP	CUSTOMER CHARGE	ENERGY CHARGE	PGA/COG CHARGE	FRANCHISE FEE	SALES TAX	COUNTY TAX	CITY TAX	CURRENT CHARGE
GAS	24.62	.00	13.39	2.43	.00	.00	.00	40.44
ISRS								.00

PREVIOUS BALANCE 233.76
OTHER TRANSACTIONS 74.00CR
BALANCE FORWARD WAS DUE BY MAY 29, 2007 159.76
TOTAL CURRENT CHARGES DUE BY JUN 12, 2007 40.44

If BALANCE FORWARD has been paid, please subtract that amount from the AMOUNT DUE when you make your next payment.

COMPARATIVE USE INFORMATION						AMOUNT DUE
PERIOD	DAYS			CCF	CCF/DAY	\$ 200.20
CURRENT	29			17	.586	
LAST YEAR	31			21	.677	AMOUNT DUE WITH LATE CHARGE \$ 200.41

*** PLEASE RETURN THIS PORTION WITH YOUR PAYMENT ** THANK YOU! ***

STATEMENT DATE: MAY 18, 2007

11/09011/08
ACCOUNT NBR:
5618786212

LINDA D LIGHT
3421 NW 67TH ST
KANSAS CITY, MO 64151-2285

MAIL PAYMENT TO: MISSOURI GAS ENERGY
PO BOX 219255
KANSAS CITY, MO 64121-9255

AMOUNT DUE
\$ 200.20
AMOUNT DUE WITH LATE CHARGE
\$ 200.41
AMOUNT ENCLOSED
\$

56187862120000040440000200200000200419



Commissioners

JEFF DAVIS
Chairman

CONNIE MURRAY

STEVE GAW

ROBERT M. CLAYTON III

LINWARD "LIN" APPLING

Missouri Public Service Commission

POST OFFICE BOX 360
JEFFERSON CITY MISSOURI 65102
573-751-3234
573-751-1847 (Fax Number)
<http://www.psc.mo.gov>

WESS A. HENDERSON
Executive Director

DANA K. JOYCE
Director, Administration

ROBERT SCHALLENBERG
Director, Utility Services

WARREN WOOD
Director, Utility Operations

COLLEEN M. DALE
Secretary/Chief Regulatory Law Judge

KEVIN A. THOMPSON
General Counsel

July 3, 2007

Patricia Smith
3419 NW 67th Street
Kansas City, MO 64151

Dear Ms. Smith:

This letter is a follow up to the complaint you filed on June 1, 2007 against Missouri Gas Energy (MGE). In your complaint, you indicated MGE billed you for gas usage at 3423 NW 67th St; additionally you were billed at a commercial rate. After my initial review of your complaint matter, I contacted the company to obtain additional information. The company provided the following information.

All meters were set in October 2000 under the name of Maggie Jones Construction. Ms. Smith initiated services at 3419 NW 67th Street on December 8, 2000.

The meters at the NW 67th Street were set at the correct addresses, however the service technician reported the meter numbers incorrectly, therefore the company started billing the three customers on the incorrect meters. Ms. Smith was getting the billings that belonged to the tenant at 3423 NW 67th Street; Ms. Light was getting the billings that belonged to Ms. Smith; and the tenant at 3423 NW 67th Street was getting the billings that belonged to Ms. Light. Additionally, when Ms. Smith initiated service the company coded the account as commercial instead of residential.

Ms. Smith's actual usage on meter #05613831 was \$3418.13 from December 8, 2000 to December 14, 2006. She was billed \$3034.01. She was not billed for the difference; however, she was given credit for the rate correction. December 10, 2001 to December 14, 2006 she should have been billed \$1906.68 but was billed \$2399.86, therefore a difference of ~~\$493.18~~ was credited to Ms. Smith's account.

The current billings starting with the January 2007 bill are on the correct meter and at the correct rate. Ms. Smith has a credit balance of \$201.93 from the revenue adjustment because of the incorrect revenue rate.



MISSOURI GAS ENERGY
a division of
Southern Union Company

QUESTIONS? CALL:
(816) 756-5252
P.O. BOX 219255
KANSAS CITY, MO 64121-9255
1-800-582-1234 Toll Free

FOR SERVICE LOCATED AT:
3423 NW 67TH ST
KANSAS CITY, MO 64151-2285

"FOR YOUR INFORMATION ONLY"

Corrected Bill

H K SOULIS
3423 NW 67TH ST
KANSAS CITY, MO 64151- 2285

STATEMENT DATE
06/11/07

DEPOSIT: None
ACCT NBR 9177903266

SVC TYP	SERVICE PERIOD		NBR DAYS	METER READINGS		PRESSURE ADJUSTMENT	Energy Use CCF	PGA/COG RATE	PGA/COG CHARGE
	FROM	TO		PREVIOUS	PRESENT				
GAS	12/14/06	01/09/07	26	9525			19.70	.88345	17.40
GAS	01/09/07	01/16/07	7		9550		5.30	.78791	4.18
Gas	Total		33				25.00		21.58

SVC TYP	CUSTOMER CHARGE	ENERGY CHARGE	PGA/COG CHARGE	FRANCHISE FEE	SALES TAX	COUNTY TAX	CITY TAX	CURRENT CHARGE
GAS	11.65	3.30	21.58	2.33	0.00	0.00	0.00	38.86
								0.59
								45.59
								-45.59
								-425.14
								-425.14
								0.59
					07/03/07			45.00
								-11.21
								-379.55

COMPARATIVE USE INFORMATION					AMOUNT DUE	
PERIOD	DAYS		CCF	CCF/DAY	07/03/07	0.00

CURRENT LAST YEAR	33 N/A	25 N/A	.758 N/A	AMOUNT DUE WITH LATE CHARGE	0.00
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*****PLEASE RETURN THIS PORTION WITH YOUR PAYMENT***THANK YOU!*****

STATEMENT DATE: 06/11/07

11/09011/08
ACCOUNT NBR:
9177903266

H K SOULIS
3423 NW 67TH ST
KANSAS CITY, MO 64151- 2285 **"FOR YOUR INFORMATION ONLY"**

MAIL PAYMENT TO:

MISSOURI GAS ENERGY
PO BOX 219255
KANSAS CITY, MO 64121-9255

AMOUNT DUE ON 07/03/07
0.00
AMOUNT DUE WITH LATE CHARGE
0.00
AMOUNT ENCLOSED
\$