

NOTICE RE: AGREED-UPON RATE INCREASE & LOCAL PUBLIC HEARING

August 1, 2014

NOTICE OF PROPOSED RATE INCREASE AND LOCAL PUBLIC HEARING

Based upon a request by the Office of the Public Counsel (OPC), a state agency responsible for representing the interests of consumers before the Missouri Public Service Commission (Commission), the Commission will be holding a local public hearing regarding proposed changes to the customer rates and charges of Hickory Hills Water & Sewer Co., Inc. (Company). The purpose of this local public hearing is to receive customer comments about the proposed changes to the Company's rate and charges, and to bring recent service-related problems to the Commission's attention.

The local public hearing will be held August 11, 2014 in the Public Meeting Room of the City Hall, north entrance, 500 South Oak, California, Missouri 65018. The night's activities will begin with an informal question-and-answer session starting at 6:00 p.m. – with the local public hearing starting immediately thereafter. The facility at which this local public hearing is being held meets the accessibility standards required by the Americans With Disabilities Act. Any person who needs additional accommodations to participate in the local public hearing should call the Commission's Hotline at 1-800-392-4211 (voice), or Relay Missouri at 711, no later than the end of business on August 8, 2014.

As the Company notified you by a letter dated January 16, 2014, the Company requested increases of \$4,525 and \$6,248 in its annual water and sewer operating revenues, respectively. In that same letter, you were also notified that the Company's service charges and connection fees could also change. Subsequent to the Company submitting its request, the Staff of the Public Service Commission (Commission Staff) conducted a thorough audit of the Company's books and records and the operations of the Company. Based upon that audit, the Commission Staff has concluded that an increase of \$14,472 and \$41,640 in the Company's annual water and sewer operating revenues, respectively, are warranted, and that certain new and revised service charges are warranted.

The Company has reviewed the Commission Staff's recommendations related to its audit findings, has agreed to the Staff's recommendations and has filed tariff revisions with the Commission to implement those recommendations. A table summarizing the Company's proposed revisions to its rates and charges, and including a monthly customer bill comparison for a residential customer using 6,000 gallons of water, is set out at the end of this notice.

Any customer that has questions about the local public hearing, that has comments about the Company's proposed revisions to its rates and charges, or that has comments regarding service-related problems should contact the Commission Staff and/or the Public Counsel no later than the end of business on August 8, 2014. To do so, please use the telephone numbers, fax numbers or e-mail addresses shown below, and please include a reference to Commission Case No. SR-2014-0166 and/or WR-2014-0167.

Public Service Commission
Attn: Water/Sewer Dept.
P.O. Box 360
Jefferson City, MO 65102
Phone: 800-392-4211
Fax: 573-751-1847
E-Mail: water.sewer@psc.mo.gov

Office of the Public Counsel
Attn: Water/Sewer Dept.
P.O. Box 2230
Jefferson City, MO 65102
Phone: 866-922-2959
Fax: 573-751-5562
E-Mail: mopco@ded.mo.gov

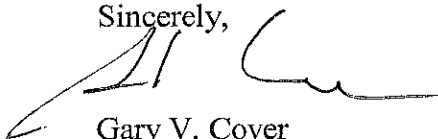
Lastly, please be advised that all currently available information regarding the Company's rate

increase request may be obtained via the Public Service Commission's Website as follows.

- * Go to <http://www.psc.mo.gov>
- * Click on the box on the lower middle of the page entitled "Comments: How to Make Your Voice Heard".
- * From this page click on the "submit comment" link found under "Submit Comments in Writing"; and
- * Fill out and submit the Public Comments form, including the case number shown above. If you want to attach a document, before clicking the "Submit" button, click the "Attach" button. There are instructions on that page for attaching the document and returning to the previous screen.
- * Click the "Submit" button at the bottom of the page.
- * On the next page, click on "Resources" near the top right of the page
- * On the next page, click on "Case Information"
- * On the next page, click on "Case Filing/Submission"
- * On the next page, click "Yes" when asked if you want to display the unsecured information
- * On the next page, check the box to the left of "Case No."; enter "SR-2014-0166" or "WR-2014-0167" in the box to the right of Case No.; scroll to the bottom of the page and click on "Search"
- * On the next page, click on "SR-2014-0166" or "WR-2014-0167" and this will bring up a screen that contains all of the documents that have been filed in the case to date
- * To view a document, click on the number in the left column

If you have any questions about this notice, or about anything else with which I may be of assistance, please feel free to contact me at (660) 885-6914.

Sincerely,



Gary V. Cover
Court Appointed Receiver

<u>Type of Charge</u>	<u>Current Rates</u>	<u>Company/Staff Agreement Proposed Rates</u>
Monthly Minimum Water Charge	\$20.47	\$34.04
Water Usage per 1,000 gallons	\$4.06	\$6.75
Total Monthly Water Bill (at 6,000 gallons usage)	\$44.83	\$74.54
Monthly Sewer Charge	\$42.50	\$116.33