

1. No notice of telephone appearance is required for the pre-hearing conference.
2. Any party appearing by telephone shall dial 866-630-9354 (toll-free) or 573-526-6119 (local/Jefferson City) at the pre-hearing conference's start time. There is no pass code. If no person has called within a reasonable time after the conference starts, the Commission will close the line.

3. This order is effective immediately upon issuance.

BY THE COMMISSION

A handwritten signature in black ink, appearing to read 'S. Reed', written over a horizontal line.

Steven C. Reed
Secretary

(S E A L)

Daniel Jordan, Senior Regulatory Law Judge,
by delegation of authority pursuant
to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 6th day of September, 2011.