Exhibit No.:

Issue: Application for Designation as an Eligible

Telecommunications Carrier

Witness: Kevin Dawson

Type of Exhibit: Amended Surrebuttal Testimony

Sponsoring Party: Missouri RSA No. 7 Limited Partnership

d/b/a Mid-Missouri Cellular

Case No.: TO-2003-0531

Date Testimony Prepared: January 14, 2004

MISSOURI RSA No. 7 LIMITED PARTNERSHIP

d/b/a

MID-MISSOURI CELLULAR

AMENDED SURREBUTTAL TESTIMONY

OF

KEVIN DAWSON

FILED³

FEB 1 9 2004

Missouri Public Service Commission

CASE No. TO-2003-0531

Exhibit No. 2

Case No(s). 70-2003-0531

Date /- 28-04 Rptr 11.T

1	AMENDED SURREBUTTAL TESTIMONY		
2	OF		
3	KEVIN DAWSON		
4	APPLICATION OF MISSOURI RSA No. 7 LIMITED PARTNERSHIP		
5	d/b/a MID-MISSOURI CELLULAR		
6	CASE NO. TO-2003-0531		
7			
8	Q. Have you reviewed the Rebuttal Testimony of: Adam McKinnie on behalf of the		
9	Telecommunications Department Staff ("Staff") of the Missouri Public Service Commission;		
10	Robert C. Schoonmaker on behalf of Alma Telephone Company and Citizens Telephone		
11	Company; and Arthur P. Martinez on behalf of Spectra Communications Group, LLC		
12	d/b/a CenturyTel and CenturyTel of Missouri, LLC in this proceeding?		
13	A. Yes I have.		
14	Q. How will you refer to the three rebuttal testimonies in your instant surrebuttal		
15	testimony?		
16	A. I will refer to them as: (a) the McKinnie Rebuttal (on behalf of Commission		
17	Staff); (b) the Schoonmaker Rebuttal (on behalf of Alma and Citizens); and (c) the Martinez		
18	Rebuttal (on behalf of CenturyTel).		
19	Q. Please comment on Mr. Schoonmaker's testimony regarding how MMC intends		
20	to offer Lifeline service?		
21	A. The Schoonmaker Rebuttal (p. 12, line 25) singles out Mid-Missouri Cellular's		
22	(MMC) 350 Minute Local Plan (for \$19.95 monthly), which Mr. Schoonmaker characterizes as		
23	MMC's lowest price plan and hence the one most-likely to be selected by a low-income		
24	individual as his/her Lifeline plan. Mr. Schoonmaker then testifies that, to avoid usage costs a		
25	Lifeline subscriber might have in an "unusual month," where he or she makes 1100 minutes of		
26	daytime calls, the subject subscriber could sign up for MMC's Unlimited Zone Plan ("UZP")		

1 which provides for unlimited local calling at \$34.95 monthly or \$33.20 for the qualified Lifeline

2 subscriber. Mr. Schoonmaker then compares at MMC's UZP with the \$8.40 Citizens' residential

3 service plan and with the \$6.50 Alma residential service plan. He concludes (p. 14, line 1) that

4 the public interest benefit of providing universal service support for UZP "would be very

5 minimal since the customer could obtain similar service" from Citizens and Alma.

Note first that Mr. Schoonmaker's claim that MMC's UZP is "similar" to Citizens and Alma's basic residential service is refuted extensively in other surrebuttal testimony that MMC is filing simultaneously herewith. Further, the Schoonmaker Rebuttal inaccurately states the costs that will be incurred by MMC Lifeline customers.

The Commission does not regulate MMC's rates, and the FCC has established no rate requirements either in terms of mandatory ceilings or acceptable ranges as a condition for ETC eligibility. Accordingly, MMC included no complete listing of its various rate plans with its original ETC application. In response to a Staff data request last October, however, MMC provided more detailed pricing information including a sample bill for a MMC Lifeline customer. This sample Lifeline bill, which is appended hereto, indicated an \$8.00 monthly access fee, which was offset by the \$1.75 Lifeline credit. The resulting net monthly cost to MMC's Lifeline subscriber was \$6.25, plus 48 cents in total taxes. This \$6.25 Lifeline-only plan compares favorably to the Alma \$6.40 plan and is well below the Citizens \$8.40 plan. Notably, Mr. Schoonmaker (p. 14, lines 1-3) first mentions those plans as if they were the special Lifeline offerings of Alma and Citizens respectively. Subsequently, however, he characterizes the subject rates as those for basic residential service (p. 14, lines 17-22) strongly suggesting that Alma and Citizens have not reduced their tariffed rates for the benefit of Lifeline subscribers.

MMC's Lifeline subscriber will enjoy mobile telecommunications service throughout the reliable service area of the cell (or cells) that serve his or her home. (A single MMC cell site's reliable service area is encompassed within a radius that may range ten to eighteen miles from the site's transmitting antenna.) Alma and Citizens' Lifeline customers, by contrast,

- 1 can use their wireline lifeline phone only within the confines of their home. In addition to the
- 2 convenience of home-cell site (or sites) mobility, MMC Lifeline subscribers, in emergency
- 3 situation, will be able to use their phones anywhere in the United States. FCC rules require all
- 4 carriers to route calls placed to 911, without cost to the user and regardless of this or her calling
- 5 plan. Home-cell mobility, "911" calling anywhere in the United States, and monthly pricing that
- 6 is either equivalent to or below that charged by Alma and Citizens for basic residential service
- 7 represent three substantial public interest benefits attending MMC's proposed Lifeline service.
- 8 Q. Will granting ETC status to MMC have any impact on existing wireline Lifeline
- 9 customers in MMC's proposed ETC area?
- 10 A. Most definitely. MMC has served bona fide requests for local number portability
- on Citizens, Alma, Mid-Missouri Telephone Company ("MMTC") and CenturyTel. MMC is in
- 12 the process of serving such bona fide requests on Southwestern Bell and Sprint. Grant of ETC
- 13 status to MMC will enable any existing wireline Lifeline customers within MMC's ETC service
- 14 area to move both their Lifeline service and their existing telephone numbers to MMC.
- Q. Would Lifeline customers have this capability without grant of ETC status to
- 16 MMC?
- 17 A. No, they would not. MMC's ability to offer low-cost Lifeline service depends on
- 18 its access to USF funds, which in turn depends on the Commission designating MMC ETC status
- 19 as requested in its ETC application. MMC is simply not in a financial position to offer Lifeline
- 20 (and Link-Up) discounts without the USF support.
- Q. Wouldn't existing Lifeline subscribers be able to port their wireline numbers even
- 22 if the Commission denied ETC status to MMC?
- A. Unfortunately, without the grant of ETC status as proposed in MMC's ETC
- 24 application, the Commission will erect an artificial barrier to local number porting based solely
- 25 upon existing wireline customers' income levels. Lacking the ETC status it requested, MMC
- 26 will be unable to offer its proposed Lifeline service. In this situation, other ILEC customers

- 1 would have the motivation and ability to port their existing LEC number to MMC, but ILEC
- 2 Lifeline subscribers would have absolutely no reason to do so because they would lose their
- 3 Lifeline benefit in the process. Constraining the porting rights of wireline subscribers based
- 4 upon their Lifeline status (i.e., their income level) appears contrary to the public interest and to
- 5 public policy. Allowing all current ILEC subscribers the right to transition to wireless service
- 6 while retaining their current telephone numbers will clearly serve the public interest.
- Q. Mr. McKinnie testifies that the grant of ETC status to MMC may allow the Mid-
- 8 Missouri family of companies to receive USF monies twice (or "double dip") for the same
- 9 equipment and/or services. Is this correct?
- 10 A. No. Mr. McKinnie's double-dipping allegation rests on the incorrect assumption
- 11 that where MMC and MMTC "share" employees, equipment or facilities then MMTC is already
- 12 recovering the full costs associated with those shared resources from the USF. In fact, where
- 13 MMTC shares its employees, equipment or facilities with MMC, only the expenses associated
- 14 with its own beneficial use of the resource in question was allocated to MMTC's cost basis for
- 15 purposes of establishing the MMTC's USF support. In reality, this practice reduced the cost
- 16 basis on which MMTC's USF support was based.
- 17 Q. Can you provide an example of how that worked?
- 18 A. Yes. When MMC first started offering service, although MMC required
- 19 specialized billing software, MMC did not have the need for its own full time billing personnel.
- 20 At that time, MMTC had employees that performed phone company billing functions
- 21 exclusively; their salaries and other expenses were paid entirely by MMTC and these costs were
- 22 accounted solely in MMTC's rate base. The workload of these employees, however, ebbed and
- 23 peaked with the billing cycle. As a result, they experienced considerable down-time during a
- 24 portion of the cycle. When MMC began providing service, sharing MMTC billing employees
- 25 between the two carriers was an obvious solution to the cyclical nature of the MMTC
- employees' workload, one the one hand, and MMC's need (at the time) for only part-time billing

1	support, on the other.		
2	In sharing MMTC billing employees between the two companies, only the portion of the		
3	employee costs associated with telephone company work are allocated to MMTC's cost base		
4	The fully loaded costs associated with the subject employees' work on MMC bills are allocated		
5	to MMC. In response to MMC Data Request Nos. 10 and 11, Staff acknowledges that the two		
6	companies l	have properly accounted for this sharing of resources but nevertheless concludes	
7	without any explanation or clarification whatsoever that:		
8		If MMTC and MMC are currently sharing expenses for services	
9	and equipment that the USF is intended to subsidize, then it is		
10		possible that the grant of ETC status to MMC will result in the	
11		Mid-Missouri family receiving monies from the USF twice for the	
12		same set of equipment or providers of service	
13	The Staff is	the only party in this proceeding asserting this contention, which I believe is	
14	factually incorrect.		
15	Q.	Do MMC and MMTC currently share any employees?	
16	A.	No. MMC has grown and the wireless industry has matured to the point where	
17	MMC no longer utilizes any MMTC employees.		
18	Q.	Does that conclude your surrebuttal testimony?	
19	A.	Yes it does.	
20			
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24			
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26			

BEFORE THE PUBLIC SERVICE COMMISSION

OF THE STATE OF MISSOURI

In the Matter of the Application of Missouri RSA No. 7 Limited Partnership d/b/a Mid-Missouri Cellular For Designation as a Telecommunications Company Carrier Eligible for Federal Universal Service Support pursuant to § 254 of the Telecommunications Act of 1996)	Case No. TO-2003-0531
AFFIDAVIT OF K	EVIN DAWSON
CITY OF SEDALIA) DISTRICT OF PETTIS) ss.	
Kevin Dawson, of lawful age, on his	oath states: that he has participated in the
preparation of the foregoing Amended Surrebut	ttal Testimony in question and answer form
consisting of 5 pages to be presented in the ab	pove case; that the answers in the foregoing
Amended Surrebuttal Testimony were given by	him; that he has knowledge of the matters set
forth in such answers; and that such matters are tr	ue and correct to the best of his knowledge and
belief.	
	/s/ Kevin Dawson Kevin Dawson
Subscribed and sworn to before me this day	of January, 2004.
	/s/ Notary Public
	- total I would

<u>APPENDIX I</u>

Sample Lifeline Bill

Addressed To LIFELINE DEMO ACCOUNT DEMO ACCOUNT 1500 S LIMIT AVE SEDALIA MO 65301 Check here if name or address channel have been indicated on reverse significant control of the control	Accoun	t Due Luent After 2003 Invoice	MMC it To	\$ 6.73 v 25, 2003 00000000 02-878977
SAMPLE LIFELINE DEMO ACCOUNT DEMO ACCOUNT 1500 S LIMIT AVE SEDALIA MO 65301 Illini.llini.llini.llillini		Statement of New Charges \$ 6.73 Mid-Missouri Cellular - Service Charges \$ 6.73 Total New Charges \$ 6.73 Amount Due	For billing questions, please call 1-800-24 For service questions, please call 1-800-24	Amount Due S 6.73

	Mid-Missouri Cellular	For billing questions, please call 1-800-242-6516. For service questions, please call 1-800-242-6516.
	One Time Charges and Credits OCC	Summary
	LifeLine Cellular - Sedalia Reside LifeLine Credit	ent 8.00
	Universal Service Eurod	1.75 ₉
	Unversal Service Fund Credit	0.21
- 1	Total One Time Charges and Cr	edits 0.21%
	Charge Summary Explanation	6.25
ļ	1500 S LIMIT AVE	<u>Amount</u>
- 1	Analog Service	(600) 040 000
, ,	Universal Service Fund* 1500 S LIMIT AVE	(660) 619-0024
ģ	Total Charges	\$ 0.00
R:-2003113 G:000 S:00000	Tax Summary	\$ 0.00
ခို	Tax	
ä٢	State Tax	Amount
ဖွ	County Tax	\$ 0.27
8 _	City Tax	0.06
°L	Total Taxes	0.15
17	Total for Mid-Missouri Cellular	0.48
	- Canular	\$ 6.73
		Asperment B-2
		\mathbb{R}^{n}
ccoun	If MMC02-876977	

SAMPLE

Page 2 of 2