



Jason Olson
Director – Regulatory

SBC Communications Inc.
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June 10, 2004

The Honorable Dale Roberts
Secretary/Chief Regulatory Law Judge
Missouri Public Service Commission
P. O. Box 360
Jefferson City, Missouri 65102

Dear Judge Roberts:

Southwestern Bell Telephone, L.P., d/b/a SBC Missouri, proposes to revise P.S.C. Mo.-No. 35, General Exchange Tariff, Sections 6, 15, and 45.

With this tariff filing, SBC Missouri is increasing prices for several services as follows.

In Section 6, Directory Services, SBC Missouri is increasing the following prices by approximately 8%. The new price is in parenthesis.

3rd Revised Sheet 4.01

- Access Service Business Listing (\$2.48)
- Access Service Residence Listing (\$1.62)

10th Revised Sheet 6

- Business extra listings (\$3.31)
- Residence extra listings (\$2.07)

8th Revised Sheet 7

- Business alternate listings (\$3.07)
- Residence alternate listings (\$1.92)

16th Revised Sheet 11

- Nonpublished Exchange Service (\$2.31)

16th Revised Sheet 12

- Nonlisted Service Primary (\$1.74)
- Nonlisted Service Additional (\$1.74)

12th Revised Sheet 15

- Sent-paid direct dialed call to Directory Assistance, each listing request (\$0.68)
- Directory Assistance Service Charges billed to a third number; a special billing number; or a Telephone Company Calling Card (\$1.39)

- Directory Assistance Service Charges billed to a third number; a special billing number; or a Telephone Company Calling Card Additional Listing (\$0.68)

In Section 15, Other Directory Assistance, SBC Missouri is increasing the following prices by approximately 8%. The new price is in parenthesis.

11th Revised Sheet 2

- National Directory Assistance Sent Paid Request Residence(\$1.27)
- National Directory Assistance Alternately Billed Requests Residence (\$1.37)
- National Directory Assistance Sent Paid Request Business (\$1.27)
- National Directory Assistance Alternately Billed Requests Business (\$1.37)

SBC Missouri also increased the Maximum allowable price for National Directory Assistance Sent Paid request to \$1.50 and National Directory Assistance Alternately Billed Request to \$1.75 on the 11th Revised Sheet 2.

5th Revised Sheet 4

- Business Category Search Sent Paid Request (\$1.35)
- Business Category Search Alternately Billed Requests (\$1.56)

In Section 45, Plexar II Service, SBC Missouri is increasing the following prices by approximately 8%. The new price is in parenthesis.

6th Revised Sheet 36

- Station Line Facility Rate 0-2.0 Miles (\$12.20)
- Station Line Facility Rate Over 2.0 Miles (\$19.70)

SBC Missouri also moved text to Original Sheet 36.01 that previously appeared on the 5th Revised Sheet 36.

The proposed tariff changes are reflected on the attached tariff sheets with issued and effective dates of June 10, 2004, and July 10, 2004 respectively.

Please refer any questions on this matter to Jason Olson on 314-235-6922.

Very truly yours,

/s/ Jason Olson

I certify that a copy of the foregoing, including attachments, is being sent via e-mail to the Office of Public Counsel at opcservice@ded.state.mo.gov this 10th day of June 2004.

Jason Olson

Attachment

No Supplement to this
tariff will be issued
except for the purpose
of canceling this tariff.

General Exchange Tariff
Section 15
11th Revised Sheet 2
Replacing 10th Revised Sheet 2

OTHER DIRECTORY ASSISTANCE SERVICES

15.1 NATIONAL DIRECTORY ASSISTANCE (cont'd)

15.2 RATES

(RT)

| | Charge Per Listing Request | |
|-----------------------------|----------------------------|----------------|
| | <u>Minimum</u> | <u>Maximum</u> |
| Sent Paid Request | \$.85 | \$ 1.35(CR) |
| Alternately Billed Requests | 1.00 | 1.51(CR) |

15.3 NATIONAL DIRECTORY ASSISTANCE CURRENT PRICE LIST

(RT)

| | Charge Per Listing Request | |
|-----------------------------|----------------------------|-----------------|
| | <u>Residence</u> | <u>Business</u> |
| Sent Paid Request | \$ 1.27(CR) | \$ 1.27(CR) |
| Alternately Billed Requests | 1.37(CR) | 1.37(CR) |

(RT)

 Issued: June 10, 2004

Effective: July 10, 2004

By CINDY BRINKLEY, President-SBC Missouri
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri
St. Louis, Missouri

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General Exchange Tariff
Section 15
5th Revised Sheet 4
Replacing 4th Revised Sheet 4

OTHER DIRECTORY ASSISTANCE SERVICES

15.4 BUSINESS CATEGORY SEARCH (cont'd)

15.4.2 Regulations

- A. The regulations and rates set forth below apply to each customer's request for assistance in determining the telephone number information of a Business as defined in 15.4.1, above, when a caller does not know, or does not provide, the name of the business. BCS can be performed for local and non-local businesses nationwide.
- B. The customer can obtain up to ten business telephone numbers on a call. The customer will be charged for each business telephone number provided. If none of the suggested listings satisfy the customer's request, the customer will be charged a single charge for each requested search, at the applicable rate specified in Paragraph 15.4.3 below. The BCS rate applies whether or not a number is available, including requests for numbers, which are non-published, non-listed, or not found.
- C. There are no handicapped billing exemptions or call allowances for BCS service requests.
- D. Business Category Search is not currently available from Hotel/Motel and Pay Telephones.

With respect to any claim or suit, by a customer or others, the Company shall not be liable for providing the name and number of a business to a customer using BCS, for any errors or omissions, for the method of providing listings, or for any other aspect of this service. The Company's liability, if any, for its gross negligence or willful misconduct shall not be limited by this tariff.

15.4.3 Rates

Charge Per Listing Request

| | |
|-----------------------------|------------|
| Sent Paid Request | \$1.35(CR) |
| Alternately Billed Requests | 1.56(CR) |

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General Exchange Tariff
Section 6
3rd Revised Sheet 4.01
Replacing 2nd Revised Sheet 4.01

DIRECTORY SERVICES

6.3 PRIMARY LISTINGS (cont'd)

- 6.3.9 Access Service customers who order primary directory listings will be charged the business or residence regular extra listing rate as appropriate. Other types of directory listings will be provided upon request at the rates specified.

| | Monthly Rate | Service and Equipment Charge |
|---|--------------|------------------------------|
| Access Service Business Listing, each (DNB) | \$2.48(CR) | \$9.50 |
| Access Service Residence Listing, each (DNR) | 1.62(CR) | 6.00 |

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General Exchange Tariff
Section 6
10th Revised Sheet 6
Replacing 9th Revised Sheet 6

DIRECTORY SERVICES

6.4 REGULAR EXTRA LISTINGS (cont'd)

6.4.5 Ordinarily, all extra listings must be of the same address and telephone number as the primary listing, except as provided below for alternate listings. However, when in the opinion of the Telephone Company it appears necessary as an aid to the use of the directory and provided satisfactory service can be furnished, a listing using the telephone number of the primary listing may be permitted under any address at which an extension or private branch exchange station of the customer is installed provided it is installed on premises of the customer.

6.4.6 Regular business and residence extra listings will be furnished at the following rates:

| <u>Description</u> | <u>Monthly Rate</u> | <u>Service and Equipment Charge</u> |
|---|---------------------|-------------------------------------|
| Business extra listings, each (CLT) | \$3.31(1)(CR) | \$9.50 |
| Residence extra listings, each (RLT) | 2.07(1)(CR) | 6.00 |

6.4.7 The Telephone Company may, during certain promotional periods, waive in full or in part the Service and equipment charge and/or monthly rates as provided for in Section 17 of the General Exchange Tariff.

6.4.8 Extra listing charges date from the time the listing is posted on the directory assistance records. Directory assistance records are posted at the time application for the listing is made or at the date of issue of the directory, as the customer may desire.

6.5 SPECIAL TYPES OF EXTRA LISTINGS

6.5.1 Alternate Listings

A. Listing of an alternate telephone number to be called in case no answer is received at the primary call number or indicating an alternate telephone number to be called during certain periods or under certain circumstances in preference to the primary call number is permitted for customers to all classes of service. A phrase necessary to direct the method of calling and giving the number to call may be provided as an alternate listing.

(1) A portion of this rate is interim and subject to refund to all the customers charged pursuant to the revenue recovery mechanism described in P.S.C. Mo.-No. 24, Local Exchange Tariff, Paragraph 1.7.7.A. and 1.8.6, and in P.S.C. Mo.-No. 26, Long Distance Message Telecommunications Service Tariff, paragraphs 1.10.4 and 1.11.F.

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General Exchange Tariff
Section 6
8th Revised Sheet 7
Replacing 7th Revised Sheet 7

DIRECTORY SERVICES

6.5 SPECIAL TYPES OF EXTRA LISTINGS (cont'd)

6.5.1 Alternate Listings (cont'd)

- B. The alternate number may be that of a service not under contract with the customer in connection with whose name it appears. In such a case, the consent of the customer to the alternately listed service must be obtained for the alternate listing.
- C. When a customer has an extension line terminating in equipment located at a telephone answering bureau or another premises of the customer to enable the telephone to be answered at all times, or when the customer contracts for automatic answering and recording service, the telephone number of the primary or extra listing may be used as the alternate number with a directive note, "Telephone answered 24 hours" or other wording showing that the telephone is answered at all times.
- D. Alternate listings, including the directive note, will be furnished at the following rates:

| | Monthly Rate | Service and Equipment Charge |
|---|---------------|---------------------------------|
| Business alternate listings, each (FNA) (NSH)..... | \$3.07(1)(CR) | \$9.50 |
| Residence alternate listings, each (FNA)..... | 1.92(1)(CR) | 6.00 |

6.5.2 Extra Lines

- A. Extra line material may be provided in the alphabetical directory when, in the opinion of the Telephone Company, it facilitates the use of telephone service. An extra line must be directive for the proper placing of telephone calls and not designed for advertising purposes or to show store hours. Ordinarily, an extra line will be provided only when a customer has more than one listed telephone.

- (1) A portion of this rate is interim and subject to refund to all the customers charged pursuant to the revenue recovery mechanism described in P.S.C. Mo.-No. 24, Local Exchange Tariff, Paragraphs 1.7.7.A. and 1.8.6, and in P.S.C. Mo.-No. 26, Long Distance Message Telecommunications Service Tariff, Paragraphs 1.10.4 and 1.11.F.

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DIRECTORY SERVICES

6.12 NONPUBLISHED EXCHANGES SERVICE (cont'd)

6.12.4 Residence nonpublished exchange service will be furnished at the following rate:

| | | Monthly Rate | Service and Equipment Charge (1) |
|--|-------|-----------------|-------------------------------------|
| Nonpublished Exchange Service, each Nonpublished telephone number | (NPU) | \$2.31 (CR)(2) | \$6.00 |

6.12.5 The minimum term for which nonpublished Exchange Service will be billed is one month.

6.12.6 The rate will not apply in the following cases:

- A. Foreign Exchange Service, where the customer is also furnished Local Exchange Service.
- B. Additional Local Exchange Service furnished the same customer in the same exchange so long as the customer has Local Exchange Service listed in the directory in the same exchange.
- C. Local Exchange Service for customers living in a hotel, hospital, retirement complex, apartment house, boarding house or club, if the customer is listed under the telephone number of the establishment.
- D. Where a customer's service is changed to nonpublished for a Telephone Company reason due to unusual circumstances, such as harassing calls, threats or other acts adversely affecting the health, welfare, security or service of the customer. (This service should not be provided for a period of more than one month.)
- E. When a customer who has service which involves data terminals where there is no voice use contemplated.
- F. When the customer elects to publish his/her preferred number service telephone number in lieu of the residence local exchange number in the same exchange.

- (1) The Service and Equipment Charge is applicable only when the request for non-published Exchange Service is subsequent to the initial installation of the exchange access line.
- (2) A portion of this rate is interim and subject to refund to all the customers charged pursuant to the revenue recovery mechanism described in P.S.C. Mo.-No. 24, Local Exchange Tariff, Paragraph 1.7.7.A. and 1.8.6, and in P.S.C. Mo.-No. 26, Long Distance Message Telecommunications Service Tariff, paragraphs 1.10.4 and 1.11.F.

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General Exchange Tariff
Section 6
16th Revised Sheet 12
Replacing 15th Revised Sheet 12

DIRECTORY SERVICES

6.13 NONLISTED SERVICE (NLT)

6.13.1 General

- A. At the request of the customer, any one or all of the customer's primary listings, additional listings or other listings associated with the same or different residence telephone service line normally published in the directory will be omitted from the directory but listed in the Directory Assistance records available to the general public.
- B. The customer indemnifies and saves the Telephone Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly by the publication of the listing which the customer has requested be omitted from the telephone directory or the disclosing of such a listing to any person. Where such a listing is published in the telephone directory, the Telephone Company's liability shall be limited to a refund of any monthly charges assessed by the Telephone Company for the particular nonlisted service.
- C. The monthly rate for nonlisted service applies separately for each listing which normally would be published in the directory but which, at the customer's request, is furnished on a nonlisted basis.

6.13.2 Rates

| | | Monthly Rate | Service and Equipment Charge (1) |
|------|--|-----------------|-------------------------------------|
| (AT) | Nonlisted Service, each Primary (NLT) | \$1.74(CR) | \$6.00 |
| (AT) | Additional (NLA) | 1.74(CR) | 6.00 |

- (1) The Service and Equipment Charge is applicable only when the request for Nonlisted Service is subsequent to the initial installation of the exchange access line.

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General Exchange Tariff
Section 6
12th Revised Sheet 15
Replacing 11th Revised Sheet 15

DIRECTORY SERVICES

6.14 DIRECTORY ASSISTANCE SERVICE (cont'd)

6.14.3 Exemptions:- (cont'd)

- B. Those customers¹ whose physical, visual, mental or reading disabilities prevent them from using the telephone directory are to be exempted from the charge for direct-dialed calls to Directory Assistance; from the charge for placing a call to Directory Assistance via an operator; and the charge applicable when Directory Assistance Service charges are billed to a Telephone Company Calling Card. Exempt customers will be provided with a Telephone Company Calling Card which can be used at any location, including business locations to receive local and intraLATA DA exemption. The method of exempting those physically, visually, mentally or reading disabled customers shall be via the completion of an exemption form supplied by the Telephone Company and the Telephone Company's acceptance of that form.

6.14.4 Rates

- (CR) A. Where the customer places a sent-paid direct dialed call to Directory Assistance, the charge for each listing request, subject to any allowance described in this tariff, is \$.68 per listing request. This charge is applicable for each listing requested on the call.
- (CR) B. Directory Assistance Service Charges billed to a third number; a special billing number; or a Telephone Company Calling Card, will be billed \$1.39 for the initial listing request.
- (CR) Additional listing requests, which are billed in the same manner as the initial request, will be billed at \$.68 for each listing request, subsequent to the initial request, on the same call.

(1) Customer includes residence customers and business customers. It is not intended that the exemption in a business environment be extended to non-handicapped individuals.

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General Exchange Tariff
Section 45
6th Revised Sheet 36
Replacing 5th Revised Sheet 36

PLEXAR[®]-II SERVICE

45.4 RATES (Continued)

45.4.4 Station Line Facility Rates

| | | MONTHLY RATES | | | | | |
|---|-------|----------------------|-----------|-----------|------------------------|-----------|-----------|
| | | MON TO MON | 12 MON | 24 MON | 36 MON | 48 MON | 60 MON |
| | | USOC | | | | | |
| <u>Basic(3)</u> | | | | | | | |
| 0-2.0 Miles, per Plexar-II station (1) | 1LSEA | \$12.20(CR) | \$ 9.85 | \$ 8.65 | \$ 8.40 | \$ 7.50 | \$ 7.00 |
| Over 2.0 Miles, per Plexar-II station (1) | 1LSEB | 19.70(CR) | 16.10 | 14.20 | 12.70 | 11.50 | 11.15 |
| <u>BRI(4)</u> | | | | | | | |
| 0-2.0 Miles, per Plexar-II BRI Station (2) | 1LSDA | 18.50 | 18.00 | 17.50 | 17.00 | 16.50 | 16.00 |
| Over 2.0 Miles, per Plexar-II BRI Station (2) | 1LSDB | 47.50 | 47.00 | 46.50 | 46.00 | 45.50 | 45.00 |
| <u>Link Extension(4)</u> | | | | | | | |
| Per Plexar-II BRI Station | LKX | 58.50 | 58.00 | 57.50 | 57.00 | 56.50 | 56.00 |
| | | Nonrecurring Charges | | | | | |
| | | | USOC | | Installation Charge | | |
| | | | 1LSEA | | N/A | | |
| | | | 1LSEB | | N/A | | |
| per Plexar-II BRI station | | | 1LSDA | | \$180.85 | | |
| per Plexar-II BRI station | | | 1LSDB | | 180.85 | | |
| per Plexar-II BRI station | | | LKX | | 96.65 | | |

(MT)

(MT)

(AT)

Refer to footnotes on Sheet 36.01

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General Exchange Tariff
Section 45
Original Sheet 36.01

PLEXAR[®]-II SERVICE

45.4 RATES (Continued)

45.4.4 Station Line Facility Rates (Continued)

Footnotes:

- (MT) (1) Apply private line rates and charges as specified in the Private Line Service Tariff to Off-Premises stations in lieu of station line facility rates.
- (2) Apply Link Extension in addition to the appropriate BRI station line facility rate when used for Off-Premises stations.
- (3) Not applicable on stations associated with Access Advantage Plus Service as found in Section 18 of the Digital Link Services Tariff.
- (MT) (4) Not available when associated with Access Advantage Plus Service as found in Section 18 of the Digital Link Services Tariff.

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