



Commissioners
ROBERT M. CLAYTON III
 Chairman
CONNIE MURRAY
JEFF DAVIS
TERRY M. JARRETT
KEVIN GUNN

Missouri Public Service Commission

POST OFFICE BOX 360
 JEFFERSON CITY MISSOURI 65102
 573-751-3234
 573-751-1847 (Fax Number)
<http://www.psc.mo.gov>

WESS A. HENDERSON
 Executive Director
DANA K. JOYCE
 Director, Administration and
 Regulatory Policy
ROBERT SCHALLENBERG
 Director, Utility Services
NATELLÉ DIETRICH
 Director, Utility Operations
VACANT
 Secretary/Chief Regulatory Law Judge
KEVIN A. THOMPSON
 General Counsel

January 8, 2010

Jeff Kasten
 5 Star Homes and Development Company, Inc.
 69 Schaper Road
 Foristell, MO 63348

RE: Grady, Jeff and Ann

Dear Mr. Kasten:

On December 1, 2009, you were furnished with a notice of inspection of the Contempri Industries modular home (serial number 2853) owned by Jeff and Ann Grady and directed to correct specified deficiencies in the setup of the manufactured home. I have conducted a re-inspection and found that the deficiencies listed in the inspection report dated November 24, 2009, have not been corrected.

Unless the deficiencies noted in the previous letter are corrected within ten (10) days from the receipt of this letter, and a work order signed by the homeowner indicating that the deficiencies have been corrected is received, this complaint file may be forwarded to the Public Service Commission General Counsel for the preparation of a formal complaint. In the event a complaint is filed, requested remedies may include revocation, suspension, or probation of your dealer's registration, pursuant to Section 700.100.3(6) RSMo, and/or monetary penalties.

If there is any reason that you cannot comply within the 10-day period, you should contact me immediately at 573-526-2833.

Respectfully,

Tim Haden

Tim Haden
 Manufactured Housing Inspector
 Manufactured Housing and Modular Units Program
 Office: 573-526-2833
 Cell: 573-881-6813
 Fax: 573-522-2509

c: File
 General Counsel

Staff Exhibit No. 2
 Date 11/9/10 Reporter JNB
 File No. MC-2010-0311



Inspection Report

Send Work Order to:
Manufactured Housing & Modular Units Program
P.O. Box 360 Jefferson City, MO 65102
Phone: 1-800-819-3180 or Fax to 573-522-2509

Consumer Information

JEFF & ANN GRADY
1817 MORVEN
OVERLAND, MO 63114
Home Phone: (314) 427-7350
Work Phone: (314) 537-5639

Home Information

Date of Manufacture: 09/04/2009
Model: 2853 Gradycone
State Seal: 032598
Serial Number: 2853
Size: 32 x 46
Installation Date: 11/16/2009
Inspection Date: 11/24/2009
Inspector Name: Tim Haden

Dealer-MD

5 STAR HOMES & DEV. CO, INC.
69 SCHAPER RD.
FORISTELL, MO 63348
Phone: (636) 463-2262

Responsibilities

Manufacturer to correct items: 1
Dealer to correct items: 2-5

MFG-MD

CONTEMPRI INDUSTRIES, INC
1000 WEST WATER ST
PINCKNEYVILLE, IL 62274
Phone: (618) 357-5361

Note: At the time of this inspection the installation of this modular unit was incomplete. Additional inspections will be conducted.

☒ Basement ☒ Poured/Block Foundation ☒ Footings ☒ Runners ☒ Base Pad ☒ Slab

Pursuant to section R-104.1 of the IRC, these items are not in compliance.

SUMMARY OF MANUFACTURER DEFECTS:

1) The section of roof built on site to tie the roof sections together is not properly constructed according to the manufactures set up and erection manual and R802, 2006 IRC. Also, there is insufficient construction information provided in the manufactures approved design for the construction of this roof section, finishing the interior walls and insulation. The finished construction of this roof section and interior walls will require on-site inspection and approval by the manufactures approved third party inspection agency. Re-inspected 1/5/10, Incomplete.

Dealer to correct the following set up deficiencies within 20 days.

SUMMARY OF DEALER ITEMS:

- 2) The Wood foundation wall is not properly constructed.
 - a) The sheathing is not fastened to the studs properly. The sheathing is required to be fastened to studs using 6d nails spaced at 6" on the edges and 12" at intermediate supports. Re-inspected 1/5/10, corrected.
 - b) There is no header installed in the wood foundation wall in the bump-out for the fireplace. Re-inspected 1/5/10, Incomplete
 - c) The sheathing does not cover the window headers. Re-inspected 1/5/10, corrected.
 - d) The corners of the wood foundation wall are not fastened together properly. The corner studs are required to be fastened together using 16d nails spaced at 12". Re-inspected 1/5/10, corrected.
 - e) The bottom plate of the wall is not bolted to the foundation. Re-inspected 1/5/10, Incomplete.
- See manufactures set up and erection manual, manufactures approved foundation plan and R602 2006 IRC.
- 3) The support columns are not fastened in place to prevent lateral displacement as required. R407.3 2006 IRC. Re-inspected 1/5/10, Incomplete.
 - 4) There are electric NM cables installed at angles and attached directly to the bottom of the floor joists in the basement. These NM electric cables are required to be run through bored holes in the floor joists or on running boards. B3702.4 2006 IRC. Re-inspected 1/5/10, Incomplete.
 - 5) The front half of the home is installed over an unconditioned crawl space. The floor over the crawl space is required to be insulated according to N1102 and table N1102.1 2006 IRC. Also, the basement foundation wood wall and rim joist is required to be insulated and the area conditioned, or the floor over the basement area will require insulation according to N1102 and table N1102.1 2006 IRC. Re-inspected 1/5/10, Incomplete.