

FROM IF H UTILITIES INC

P NOTICE OF PUBLIC HEARING AND COPY OF POST OFFICE RECEIPT - COPY OF ENVELOPE -MAILED ON AUGUST 28, 2009 THANK YOU LOIS S. STANLEY

NOTICE RE: LOCAL PUBLIC HEARING

August 28, 2009

NOTICE OF LOCAL PUBLIC HEARING REGARDING PROPOSED RATE INCREASE

Based upon a request by the Office of the Public Counsel (OPC), a state agency responsible for representing the interests of consumers before the Missouri Public Service Commission (Commission), the Commission will be holding a local public hearing regarding proposed changes to the customer rates and charges of I. H. Utilities, Inc. (Company). The purpose of this local public hearing is to provide customers the opportunity to comment on the proposed changes to the Company's rates and charges, and to bring recent service-related problems to the Commission's attention.

The local public hearing will be held October 6, 2009, at the VFW Hall, 704 East Washington, Cuba Missouri 65453. The night's activities will begin with an informal question-and-answer session starting at 5:30 p.m. — with the local public hearing starting at 6:00 p.m. The facility at which this local public hearing is being held meets the accessibility standards required by the Americans With Disabilities Act. Any person that needs additional accommodations to participate in the local public hearing should call the Commission's Hotline at 1-800-392-4211 (voice), or Relay Missouri at 711, no later than the end of business on October 5th. Also, please note that the Commission may conduct this local public hearing through an interactive video-conference link with the Commission's office in Jefferson City, and that the Commissioners may take part in the hearing via the video-conference link.

On August 28, 2006, the Company submitted a request for an increase in its annual water operating revenues to the Commission, under the provisions of the Commission's small utility rate case procedure. By its request, the Company was seeking changes to its customer rates intended to generate an increase in its annual water operating revenues of \$45,000.

As a result of the Company's request, the Staff of the Public Service Commission (Commission Staff) conducted an independent audit of the Company's books and records, and an investigation of the Company's business and system operations. Based upon the results of its audit and investigation, the Commission Staff has concluded that an increase of \$17,085 in the Company's annual water operating revenues is warranted. The Company has since entered into an agreement with the Commission Staff proposing to implement new rates for its water services, to reflect a change in the design of its customer rates, including the elimination of the availability charge, to implement certain new and revised service charges and to implement a revised charge for service connections. Set out at the end of this notice is a table that summarizes the proposed revisions to the Company's rates and charges, and that includes a monthly bill comparison for a residential customer using 6,000 gallons of water.

Any customer that has comments about the proposed revisions to the Company's rates and charges, or that has comments regarding recent service-related problems should contact the Commission Staff and/or the OPC within 25 days of this notice. To do so, please use the temphone numbers, fax numbers or e-mail addresses shown below. You may also submit comments via the Commission's Website by following the instructions in the following paragraph. Regardless of how you submit your comments, please include a reference to Case No. WR-2010-0048.

Public Service Commission Attn: Water/Sewer Dept.

Phone: 800-392-4211 Fax: 573-751-1847

E-Mail: water.sewer@psc.mo.gov

Office of the Public Counsel Attn: Water/Sewer Dept. Phone: 866-922-2959 Fax: 573-751-5562

E-Mail: mopco@ded.mo.gov

To submit your comments via the Commission's Website, please do as follows: (1) go to http://www.psc.mo.gov; (2) click on "EFIS / Case Filings" on the menu bar on the left side of the page;

Notice re: Local Public Hearing August 28, 2009 - Page 2 of 2 Pages

(3) on the next page, click on the "Public Comment" icon under Submit Public Comments; and (4) fill out and submit the Public Comments form, including the case number shown above.

Lastly, please be advised that all currently available information regarding the Company's revenue increase request may be obtained via the Commission's Website as follows, and please also note that this information will be updated as the subject case moves forward.

- *-- Go to http://www.psc.mo.gov
- * Click on "EFIS / Case Filings" on the menu bar on the left side of the page
- * On the next page, click on the "Docket Sheet" icon under View Information On A Specific Case
- * On the next page, enter WR-2010-0048 in the box to the right of Case No. and hit the Enter key on your keyboard (this will bring up a page that contains all of the documents that have been filed in the case to date)
- * To view a particular document, click on the number in the "Item No." column

If you have questions about this notice, or about anything else with which I may be of assistance, please feel free to contact me at 573-885-3320.

Sincerely

Lois Stanley

Secretary

Type of Charge	Current Rates	Proposed Rates
Monthly Minimum Water Charge (includes 4,000 gallons)	\$9.00	\$10.81
Water Usage Over 4,000 gallons (per 1,000 gallons)	\$1.57	\$1.89
Total Monthly Water Bill (at 6,000 gallons usage)	\$12.14	S14.58



KENNETH A SAAKE 2964 HIGHWAY 50

BEAUFORD, MO 63013

CUBA PO CUBA, Missouri 654539998 2842230706 -0098 (573)885-3612

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Product			eceipt - Unit	Final
Descripti		ty		Price
44c U.S. Flag PSA	1	\$4	1.00	\$44.00
C1/100 44c U.S. Flag PSA	1	\$44	1.00	\$44.0 0
C1/100 44c U.S Flag PSA	1	\$44	00.1	\$44.00
C1/100 44c U.S Flag PSA	1	\$44	.00	\$44.00
CI/100 44c U.S. Flag PSA	1	\$44	.00	\$44.00
01/100 44c U.S. Flag PSA	1	\$44	.00	\$44 .00
C1/100 44c U.S. Flag PSA	1	\$49	.00	\$44.00
C1/100				
Total:				\$308.00
Paid by: Personal C	heck			\$308.00

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