## BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Director of the Manufactured Housing and	)
Modular Units Program of the Missouri	)
Public Service Commission,	)
Complainant,	)
v.	) ) Case No. MC-2008-
Amega Sales, Inc.	)
d/b/a Quality Preowned Homes, Columbia	)
Discount Homes, Mark Twain Mobile	)
Home Sales, and Chateau Homes	)
	)
Respondent.	)

#### **COMPLAINT**

COMES NOW the Director of the Manufactured Homes and Modular Units Program of the Missouri Public Service Commission (Director), by and through the Missouri Public Service Commission's ("Commission") Office of General Counsel, pursuant to Sections 700.015, 700.045 and 700.100 RSMo 2000 and for his Complaint against Amega Sales, Inc. states as follows:

#### **Allegations Common to All Counts**

- 1. The Commission has jurisdiction over manufactured homes and manufactured home dealers pursuant to Chapter 700 RSMo 2000<sup>[1]</sup>.
- 2. Respondent, Amega Sales, Inc., (Amega) is a manufactured home dealer as defined in Section 700.010(4), doing business under the following names:

<sup>[1]</sup> All references to the Revised Statutes of Missouri will be to RSMo 2000 as currently supplemented unless otherwise noted.

- a) Quality Preowned Homes, 5670 N. Highway 763, Columbia, MO 65202,
- b) Columbia Discount Homes, 5311 N. Highway 763, Columbia, MO 65202,
- c) Mark Twain Mobile Home Sales, Route 1, Box 32-A, 602 N. Pleasant, Farber, MO 63345,
- d) Chateau Homes, 901 Perry Ave., Ashland, MO 65010, and
- e) Amega Sales, Inc., P.O. Box 229, Ashland, MO 65010.
- 3. The Commission issued five Certificates of Dealer Registration to Amega Sales, Inc., under the names identified in paragraph 2 on January 10, 2007. Copies of the Certificates are attached hereto as Exhibit A. Notice of this Complaint should be issued to all five of Amega Sales, Inc.'s registrants.
- 4. Section 700.015.1 prohibits any person from selling or offering for sale a manufactured home unless the home complies with the Code and bears the proper seal. The Code is defined by section 700.010(2) as "the standards relating to manufactured homes...as adopted by the commission." In rule 4 CSR 240-120.100 the Commission adopted the federal standards in 24 CFR Part 3280, known as the HUD Code, as the Code applicable to manufactured homes in Missouri.
- 5. Section 407.020.1 provides that the act or employment by any person of fraud, deception, false pretense, misrepresentation, unfair practice or the concealment, suppression or omission of any material fact in connection with the sale or advertisement of any merchandise in trade or commerce is an unlawful act.

- 6. Section 700.100.3(4) provides that the Commission may suspend or revoke the registration of any dealer that engages in conduct constituting a violation of section 407.020.
- 7. Section 700.115 provides that a violation of section 700.015 shall constitute a violation of section 407.020, therefore, under section 700.100 the Commission may revoke the registration of a dealer for a violation of section 700.015.

#### Count I - The Nelson Home Violation of Section 700.015 Civil Penalties

- 8. The Director realleges and incorporates herein paragraphs 1 through 7 above.
- 9. On December 26, 2006, Amega Sales, Inc. d/b/a Quality Preowned Homes entered into a contract with Dale and Jodi Nelson to sell a manufactured home identified as: 2005 Southern EL-319, bearing serial number DESAL1101AB ("the Nelson Home"). HUD label NTA 1357107-08 was affixed to the home indicating it complied with the HUD Code. The Nelson Home was a new manufactured home, as defined in § 700.010 (8). A copy of the said sale contract is attached hereto as "Exhibit B."
- 10. Because of damage to the home in transit to or at Amega's lot, the home did not comply with the Code.
- 11. On or before April 20, 2007, Amega delivered the Nelson Home to Mr. and Mrs. Nelson and set it up on their property, at 2331 CR2755, Moberly, Missouri.
- 12. On April 23, 2007, upon the request of Mr. and Mrs. Nelson, Tim Haden, an inspector with the Public Service Commission, inspected the Nelson Home. Mr. Haden ascertained that the home had been damaged in that the front half of the home had

been "topped" along the full length of the home, and, in addition, that the setup of the home was improper or incomplete in many respects. Mr. Haden noted that repair work had begun, but that the factory did not authorize such work. Mr. Haden prepared a report on his inspection of the home, a copy of which is attached as "Exhibit C."

- 13. Amega offered for sale and sold a new manufactured home that did not comply with the Code, in violation of the provisions of section 700.015.
- 14. Amega's violation of section 700.015 is a violation of section 407.020 according to section 700.115.
- 15. Section 700.115.2, RSMo states, in relevant part, that anyone who violates the provisions of sections 700.010 to 700.115 shall:
  - "...be liable to the state of Missouri for a civil penalty in an amount, which shall not exceed one thousand dollars for each such violation. Each violation of this chapter shall constitute a separate violation with respect to each manufactured home or with respect to each failure or refusal to allow or perform an act required by this chapter."

Wherefore, the Director prays that the Commission find that Amega Sales, Inc., violated the provisions of section 700.015, find that said violation is a violation of section 407.020, find that Amega is liable to the State of Missouri for a civil penalty, authorize the General Counsel's Office to seek penalties, and order such other relief as is just.

# Count II – The Nelson Home Violation of Section 407.020.1 Revocation of Registrations

- 16. The Director realleges and incorporates herein paragraphs 1 through 15 above.
- 17. In connection with the sale or advertisement of merchandise in trade or commerce, Amega Sales, Inc., through Quality Preowned Homes misrepresented to Mr.

and Mrs. Nelson the condition of the home, failed to disclose to Mr. and Mrs. Nelson that the home had been damaged and did not comply with the Code, and concealed material facts about the condition of the home from Mr. and Mrs. Nelson in violation of the provisions of Section 407.020.1.

- 18. Engaging in conduct that is a violation of section 407.020.1 is grounds for revocation of the registrations of Amega under section 700.100.1.
- 19. The violation of section 700.015 set forth in Count I is a violation of section 407.020 under section 700.115.1, therefore section 700.100 allows for revocation of Amega's registrations

Wherefore, the Director prays that the Commission find that Amega Sales, Inc., engaged in conduct which constitutes a violation the provisions of section 407.020.1, find that Amega violated the provisions of section 700.015, and revoke all of the registrations of Amega Sales, Inc., under section 700.100, and for other relief as is just and appropriate.

#### Count III - The Whitford Home Violation of Section 700.015 Civil Penalties

- 20. The Director realleges and incorporates herein paragraphs 1 through 7 above.
- 21. On or about January 4, 2007, CMH Manufacturing, a manufacturer located in Savannah, Tennessee, manufactured a home identified as follows: 2007 Clayton Lakeshore, bearing serial number CS2008473TNAB ("the Whitford Home"). It affixed HUD labels numbered TEN 688084 and TEN 688085, signifying that the home complied with the Code when it left CMH Manufacturing's factory.

- 22. Sometime prior to May 26, 2007, Amega doing business as Quality Preowned Homes acquired ownership of the said home and offered it for sale on its lot in Columbia, Missouri. On May 26, 2007, Amega d/b/a Quality Preowned Homes entered into a contract with David Whitford to sell the said home to him. The Whitford Home was a new manufactured home, as defined in § 700.010 (8). A copy of the said sale contract is attached hereto as "Exhibit D."
- 23. Because of damage to the home in transit to or at Amega's lot, the home did not comply with the Code.
- 24. The Whitford Home remained on Quality's lot until June 13, 2007, when Tim Haden, an inspector with the PSC, inspected the home. Mr. Haden ascertained that the home had been damaged in the following respects: There was visible transit damage to the "B half" of the home; there were visible repairs to the trusses from the hitch end to the rear end, and there was no ridge beam on the "A half" or the "B half" of the home. Mr. Haden prepared a report on his inspection of the home, a copy of which is attached as "Exhibit E." Mr. Haden "red-tagged" the home on June 13, 2007, to indicate that it could not be sold or offered for sale, and he removed the HUD labels on June 20, 2007, to signify that the Whitford Home no longer complied with the Code.
- 25. Amega offered for sale, and entered into a contract to sell, a new manufactured home that did not comply with the Code, in violation of the provisions of section 700.015.
- 26. Amega's violation of section 700.015 is a violation of section 407.020 according to section 700.115.

- 27. Section 700.115.2, RSMo states, in relevant part, that anyone who violates the provisions of sections 700.010 to 700.115 shall:
  - "...be liable to the state of Missouri for a civil penalty in an amount, which shall not exceed one thousand dollars for each such violation. Each violation of this chapter shall constitute a separate violation with respect to each manufactured home or with respect to each failure or refusal to allow or perform an act required by this chapter."

Wherefore, the Director prays that the Commission find that Amega Sales, Inc., violated the provisions of section 700.015, find that said violation is a violation of section 407.020, find that Amega is liable to the State of Missouri for a civil penalty, authorize the General Counsel's Office to seek penalties, and order such other relief as is just.

#### Count IV – The Whitford Home Violation of Section 407.020.1 Revocation of Registrations

- 28. The Director realleges and incorporates herein paragraphs 1 through 7 and 20 through 27 above.
- 29. In connection with the sale or advertisement of merchandise in trade or commerce, Amega misrepresented to Mr. Whitford the condition of the home, failed to disclose to Mr. Whitford that the home had been damaged and did not comply with the Code, and concealed material facts about the condition of the home from Mr. Whitford, in violation of the provisions of section 407.020.1.
- 30. Engaging in conduct that is a violation of section 407.020.1 is grounds for revocation of the registrations of Amega under section 700.100.1.
- 31. The violation of section 700.015 set forth is Count III is a violation of section 407.020 under section 700.115.1, therefore section 700.100 allows for revocation of Amega's registrations.

Wherefore, the Director prays that the Commission find that Amega Sales, Inc. engaged in conduct which constitutes a violation the provisions of section 407.020.1, find that Amega violated the provisions of section 700.015, and revoke all of the registrations of Amega Sales, Inc., under section 700.100, and for other relief as is just and appropriate.

#### Count V - The Gilmore Home Violation of Section 700.015 Civil Penalties

- 32. The Director realleges and incorporates herein paragraphs 1 through 7 above.
  - 33. On or about January 18, 2006, CMH Manufacturing, a manufacturer located in Hodgenville, Kentucky, manufactured a home identified as follows: 2006 Clayton Brookdale, bearing serial number CHO 002302KYAB ("the Gilmore Home"). It affixed HUD labels numbered HWC 367366 and HWC 367367 to the Gilmore Home, signifying that the home complied with the Code when it left CMH Manufacturing's factory.
- 34. Some time prior to April 4, 2007, Amega doing business as Columbia Discount Homes acquired ownership of the Gilmore Home and offered it for sale on its lot. On April 4, 2007, Amega d/b/a Columbia Discount entered into a contract with Brian and Francis Gilmore to sell the said home to them. The Gilmore Home was a new manufactured home, as defined in Section 700.010 (8). A copy of the said sale contract is attached as "Exhibit F."
- 35. Because of damage to the home in transit to or at Amega's lot, the home did not comply with the Code.

- 36. The said home remained on Columbia Discount's lot until June 14, 2007, when Tim Haden, an inspector with the PSC, inspected the home. Mr. Haden ascertained that the home had been damaged in the following respects: there was water damage to the ceilings, walls and floors along the marriage line of "B" half of the home; drywall and insulation had been removed, leaving mold visible in several parts of the home; there was damage in the hitch end bedroom, dining room and family room, and the vinyl of the back door side was damaged. Mr. Haden prepared a report on his inspection of the home, a copy of which is attached as "Exhibit G." Mr. Haden "red-tagged" the home on June 14, 2007, to indicate that it could not be sold or offered for sale, and he removed the HUD labels on June 20, 2007, to signify that the home no longer complied with the Code.
- 37. Amega through Columbia Discount Homes offered for sale, and entered into a contract to sell, a new manufactured home that did not comply with the Code, in violation of the provisions of section 700.015.
- 38. Amega's violation of section 700.015 is a violation of section 407.020 according to section 700.115.
- 39. Section 700.115.2, RSMo states, in relevant part, that anyone who violates the provisions of sections 700.010 to 700.015 shall:
  - "...be liable to the state of Missouri for a civil penalty in an amount, which shall not exceed one thousand dollars for each such violation. Each violation of this chapter shall constitute a separate violation with respect to each manufactured home or with respect to each failure or refusal to allow or perform an act required by this chapter."

Wherefore, the Director prays that the Commission find that Amega Sales, Inc., violated the provisions of section 700.015, find that said violation is a violation of section

407.020, find that Amega is liable to the State of Missouri for a civil penalty, authorize the General Counsel's Office to seek penalties, and order such other relief as is just.

#### Count VI – The Gilmore Home Violation of Section 407.020.1 Revocation of Registrations

- 40. The Director realleges and incorporates herein paragraphs 1 through 7 and 32 through 39 above.
- 41. In connection with the sale or advertisement of merchandise in trade or commerce, Amega d/b/a Columbia Discount misrepresented to Mr. and Mrs. Gilmore the condition of the home, failed to disclose that the home had been damaged and did not comply with the Code, and concealed material facts about the condition of the home from Mr. and Mrs. Gilmore, in violation of the provisions of section 407.020.1.
- 42. In connection with the sale and in violation of section 407.020.1, Amega attempted to deliver the Gilmore home when it did not comply with the Code and had no HUD label on July 3, 2007
- 43. Engaging in conduct that is a violation of section 407.020.1 is grounds for revocation of the registrations of Amega under section 700.100.1.
- 44. The violation of section 700.015 set forth is Count V is a violation of section 407.020 under section 700.115.1, therefore section 700.100 allows for revocation of Amega's registrations.

Wherefore, the Director prays that the Commission find that Amega Sales, Inc., engaged in conduct which constitutes a violation the provisions of section 407.020.1, find that Amega violated the provisions of section 700.015, and revoke all of the registrations

of Amega Sales, Inc., under section 700.100, and for other relief as is just and appropriate.

## Count VII – Violation of Commission Approved Stipulation and Agreement \$10,000 Civil Penalty

- 45. The Director realleges and incorporates herein paragraphs 1 through 7 and 32 through 44 above.
- 46. On September 29, 2006, Amega and Greg DeLine entered into a Stipulation and Agreement, approved by the Commission in Case No. MC-2004-0079, providing in Paragraph 6 that Amega and its affiliates, or an entity owned or controlled by DeLine, shall pay a civil penalty of \$10,000 to the public school fund in the event Amega sells any manufactured home that is "red-tagged" or does not have a HUD label at the time of sale.
- 47. Amega Sales, Inc, does business as Columbia Discount Homes, and Amega and Columbia Discount Homes are owned or controlled by DeLine.
- 48. On April 4, 2007, Amega d/b/a Columbia Discount entered into a contract with Brian and Francis Gilmore to sell a manufactured home to the Gilmores.
- 49. As set forth in Count V above Mr. Haden on behalf of the Director "red-tagged" the home on June 14, 2007, to indicate that it could not be sold or offered for sale and Mr. Haden removed the HUD labels on June 20, 2007, to signify that the home no longer complied with the Code. See "Exhibit G".
- 50. On July 3, 2007, Amega attempted to deliver the Gilmore home to the Gilmores in spite of the "red-tag" and the lack of a HUD labael.
- 51. The attempt to deliver the Gilmore home constitutes a continuing effort to sell a manufactured home that is red-tagged and without a HUD label.

52. The Stipulation and Agreement specifically provides that the "Commission shall have the power to determine whether any violations of ... Paragraph 6 have occurred."

Wherefore, the Director respectfully requests that the Commission find that Amega violated Paragraph 6 of the Stipulation and Agreement and is thereby liable for a penalty of \$10,000; authorize the General Counsel's Office to seek penalties, and order such other relief as is just.

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Respectfully submitted,

/s/ Steven C. Reed

Steven C Reed Missouri Bar No.40616

Attorney for the Director of the Manufactured Housing and Modular Units Program of the Missouri Public Service Commission P. O. Box 360
Jefferson City, MO 65102
(573) 751-3105
(573) 751-9285 (Fax)

### 2007

## Certificate of Dealer Registration

TO WHOM IT MAY CONCERN: The dealer shown below has complied with the requirements of Sections 700.090 and 700.455 RSMo, and therefore is registered in the State of Missouri as a Dealer of Manufactured Homes. This certificate is valid until January 15, 2008

Issued To

AMEGA SALES, INC P.O. BOX 229 ASHLAND, MO 65010

DBA

QUALITY PREOWNED HOMES 5670 N HIGHWAY 763 COLUMBIA, MO 65202

Kon Please

Ron Pleus, Manager, Manufactured Housing and Modular Unit Program

THIS CERTIFICATION MUST BE PROMINENTLY DISPLAYED

Registration Number: 1011203 Issue date: 1/10/2007

## 2007

## Certificate of Dealer Registration

TO WHOM IT MAY CONCERN: The dealer shown below has complied with the requirements of Sections 700:090 and 700.455 RSMo, and therefore is registered in the State of Missouri as a Dealer of Manufactured Homes. This certificate is valid until January 15, 2008.

Issued To

AMEGA SALES, INC P.O. BOX 229 ASHLAND, MO 65010

DBA

COLUMBIA DISCOUNT HOMES 5311 N HIGHWAY 763 GOLUMBIA, MO 65202

Ron Please

Ron Pleus, Manager, Manufactured Housing and Modular Unit Program

THIS CERTIFICATION MUST BE PROMINENTLY DISPLAYED

Registration Number: 1011202

Issue date: 1/10/2007

### 2007

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## Certificate of Dealer Registration

TO WHOM IT MAY CONCERN: The dealer shown below has complied with the requirements of Sections 700.090 and 700.455 RSMo, and therefore is registered in the State of Missouri as a Dealer of Manufactured Homes. This certificate is valid until January 15, 2008

Issued To

AMEGA SALES, INC P.O. BOX 229 ASHLAND, MO 65010

DRA

MARK TWAIN MOBILE HOME SALES ROUTE 1, BOX 32-A/602 N. Pleasant FARBER, MO 63345

En Plus

Ron Pleus, Manager, Manufactured Housing and Modular Unit Program

THIS CERTIFICATION MUST BE PROMINENTLY DISPLAYED

Registration Number: 1011204 Issue date: 1/10/2007

### 2007

## Certificate of Dealer Registration

TO WHOM IT MAY CONCERN: The dealer shown below has complied with the requirements of Sections 700.090 and 700.455 RSMo, and therefore is registered in the State of Missouri as a Dealer of Modular Units. This certificate is valid until January 15, 2008.

Issued To

AMEGA SALES, INC P.O. BOX 229 ASHLAND, MO 65010

DBA

CHATEAU HOMES 901 PERRY AVE ASHLAND, MO 65010

Ron Pleus, Manager, Manufactured Housing and Modular Unit Program

THIS CERTIFICATION MUST BE PROMINENTLY DISPLAYED

Registration Number: 1011206. Issue date: 1/10/2007

### 2007

## Certificate of Dealer Registration

TO WHOM IT MAY CONCERN: The dealer shown below has complied with the requirements of Sections 700.090 and 700.455 RSMo, and therefore is registered in the State of Missouri as a Dealer of Manufactured Homes. This certificate is valid until January 15, 2008.

Issued To

AMEGA SALES, INC P.O. BOX 229 ASHLAND, MO 65010

DBA

AMEGA SALES, INC P.O. BOX 229 ASHLAND, MO 65010

Ron Pleus, Manager, Manufactured Housing and Modular Unit Program

THIS CERTIFICATION MUST BE PROMINENTLY DISPLAYED

Registration Number: 1011201 Issue date: 1/10/2007



## QUALITY PREOWNED HOMES

5670 N. Highway 763 COLUMBIA, MISSOURI 65202 (573) 499-9993 RECEIVED

MANUFACTURED HOUSING

Exhibit B

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# Manufactured Housing and Modular Units Program Site Inspection Report

Menufactured Housing & Modular Units P.O. Box 360 Jefferson City, MO 85 Phone 1-800-819-3180 or Fax to 573-6

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Stated they for	i	7.		ا ا	entected Consumer,
dealer chit	driver	1 6	<del>7</del> ~ (	4153 41 31E	and I hay contected
The state of the s	war d.	- 40 Nor	1	Non I was	Callod
nstaller/Setup Crew Person	nnel Sianatur			/) ,	
	. /	A .	<u>~</u>	(mode is	Date: 4-23-07
White Office Copy	Home	Red To	19 rd	4-23-07	April 06

### QUALITY PREOWNED HOMES

5670 N. Highway 763 COLUMBIA, MISSOURI 65202 (573) 499-9993

BLYERIS, DAV, d. wh. + for d.	ST3-875-7887 5-26.0- SALESPERSON FULK
ADDRESS	SALESPERSON
DELIVERY ADDRESS	1 Fryk
DELIVERY ADDRESS	÷
1 """	EAR BEDROOMS FLOOR SIZE HITCH SIZE STOCK!
SERIAL NUMBER	7 3 1.52 w32 1.56 w32
SERIAL NUMBER COLDINAL	GVAY PROPOSED DELIVERY DATE KEYNU
CS 2008473TNAD NEW DUSED S	and Ster
LOCATION R-VALUE THICKNESS TYPE OF INSULATION	BASE PRICE OF UNIT SSY DE
CEILING 21	OPTIONAL EQUIPMENT
EXTERIOR	
FLOORS	SUB-TOTAL \$5-8 00
THIS INSULATION INFORMATION WAS FURNISHED BY THE MANUFACTURER AND	
IS DISCLOSED IN COMPLIANCE WITH THE FEDERAL TRADE COMMISSION RULE	SALES TAX 1931 a
16CRF, SECTION 450.16.	*
OPTIONAL EQUIPMENT, LABOR AND ACCESSORIES	NON-TAXABLE ITEMS
Dealer will deliver home to customer site. Customer is 5	VARIOUS FEES AND INSURANCE
responsible for site preparation and delivery accessibility,	1. CASH PURCHASE PRICE SCG G 31 00
local permits, gas & electric hook-ups.	TRADE-IN ALLOWANCE \$ 9000
Price does not include: anchoring	LESS BAL. DUE on above \$ -
heat tape Credit	NETALLOWANCE SADO
vapor barrier Disclosure	CASH DOWN PAYMENT S
gas & electric hook-up Attached	CASH AS AGREED (REMARKS) \$
wheels & axles	2. LESS TOTAL CREDITS \$
AU	SUB-TOTAL \$
All paperwork must be completed in full before home	SALES TAX (If Not included Above)  3. Unpaid Balance of Cash Sale Price 50, 931
can be delivered.  Ashles to No. Alk Level Hook	REMARKS:
WATER SOUND	Demler To continct for LASON
THEY TON DIC	Soupe Line - WATER Line
New SKYLING INGHAILED	FINANCE INTO LOAN
Scam Carpa	TO THE PROPERTY OF THE PROPERT
-Se 4 14 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Dealer to Po Reis FIN into
	LDAN
	-0 H
	·
BALANCE CARRIED TO OPTIONAL EQUIPMENT \$	
	Dealer and Buyer certify that the additional terms and conditions printed on the other side of this contract are
1994 / (e x x)	agreed to as a part of this agreement, the same as if printed
WAYE WODEL SEDNOWS	above the signatures. Buyer is purchasing the above
TITLE NO. COLOR	described manufactured home, trailer or vehicle; the optional equipment and accessories, the Insurance as described has
MOHY OT DNING TO WOHY	been voluntary; that Buyer's trade-in is free from all claims
	whatsoever, except as noted.
THE ACCURATION CONTAINS THE EXTER INTERSTALANCE RETAINED FEMALE AND RIVER AND IN OTHER ESPRICATION OF RE	RICEMENT, VERBOL OR WRITTEN, HAS BEEN MADE WHICH IS NOT CONTAINED IN THIS CONTRACT.
BUYER(S) ACKNOWLEDGE RECEIPT OF A COPY OF THIS ORDER AND THAT BUYER(S) HA	AVE READ AND UNDERSTAND THE BACK OF THIS AGREEMENT.
	ENY ( herell White ) BUVER
QUALITY PREOWNED HOMES DEALER	
and analysis and an arrangement of the second of the secon	AL SECURITY NO
SIGNE	Exhibit D
By Approved SOCIA	AL SECURITY NO.
	A PLAIN LANGUAGE PURCHASE AGREEMENT Rev 05/02
7'0 core-ret-cic	מחוז לי ער היידים שממני ז ומי שאון.

Manufactured Housing and Modular Unit Program	P.O. Box 360
Dealer Lot Inspection Form.	Jefferson City, MO 65102 Phone NO. 573/751-2557
Dealer: Quality Frequenced	Registration NO:
Address: Phone:	593-499-9993
City Cdambia State Zip Code 65202	2
Dealer Monthly Sales Report: YES NO	
Manufacturer: Southon Hamas	Plant:
Address: City: State:	Zip Code:
to Box 639 Double Springs AL	25553
HUD Label/MO Seal: NTA 1403909 - 10 Date of Mfr.: 7	1-13-06
Serial Number: DSDYALY7760AR Model: SS	9810
Health Notice: Data Plate: Smoke Detector Locations:	· .
Furnace Installation & Fire Stopping:	lled:
	Visible repair
to roof truss's and Rodge beam is missing.	
light fixture and Jot. box missing in utility roo	m.
walls blue railed - Screws not county set	
Loose marriage wall panalst/o	
Coiner Venyl from tall and damaged	
Ked lagged (HUD Lungs somoved 6-20-07)	<u> </u>
Manufacturer: CMK Manufacturing	Plant:
Address: City: State: Savannah In	Zip Code: / 383
HUD Label/MO Seal: TEN 688084-85 Date of Mfr.: / -	4-07
	eshore
Health Notice: Data Plate: Smoke Detector Locations:	
Furnace Installation & Fire Stopping:	led:
Additional Items To Be Corrected: Transit damage to Bhalf. 1/15/6/10	ropairs to
truss's from hitch end to sparend.	
No Ridge Deam on A & B halves.	
Red Tagged (HyD latels removed 6-20-07	
	Exhibit E
NSPECTOR: Tim Haden DATE: 6-13	-0/
NSPECTION ACKNOWLEDGED BY: January June	
ALL NON-CONFORMANCES ARE TO BE CORRECTED BEFORE THE HOT	WE CAN BESOLD AND A

### COLUMBIA DISCOUNT HOMES

5311 North Highway 763 COLUMBIA, MISSOURI 65202 (573) 442-444

Brian and Francis Gilma		573 . 220 28 39	4.4.07
ACCRES	<u> </u>	BALERTAN	
5101 Bane Ferry Church Rd Lat's	Columbic	Saul Jaris Stu	<u> </u>
and Anthropia			
9601 County Kel 160 William	burg MO	TEAR TOEDHOOMS PLODE STEE HITCH SIL	E TRIBOR NUMBER
MAKE & MODEL	1		_ [*****
GERMANUSER Brookdele		PROPOSED DELMENT DATE	28
The state of the s	ACT CS		NEW MUHARAS
CHOOD 2302 KYAB X NEW	□ USED	Flist	22
LOCATION R-VALUE THICKNESS TYP	E OF INSULATION	BASE PRICE OF UNIT	15 X2276
	tool	OPTIONAL EQUIPMENT	70/20
EXTERIOR	Z <u>~e</u>	SUB-TOTAL	<del> </del>
FLOORS			
THIS INSULATION WEORMATION WAS FURNISHED BY THE R			2771 6/
19 DISCLOSED IN COMPLIANCE WITH THE FEDERAL TRADE	E COMMISSION RULE	SALES TAX	
16CRF, SECTION 489.14.			.4
OPTIONAL EQUIPMENT, LABOR AND ACCE	55DRIES	NON-TAXABLE ITEMS	
Dealer will deliver home to customer star. Customer le	\$	VARIOUS FEES AND INSURANCE	V2 - 75
responsible for eite properation and delivery accessibility,	T - 1	1, CASH PURCHASE PRICE	1 00079 12
local permits, gas & electric hopic-ups.		TRADE-INALLOWANCE &	
Price does not inches anchang (Schedo Inches	Ja T	LESS BAL DUE on above 4	
		NET ALLOWANCE S	
heat tape	Code	CASH DOWN PAYMENT & SOO	~############
veper barrier	Place MID.		
nes à sectore hackuro	Attached	CASH AS AGREED (HEADER) \$	
MACK & STARE		2. LESS TOTAL CREDITS	5 
Buxers to be responsible for Circlet secons	4	SUB-TOTAL	5
All penerwork must be completed in full fusions horse		SALES TAX (If Not included Abovo)	التصليدها
Can be delivered Price to Include:		3. Unpeld Balance of Ceah Sale Price	18 d3 0 77
Deliver Black Level and Archarl	poblet ILLO	REMARKS: KCCUVED CKE	for \$5,000. 9
Hank 120 Wil Pora Squer		on 4-4.07 HS.	
Tortall 35 Ton Air Conditioner & Vin / Skin	Fine Zome		1011
AND THE REAL PROPERTY OF THE P		1 last to write	Color / home
Stock House has a Still Rost Pitel 2xc Exterior Wal	1770-1-1	1 6	9 -
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Windows Finished Drumple : a Living Avent, Total 200 ART Service Range Microwave Rolling		<del>-</del>	
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110 gradul Carpet - Pal : Entertamacntle	ter	1 / 2-4 (511)	
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House has a 1 Year Manthetinger Waser	it exception	present to doso	· .
the water becder alement	7	1 hard hard	
BALANCE DAMESTO OPTIONEL EDUPMENT	1	CK#2379 5.00	AT IN ALL MAN
NOTE: WARRANTY AND EVEL USCASS AND CONTAMOUS OF DAMAGES	ON THE REST DAY SIDE		
OPSC RETION OF TRADE IN YEAR	672.6	conditions printed on the other side	
MARE	HEDROOMS	agreed to as a part of this agreement, the	
		above the algorithmes. Buyer is pur	
TITLE NO. SERIAL NO. 14	COLOR	described munufactured home, trailer or	
AMOUNT CHARG TO WHOM		equipment and accidencies, the insuran- local voluntary; that Buyer's trade-in is	
ANY DEST BUYER ONES ON TRADE IN IT TO SE PAID BY	DEALER BUYER		THE THEFT BUT CHEITING
	<u> </u>	<u> </u>	
কৰাৰ এক কৰে। পৰ্য এই কাল্যাক প্ৰকাশ কৰে। কৰাৰ কাল্যাক কৰে। কৰিব কৰাৰ কৰাৰ প্ৰকাশ কৰে। কৰিব কৰিব কৰিব কৰিব কৰিব ক্ষিত্ৰক বিশ্বাস্থিত কৰিব কৰিব কৰিব কৰিব কৰিব কৰিব কৰিব কৰিব	transport described	1967年(1977年) - 1967年(1977年) - 1967年(1967年) - 1967年(1977年) 1977年(1977年) - 1977年(1977年) - 1977年(1977年) - 1977年(1977年)	tom production — exception of the filler of the control of t
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COLUMBIA DISCOUNT HOMES	940	MEDR School	AUYFR
ANT MANY LANGUE BETWEEN BUT BECOMES THE ON PRICE OF THE COMPANY OF THE APPEN	DEAL6A	CIAL SECURITY NO 486 at 78	7096
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/ Na ISI	540	MEON _ traver _ come	BLYEA
Applicated .	30	MI SECURITY NO. 401 1/3 1	437/
FORM SOD J		A PLAN LANGUAGE PURCHABE M	
<u></u>	COLONAL	Copyright Chapt JENGING BUSOLEDS FOR	HALE MALECOLT NA. IL. (225)

DOSE TECHERAL PH MANGE 11 CODE 21 HUL

Dealer Lot Inspection Form.  Dealer: Columbia Discount Hemms  Registration NO: 1020 Address: S31) No.th 763  City Columbia State 21p Code 65202  Dealer Monthly Sales Report: YES NQ Phone: Social Number Dealer Monthly Sales Report: YES NQ Phone:  Address: City: State: 21p Code: HO Bax 639 HUD Label/MO Soai: NTM 1383777-78  Serial Number: Daty Al 45886 AB Model: 55 98 11  Health Notice: Data Plate: Smoke Detector Locations:  Furnace Installation & Fire Stopping: Address: Hung Cailing Swam Missing at hitch and Adverse:  Manufacturer: Cmit Manufacturing Address: Hung Cailing Swam Missing at hitch and Manufacturer: Cmit Manufacturing Address: Hung Cailing Swam Missing at hitch and Manufacturer: Cmit Manufacturing  Manufacturer: Cmit Manufacturing Address: Book Communication of the Stopping: State Code:  Manufacturer: Cmit Manufacturing Address: Book Communication of the Stopping: State City: State: 21p Code:  Manufacturer: Cmit Manufacturing Address: Book Communication of the Stopping: State City: State: 21p Code:  Manufacturer: Cmit Manufacturing Address: Book Code: 42007  Manufacturer: Cmit Manufacturing Address: City: State: 21p Code: 21p C
Dealer: Columbia Dissount to mas Phone: 10/1200  Address: 5311 North 763 State 210 Code: 65202  Dealer Monthly Sales Report: YES NO Base Report: YES State: Zip Code: YES Serial Number: DEADY ALL YES SER AR Model: SS 98 M HUD Label/NO Seai: NTM 1883777-78 Base Report: Smoke Detector Locations: HUD Labels Installed: Additional Items To Be Corrected: Trans It dame of Farmace Items and Address: Repairs to truss S Visible From Intel and of Home.  Manufacturer: CMH Manufacturing Address: Zip Code: Yes A half report Airch and Address: Zip Code: Yes Address: Zip Code: Yes State: Zip Code: Yes Commenced Report Airch and Series Notes Installed: Additional Report Report State: Zip Code: Yes Commenced Report Report State: Zip Code: Yes Commenced Report Report State: Zip Code: Yes Code: Y
Address:  City Columbia  Dealer Monthly Sales Report:  Flant:  Address:  Flant:  Flant
City: Columbia Woo 65202  Dealer Monthly Sales Report: YES NO Manufacturer: Jip Code: How Sales NTH 1383777-78 Date of Mrr.: 12-16-05  Serial Number: District Jip Model: SS 98 11  Habath Notice: Jip Code: Jip
Dealer Monthly Sales Report: YES NO  Manufacturer:  Software Howard  Address:  FOR 639  HUD Label/MO Seal: NTA 1383777-78  Serial Number:  Manufacturer:  Ma
Address:  Southware Howard  Address:  City:  State:  Zip Code:  ASSSS  HUD Label/MO Seal: NTA 1283777-78  Serial Number:  Data Plate:  Data Plate:  Smoke Detector Locations:  HUD Labels Installed:  Additional Items To Be Corrected:  Trans 'S VISSIBLE From hitch and of home.  Marriage Invaluations  Address:  Southware Hub Labels Installed:  Address:  Since Detector Locations:  HUD Labels Installed:  Address:  Since Trans 'S VISSIBLE From hitch and of home.  Marriage Invaluations  Manufacturer:  Manufacturing  Address:  Southware Hub Labels Transed 6:20-07  Manufacturer:  Manufacturer:  Chy Manufacturing  Address:  Southware Hub Labels Mosel:  Hub Labels Installed:  Additional Items To Be Corrected:  Manufacturer Chy Andress  Manufacturer Chy Andress  Manufacturer Chy Andress  Model:  Labels Installed:  Additional Items To Be Corrected:  Manufacturer Chy Andress  Manufacturer Chy Andress  Manufacturer Chy Andress  Model:  Manufacturer Chy Andress  Model:  Model:  Mub Labels Installed:  Additional Items To Be Corrected:  Manufacturer Chy Andress  Manufacturer C
HUD Label/MC Seal: NTM 1383777-78  Berial Number: DSDYAL 45886 AB Model: SS 9811  Health Notice: Data Plate: Smoke Detector Locations:  Furnace Installation & Fire Stopping: HUD Labels Installed:  Additional Items To Be Corrected: Transit damage for hitch and of theme.  MRITIAGE line Cuiling bram Missing at hitch and.  Manufacturer: CMH Manufacturing  Address:  BO Communica flew 4620-07  HUD Label/MC Seal: HWC 267366-67  Serial Number: CHO 002302 KYAB Model: 4pRR) 2872 FR:  Hud Label/MC Seal: Fire Stopping: Hud Labels Installed:  Additional Items To Be Corrected: Water damage for Cilings Walls installed:  Additional Items To Be Corrected: Water damage for Cilings Walls - Floois Relans  Manniage line of Rhalf Dryway and insulation has breve tempured for Model 11331 ble Several areas.
HUD Label/MO Seal: NTT 138377778  Serial Number: DSDYAL 45886 AB Model: SS 9811  Health Notice: Data Plate: Smoke Detector Locations:  Furnace Installation & Fire Stopping: HUD Labels Installed:  Additional Items To Be Corrected: Transit dumage for A half roof truss's,  Repairs to fruss's Visible from hitch and of home.  Marriage line leviling bram missing at hitch and.  Manufacturer: CMH Manufacturing  Address:  350 Commerce flow Hub Labels removed 6.20-07  Plant: 940  Address: State: Zip Code: 42546  HUD Label/MO Seal: HWC 367366-67  Date of Mfr.: 1=18-06  Serial Number: CHO 02302 RYAR Model: 4pRR) 2872 RI  Health Notice: Data Plate: Smoke Detector Locations:  Furnace Installation & Fire Stopping: HUD Labels Installed:  Additional Items To Be Corrected: Watter domage for Ceilings Walls - Floors along  Manniage line of B half: Dryway and ingulation has breve
Serial Number: DSDYAL 45886 AB  Model: SS 9811  Health Notice: Data Plate: Smoke Detector Locations:   Furnace Installation & Fire Stopping: HUD Labels Installed:  Additional Items To Be Corrected: Transit damose for A half roof trussis.  Repairs to trussis Visible from hitch end of home.  Marriage line Cuiling bram missing at hill hend.  Manufacturer: CMH Manufacturing  Address: State: Zip Code: 350 Communic the Labels Model: 4pr. 1866  Serial Number: CHO 002302 KHAB  Health Notice: Data Plate: Smoke Detector Locations:  Furnace Installation & Fire Stopping:  Additional Items To Be Corrected: Water domasy to Civiling S Walls - Floors along Manufacturer and fuse last of B half. Dry way and fuse last on has breed temperatured.
Health Notice:    Data Plate:   Smoke Detector Locations:
Additional Items To Be Corrected: Frans: + damose to A half roof truss's,  Repairs to truss's visible from hitch and of home.  Marriage line leviling bram missing at hitch and.  Manufacturer: CMH Manufacturing  Address:  So Commerce the Hub Labels removed 6.20.07  Minufacturer: CMH Manufacturing  Address:  So Commerce the Hub Labels removed 6.20.07  Date of Mfr.: State: Zip code:  Lip Code:  L
Regains to triss's visible from hitch and of home.  Marriage line Cailing bram missing at hitch and.  Red Toggrad Hull Labels removed 6:20-07  Manufacturer:  C'MH Manufacturing  Address:  So Commerce the Holgen ville KV 42748  HUD Label/MO Seal: HWC 367366-67  Date of Mfr.:  =1806  Serial Number: CHO 002302 KYAB  Model: 4pRR 1 2872 761  Health Notice:  Furnace Installation & Fire Stopping:  Marriage line of B half. Dry was and insulation has been removed medd ussible Several areas.
Repairs to triss's visible from hitch and of home.  Marriage line Cailing bram missing at hitch and.  Red Toggra Hull Labels removed 6:20-07  Manufacturer:  CMH Manufacturing  Address:  So Commerce the Holgen ville KV 42748  HUD Label/MO Seal: HWC 367366-67  Date of Mfr.:  =1806  Serial Number: CHO 002302 KYAB  Model: 4pRR 1 2872 7 R1  Health Notice:  Furnace Installation & Fire Stopping:  Marriage line of B half. Dry was and insulation has been removed model useliable Several areas.
Marriage line Coiling bram missing at hitch and.  Manufacturer:  Cmy Manufacturing  Address:  SSO Communic Pkw Hodgen ville KV 42748  HUD Label/MO Seal: HWC 267366-67  Serial Number: CHO 002302 KYAB  Health Notice:  Furnace Installation & Fire Stopping:  Additional Items To Be Corrected: Water domagy to Cyilings - Walls - Floors allong  Marriage line of B half. Dry way and inculation has been
Manufacturer: Cmy Manufacturing  Address:  So Commerce tkw Hodgen ville KY Langer  HUD Label/MO Seal: HWC 267366-67  Serial Number: CHO 002302 KYAB  Health Notice: Data Plate: Smoke Detector Locations:  Furnace Installation & Fire Stopping:  Additional Items To Be Corrected: Water domasy to Cirings Walls - Floors along  Marriage In a of Bhalf. Dryway and insulation has been
Manufacturer:  (m) Manufacturing  Address:  State: Zip Code:  100 Communic Plant:  110 Code:  110 C
Manufacturer:  (m) Manufacturing  Address:  City: State: Zip Code:  350 Communic Plant:  42748  HUD Label/MO Seal: HWC 367366-67  Date of Mfr.: /=18-06  Serial Number: (HO 002302/KYAR  Health Notice: Data Plate: Smoke Detector Locations:  Furnace Installation & Fire Stopping:  Additional Items To Be Corrected: Water damage to Ceilings - Walls - Floors along  Marriage line of Bhalt. Drywall and insulation has been served - Mold 113516he Several areas.
Manufacturer:  (m) Manufacturing  Address:  City: State: Zip Code:  350 Communic Plant:  42748  HUD Label/MO Seal: HWC 367366-67  Date of Mfr.: /=18-06  Serial Number: (HO 002302/KYAR  Health Notice: Data Plate: Smoke Detector Locations:  Furnace Installation & Fire Stopping:  Additional Items To Be Corrected: Water damage to Ceilings - Walls - Floors along  Marriage line of Bhalt. Drywall and insulation has been served - Mold 113516he Several areas.
Manufacturer:  (m) Manufacturing  Address:  City: State: Zip Code:  350 Communic Plant:  42748  HUD Label/MO Seal: HWC 367366-67  Date of Mfr.: /=18-06  Serial Number: (HO 002302/KYAR  Health Notice: Data Plate: Smoke Detector Locations:  Furnace Installation & Fire Stopping:  Additional Items To Be Corrected: Water damage to Ceilings - Walls - Floors along  Marriage line of Bhalt. Drywall and insulation has been served - Mold 113516he Several areas.
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Address:  So Communications  HUD Label/MO Seal: HWC 367366-67  Serial Number: CHO CO2302 KYAB  Health Notice:  Data Plate:  Smoke Detector Locations:  Furnace Installation & Fire Stopping:  Additional Items To Be Corrected: Water damage to Cylings - Walls - Floois along  Marriage line of Bhalf. Dryway and inquiation has been serially along themselved - Mold 19516he Several areas.
Address:  350 Communica Pkw- Hodgen VIIIe KV 42748  HUD Label/MO Seal: HWC 367366-67  Date of Mfr.: 1=18-06  Serial Number: CHO 002302 KYAR  Health Notice: Data Plate: Smoke Detector Locations:  Furnace Installation & Fire Stopping: HUD Labels Installed:  Additional Items To Be Corrected: Water damasy to Crilings - Walls - Floors scions  Marriage line of Bhalf- Dryway and inculation has been semanted - Mold 119316he Several areas.
HUD Label/MC Seal: HWC 367366-67  Serial Number: CHO CO 2302 KYAB  Health Notice: Data Plate: Smoke Detector Locations:  Furnace Installation & Fire Stopping: HUD Labels Installed:  Additional Items To Be Corrected: Water damage to Ceilings - Walls - Floors sclong  Marriage line of Rhalf. Drywan and insulation has been tempored - World 119516he Several areas.
Serial Number: CHO 002302 KYAB  Health Notice:  Data Plate:  Smoke Detector Locations:  HUD Labels Installed:  Additional Items To Be Corrected: Water damage to Cylings - Walls - Floors along  Marriage line of Bhalf. Drywar and Engulation has been  Newayed - Mold 119516he Several areas.
Health Notice:   Data Plate:   Smoke Detector Locations:  Furnace Installation & Fire Stopping:   HUD Labels Installed:  Additional Items To Be Corrected: white damage to Cailings - Walls - Floors along  Marriage line of Bhalf. Drywar and insulation has been tempered - mold 11951 ble Several areas.
Furnace Installation & Fire Stopping:  Additional Items To Be Corrected: Water damage to Ceilings - Walls - Floors Celong  Marriage line of Bhalf. Drywar and insulation has been  Tempered - Mold 11951 ble Several areas.
Additional Hems To Be Corrected: Water damage to Cailings - Walls - Floors calong Marriage line of Bhalf. Drywall and insulation has been removed - mold visible several areas.
Marriage line of Bhalf. Drywan and insulation has been temoured - mold usible several areas.
removed - mold ussible several areas.
Damage in hitch end budroom - Winny foon and family room.
•••
Vinyl on back door side damaged. Appears to be hail damage
Red Togred (HUD Labels rumoused 6-20-07)
INSPECTOR: Tim Haden / C/ DATE: (~/ 1/2-07) Exhibit
INSPECTOR. IIII Hadeli / DATE: [-190]
NSPECTOR: Tim Haden DATE: 6-19-07 Exhibit NSPECTION ACKNOWLEDGED BY: MANGES ARE TO BE CORRECTED BEFORE THE HOME CAN BE SOLD.