

No Supplement to this  
tariff will be issued  
except for the purpose  
of canceling this tariff.

General Exchange Tariff  
Section 56  
Original Sheet 1

NON-EMERGENCY 3-1-1 SERVICE

1. GENERAL

- 1.1 Non-Emergency 311 Service (NE 311) is a local telephone exchange communications service which allows telephone customers to reach non-emergency local government services by dialing an abbreviated telephone number, three-one-one (3-1-1). NE 311 traffic is routed over the public switched network to a call center designated by the NE 311 customer.

The FCC reserved the abbreviated telephone number 3-1-1 for non-emergency access to public services. NE 311 Service is an optional service which may be purchased by a local municipality, a council of governments, a communication district, or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated. The customer must be legally authorized to subscribe to the service.

NE 311 Service is offered subject to the availability of facilities.

2. REGULATIONS

- 2.1.1 A minimum service period of one month applies to this service.
- 2.1.2 Only calls originating within a NE 311 customer's area of jurisdiction (the "NE 311 Service Area") will be routed to a call center. Other customers will receive a recorded message that the call cannot be completed as dialed.
- 2.1.3 There can be only one NE 311 customer in each geographic area; NE 311 service areas may not overlap. This assures that NE 311 calls from a telephone line within a NE 311 service area can be routed to a unique NE 311 call center.

FILED<sup>3</sup>

DEC 28 2006

Missouri Public  
Service Commission

AT+T Exhibit No. 6  
Date 12-21-06 Case No. 11-2007-0187  
Reporter TX

Issued: September 2, 2004

Effective: June 21, 2005

By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri

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General Exchange Tariff  
Section 56  
Original Sheet 2

## NON-EMERGENCY 3-1-1 SERVICE

### 2. REGULATIONS (cont'd)

- 2.1.4 NE 311 is a local service. Each NE 311 call must route to a local telephone number. NE 311 calls are not permitted where local calling is restricted (e.g., prisons, or lines equipped with soft dial tone).
- 2.1.5 The Company's network will correctly route Telephone Text (TTY) calls to the appropriate NE 311 Call Center. The NE 311 customer is responsible for operating the appropriate customer premises equipment to handle TTY calls.
- 2.1.6 The Company will route NE 311 calls originating from end-users on the Company's local exchange network whether they purchase service directly from the Company or from another LEC reselling SBC service. Otherwise, the Company is not responsible for establishing NE 311 Service for calls originating from other telecommunications providers.
- 2.1.7 NE 311 Service is provided solely for the benefit of the customer; the provision of such service shall not be interpreted, construed or regarded as being for the benefit of or creating any obligation toward or any right of action on behalf of, any third person or other legal entity.
- 2.1.8 The Company will make every effort to route NE 311 calls to the appropriate calling center, however the Company will not be held responsible for routing mistakes or errors.
- 2.1.9 NE 311 Service will not complete calls dialed using the 0-3-1-1 or 1-3-1-1 dialing pattern.

### 3. APPLICATION OF RATES

- 3.1.1 The non-recurring charges associated with initial NE 311 Service establishment are specified in Section 5. These are one-time charges which apply only when a customer establishes or modifies NE 311 Service.
- 3.1.2 The charges associated with ongoing basic service offering are monthly charges.
- 3.1.3 Customers may choose to be billed on an actual usage basis or using the Budget Billing Option as described in the following section.

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## 5. RATES AND CHARGES

## 5.1 Non-Emergency 3-1-1- Service

	<u>USOC</u>	<u>Recurring</u>	<u>Nonrecurring</u> <u>Service Charge</u>
5.1.1 NE 3-1-1 Service (per system)	3NE	\$550.00	
5.1.2 NE 3-1-1 Central Office (per central office equipped)	NR93N	165.00	\$245.00
5.1.3 NE 3-1-1 Table Changes (per customer-requested change)	REAK1	NA	100.00
5.1.4 NE 3-1-1 Budget Billing - Set-up	NR938	NA	225.00
5.1.5 NE 3-1-1 Budget Billing(1) (monthly per 5,000 calls)	3BABB	250.00	
5.1.6 NE 3-1-1 Usage – per call	3BAPC	.05	

(1) To be trued-up for electing customers every twelve (12) months.

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