

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of Missouri-American Water Company's)
Request for Authority to Implement A General Rate) **Case No. WR-2011-0337**
Increase for Water and Sewer Service Provided in)
Missouri Service Areas.)

NOTICE REGARDING EXTRA-RECORD COMMUNICATION

Issue Date: February 3, 2012

On February 3, 2012, I received the attached correspondence from Barbara Orle,
Chair of the Stonebridge Village Advisory/Public Works Committee by US Mail.

Respectfully submitted,



Kevin D. Gunn, Chairman

Dated at Jefferson City, Missouri,
on this 3rd day of February, 2012.

rec. 2/3/12 jri

Barbara Orle
605 StoneyKirk Circle
Reeds Spring, MO 65737

January 31, 2012

Kevin Gunn, Commissioner
Missouri Public Service Commission
Governor Office Building
200 Madison St. Suite 440
Jefferson City, MO 65101

Dear Commissioner Gunn,

The Advisory Committee of StoneBridge Village, after much discussion, is at a loss as to the need for an increase in our water rates and sewer rates.

The Village is made up of about eighty percent retirees and most of them are on fixed incomes. Of that number almost half are widows or widowers, some of whom have been unable to sell their homes in this down economy.

When the sewer system was connected to the City of Branson, thereby by-passing the treatment plant, it was hoped that the especially high sewer rates would be reduced. And the request for an increase is especially disconcerting. Also, it is felt that our water rates, compared with other like areas are not too low.

Considering the hardships this economy has placed on our residents, we ask the Commission to appeal for relief by way of a reduction in our present rates, but especially not an increase.

Thank you for your time and consideration in this matter.

Sincerely,



Barbara Orle, Chair
StoneBridge Village Advisory/Public Works Committee



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Mrs. Barbara Orle
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