

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

DAVID HICKS

Complainant,

v.

SPRINT MISSOURI, INC.

Respondent.

Case No. TC-2004-0442

**MEDIATION STATUS REPORT**

COMES NOW Sprint Missouri, Inc., and for its Status Report in the above-referenced case states as follows:

1. On March 1, 2004, Complainant Mr. David Hicks filed a complaint with the Missouri Public Service Commission ("Commission") against Sprint Missouri, Inc. ("Sprint"). On March 2, 2004, the Commission issued its Notice of Complaint and, as part of that Notice, the Commission informed the parties of an available voluntarily mediation process. Sprint replied on, March 15, 2004 requesting mediation to resolve this issue. Mr. Hicks responded on March 22, 2004 and informed the Commission that he agreed to participate in mediation.

2. On March 23, 2004, the Commission issued an Order Acknowledging Mediation. The Order directed the parties to contact the Alternative Dispute Resolution Center at the Law School of the University of Missouri-Columbia to initiate the mediation process. In addition, the Commission ordered the parties to report the status of the mediation in writing on a monthly basis beginning April 22, 2004.

3. Pursuant to the Order, Sprint contacted Mr. James Levin, Associate Director of the Center for the Study of Dispute Resolution, at the Law School of the University of Missouri-Columbia, to initiate the mediation process. With the assistance of Mr. Levin, the parties agreed to a mediation date of May 4, 2004 at 10:00 a.m.

WHEREFORE, Sprint Missouri, Inc. hereby respectfully submits the above status report to the Commission.

Respectfully submitted,

SPRINT



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**CERTIFICATE OF SERVICE**


The undersigned hereby certifies that a copy of the above and foregoing was served on the following parties by first-class/electronic/facsimile mail, this 22nd day of April, 2004.

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