

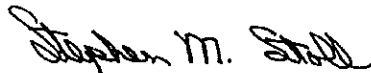
**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

In the Matter of the Application of a Rate Increase       )  
for Raccoon Creek Utility Operating Company Inc       ) SR-2016-0202

**NOTICE OF COMMUNICATION**

Issue Date: October 14, 2016

This notice is being filed on behalf of Commissioner Stephen M. Stoll along with the attached e-mail I received on October 13th, 2016, from Mary Govro Provance, regarding the above referenced case.

A handwritten signature in black ink that reads "Stephen M. Stoll". The signature is written in a cursive, flowing style.

Stephen M. Stoll  
Commissioner

Dated at Jefferson City, Missouri  
On this 14<sup>th</sup> day of October, 2016

[REDACTED]

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**From:** mary provance <inriamie@yahoo.com>  
**Sent:** Thursday, October 13, 2016 8:07 PM  
**To:** Stoll, Steve  
**Subject:** information wanted

**Follow Up Flag:** Flag for follow up  
**Flag Status:** Flagged

Mr, Stoll,

[REDACTED]

[REDACTED]

[REDACTED]

Do Knob Noster and Raccoon ring any bells with the PSC? I am my parents in many ways, good or bad. The sad attempt to charge almost \$100 for sewer fees from her subdivision is horrible. Most of those families (especially hers) can't afford that. Can you please help me feel better about this with an honest justification? Or, can something be done to keep this from happening? She plans on being at the October 20 hearing. I hope it is not in vain. She wants to spend her 'career' helping people (she has a masters in social work). This is not just for her but all those affected.

I would appreciate any answers and help you can give her and me.

Sincerely yours,

Mary Govro Provance