

ATTACHMENT 3

Reserved for Litigation

Variations and Revisions Regarding Disconnections and Reconnections¹

Rule Variance Variance or Tariff Revision Requested^{i, ii}	
Door Hangers/Contact	VARIANCE: 20 CSR 4240-13.050(9): Immediately preceding the discontinuance of service, the employee of the utility designated to perform this function, except where the safety of the employee is endangered, shall make a reasonable effort to contact and identify him/herself to the customer or a responsible person then upon the premises and shall announce the purpose of his/her presence. When service is discontinued, the employee shall leave a notice upon the premises in a manner conspicuous to the customer that service has been discontinued and the address and telephone number of the utility where the customer may arrange to have service restored.
	REVISION: Tariff Sheet No. 143, General Rules and Regulations, VII. Disconnection and Reconnection of Service – Residential Customer Contact and Notice of Disconnection - ... Immediately preceding the disconnection of service, the Company employee or agent designated to perform such function will, except in individual situations where the safety of the employee or agent may be a consideration, make a reasonable effort to contact and identify himself to the customer or responsible person at the premises to announce his purpose.
	REVISION: Tariff Sheet No. 144, General Rules and Regulations, VII. Disconnection and Reconnection of Service – Residential Customer Contact and Notice of Disconnection - When service is disconnected, the Company employee or agent will leave a notice at the premises in a manner conspicuous to the customer that service has been disconnected and the Company address and telephone number where the customer may arrange to have service restored.
Reduction of Reconnection Fee for AMI Customers	REVISION: Tariff Sheet No. 145, General Rules and Regulations, VII. Disconnection and Reconnection of Service – Reconnection of Service - ... In the event any such disconnected customer, or anyone acting for him, thereafter desires to receive service from Company by reconnection at the same location or at any other location, the payment to Company of the aforesaid liabilities and the payment to Company of each of the following items, as applicable, or the making of arrangements satisfactory to Company therefore, shall be conditions precedent to such reconnection or connection: 1. The charge for reconnection of service indicated on Sheet No. 63, Miscellaneous Charges, for each connection point.... (I.e., Lowering reconnection fee for AMI customers)

¹ See *Application for Variances*, pages 7 – 8, Table 2.