

**Mark Comley**

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**Sent:** Wednesday, August 09, 2006 8:26 AM  
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**Subject:** 811 Implementation update

As you may recall, in my last 811 update I indicated that companies estimated a total cost of approximately \$130,000 - \$150,000 to implement 811 in Missouri. I also indicated that the Commission expected carriers seeking to recover their portion of these costs to submit tariff revisions for Commission review and/or approval.

I recently received a letter from Missouri One Call System (MOCS) indicating that it procured a toll free number (866-344-7483) to which all 811 calls can be routed from or by Missouri telecommunications carriers, other VoIP providers and wireless carriers. According to MOCS, the toll free number is equipped with automatic voice prompts to address the concern of caller confusion when attempting to dial 911 and also to provide toll free numbers for call centers in neighboring states and for general information on state one call notification centers.

According to the FCC's order, 811 must be implemented in March/April 2007. In order to ensure Missouri meets the implementation deadline, I strongly encourage you to submit tariffs and supporting cost documentation as soon as possible to allow the Commission, Staff, OPC and any interested parties to review the tariff filings and address any concerns prior to the end of this year.

Let me know if you have any questions. Thanks, Natelle

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