

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

STAFF OF THE MISSOURI)
PUBLIC SERVICE COMMISSION,)

Complainant,)

v.)

Case No. LC-2009-0343

NORSTAN NETWORK)
SERVICES, INC.,)

4805 Independence Parkway, Suite 101)
Tampa, FL 33634;)

c/o TCS Corporate Services, Inc.)
222 East Dunklin Street, Suite 102)
Jefferson City, MO 65101;)

CERTIFIED MAIL)

Respondent.)

Notice of Complaint and Order Directing Filing

Issue Date: March 26, 2009

Effective Date: March 26, 2009

On March 25, 2009, the Missouri Public Service Commission's staff ("Staff") filed the complaint, a copy of which accompanies this Notice and Order. The Commission's rules of discovery are at 4 CSR 240-2.090. As an alternative to the formal evidentiary hearing procedure, the Commission offers mediation. Mediation is a voluntary process in which a neutral person assists the parties in exploring opportunities for settlement. A request for mediation may suspend the schedule set forth in this order.

THE COMMISSION ORDERS THAT:

1. Norstan Network Services, Inc., shall file an answer to the complaint no later than April 27, 2009.
2. This order shall become effective immediately upon issuance.

BY THE COMMISSION



Colleen M. Dale
Secretary

(S E A L)

Daniel Jordan, Regulatory Law Judge,
by delegation of authority under
Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 26th day of March 2009.