

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of Confluence Rivers Utility)	
Operating Company, Inc.'s Request for)	
Authority to Implement a General Rate)	<u>Case No. WR-2023-0006</u>
Increase for Water Service and Sewer)	Tariff Nos. YW-2023-0113
Service Provided in Missouri Service)	and YS-2023-0114
Areas.)	

**JOINT PROPOSED LOCAL PUBLIC HEARING DATES AND LOCATIONS
AND NOTICE LANGUAGE**

COMES NOW the Staff of the Missouri Public Service Commission and, on behalf of itself and Confluence Rivers Utility Operating Company, Inc., hereby submits this *Joint Proposed Local Public Hearing Dates and Locations and Notice Language* as the Commission directed on February 17, 2023.

1. Dates and Locations:

- June 7, 2023, 6:00 PM: Virtual LPH
- June 12, 2023, 6:00 PM Cuba
- June 13, 2023, Noon: Cape Girardeau
6:00 PM: Farmington
- June 14, 2023, 6:00 PM: Virtual LPH
- June 15, 2023, Noon: Sedalia
6:00 PM: Camdenton

Facilities for the five in-person LPHs will be determined once the dates are approved by the Commission.

2. Notice Language:

Attached is the proposed LPH notice language.

WHEREFORE, Staff and the Company submit these proposed dates and locations, and this proposed notice language, as directed by the Commission on February 17, 2023.

Respectfully submitted,

/s/ Kevin A. Thompson
KEVIN A. THOMPSON
Chief Staff Counsel
Mo. Bar No. 36288

Missouri Public Service Commission
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Attorney for the Staff of the Missouri
Public Service Commission.

CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing was served by electronic mail, or First Class United States Postal Mail, postage prepaid, on this **22nd day of February, 2023**, to all parties and/or counsels of records.

/s/ Kevin A. Thompson



Dear Customer:

After implementing professional operations and investing nearly \$29,000,000 in improving water and wastewater infrastructure in communities such as yours across Missouri, Confluence Rivers Utility Operating Company (“Confluence Rivers”) is working to ensure you have access to clean, safe and reliable drinking water and wastewater systems.

As a result of our investments, in December 2022, Confluence Rivers submitted a request to the Missouri Public Service Commission (“MoPSC”) for an increase in its annual water operating revenues of \$1,286,748, and an increase in its annual sewer operating revenues of \$1,862,116. As a member of the [INSERT SUBDIVISION NAME HERE] community, this means that the company has proposed to adjust your rate from [INSERT CURRENT RATE HERE] to [INSERT PROPOSED RATE HERE].

The improvements to the drinking water systems include remote monitoring equipment at each location to ensure that facilities are closely monitored and working properly at all times, improving overall efficiency, and proactively working to prevent potential problems that might not otherwise be detected in aging systems. Additional investments include the implementation of chlorination equipment and analyzers, repair of storage tanks, and the installation of new booster pumps. Our improvements to wastewater facilities include basic system repairs at each location, remote monitoring, plant improvements to ensure removal of ammonia, a toxic pollutant, to comply with Missouri Department of Natural Resources (“DNR”) and Environmental Protection Agency (“EPA”) regulations, plus structural improvements where needed.

Public Hearing Information

The MoPSC is holding several public hearings where customers can ask questions and testify about the company’s rate request. Customers are encouraged to participate in the hearings.

Each hearing is divided into two parts. In the first part, you may ask questions of Confluence Rivers, the Missouri Office of the Public Counsel (“OPC”), and the MoPSC Staff. The MoPSC Commissioners and the regulatory law judge will not attend the informal question and answer session. Your questions and the answers provided will not be part of the evidence the MoPSC reviews. In the second part, MoPSC Commissioners and a regulatory law judge will be present, and you may testify as part of the official record of the case.

Public hearings will be held in person and virtually according to the following schedule:

In Person Public Hearings		
Date	Location	Start Time
Day, Date	Address	Time
Day, Date	Address	Time
Day, Date	Address	Time

Anyone is welcome to attend the in-person local public hearings at the addresses and times listed above.

Virtual Public Hearings		
Date	Dial-In Information	Start Time
Day, Date	Dial 1-855-718-6621 Access Code: XXXXXXXXX Password: XXXX	Time
Day, Date	Dial 1-855-718-6621 Access Code: XXXXXXXXX Password: XXXX	Time
Day, Date	Dial 1-855-718-6621 Access Code: XXXXXXXXX Password: XXXX	Time

To attend a virtual local public hearing by telephone, at the time of the hearing call toll-free 1-855-718-6621, listen to the prompt and enter the corresponding meeting number listed above followed by # (pound/hashtag symbol). If prompted for a password, enter the corresponding password listed above. To attend a virtual local public hearing by Webex video (internet), visit the website www.webex.com. You can also download the Cisco WebEx meetings application on your mobile device, laptop, desktop, or tablet prior to the hearing and join the meeting at the hearing time by entering the corresponding meeting number and password listed above.

To facilitate an orderly presentation that can be preserved for the record, members of the public who wish to participate in the WebEx question-and-answer session or make comment to the Commission during a WebEx hearing shall register by sending their first and last name, phone number, and email address to mawccomments@psc.mo.gov, or by calling 800-392-4211 by 5:00 p.m. the day before the hearing.

Any individuals needing special accommodations to participate in the hearings should contact the MoPSC at least **ten days prior to the hearing** at one of the following numbers: Consumer Services Hotline 1-800-392-4211 or TDD Hotline 1-800-829-7541.

Additional Ways to Provide Comments and Feedback

If you are unable to attend a public hearing, or if you would like to make written comments or receive additional information, you may contact the MoPSC directly at:

Missouri Public Service Commission
P.O. Box 360
Jefferson City, Missouri 65102
Telephone: (800) 392-4211
Email: pscinfo@psc.mo.gov

In addition, you may also provide comments or request additional information from the OPC, a state agency tasked with representing the interests of the public in proceedings before the MoPSC, by contacting the OPC directly at:



Office of the Public Counsel
P.O. Box 2230
Jefferson City, Missouri 65102
Telephone: (866) 922-2959 (toll free) or (573) 751-4857
Email: opcservice@opc.mo.gov

Comments may also be submitted electronically using the MoPSC’s Electronic Filing Information System (“EFIS”) at https://psc.mo.gov/General/Submit_Comments. From this webpage, click on “Submit comments” under the heading “Submit Comments in Writing.” When submitting comments please reference File No. WR-2023-0006.

All documents filed as part of the rate review can be found on the MoPSC’s EFIS at psc.mo.gov/general/efis, click on “Docket Sheet” under the heading “EFIS Shortcuts,” and enter Case No. WR-2023-0006.

If you have any questions about this notice, please call (314) 380-8544.

Sincerely,

Josiah Cox
President
Confluence Rivers Utility Operating Company, Inc.