

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

DAVID HICKS)	
)	
Complainant,)	
)	
v.)	
)	Case No. TC-2004-0442
)	
SPRINT MISSOURI, INC.)	
)	
Respondent.)	

MEDIATION STATUS REPORT

COMES NOW Sprint Missouri, Inc., and for its Status Report in the above-referenced case states as follows:

1. On March 1, 2004, Complainant Mr. David Hicks filed a complaint with the Missouri Public Service Commission ("Commission") against Sprint Missouri, Inc. ("Sprint"). On March 2, 2004, the Commission issued its Notice of Complaint and, as part of that Notice, the Commission informed the parties of an available voluntarily mediation process. Sprint replied on March 15, 2004, requesting mediation to resolve this issue. Mr. Hicks responded on March 22, 2004 and informed the Commission that he agreed to participate in mediation.

2. On March 23, 2004, the Commission issued an Order Acknowledging Mediation. The Order directed the parties to contact the Alternative Dispute Resolution Center at the Law School of the University of Missouri-Columbia to initiate the mediation process. In addition, the Commission ordered the parties to report the status of the mediation in writing on a monthly basis beginning April 22, 2004.

3. On May 4, 2004, Sprint and Mr. Hicks engaged in mediation proceedings with Mr. James Levin, Associate Director of the Center for the Study of Dispute Resolution, at the Law School of the University of Missouri-Columbia, acting as mediator. However, the parties were unable to reach a resolution to this matter through the mediation process. In addition, no further mediation has been scheduled.

WHEREFORE, Sprint Missouri, Inc. hereby respectfully submits the above status report to the Commission.

Respectfully submitted,

SPRINT



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CERTIFICATE OF SERVICE


The undersigned hereby certifies that a copy of the above and foregoing was served on the following parties by first-class/electronic/facsimile mail, this 24th day of May, 2004.

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