



(5) MAWC has distributed to the Monsees Lake Estates Subdivision customers an informational brochure detailing the rights and responsibilities of the utility and its customers regarding its water and sewer service, consistent with the requirements of Commission Rule 20 CSR 4240-13.040(3), within thirty (30) days of closing on the assets;

(6) MAWC has provided to the CXD Staff an example of its actual communication with the Monsees Lake Estates Subdivision water and sewer system customers regarding its acquisition and operations of the water and sewer system assets, and how customers may reach MAWC.

**WHEREFORE**, MAWC respectfully requests that the Commission consider this Notice of Completion and such further orders as it shall find to be reasonable and just.

Respectfully submitted,

*/s/Tim Luft*

Timothy W. Luft, Mo. Bar #40506

Corporate Counsel

**MISSOURI-AMERICAN WATER COMPANY**

727 Craig Road

St. Louis, MO 63141

(314) 996-2279 telephone

[tim.luft@amwater.com](mailto:tim.luft@amwater.com)

**ATTORNEY FOR MISSOURI-AMERICAN  
WATER COMPANY**

### **CERTIFICATE OF SERVICE**

I do hereby certify that a true and correct copy of the foregoing document has been sent by electronic mail this 9th day of December, 2022, to:

General Counsel's Office  
[staffcounsel@psc.mo.gov](mailto:staffcounsel@psc.mo.gov)

Office of the Public Counsel  
[opc@opc.mo.gov](mailto:opc@opc.mo.gov)

*/s/ Tim Luft*