BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

| Kevin J. Ballenger, |) | |
|-------------------------------|---|-----------------------|
| Complainant, |) | |
| |) | |
| vs. |) | Case No: EC-2019-0131 |
| |) | |
| Union Electric Company, d/b/a |) | |
| Ameren Missouri, |) | |
| Respondent. |) | |

MOTION FOR EXTENSION OF TIME

COMES NOW, Union Electric Company, d/b/a Ameren Missouri ("Ameren Missouri" or "Company"), and for its Answer and Affirmative Defenses states as follows.

Procedural Background

- 1. On November 6, 2018 Complainant initiated this proceeding against the Company (the "Complaint"), pertaining to the Company's charges for residential electric (1M) service ("service") to him at ***236 Orchard Avenue, Winchester, Missouri*** (the "Premises").
- 2. On November 7, 2018, the Commission isued an its Order Giving Notice of Contested Case and Directing Answer, in which it ordered that the Complaint proceed under the Commission's small complaint procedure, that Ameren Missouri file an answer to the Complaint no later than today, December 7, 2018, and that Staff file its report no later than December 21, 2018.

Motion

- 3. Per 4 CSR 240-2.070(15)(A), the utility against whom the small formal complaint has been filed is allowed thirty (30) days after the date of notice to "satisfy the complaint or file an answer."
- 4. The Company and Complainant are working together to resolve the Complaint to Complainant's satisfaction, but need additional time beyond the 30 days provided by the above Rule to finalize the proposed resolution. Per 4 CSR 240-2.050(3), when an act is required by Commission rule or order to be done within a specified time, the Commission may order the

period enlarged before the expiration of the period originally prescribed. The period prescribed in this case will expire at 11:59 p.m. today and therefore has not yet expired.

5. The Company and Complainant anticipate that an additional fourteen (14) days will allow sufficient time for the Company and Complainant to communicate. The fourteen (14) days are requested because, Complainant and his wife are generally unable to answer or return non-work related phone calls or emails during the course of their workdays.

WHEREFORE, Ameren Missouri, with Complainant's consent, respectfully requests that the Commission enter an order extending the Company's deadline to satisfy the Complaint, or answer the Complaint, to no later than December 21, 2018.

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CERTIFICATE OF SERVICE

The undersigned hereby certifies that a true and correct copy of the foregoing Motion for Extension of Time was served on the following parties via electronic mail (e-mail) or U.S. Mail on this 7th day of December, 2018.

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> /s/ Sarah E. Giboney Sarah E. Giboney