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October 11, 2010

Missouri Public Service Commission  
Via electronic filing

RE: File No. WO-2011-0015

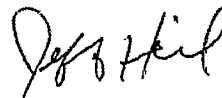
Greetings:

On or about September 16, 2010 our client, Loma Linda Water Company, sent the attached notice of pending sale as a billing insert to its customers as required by the Commission's order dated September 9, 2010.

As we do not maintain an EFIS login, at the suggestion of Commission staff, we requested the assistance of Missouri-American Water Company, the buyer, in electronically transmitting the notice for filing.

Please note that the notice and filing are the responsibility of Loma Linda Water Company. Accordingly, the representations contained in the electronic filing, and in this letter, are made on behalf of Loma Linda Water Company, and not Missouri American.

Very truly yours,



Jeff Heil

Loma Linda Water Company  
5036 Butterfield Dr.  
Joplin, MO 64804  
417-781-6004

September 16, 2010

To: Residents of Loma Linda  
From: Loma Linda Water Company  
Re: Pending sale of Loma Linda Water Company water system

Dear Resident:

As you may be aware, Loma Linda Water Company (Loma Linda) and Missouri American Water have entered into an agreement for Missouri American Water to acquire the Loma Linda water system. An application for acquisition approval is currently pending before the Missouri Public Service Commission. The Commission's Staff is scheduled to make a recommendation by October 13, 2010.

Missouri American Water and Loma Linda have notified the Commission that after the close of the Loma Linda acquisition, customers will continue to pay their current rates until such time as those rates may be modified in a future rate case filed by Missouri American Water before the Commission.

You will receive additional customer information from Missouri American Water after the decision by the Commission has been made.

Sincerely,

Loma Linda Water Company