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***Missouri Public Service Commission***

**POST OFFICE BOX 360  
JEFFERSON CITY MISSOURI 65102  
573-751-3234  
573-751-1847 (Fax Number)  
<http://www.psc.mo.gov>**

**WESS A. HENDERSON**  
Executive Director

**DANA K. JOYCE**  
Director, Administration and  
Regulatory Policy

**ROBERT SCHALLENBERG**  
Director, Utility Services

**WARREN WOOD**  
Director, Utility Operations

**COLLEEN M. DALE**  
Secretary/Chief Regulatory Law Judge

**KEVIN A. THOMPSON**  
General Counsel

November 28, 2006

Mr. Amos Jackson  
West Central Community Action Agency  
106 West Fourth  
Appleton City, Missouri 64724

Dear Mr. Jackson:

Per our phone conversation of this morning, you will find enclosed three (3) checks payable to your agency totaling \$17,738.22.

These funds are the result of a complaint/over-earnings case against Cass County Telephone Company (CassTel). These checks represent the credits and cash unclaimed by CassTel customers who were eligible to receive them under an agreement that resolved the complaint/over-earnings case. The agreement requires funds not distributed to eligible CassTel customers go to the West Central Community Action Agency, an agency that provides LIHEAP assistance in CassTel's former service territory.

I am sure this money will help provide much needed assistance to those struggling to pay their winter heating bills.

Sincerely,

A handwritten signature in cursive script that reads "Wess Henderson".

Wess Henderson  
Executive Director

c: Chairman Jeff Davis  
Larry Dority  
Tripp England


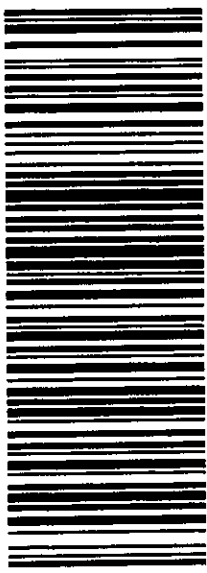

**UPS CampusShip: View/Print Label**

1. **Print the label(s):** Select the Print button on the print dialog box that appears. Note: If your browser does not support this function select Print from the File menu to print the label.
2. **Fold the printed label at the dotted line.** Place the label in a UPS Shipping Pouch. If you do not have a pouch, affix the folded label using clear plastic shipping tape over the entire label.
3. **GETTING YOUR SHIPMENT TO UPS**  
**Customers without a Daily Pickup**
  - Schedule a same day or future day Pickup to have a UPS driver pickup all your CampusShip packages.
  - Hand the package to any UPS driver in your area.
  - Take your package to a location of The UPS Store®, UPS Drop Box, UPS Customer Center or Authorized Shipping Outlet near you. Items sent via UPS Return Services (including Ground Returns) are accepted at any UPS Drop Box.
  - To find the location nearest you, please visit the Resources area of CampusShip and select UPS Locations.

**Customers with a Daily Pickup**

- Your driver will pickup your shipment(s) as usual.

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<p>DAWN HAKE 573-751-3684 MISSOURI PUBLIC SERVICE COMMISSION 200 MADISON ST, SUITE 220 JEFFERSON CITY MO 65101</p> <p><b>SHIP TO:</b> MR. AMOS JACKSON 660-476-2185 WEST CENTRAL COMM. ACTION AGENCY 106 WEST FOURTH APPLETON CITY MO 64724-1402</p>	<p>LTR</p> <p>1 OF 1</p>	<p><b>MO 647 0-01</b></p> 	<p><b>UPS NEXT DAY AIR</b></p> <p>TRACKING #: 1Z 9R5 9V1 01 9010 0325</p> <p><b>1</b></p>		<p>BILLING: P/P</p>
 <p>Division/Department Account Numbers: Executive Director, 411-5533 Utility Type / Activity Code: Telephone, NPOT</p> <p style="font-size: small;">CS 8.6.13.0 W00TB60 54.0A 04/2005</p>					

**Shipment Receipt**

(Keep this for your records.)

Transaction Date 28 Nov 2006

**Address Information****Ship To:**

West Central Comm. Action Agency  
Mr. Amos Jackson  
660-476-2185  
106 West Fourth  
APPLETON CITY MO 64724-1402

**Shipper:**

Missouri Public Service Commission  
Dawn Hake  
573-751-3684  
200 Madison St, Suite 220  
Jefferson City MO 65101

**Shipment Information****Service:**

UPS Next Day Air

\*Guaranteed By:

10:30 AM, Wed. 29 Nov. 2006

**Shipping:**

\*\*16.54

**Package Information****Package 1 of 1**

Tracking Number:	1Z9R59V10190100325
Package Type:	UPS Letter
Actual Weight:	Letter
Billable Weight:	Letter
Division/Department Account Numbers:	Executive Director, 419-5335
Utility Type / Activity Code:	Telephone, NPOT

**Billing Information****Bill Shipping Charges to:**

Shipper's Account 9R59V1

**Total:****All Shipping Charges in USD****\*\*16.54****Note:** Total shown is for reference only. It does not include applicable taxes.

\* For delivery and guarantee information, see the UPS Service Guide. To speak to a customer service representative, call 1-800-PICK-UPS for domestic services and 1-800-782-7892 for international services.

\*\* Rate includes a fuel surcharge.

**Responsibility for Loss or Damage**

Unless a greater value is recorded in the declared value field as appropriate for the UPS shipping system used, the shipper agrees that the released value of each package covered by this receipt is no greater than \$100, which is a reasonable value under the circumstances surrounding the transportation. If additional protection is desired, a shipper may increase UPS's limit of liability by declaring a higher value and paying an additional charge. UPS does not accept for transportation and shipper's requesting service through the Internet are prohibited from shipping packages with a value of more than \$50,000. The maximum liability per package assumed by UPS shall not exceed \$50,000, regardless of value in excess of the maximum. Claims not made within nine months after delivery of the package (sixty days for international shipments), or in the case of failure to make delivery, nine months after a reasonable time for delivery has elapsed (sixty days for international shipments), shall be deemed waived. The entry of a C.O.D. amount is not a declaration of value for carriage purposes. All checks or other negotiable instruments tendered in payment of C.O.D. will be accepted by UPS at shipper's risk. UPS shall not be liable for any special, incidental, or consequential damages. All shipments are subject to the terms and conditions contained in the UPS Tariff and the UPS Terms and Conditions of Service, which can be found at [www.ups.com](http://www.ups.com).