BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Staff of the Missouri Public Service Commission,)
Complainant,)
v.) File No. EC-2015-0309
Kansas City Power & Light Company)
And)
KCP&L Greater Missouri Operations Company,)
Respondents)

KANSAS CITY POWER & LIGHT COMPANY AND KCP&L GREATER MISSOURI OPERATIONS COMPANY'S NOTICE

Kansas City Power & Light Company and KCP&L Greater Missouri Operations Company (collectively, the "Company"), by and through its counsel, hereby submit this notice ("Notice") to the Missouri Public Service Commission ("Commission"), and in support hereof respectfully state as follows:

- 1. On May 26, 2016, the Commission issued its Order Regarding Script Revisions ("Order") directing the use of certain verbiage by Company representatives when transferring calls of its Missouri customers to AllConnect, Inc. ("Allconnect"):
- 2. The Company hereby advises the Commission that it has instituted training, systems modifications and communication in connection with compliance with the Order and, as of July 12, 2016, resumed transferring calls of its Missouri customers to Allconnect in compliance with the Order.

WHEREFORE, the Company respectfully submits this notice.

Respectfully submitted,

[s] Robert J. Hack

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Attorneys for Kansas City Power & Light Company and KCP&L Greater Missouri Operations Company

CERTIFICATE OF SERVICE

A copy of the foregoing has been served this 12^{th} day of July 2016 upon parties of record in this proceeding.

|s| Robert J. Hack

Robert J. Hack