

**MISSOURI PUBLIC SERVICE COMMISSION**

**January 29, 2004**

**Case No. LA-2004-0236**

Dana K Joyce  
P.O. Box 360  
200 Madison Street, Suite 800  
Jefferson City, MO 65102

John B Coffman  
P.O. Box 7800  
200 Madison Street, Suite 640  
Jefferson City, MO 65102

NorVergence, Inc.  
James Fischer  
101 Madison—Suite 400  
Jefferson City, MO 65101

**Enclosed find a certified copy of an ORDER in the above-numbered case(s).**

**Sincerely,**

A handwritten signature in black ink that reads "Dale Hardy Roberts". The signature is written in a cursive, slightly slanted style.

**Dale Hardy Roberts**  
**Secretary/Chief Regulatory Law Judge**