## BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of a Working Docket to Address	)	
Effective Cybersecurity Practices for Protecting	)	Case No. EW-2013-0011
Essential Electric Utility Infrastructure	)	

## KANSAS CITY POWER & LIGHT COMPANY AND KCP&L GREATER MISSOURI OPERATIONS COMPANY'S RESPONSE TO COMMISSION ORDER

Kansas City Power & Light Company and KCP&L Greater Missouri Operations Company (collectively referred to as the "Company") hereby submit its response to the Commission's October 5, 2012 Notice and Order Setting On-the-Record in the above-captioned proceeding.

1. The Company hereby submits its experts' biographical information as requested in the above-captioned Notice related to its cybersecurity practices, see Attachment A.

WHEREFORE, the Company hereby submits its response to Commission's Notice and Order Setting On-the-Record.

Respectfully submitted,

## s Roger W. Steiner

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COUNSEL FOR KANSAS CITY POWER & LIGHT COMPANY AND KCP&L GREATER MISSOURI OPERATIONS COMPANY

## **CERTIFICATE OF SERVICE**

I do hereby certify that a true and correct copy of the foregoing document has been hand-delivered, emailed or mailed, postage prepaid, this  $16^{th}$  day of November, 2012 to all counsel of record in this case.

|s| Roger W. Steiner

Roger W. Steiner

Scott Harris Information Security and Compliance Manager Kansas City Power & Light Company ("KCP&L")

Mr. Harris has over 25 years of Information Technology and Information Security experience in both the public and private sectors. He joined KCP&L in 1995 as a Senior Systems Programmer where he was responsible for monitoring and administering production UNIX systems. He was also instrumental in designing and implementing the KCP&L intranet and internet infrastructure.

In 2002, Mr. Harris transferred to the Information Security department where he was responsible for leading the North American Electric Reliability Corporation ("NERC") Critical Infrastructure Protection ("CIP") compliance effort, data privacy initiatives and standard and policy development. He led two on-site NERC CIP audits. In June of 2011, Mr. Harris was promoted to Manager of Information Security and Compliance.

Mr. Harris holds a Bachelor of Computer Information Systems and a Master of Information Systems Management. Additionally, he is a Certified Information Systems Auditor (CISA), Certified in Risk and Information Systems Control (CRISC) and a Certified Information Systems Security Professional (CISSP).

Jennifer Flandermeyer Senior Manager, Operations Compliance Kansas City Power & Light Company ("KCP&L" or "Company")

Ms. Flandermeyer joined KCP&L in 1999 in the Accounting division, bringing with her several years of finance and accounting experience and knowledge of the energy industry.

In 2000, she joined the Company's Audit Services group assuming the position to lead the Finance and Strategic Business Planning group for the Delivery division of KCP&L in September 2005. She continued in this position until she accepted the position of Senior Manager, Operations Compliance in February 2009 leading the team responsible for the Company's Federal Energy Regulatory Commission ("FERC") and North American Electric Reliability Corporation ("NERC") compliance. She is responsible for the company-wide regulatory compliance function, participating on the Corporate Compliance Committee in that capacity, which involves the federal regulatory requirements from FERC and NERC including evaluating, investigating, consulting, policy participation, and relationship management.

Ms. Flandermeyer has more than 10 years of success in corporate finance and accounting. She began her career with Fidelity Security Life Insurance Company. She then spent several years in the retail sector with Russell Stover Candies, Viacom, Inc. and Black & Veatch, LLP where she held several positions in finance and accounting until joining KCP&L.

Ms. Flandermeyer is on the board of directors and a founding member of the KCP&L Women's Leadership Employee Resource Group. She serves as a member of the NERC Compliance and Certification Committee on behalf of regional Southwest Power Pool ("SPP") members. She holds the position of Chair for the Member Compliance Group representing SPP's regional members. In addition, she partners with several agencies in the community, including the United Way, Salvation Army, and Feed My Starving Children. She holds a Bachelor of Science degree in accountancy from William Jewell College, a Master's Degree in Business Administration from Rockhurst College and is a Certified Compliance and Ethics Professional.

John Breckenridge, CPP Senior Manager-Corporate Security Kansas City Power & Light Company ("KCP&L")

Mr. Breckenridge is the Senior Manager of Corporate Security for KCP&L based in Kansas City, MO. In his current capacity, he directs the overall Corporate Security function to ensure security operations are in compliance with legal, regulatory, and company requirements. Corporate Security responsibilities include physical security, investigations, guard force management, protection operations, law enforcement liaison, enterprise-wide crisis management and business continuity planning. To be effective, Mr. Breckenridge uses his 25 plus years of military, criminal justice and industrial security experience to work with each functional department and business unit.

Mr. Breckenridge began his career while in the U.S. Army, where he was instrumental in supporting many special security operations throughout the United States and in many countries, especially during his assignment in Europe.

In addition to his eight-year career in the military, Mr. Breckenridge worked for six years in the Jackson County, MO criminal justice system. During this time, Mr. Breckenridge specialized in security systems, close protection operations and special event security functions first with the Department of Corrections and then in conjunction with the Jackson County Courts.

From 1993 until 2008, Mr. Breckenridge was the Director of Security and Chief Security Officer for Aquila Energy until Aquila was acquired by Great Plains Energy Incorporated.

Mr. Breckenridge is Board Certified in Security Management as a Certified Protection Professional, holds a Bachelor of Liberal Arts degree and a degree with an emphasis in Criminal Justice, is a Licensed Private Investigator and an active member of several security related professional organizations.

Mr. Breckenridge has been featured as a guest lecturer for successful business approaches to security issues and has also been featured in several trade and regional publications.