LAW OFFICES

BRYDON, SWEARENGEN & ENGLAND

PROFESSIONAL CORPORATION

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DALE T. SMITH

UALL

July 2, 1999

FILED

JUL 2 1999

Mr. Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge
Missouri Public Service Commission
P. O. Box 360
Jefferson City, Missouri 65102

TO-2000-5

Missouri Public Service Commission

Re:

DAVID V.G. BRYDON

GARY W. DUFFY

PAUL A. BOUDREAU

SONDRA B. MORGAN

JAMES C. SWEARENGEN

JOHNNY K. RICHARDSON

WILLIAM R. ENGLAND, III

Fiber Four Corporation, d/b/a Rock Port Long Distance, Holway Long Distance,

KLM Long Distance, and IAMO Long Distance

Dear Mr. Roberts:

Enclosed for filing with the Commission, please find an original and fourteen (14) copies of a Motion to Reinstate and Approve Tariff Filing For An Interim Period of Time.

Please see that this filing is brought to the attention of the appropriate Commission personnel. If there are any questions regarding this filing, please feel free to give me a call at your convenience. Otherwise, I thank you in advance for your cooperation in this matter.

Sincerely,

W.R. England III

WRE/da Enclosure

cc:

Office of Public Counsel

Ms. Penny Baker Mr. Bill Voight

FILED

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Service Commission

In the matter of the revised tariff filing of Fiber)		
Four Corporation d/b/a Rock Port Long Distance,)		
Holway Long Distance, KLM Long Distance and)	Case No.	To-2000-5
IAMO Long Distance.)		

MOTION TO REINSTATE AND APPROVE TARIFF FILING FOR AN INTERIM PERIOD OF TIME

Comes now Fiber Four Corporation (Fiber Four) and for its Motion to reinstate and approve its tariff filing for an interim period of time, states to the Missouri Public Service Commission (Commission) as follows:

1. On June 25, 1999, Fiber Four Corporation filed its intrastate long distance message telecommunication service (toll) tariff with the Commission. This tariff filing proposed to implement rates, terms and conditions for the provision of intrastate toll services in the exchanges served by Rock Port Telephone Company, Holway Telephone Company, KLM Telephone Company and IAMO Telephone Company. More specifically, Fiber Four proposed to provide intrastate long distance services in those exchanges served by the Rock Port Telephone Company under the fictitious name of Rock Port Long Distance; in those exchanges served by Holway Telephone Company under the fictitious name of Holway Long Distance; in those exchanges served by KLM Telephone Company under the fictitious name of KLM Long Distance; and in those exchanges served by IAMO Telephone Company under the fictitious name of IAMO Long Distance Company. The proposed tariffs bore an issue date of June 25, 1999 and an effective date of July 26, 1999.

- 2. It is important that these toll tariffs become effective on July 26, 1999 because Rock Port Telephone Company is in the process of implementing its intraLATA dialing parity plan (ILDP) as authorized by this Commission in its Case No. TO-99-520. Rock Port Telephone Company's plan calls for the implementation of intraLATA dialing parity in the exchanges served by Rock Port Telephone Company on July 27, 1999. Those customers who do not affirmatively select an intraLATA toll provider by July 27, 1999, will be assigned to Rock Port Telephone Company's affiliated long distance company (i.e., Fiber Four) on this date. Holway Telephone Company, KLM Telephone Company and IAMO Telephone Company have filed and received approval of similar ILDP plans in Cases No. TO-99-508, TO-99-511, and TO-99-509, respectively. Currently Holway Telephone Company's plan calls for implementation of ILDP on August 1, 1999, KLM Telephone Company's plan calls for implementation of ILDP on September 16, 1999, and IAMO Telephone Company's plan calls for implementation of ILDP on August 20, 1999.
- 3. In order to provide toll services that are tailored to the individual needs of the customers of each local exchange company and to reflect the different costs (primarily access) encountered in serving each LEC's exchanges, Fiber Four seeks to implement different toll services at different rates in each of the LEC's service areas. In order to be able to better market its toll services in the various LEC's exchanges, Fiber Four also seeks to do business under fictitious names that are "related" to the underlying LEC, and thus recognizable to the customers. Accordingly, Fiber Four has registered with the Missouri Secretary of State's office to do business as (d/b/a) Rock Port Long Distance, Holway Long Distance, KLM Long Distance and IAMO Long Distance. Copies of these fictitious name registrations are attached hereto and

incorporated herein by referenced as Exhibit 1. Fiber Four's proposed "consolidated" toll tariffs, attached hereto and incorporated herein by reference as Exhibit 2, contain general terms and conditions which apply when it does business under all four fictitious names but it also contains separate rate sheets that apply in the specific exchanges of the underlying LEC. There is no "overlap" in the provision of toll services. For example, Fiber Four d/b/a Rock Port Long Distance will only provide toll service in exchanges served by Rock Port Telephone Company and not in any other exchanges served by Holway, KLM or IAMO Telephone Companies.

- 4. On June 28, 1999, the undersigned counsel for Fiber Four Corporation was contacted by a representative of the Commission Staff indicating that the June 25, 1999 tariff filing was being summarily "rejected" because Fiber Four was proposing to do business under more than one fictitious name. The Staff referenced a Commission order issued June 21, 1996, in Case No. TO-96-381, regarding a toll tariff filing by GTE Card Services Incorporated d/b/a GTE Long Distance. Review of the Commission's June 21, 1996 Order Rejecting Tariff in Case No. TO-96-381 indicates that while the Commission is not adverse to a regulated telecommunications company doing business under more than one fictitious name, the Commission prefers that such companies obtain and receive a separate certificate from the Commission for each fictitious name. In the instant case, while Fiber Four holds a certificate of service authority to provide interexchange services within the State of Missouri pursuant to Commission Case No. TA-96-376, it does not hold separate certificates to conduct business under any of its registered fictitious names.
- 5. Fiber Four is willing to obtain individual certificates for each of the fictitious names under which it proposes to do business; however, given the fact that it will take a minimum of

forty-five (45) days to process such an application (not including the additional time to complete the application) it is simply not possible for Fiber Four to obtain individual certificates prior to the planned ILDP dates of July 27, 1999 (for Rock Port Telephone Company), August 1, 1999 (for Holway Telephone Company) and possibly August 20, 1999 (for IAMO Telephone Company). Therefore, Fiber Four requests authority to implement the attached toll tariff on an interim basis until such time as Fiber Four can obtain separate certificates for each of the fictitious names under which it proposes to do business as well as implement individual toll tariffs for each of those fictitious names.

WHEREFORE, Fiber Four respectfully requests the Commission to reinstate the attached tariffs and permit them to go into effect, as proposed, on July 26, 1999 on an interim basis until such time as Fiber Four can obtain separate certificates for each of the fictitious names under which it proposes to do business (as well as implement separate tariffs for each of those fictitious names) and for such other orders as are reasonable in the circumstances.

Respectfully submitted,

W.R. England, III

Mo. Bar #23975

Sondra B. Morgah Mo. Bar #35482

BRYDON, SWEARENGEN & ENGLAND P.C.

312 East Capitol Avenue

P.O. Box 456

Jefferson City, MO 65102-0456

(573) 635-7166

Attorneys for

FIBER FOUR CORPORATION

Certificate of Service

I hereby certify that a true and correct copy of the above and foregoing document was mailed or hand-delivered, this ____ day of July, 1999, to:

Office of Public Counsel P.O. Box 7800 Jefferson City, MO 65102 Penny Baker Missouri Public Service Commission P.O. Box 360 Jefferson City, MO 65102



Rebecca McDowell Cook Secretary of State

CORPORATION DIVISION
CERTIFICATE OF CORPORATE RECORDS

ROCK PORT LONG DISTANCE

I, REBECCA McDOWELL COOK, SECRETARY OF STATE OF THE STATE OF MISSOURI AND KEEPER OF THE GREAT SEAL THEREOF, DO HEREBY CERTIFY THAT THE ANNEXED PAGES CONTAIN A FULL, TRUE AND COMPLETE COPY OF THE ORIGINAL DOCUMENTS ON FILE AND OF RECORD IN THIS OFFICE.

IN TESTIMONY WHEREOF, I HAVE SET MY HAND AND IMPRINTED THE GREAT SEAL OF THE STATE OF MISSOURI, ON THIS, THE 1ST DAY OF JULY, 1999.

Secretary of State

MDCCCXX 1110

Exhibit l



State of Missouri

No. X 357193

Rebecca McDowell Cook, Secretary of State

Corporation Division

Registration of Fictitious Name

(Submit in duplicate with a filing fee of \$7)

This information is for the use of the public and gives no protection to the name. There is no provision in this Chapter to keep another company or corporation from adopting and using the same name. (RSMo 417)

Missouri Business Address:
(P.O. Boxes not accepted)
City, State and Zip Code:

Kock Yort Long Distance

107 OPP ST.

Rock Port MO 6448Z

The parties having an interest in the business, and the percentage they own are (if a corporation is owner, indicate corporation name and percentage owned). If all parties are jointly and severally liable, percentage of ownership need not be listed:

Name of Owners, Individual or Corporate	Street and Number	City	State and Zip Code	If listed, Percentage of ownership must equal 100%
FIBER FOUR CORPORATION 417789AG	107 OPP ST.	Rock Port	MO 64482	100%

(Must be typed or printed)

Return to: Secretary of State

Corporation Division

P.O. Box 778

Jefferson City, Mo. 65102

FILED

JUN 2 5 1999

(Over)

Pelecia Milon (Cok BECHETARY OF STATE

AThe undersigned, being all the parties owning interest in the above company, being duly sworn, upon their oa each did say that the statements and matters set forth herein are true. Individual Owners Sign Here The undersigned corporation has caused this application to be executed in its name by its President or Vice-President and its Secretary or Assistant Secretary, this _ day of June CORPORATION 11 (Exact Corporate Title) Corporation is les President or Vice President Qwner, Corporate Its Secretary on Assistant Secretary Officers Execute Here (Corporate Seal) If no seal, state "none". State of Missouri A Notary Public, do hereby certify that on the , personally appeared before me Juan Co day of ____ and being first duly sworn by me, acknowledged that (Ita Olou Mes) he signed as his own free act and deed the foregoing document in the capacity therein set forth and declared that the statements therein contained are true.

IN WITNESS WHEREOF, I have hereunto set my hand and seal the day and year before written.

(Notarial Seal)

VAL A. DERR.
NOTARY PUBLIC

NOTARY SEAL STATE OF MISSOURI

DAMAY COUNTY
SIGN EYPIRES ON DECEMBER 1, 2000

My commission expires 12-01-3000
MY COUNTY OF COMMISSION //WALLOUGH (174)

Notary Public

Сотр. ₹56

STATE OF MISSOURI



CORPORATION DIVISION
CERTIFICATE OF CORPORATE RECORDS

HOLWAY LONG DISTANCE

I, REBECCA McDOWELL COOK, SECRETARY OF STATE OF THE STATE OF MISSOURI AND KEEPER OF THE GREAT SEAL THEREOF, DO HEREBY CERTIFY THAT THE ANNEXED PAGES CONTAIN A FULL, TRUE AND COMPLETE COPY OF THE ORIGINAL DOCUMENTS ON FILE AND OF RECORD IN THIS OFFICE.

IN TESTIMONY WHEREOF, I HAVE SET MY HAND AND IMPRINTED THE GREAT SEAL OF THE STATE OF MISSOURI, ON THIS, THE 1ST DAY OF JULY, 1999.

Secretary of State



State of Missouri

No. X 357195

Rebecca McDowell Cook, Secretary of State

Corporation Division

Registration of Fictitious Name (Submit in duplicate with a filing fee of \$7)

This information is for the use of the public and gives no protection to the name. There is no provision in this Chapter to keep another company or corporation from adopting and using the same name. (RSMo 417)

We, the undersigned, are doing business under the following name, and at the following address:

Name to be registered:	Holma	y Lon) NIST	TAWCE	···
Missouri Business Address:	107	OPP 5	<u>ŠT;</u>		
(P.O. Boxes not accepted)	Rock	POST	MO	64482	
City, State and Zip Code:	·				

The parties having an interest in the business, and the percentage they own are (if a corporation is owner, indicate corporation name and percentage owned). If all parties are jointly and severally liable, percentage of ownership need not be listed:

Name of Owners, Individual or Corporate	Street and Number	City	State and Zip Code	If listed, Percentage of ownership must equal 100%
FIBER Four Corporation 417789AG	167 OPP ST.	Rock fort	MO 64485	100%

(Must be typed or printed)

Return to: Secretary of State

Corporation Division

P.O. Box 778

Jefferson City, Mo. 65102

JUN 2 5 1999

(Over)

The undersigned, being all the parties owning interest in the above company, being duly sworn, upon their oa ach did say that the statements and matters set forth herein are true. 357195 Individual Owners Sìgn Here The undersigned corporation has caused this application to be executed in its name by its President or Vice-President and its Secretary or Assistant Secretary, this ... day of Tune CORPORATION U Corporation is Owner, Corporate Its Secretary of Assistant Secretary Officers Execute Here (Corporate Seal) If no seal, state "none". State of Missouri County of , A Notary Public, do hereby certify that on the ., personally appeared before me Alle Mee KO he signed as his own free act and deed the foregoing and being first duly sworn by me, acknowledged that document in the capacity therein set forth and declared that the statements therein contained are true. IN WITNESS WHEREOF, I have hereunto set my hand and seal the day and year before written. (Notarial Seal) VAL A. DERR **NOTARY PUBLIC** Notary Public **NOTARY SEAL STATE OF MISSOURI NODAWAY COUNTY** MY COMMISSION EXPIRES ON DECEMBER 1, 2000 My commission expires

MY COUNTY OF COMMISSION

Corp. #56



Rebecca McDowell Cook Secretary of State

CORPORATION DIVISION
CERTIFICATE OF CORPORATE RECORDS

KLM LONG DISTANCE

I, REBECCA McDOWELL COOK, SECRETARY OF STATE OF THE STATE OF MISSOURI AND KEEPER OF THE GREAT SEAL THEREOF, DO HEREBY CERTIFY THAT THE ANNEXED PAGES CONTAIN A FULL, TRUE AND COMPLETE COPY OF THE ORIGINAL DOCUMENTS ON FILE AND OF RECORD IN THIS OFFICE.

IN TESTIMONY WHEREOF, I HAVE SET MY HAND AND IMPRINTED THE GREAT SEAL OF THE STATE OF MISSOURI, ON THIS, THE 1ST DAY OF JULY, 1999.

Secretary of State



06 22 33

State of Missouri

No. X 357192

Rebecca McDowell Cook, Secretary of State

Corporation Division

Registration of Fictitious Name (Submit in duplicate with a filing fee of \$7)

This information is for the use of the public and gives no protection to the name. There is no provision in this Chapter to keep another company or corporation from adopting and using the same name. (RSMo 417)

We, the undersigned, are doing business under the following name, and at the following address:

Name to be registered:	KLM Long DISTANCE	
Missouri Business Address:	107 OPP ST.	
(P.O. Boxes not accepted)	ROCK BET MO 64482	
City, State and Zip Code:	MOCH TORY MO OTTO C	

The parties having an interest in the business, and the percentage they own are (if a corporation is owner, indicate corporation name and percentage owned). If all parties are jointly and severally liable, percentage of ownership need not be listed:

Name of Owners, Individual or Corporate	Street and Number	City	State and Zip Code	If listed, Percentage of ownership must equal 100%
FIBER FOUR CORPORATION 417789AG	107 OPP ST.	ROCK PORT	MO 64482	100%
	:			

(Must be typed or printed)

Return to: Secretary of State

Corporation Division

P.O. Box 778

Jefferson City, Mo. 65102

FILED

JUN 2 5 1999

(Over)

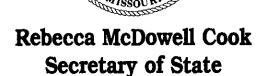
The undersigned, being all the parties owning interest in the above company, being duly sworn, upon their oaths each did say that the statements and matters set forth herein are true. 357192 Individual Owners Sign Here The undersigned corporation has caused this application to be executed in its name by its President or Vice-President and its Secretary or Assistant Secretary, this . day of June FIBER CORPORATION Ľ Corporation Ŀ Its President or dice-President Owner. Corporate Its Secretary of Assistant Secretary Officers Execute Har (Corporate Seal) If no seal, state "none". State of Missouri , A Notary Public, do hereby certify that on the ... , personally appeared before me (LUN) and being first duly sworn by me, acknowledged that the following he signed as his own free act and deed the foregoing document in the capacity therein set forth and declared that the statements therein contained are true. IN WITNESS WHEREOF, I have hereunto set my hand and seal the day and year before written. (Notarial Seal) VAL A. DERR **NOTARY PUBLIC** Notary Public **NOTARY SEAL STATE OF MISSOURI NODAWAY COUNTY** MY COMMISSION EXPIRES ON DECEMBER 1, 2000

My commission expires

MY COUNTY OF COMMISSION

Corp. #56

STATE OF MISSOURI



CORPORATION DIVISION
CERTIFICATE OF CORPORATE RECORDS

IAMO LONG DISTANCE

I, REBECCA McDOWELL COOK, SECRETARY OF STATE OF THE STATE OF MISSOURI AND KEEPER OF THE GREAT SEAL THEREOF, DO HEREBY CERTIFY THAT THE ANNEXED PAGES CONTAIN A FULL, TRUE AND COMPLETE COPY OF THE ORIGINAL DOCUMENTS ON FILE AND OF RECORD IN THIS OFFICE.

IN TESTIMONY WHEREOF, I HAVE SET MY HAND AND IMPRINTED THE GREAT SEAL OF THE STATE OF MISSOURI, ON THIS, THE 1ST DAY OF JULY, 1999.

Secretary of State



State of Missouri

No. x 357194

Rebecca McDowell Cook, Secretary of State

Corporation Division

Registration of Fictitious Name (Submit in duplicate with a filing fee of \$7)

This information is for the use of the public and gives no protection to the name. There is no provision in this Chapter to keep another company or corporation from adopting and using the same name. (RSMo 417)

We, the undersigned, are doing business under the following name, and at the following address:

Name to be registered:	THMO	LOM	G UI	STAWCE	
Missouri Business Address:	107	OPP	ST.		
(P.O. Boxes not accepted)	Rock	Port.	MD	64482	
City, State and Zip Code:		}			

The parties having an interest in the business, and the percentage they own are (if a corporation is owner, indicate corporation name and percentage owned). If all parties are jointly and severally liable, percentage of ownership need not be listed:

Name of Owners, Individual or Corporate	Street and Number	City	State and Zip Code	Percentage of ownership must equal 100%
FIRER FOUR CORPORATION 4177 89 AC	107 OPP ST.	ROCK PORT	MO 64482	100%
(Must be typed or printed)	<u></u>	רוו רו		

Return to: Secretary of State

Corporation Division

P.O. Box 778

Jefferson City, Mo. 65102

TILEU

JUN 2 5 1999

. The undersigned, being all the parties owning interest in the above company, being duly sworn, upon their oaths each did say that the statements and matters set forth herein are true.

357194

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	*	
Individual Owners	(<u>x</u>	<u> </u>
Sign Here	X	x
	,	
,	<u> </u>	<u> </u>
	·4	
		ion has caused this application to be executed in its name by its President
	or Vice-President and its Secr	(11)
	day of Tune	, 19 <u>99</u>
	•	
If		FIBER FOUR CORPORATION
Corporation		(Practi Corporate Title)
is		By Is President Tresident
Owner, Corporate		By Sme Copsay
Officers		Its Secretary of Assistant Secretary
Execute		
Here		
	(Corporate Seal)	
	If no seal, state "none".	
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State of Missouri	,	
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County of	olt)	
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· //,	λ	0
4 Mil	W. VIXV A Nove	ry Public, do hereby certify that on the
·, 		Care I A am
φω _j		, personally appeared before me Lamb Copy
and being first d	luly sworn by me, acknowledged	that (A) [Ma] he signed as his own free act and deed the foregoing
	+ .	clared that the statements therein contained are true.
IN WITNES	S WHEREOF, I have hereunto se	et my hand and seal the day and year before written.
	·	$\mathcal{L}(\mathcal{L}, \mathcal{L})$
	(Notarial Seal)	(/W/d VSgrr)
VAL'A. DEI NOTARY P	UBLIC	Notary Public
NODAWAY	EAL STATE OF MISSOURI COUNTY	
MY COMM	HSSION EXPIRES ON DECEMBER 1, 2000	My commission expires 13-01-2000
Corp. #56		MY COUNTY OF COMMISSION MOTOURAL COUNTY

Corp. #56



PSC Mo. No. 2 Original Sheet 1

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

RECEIVED

JUN 25 1999

White Commission Commission

REGULATIONS AND SCHEDULE OF CHARGES APPLICABLE TO INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE FURNISHED BY

FIBER FOUR CORPORATION d/b/a ROCK PORT LONG DISTANCE, HOLWAY LONG DISTANCE, KLM LONG DISTANCE, AND IAMO LONG DISTANCE

BETWEEN POINTS WITHIN THE STATE OF MISSOURI, AS SPECIFIED HEREIN. SERVICE IS PROVIDED BY MEANS OF WIRE, RADIO, TERRESTRIAL OR SATELLITE FACILITIES OR ANY COMBINATION THEREOF, AS SPECIFIED HEREIN.

This tariff cancels PSC Mo. No. 1 previously filed by Fiber Four Corporation and contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by Fiber Four Corporation, d/b/a Rock Port Long Distance, Holway Long Distance, KLM Long Distance, and IAMO Long Distance within the State of Missouri. This tariff is on file with the Missouri Public Service Commission and copies may be inspected during normal business hours, at the Company's principal place of business.

Fiber Four Corporation operates as a competitive telecommunications company as defined by Case No. TA-95-328 within the State of Missouri.

Issued: June 25, 1999

Effective: July 26, 1999

WAIVER OF RULES AND REGULATIONS

Pursuant to Case No. TA-95-328, the following statutes and rules have been waived for purposes of offering telecommunications services as set forth herein:

STATUTES

Section 392.240(1)	Rates-reasonable average return on investment.
Section 392.270	Property valuation.
Section 392.280	Depreciation rates.
Section 392.290	Issuance of stocks and bonds.
Section 392.310	Issuance of stocks and bonds.
Section 392.320	Issuance of stocks and bonds.
Section 392.330	Issuance of stocks and bonds.
Section 392.340	Reorganization.

COMMISSION RULES

4 CSR 240-10.020	Income on depreciation fund investments.
4 CSR 240-30.010(2)(C)	Posting exchange rates at central offices.
4 CSR 240-32.030(1)(B)	Exchange boundary maps.
4 CSR 240-32.030(1)(C)	Record of access lines.
4 CSR 240-32.030(2)	Records kept within state.
4 CSR 240-30.040	Uniform System of Accounts.
4 CSR 240-32.050(3-6)	Telephone directories.
4 CSR 240-32.070(4)	Coin directories.
4 CSR 240-33.030	Inform customers of lowest priced service.
4 CSR 240-33.040(5)	Finance fee.

Issued: June 25, 1999 Effective: July 26, 1999

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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Issued: June 25, 1999

TARIFF FORMAT

- A. Sheet Numbering Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 8 and 9 would be 8.1.
- B. <u>Sheet Revision Numbers</u> Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Missouri Public Service Commission. For example, the 3rd revised Sheet 8 cancels the 2nd revised Sheet 8.
- C. <u>Paragraph Numbering Sequences</u> There are nine levels of paragraph coding. Each level of coding is subservient to the next higher level.

2.

2.1

2.1.1

2.1.1.A.

2.1.1.A.1.

2.1.1.A.1.(a).

2.1.1.A.1.(a).1.

2.1.1.A.1.(a).1.(i)

2.1.1.A.1.(a).1.(i)(1).

Issued: June 25, 1999

CONCURRING CARRIERSNo Other Concurring Carriers

CONNECTING CARRIERSNo Other Connecting Carriers

OTHER PARTICIPATING CARRIERS

No Other Participating Carriers

EXPLANATION OF SYMBOLS

The following are the only symbols used for the purposes indicated below:

C	_	To signify changed regulation
\sim		i o signifi onunicos regunacion

D - Delete or discontinue

I - Change resulting in an increase to a customer's bill

M - Moved from another tariff location

N - New

R - Change resulting in a decrease to a customer's bill

T - Change in text or regulation but no change in rate or charge

Issued: June 25, 1999

Effective: July 26, 1999

PSC Mo. No. 2 Original Sheet 6

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

1. APPLICATION OF TARIFF

This tariff contains the intrastate regulations and rates applicable to the provision of Intrastate Long Distance Message Telecommunications Service (ILDMTS) by Fiber Four Corporation, d/b/a Rock Port Long Distance, Holway Long Distance, KLM Long Distance and IAMO Long Distance (hereinafter referred to as the Company) within the State of Missouri, as specified herein.

The Company's Service is furnished subject to transmission, atmospheric and like conditions. Service is offered pursuant to rates, terms and conditions set forth in this tariff. Service is offered via the company's facilities in combination with resold services provided by other certified carriers.

The rates, rules and regulations contained herein are subject to change pursuant to the rules and regulations of the Missouri Public Service Commission ("Mo PSC").

Issued: June 25, 1999

PSC Mo. No. 2 Original Sheet 7

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

2. DEFINITIONS

Answer Supervision: An electrical signal fed back up the line by the LEC at the distant end of a long distance call to indicate positively that the call has been answered.

<u>Application for Service</u>: A standard order form which includes all pertinent billing, technical, and other descriptive information which will enable the Company to provide the communication service as required.

Authorization Code: An identification number, usually an eight (8) to twelve (12) digit number, that identifies the user as a customer.

<u>Authorized User</u>: A person, firm, corporation or legal entity which is authorized by the Customer to be connected to the service of the Customer. Authorized User(s) must be named in the Application for Service.

<u>Automatic Numbering Identification (ANI)</u>: A type of signaling provided by a local exchange carrier which automatically identifies through a seven (7) or ten (10) digit number assigned to the Customer, the local exchange line from which a call originates.

<u>Billing Period</u>: The interval between Customer invoice to Customer invoice which shall consist of thirty (30) days.

<u>Business Service</u>: "Business Service" refers to telecommunications service provided to the Customer for use primarily or substantially for a business, professional, institutional or other occupational purpose.

<u>Calling Card Call</u>: A call for which charges are billed, not to the originating telephone number, but to a telephone calling card issued by a local exchange carrier or long distance telephone company, for this purpose.

Issued: June 25, 1999

PSC Mo. No. 2 Original Sheet 8

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

2. DEFINITIONS (continued)

<u>Cancellation of Order</u>: A Customer-initiated request to discontinue processing a service order, either in part or in entirety, prior to its completion.

Commission: The Missouri Public Service Commission.

<u>Company</u>: The term "Company" denotes Fiber Four Corporation, d/b/a Rock Port Long Distance Company, Holway Long Distance Company, KLM Long distance Company and First Fiber.

<u>Customer</u>: The term "customer" denotes the person who or the firm or corporation that orders, cancels or amends Service, is responsible for the payment of charges, and is responsible for compliance with the Company's regulations and this tariff.

<u>Customer Dialed Calling Card Call</u>: A Calling Card Call which does not require the intervention of an operator.

<u>Customer-Provided Equipment</u>: Denotes ll equipment and facilities provided by the Customer and/or Authorized User, other than those provided by the Company.

<u>Dedicated Access Line or Service</u>: The generic term for a service in which the Customer's traffic passes over an access line connecting the Customer's premises to a Company switch, the line which is used solely for that Customer's traffic.

<u>Direct Dial Call</u>: A call for which charges are billed to the originating telephone number.

<u>Disconnection</u>: The disconnection of a circuit, dedicated access line or port connection being used for existing service.

Issued: June 25, 1999

2. DEFINITIONS (continued)

<u>Domestic Message Telecommunications Service</u>: Denotes the furnishing of station-tostation direct dial domestic switched network services to the Customer for the completion of long distance voice and dial up low speed data transmissions over voice grade channels from the Customer's premises to other domestic points as specified herein.

FCC: Federal Communications Commission.

Holiday: Any of the following Federally recognized holidays: New Years Day (January 1st), Memorial Day, Independence Day (July 4th), Labor Day, Thanksgiving, and Christmas Day (December 25th). Calls on Holidays are billed at Off-Peak rates.

Interexchange Carrier (IXC): A long distance telecommunications carrier.

<u>Local Exchange Carrier (LEC)</u>: A company which provides telecommunications service within a Local Exchange Area.

Normal Business Hours: Normal business hours are the period between 8:00 AM - 12:00 Noon and 1:00 PM - 5:00 PM, Central Time Zone, Monday through Friday, excluding Holidays.

Off Peak: The time period from 8:00 PM up to, but not including, 8:00 AM Monday through Thursday, and from 5:00 PM Friday up to, but not including, 8:00 AM Monday. Calls on Holidays are billed at Off-peak rates.

<u>Peak</u>: The time period from 8:00 AM up to, but not including, 8:00 PM, Monday through Friday.

Point(s) of Presence: Location(s) where the Company maintains, through its own

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

2. DEFINITIONS (continued)

facilities or through arrangements with other carriers, an operations center for purposes of providing long distance service.

<u>Premises</u>: Denotes a building or buildings on contiguous property (except railroad right-of-way-, etc) not separated by a public road.

<u>Residential Service</u>: Denotes telecommunications service provided to a Customer where the business use, if any, is merely incidental and where the major use is of a social or a domestic nature.

Service: "Service" means any or all service(s) provided pursuant to this tariff.

<u>Service Points</u>: Those locations from which the Company makes Service available to Customers.

Station: Any location from which a message can be originated or received (terminated).

<u>Telecommunications</u>: The transmission of voice communications or, subject to the transmission capabilities of the service, the transmission of data, facsimile, signaling, metering, or any other form of intelligence over dedicated or switched facilities.

<u>Usage Charge</u>: A usage charge assessed based on minutes of use to calculate the charges due for a completed call. Additional surcharges may also apply as stated in this tariff.

<u>United States</u>: The term "United States" designates the forty-eight (48) contiguous states and the District of Columbia, Hawaii, Alaska, Puerto Rico, the U.S. Virgin Islands, Guam and the commonwealth of Northern Mariana Islands, as well as the off-shore areas outside the boundaries of the coastal states of the forty-eight contiguous states to the

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2. DEFINITIONS (continued)

extent that such areas appertain to and are subject to the jurisdiction and control of the United States.

3. REGULATIONS

3.1 Undertaking of the Company

3.1.1 Scope

The Company undertakes to provide telecommunication Services in accordance with the terms and conditions set forth in this tariff.

3.1.2 Shortage of Facilities

The Company's Service is subject to availability of suitable facilities. The company reserves the right to limit the length of communications or to discontinue furnishing Service when necessary because of lack of satellite or other transmission medium capacity or because of any force majeure condition.

3.1.3 Liability of the Company

- (A) Except as stated in this Section 3.1.3, the Company shall have no liability for damages of any kind arising out of or related to events, acts, rights or privileges contemplated in this tariff. This tariff does not limit the liability of the Company for willful misconduct.
- (B) The liability of the Company for damage resulting in whole or in part from, or arising in connection with, the furnishing of Service under this tariff, including but not limited to mistakes, omissions, interruptions,

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3. REGULATIONS (continued)

3.1.3 <u>Liability of the Company</u> (continued)

delays, errors, or other defects or misrepresentation shall not exceed the dollar amount of the call in which the Service disruption occurred. Such dollar amount shall be credited on the customers next billing cycle.

- (C) The Company shall not be liable for any failure of performance hereunder due to causes beyond its control, including but not limited to acts of God, fires, flood or other catastrophes, or any law, order, regulation, directive, action or request of the United States Government, or any other government, including state and local governments having jurisdiction over the Company, or of any department, agency, commission, bureau, corporation or other instrumentality of any one or more of said governments, or of any civil or military authority; national emergencies, insurrections, riots, wars or other labor difficulties.
- (D) The Company shall not be liable for any act or omission of any other entity furnishing facilities, equipment, or services used to provide the Company's Service. Nor shall the Company be liable for any damage or losses due to the failure or negligence of the Customer or due to the failure of Customer-provided equipment, facilities or services.
- (E) The Company reserves the right to discontinue furnishing Service without notice to the Customer when necessitated by conditions beyond its control or when the Customer is believed to be using the Service in violation of the provisions of this tariff or in violation of the law.

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

3. REGULATIONS (continued)

3.1.3 <u>Liability of the Company (continued)</u>

- (F) Calls to a foreign country or area, or calls routed through a foreign country or area, are subject to such restrictions as may be enforced from time to time by the authorities in that country or area.
- (G) The Company, at its discretion, may discontinue or suspend all or a portion of its Service without notice to the Customer, by blocking facilities to certain countries, or by blocking calls placed using certain Authorization Codes, when the Company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore its Service as soon as it can be provided without undue risk, and will, upon request by the Customer affected, assign a new Authorization Code to replace the one that may have been deactivated.
- (H) All or any portion of the Company's Service may be provided over facilities of third parties, and the Company shall not be liable to Customer or any other person, firm or entity in any respect whatsoever arising out of defects caused by or acts or omissions of any third parties.
- (I) THE COMPANY SHALL NOT BE LIABLE FOR ANY DIRECT, INDIRECT, CONSEQUENTIAL, SPECIAL, PUNITIVE DAMAGES, OR FOR ANY LOST PROFITS OF ANY KIND OR NATURE WHATSOEVER ARISING OUT OF ANY DEFECTS OR ANY OTHER CAUSE. THIS WARRANTY AND THESE REMEDIES ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES OR REMEDIES, WHETHER EXPRESS, IMPLIED OR STATUTORY, INCLUDING WITHOUT LIMITATION,

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3. REGULATIONS (continued)

3.1.3 <u>Liability of the Company (continued)</u>

IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

(J) In the event parties other than the Customer (e.g., Customer's authorized users) shall have use of the Service directly or indirectly through the Customer, then Customer agrees to forever indemnify and hold the Company harmless from and against any and all claims, demands, suits, actions, losses, damages, assessments or payments which may be asserted by said parties arising out of or relating to any defects. The Company shall have no liability to any person or entity other than its Customer.

3.1.4 Claims

- (A) The Company shall be indemnified and saved harmless by the Customer from and against all loss, liability, damage and expense, including reasonable counsel fees, due to claims for liable, slander, or infringement of copyright, trademark, trade name or patent resulting from use of the Company's Service; and any other claim resulting from act or omission of the Customer or Customer's authorized user relating to the use of the Company's Service.
- (B) The Company shall not be liable for use, misuse, or abuse of a Customer's Service by third parties, including, without limitation, the Customer's employees, guests or members of the public who dial the Customer's telephone number in error. Compensation for any injury the Customer may suffer due to the fault of others must be sought from such other parties.

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

3. <u>REGULATIONS (continued)</u>

3.1.4 <u>Liability of the Company (continued)</u>

(C) The Company is not liable for any damages, including but not limited to, toll and long distance usage charges, the Customer may incur as a result of unauthorized use of the Customer's telephone facilities or Company Authorization Codes. The Company may work with the Customer to recommend possible solutions to reduce unauthorized use. However, the Company does not warrant or guarantee that its recommendations will prevent unauthorized use, and the Customer is responsible for controlling access to, and use of, its own telephone facilities and Company Authorization Codes.

3.1.5 Provision of Equipment and Facilities

- (A) Except as otherwise indicated, Customer-provided station equipment at the Customer's premises for use in connection with this Service shall be so constructed, maintained and operated as to work satisfactorily with the Company's Service.
- (B) The Company shall not be responsible for the installation, operation or maintenance of any Customer-provided communications equipment. Where such equipment is used in connection with the Company's Service furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of Service under this tariff and to the maintenance and operation of such Service in the proper manner. Subject to this responsibility, the Company shall not be responsible for:

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3. REGULATIONS (continued)

3.1.5 Provision of Equipment and Facilities (continued)

- (1) the through transmission of signals generated by Customerprovided equipment or for the quality of, or defects in, such transmission; or
- (2) the reception of signals by Customer-provided equipment.

3.2 <u>Use of Service</u>

The Company's Service may be used to transmit communications of the Customer in a manner consistent with the terms of this tariff and the policies and regulations of the Federal Communications Commission.

- (A) The Service is provided for use by the Customer and may be used by others, when so authorized by the customer, providing that all such usage shall be subject to the provisions of this tariff.
- (B) The Service is furnished subject to the condition that it will not be used for an unlawful purpose, and there will be no abuse or fraudulent use of the Service. Abuse or fraudulent use of the service includes, but is not limited to;
 - 1. The use of the Service of the Company to transmit a message or to locate a person or otherwise to give or obtain information without payment of the charge applicable to the Service.
 - 2. The obtaining, or attempting to obtain, or assisting another to obtain or attempt to obtain, Long Distance Message Telecommunications Service by rearranging, tampering with or making connection with any service components of the Company or by any trick, scheme, false representation

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3. REGULATIONS (continued)

3.2 <u>Use of Service (continued)</u>

or false credit device, or by or through any other fraudulent means or device whatsoever with intent to avoid payment, in whole or in part, of the regular charge for such Service.

- 3. The use of the Service of the Company for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment or harass another.
- 4. The use of profane or obscene language.
- 5. The use of the Service in such a manner as to interfere unreasonably with the use of the Service by one or more other Customers, or harm the facilities of the Company or others.
- (C) In the event the Company determines, in its sole judgement, that there is fraudulent use of either the Services furnished by the Company or the Company's network, the Company will, without notice to the Customer or liability to the Company, discontinue Service and/or seek legal recourse to recover from the Customer all costs involved in enforcement of this provision.

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3.3 Payment for Service

The Customer is responsible for payment of all charges for Service provided by the Company. The per-minute rates for the Prepaid Calling Card contained in Section 4.5.B herein include all applicable Federal, state and local sales, use and excise taxes. In all other cases, applicable taxes appear as separate line items on the Customer's invoice.

3.4 <u>Discontinuance of Service</u>

- 3.4.1. The Company may discontinue the service under the following circumstances, provided suitable notice has been given to the customer, as required.
 - A. Non-payment of any sum due to the Company for service for more than twenty-eight (28) days beyond the date of rendition of the bill for such services; or
 - B. A violation of or failure to comply with any regulation governing the furnishing of service; or
 - C. An order of a court or other government authority having jurisdiction which prohibits the Company from furnishing service; or
 - D. Failure to post a required deposit; or
 - E. Material misrepresentation of identity in obtaining service or the use of service in a manner that in the opinion of the company constitutes fraud or abuse.

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3. REGULATIONS (continued)

3.4. <u>Discontinuation of Service</u> (continued)

3.4.2 Service shall not be disconnected unless written notice by first class mail is sent or delivered to the customer at least 5 days prior to the date of the proposed discontinuance. At least 24 hours preceding discontinuance, a reasonable effort shall be made to contact the customer to advise him of the proposed discontinuance and what steps must be taken to avoid it.

3.5 Obligations of the Customer

- (A) The Customer shall be responsible for damages to the Company's facilities or that of its Local Exchange Carrier(s) caused by the act or omission of the Customer, its authorized users, officers, directors, employees, agents, contractors, licensees or invitees or any person or entity who gains access to the Service of the Customer through the negligence of the Customer.
- (B) The Customer shall provide access to the Customer's or Authorized User's premises by Company personnel for inspection, repair and/or removal of any facilities or equipment of the Company on an unrestricted basis, twenty-four (24) hours per day, seven (7) days a week.
- (C) The Customer will guarantee the compliance by the Customer's Authorized User(s) with all provisions of this tariff and contractual obligations between the Customer and the Company. The Customer will be liable for the acts or omissions of its Authorized User(s) relative to compliance with the provisions of this tariff.

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

- 3. REGULATIONS (continued)
- 3.5 Obligations of the Customer (continued)
 - (D) The Customer may not assign or transfer to a third party, whether by operation of law or otherwise, the right to use the Service provided under this tariff, provided however, that, where there is no interruption or relocation of use, such assignment or transfer may be made to the following:
 - 1. Another Customer of the Company, provided that the assignee or transferee assumes all accrued and unpaid obligations of the transferring Customer including, but not limited to, all indebtedness for such Service, and the unexpired portion of the minimum period and the termination liability applicable to such Service, if any; or
 - 2. A court-appointed receiver, trustee or other person acting pursuant to the laws of bankruptcy, receivership, reorganization, insolvency, liquidation or other similar proceedings, provided that the assignee or transferee assumes all accrued and unpaid obligations of the transferring Customer, but not limited to, all indebtedness for such Service, and the unexpired portion of the minimum period and the termination liability applicable to such Service, if any.
 - (E) If the Customer wishes to assign or transfer the right to use the Service provided under this tariff, written consent of the Company is required prior to such assignment or transfer, which consent may be granted or withheld at the sole discretion of the Company. All regulations and conditions contained in this tariff shall apply to such assignee or transferee.

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3. REGULATIONS (continued)

3.5 Obligations of the Customer (continued)

- (F) The assignment or transfer of Service does not relieve or discharge the assignor or transferor from remaining jointly and severally liable with the assignee or transferee for any obligations existing at the time of the assignment or transfer.
- (G) With respect to the Company's 800/888/877 Service, the Customer must obtain an adequate number of access lines for service to handle its expected demand in order to prevent interference or impairment of the Service or any other Service provided by the Company. The Company will have the right to determine such adequacy giving due consideration to (1) the total call volume, (2) average call duration, (3) time-of-day characteristics, and (4) peak calling period. The Company, without incurring liability and without notice to the Customer, may disconnect or refuse to furnish Service to any Customer that fails to comply with these conditions.
- (H) Any mistakes, omissions, accidents, interruptions, delays, errors or defects in transmission or Service which are caused or contributed to, directly or indirectly, by an act or omission of the Customer, by others through the use of facilities or equipment furnished by any other person using the Customer's facilities shall not result in any liability to the Company. The Customer shall pay to the Company any reasonable costs, expenses, damages, fees or penalties incurred by the Company as a result thereof, including the costs of any Local Exchange Carrier labor and materials. The Company shall be indemnified, defended and held harmless by the Customer against any and all claims, demands, causes of action and liability relating to Services provided pursuant to this agreement, including payment to the Company associated with reasonable attorney's fees.

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

3. REGULATIONS (continued)

3.7 Billing and Payment Regulations

- (A) Service shall be provided and billed for on a monthly basis. Service shall continue to be provided until the Company's receipt of a request from the Customer for the disconnection of the Service, unless other restrictions apply. Payment is to be made to the address designated on the invoice or such other location as the Company may direct in writing from time to time. In addition to charges for the Company's Service, the Customer shall pay any applicable Federal, state or local use, excise, sales or privileges taxes or assessments such as the Universal Service Fund assessment, resulting from the Services furnished by the Company. Such taxes or assessments shall not be counted toward the attainment of any volume or revenue commitment and will not be discounted.
- (B) The Customer is responsible for payment of all charges for Service furnished by the Company. This includes payment for calls or Service:
 - 1. originated at the Customer's number(s) whether authorized or not;
 - 2. accepted at the Customer's number(s) (e.g. 800/888/877 Service);
 - 3. billed to the Customer's number via third number billing, a calling card, a Company-assigned Authorization Code, or other special billing number; or
 - 4. incurred at the request of the Customer.
- (C) The Customer's responsibility for payment of all charges for Service furnished by the Company is not changed by virtue of any use, misuse, or abuse of the Customer's Service or Customer-provided systems, equipment, facilities or Services interconnected to the Customer's 800/888/877 Service, which may be occasioned by third parties, including, without limitation, the Customer's

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

3. REGULATIONS (continued)

3.7 Billing and Payment Regulations (continued)

employees, guests and/or members of the public who dial the Customer's 800/888/877 number by mistake.

- (D) In instances of a dispute, the Customer is required to pay the undisputed portion of the invoice in its entirety. Undisputed amounts not paid within twenty (20) days from the due date stated on the invoice will be considered delinquent. A Late Payment Charge of \$4.00 per month will be charged to customer accounts with an unpaid balance 21 or more days past due to compensate the Company for the additional administrative expense associated with these accounts.
- (F) The Company may require applicants or Customers to provide information pertaining to their financial ability to pay for Service. Upon application for Service, Customer shall be deemed to have authorized the Company to obtain such routine credit information and verification as the Company shall require in accordance with its then-existing credit policies.
 - (1) The Company may require a deposit if the customer is unable to establish a good credit rating, or if the customer has undisputed charges in two (2) out of the last twelve (12) billing periods which have become delinquent. The deposit shall not exceed estimated charges for two months service based on the average bill during the preceding twelve months or in the case of new applicants, two months average monthly bill for all subscribers within a customer class. The deposit shall bear interest at a rate of 9% simple interest per annum, and will be returned upon satisfactory payment of all

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

3. REGULATIONS (continued)

3.7. Billing and Payment Regulations (continued)

undisputed charges during the last 12 billing periods, or discontinuance of service.

- (2) At the time an application for service is made, an applicant may be required to pay an amount equal to at least one month's service and/or service connection charges, which will be applicable to the customer's account on the first bill rendered.
- (G) In the event that a check or draft tendered by a customer is returned, a fee of \$20.00 will apply. The fee will be assessed when a check or instrument issued by a Customer is returned without payment for any reason whatsoever, unless the return is bank error, in which case documentary evidence is required to waive the fee.
- (H) All stated charges in this tariff are computed by the Company exclusive of any federal, state, or local use, excise, gross receipts, sales, or privilege taxes, duties, fees, or similar liabilities (other than general income or property taxes), including Universal Service Fund assessments, whether charged to or against the Company or its Customer. Such taxes, fees, Universal Service Fund Assessments, etc, shall be paid by the Customer in addition to the charges stated in the tariff subject to Commission approval. All such taxes, duties and fees shall each be shown as a separate line item on the Customer's monthly invoice.
- (I) If Customer seeks to have the Company reinstitute Service, Customer shall pay to the Company prior to the time Service is reinstituted (1) all accrued and unpaid

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

3. REGULATIONS (continued)

3.7. Billing and Payment Regulations (continued)

charges, and (2) a deposit, as determined by the Company.

- (J) The Company reserves the right, under federal law, to backbill for a period of up to two (2) years for an amount equal to the accrued and unpaid charges for use of the Company's Service actually made by Customer.
- (K) Customers billed by a Local Exchange Carrier (LEC), Competitive Local Exchange Carrier (CLEC), or other local exchange telephone company, on behalf of the Company, are responsible for any late payment charges imposed by the Local Exchange Carrier, Competitive Local Exchange Carrier, or local exchange telephone company.

3.8 Credit Allowances

(A) Interruption of Service

- 1. Credit for failure of Service or equipment will be allowed only when such failure is caused by or occurs in facilities or equipment provided by the Company. As used in this tariff, all equipment, facilities and/or Service for which the Company renders an invoice for payment are considered provided by the Company whether or not the equipment, facilities and/or Service are owned and operated by the Company unless otherwise provided by the terms of this tariff.
- 2. No credit will be allowed for failure of Service or equipment due to

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3. REGULATIONS (continued)

3.8 Credit Allowances (continued)

Customer-provided facilities or any act or omission of the Customer, its Authorized User(s), officers, directors, employees, agents, contractors, licensees or invitees or any person or entity who gains access to the Service of the Customer through the negligence of the Customer.

- 3. Credit allowance time for failure of Service or equipment starts when the Customer notifies the Company of the failure or when the Company has actual knowledge of the failure, and ceases when the Service has been restored and an attempt has been made to notify the Customer.
- 4. Only those portions of the Service or equipment operation materially interfered with will be credited.
- 5. The Customer shall notify the Company of failures of Service or equipment and make reasonable attempts to ascertain whether the failure is caused by Customer-provided equipment.

(B) Limitation Allowances

No credit allowances will be made for:

1. Interruptions due to the negligence of, or noncompliance with the provisions of this tariff by the Customer, Authorized User. Or other common carrier providing service connected to the Service of the Company.

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

3. REGULATIONS (continued)

3.8 Credit Allowances (continued)

- 2. Interruptions of Service due to the failure or malfunction of facilities, power or equipment provided by the Customer, authorized user, or other common carrier providing service connected to the Service offered by the Company.
- 3. Interruptions of Service during any period in which the Company is not given access to the premises at which the Company-provided Service is interrupted or terminated.
- 4. Interruptions of Service that occur or continue due to the Customer's failure to authorize replacement of any element of special construction.
- 5. Interruptions of Service during any period when the Customer or Authorized User has relinquished Service to the Company for maintenance purposes or for implementation of a Customer order for a change in Service.

3.9 Equipment

- (A) The Customer shall assume all responsibility for obtaining all necessary permits, authorizations or consents for interconnecting Customer-provided equipment and facilities with the Company's Service or facilities as well as ensuring that the Customer-provided equipment or facilities are properly interfaced with the Company's Service or equipment.
- (B) The Customer shall operate its equipment and facilities so as not to interfere with any other Customer's use of the Company's Service or equipment.

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3. REGULATIONS (continued)

3.9 Equipment (continued)

- (C) The Customer shall comply with the minimum protective criteria generally accepted in the telephone industry and other appropriate criteria as may be prescribed by the Company to protect the integrity of the Company's Service or for safety reasons.
- (D) The Customer shall be responsible for the installation, operation or maintenance of any Customer-provided equipment. Where such equipment is connected to Service furnished by the Company pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of Services under this tariff and to the maintenance and operation of such Services in the proper manner. Subject to this responsibility, the Company shall not be responsible for the following:
 - (1) the through transmission of signals generated by Customer-provided equipment or for the quality of, or defects in, such transmission;
 - (2) the reception of signals by Customer-provided equipment; or
 - (3) network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

3.10 Determination and Rendering of Charges

- (A) For billing purposes, Service will be deemed to be started on the day the Service and its associated equipment, if any, is installed. Where billing is based upon Customer usage, billing for all usage commences on the date usage begins.
- (B) Subject to the Company's right to terminate or suspend Service as otherwise

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

3. REGULATIONS (continued)

3.10 <u>Determination and Rendering of Charges (continued)</u>

provided in this tariff, the minimum service period is thirty (30) days. Termination by the Customer is effective as of the end of the next business day after receiving the Customer's request to cancel Service.

- (C) All monthly recurring charges are billed one month in advance. Initial and final months billing, when the service period is less than one month, will be prorated one-thirtieth (1/30th) of the month's recurring charge for each day the Service was rendered or equipment was provided.
- (D) Usage charges are billed monthly for the preceding billing period. For periods less than the monthly billing period, minimum usage charges are prorated at one-thirtieth (1/30th) of the monthly minimum amount for each day the Service was rendered.
- (E) The duration of a call is rated in intervals of the billing increments described for each Service provided in this tariff. If the final interval of a call is less than the applicable billing increment, it will be rounded up to a full increment for purposes of billing.
- (F) Computed usage charges or credits for each call are rounded to the nearest cent when possible.

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3. REGULATIONS (continued)

3.11 Dedicated Access and Private Line Services

Rates for Dedicated Access and Private Line Services will be determined on an Individual Case Basis (ICB). ICB rates will be structured to recover the Company's cost of providing the services and will be made available to customers in a non-discriminatory manner. Terms of the specific ICB contracts will be made available to the Missouri Public Service Commission upon request on a proprietary basis.

3.12 Calculations of Billable Time (Usage Charges)

- (A) Unless otherwise specifically stated in this tariff, all calls, regardless of time period, lasting one (1) minute or a fraction thereof, are subject to a minimum billing increment of one (1) minute. Calls are billed in six (6) second increments thereafter, with seconds rounded up to the next full six (6) second increment.
- (B) Chargeable time begins when the connection is established between the calling station and the called telephone number and ends when the connection is terminated.
- (C) In determining usage charges, Peak/Off-Peak/Holiday rate periods, as defined in Section 5.1 of this tariff, apply, unless otherwise indicated, and are based on the time where the call originates. In cases where a call begins in one rate period and continues into another rate period, the rate in effect in each period will apply to the portion of the call occurring within the applicable rate period.
- (D) All per-call charges of fractional cents shall be rounded to the next full cent unless otherwise stated.

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

3. REGULATIONS (continued)

3.13 <u>Calculations of Distance for IntraLATA Calls</u>

- (A) Usage charges for all mileage sensitive rates are based on the airline distance between rate centers associated with the originating and terminating points of the call for use with Option 3 and Option 4, Section 5.2.
- (B) The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The Company uses the rate centers and associated vertical and horizontal coordinates that are produced by Bell Communications research in the NPA-NXX V & H Coordinates Tape from NECA's (National Exchange Carrier Associations) Tariff No. 4.

FORMULA = sq. root V1 - V2)(H1 - H2)

4. SERVICE OFFERINGS

4.1 General Description

The Company offers switched long distance network services for voice grade and low speed dial-up data transmission services offered on a usage-sensitive basis. Service is provided subject to the terms and conditions of this tariff. The Services offered are:

- (A) Domestic Message Telecommunications Service;
- (B) Inbound (800/888/877) Toll Free Service; and
- (C) Calling Card Service.

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4. SERVICE OFFERINGS (continued)

4.2 Direct Dial Domestic Service

- (A) The Company provides direct dialed termination of domestic station-to-station calls originating from its service points in the United States to the areas in the United States, as defined in "Definitions", Section 2, of this tariff. The Customer uses the Company's direct dialed Domestic Message Telecommunications Service by dialing 1 + the area code + the desired telephone number.
- (B) The rates for Direct Dial Domestic Service are set forth in Section 5.1 of this tariff.

4.3 <u>Inbound (800/888/877) Toll Free Service</u>

- (A) The Company's Inbound (800/888/877) Toll Free Service enables the Customer to receive 800/888/877 service calls at the Customers residence or business. The Service is accessed via 800/888 NPA's originating on Feature Group facilities provided by the LEC and terminating on a regular residential or business line. The following regulations apply to all Inbound (800/888/877) Toll Free Service:
 - (1) The Company reserves the right to require an applicant for the Company's Inbound 800/888/877 Toll Free Service to supply the following information when requesting service: an initial traffic forecast, identification of anticipated busy hour, identification of its geographical target areas, and a schedule of marketing and promotional activities. The Company also may require that a new traffic forecast be submitted by the Customer quarterly after service is initiated.

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- 4. SERVICE OFFERINGS (continued)
 - 4.3 Inbound (800/888/877) Toll Free Service (continued)
 - (2) The Company's Inbound 800/888/877 Toll Free Service is furnished upon condition that the Customer contracts for adequate facilities, and must obtain an adequate number of access lines for the Company's Inbound 800/888/877 Toll Free Service, to permit the use of this Service without injurious effect upon it or any Service rendered by the Company, or to prevent interference or impairment of this Service or any other Service provided by the Company, based on (1) total call volume, (2) average call duration, (3) time-of-day characteristics, and (4) peak calling period. The Company, without incurring any liability and without notice to the Customer, may disconnect or refuse to furnish the Company's Inbound 800/888/877 Toll Free Service to any Customer that fails to comply with these conditions.

4.4 <u>Calling Card Service</u>

- (A) The Company will issue a customer dialed Calling Card, using 800/888/877 access, provided subject to the terms of this tariff.
- (B) The Company reserves the right to place a monthly maximum usage limit on each Calling Card. The company reserves the right to, without incurring any

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4. SERVICE OFFERINGS (continued)

4.4 Calling Card Service (continued)

liability, discontinue the furnishing of Service to a Customer immediately and without notice if the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents or Service.

- (C) All International usage on the Calling Card will be blocked.
- (D) The Customer is required to notify the Company immediately when a Customer's Calling Card, using the Customer's Authorization number issued by the Company, needs to be deactivated or terminated. The Customer is responsible to immediately notify the Company when a Customer's Calling Card is lost, stolen, misplaced, has suspected or confirmed misuse, or when fraud is known, anticipated or suspected on a Calling Card.
- (E) The Company will deactivate the Calling Card within twenty-four (24) hours after notification from the Customer. The notification can be in writing to the Company, or by contacting the Company's Customer Service representative in writing, telephone or other accepted communications media.

4.5 Operator Services

4.5.1. Operator Service as provided by Company includes live operator and/or automated operator functions, for the purpose of assisting in the processing of telephone services such as: long distance via collect calls, calling card calls, or third-party billed calls. Company operators may be contacted by dialing 0+ the number desired or 0- the number desired. Calls will be billed at Company MTS service rates as set forth in Section 5

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- 4. SERVICE OFFERINGS (continued)
 - 4.5 Operator Services (continued)

plus the appropriate service charges.

- 4.5.2. In providing operator services, Company agrees that:
 - A. Company will not knowingly bill for incomplete calls and will remove any charge(s) for incomplete calls upon subscriber notification or carrier's knowledge of the charge(s) for incomplete calls.
 - B. Company will advise the caller and billed party (if different from the end user) that Company is the operator service provider at the time of the initial contact.
 - C. Company will provide rate quotes, including all rate components and any additional charges, upon request, at no charge.
 - D. Company will allow only tariff charges approved by the Commission, or otherwise allowed by law for the provision of operator services, to appear on billings rendered by local exchange companies (LECs) on behalf of carrier and will not collect location surcharges imposed by traffic aggregations.
 - E. Company will arrange for listings of its name on a LED's billing of Company's charges, if the LEC has multi-carrier bill listing capability.

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4. SERVICE OFFERINGS (continued)

4.5.2 (continued)

- F. Company will employ reasonable calling card verification procedures which are acceptable to the companies issuing the calling cards which it determines to be invalid or cards which it is unable to verify.
- G. Company will direct all "00-" emergency calls to the local exchange carrier (LEC) at no charge.
- H. Company's contracts with tariff aggregations will contain provisions which:
 - 1. Prohibit the blocking of access to an end user's interexchange carrier of choice;
 - 2. Provide for the prominent posting or display, on or near the telephones to be utilized by end users, of material setting forth the name of the carrier, complaint procedures, instructions on reaching the LEC operator as well as other interexchange carriers, and procedures for emergency calls.

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

- 4. SERVICE OFFERINGS (continued)
 - 4.6 <u>Dedicated Interexchange Digital Private Line Service</u>
 - 4.6.1. Digital transmission facilities between Company service points, when connected with dedicated access to customer locations, allow for communications between locations of the customer or his authorized user. These combined facilities are utilized on a dedicated (non-switch) basis between two or more customer locations, as specified by the customer.

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4. SERVICE OFFERINGS (continued)

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4. SERVICE OFFERINGS (continued)

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

5. RATES

5.1. Rate Periods

(A) Rates are applicable based on time of the day (standard or daylight savings), of the week, and are associated with Service offered on Dial Station-to-Station and Person-to-Person basis for Domestic Direct Dialed Calls, Inbound Toll Free (800/888/877) Calls, and Company issued Calling Card Calls. Peak and Off-Peak rates apply to the types of Services offered by the Company, unless otherwise specifically designated in this tariff. The rate charged is determined by the day and time (standard or daylight savings) at the originating service point. When a connection is established in one rate period and ends in another rate period, the rate for each rate period applies to the portion of the connection occurring within that rate period.

(B) The rate periods are:

- 1. Peak Period the time period from 8:00 AM to, but not including, 8:00 PM Monday through Friday.
- 2. Off-Peak Period all other time periods other than Peak Period.
- 3. Holiday Rate Period for the following Federal observed holidays, the Off-Peak rates will apply:

New Years Day (January 1st) Memorial Day Independence Day (July 4th) Labor Day Thanksgiving Christmas Day (December 25th)

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

5. RATES (continued)

5.2 <u>Direct Dialed Domestic Service</u>

The Company offers Direct Dialed termination in the United states, as defined in Section 4.1 of this tariff. Service is furnished subject to availability of both the telecommunications facilities and the required billing capabilities. Unless specific written authorization from the Company is provided, the Service may not be used to aggregate the long distance communications of multiple end users for resale, or to provision communications services for others.

The Company provides the following Domestic Direct Dialed programs:

(A) Option 1.

- 1. Option 1 will be offered to the customers of Holway, KLM and IAMO Telephone Companies, in the exchanges of Maitland, Skidmore, Burlington Junction, Clearmont, Elmo, Westboro, Deerfield, Metz, Rich Hill and Richards.
- 2. Option 1 is a flat rate pricing plan, with the rate per minute applicable to all minutes of use when the customer subscribes to Intrastate IntraLATA and InterLATA Services.
- 3. Option 1 pricing is for customer dialed station to station, sent paid, non-coin Long Distance Message Telecommunications Service, unless otherwise specified in this tariff.
- 4. Option 1 rates and charges are in addition to all other rates and charges paid by a Customer for all other Services of the local exchange carrier providing local service.
- 5. Option 1 requires a recurring fee of \$4.95 per month.

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

- 3. RATES (continued)
 - 5.2 <u>Direct Dialed Domestic Service (continued)</u>
 - 6. The rate per Minute is \$.15.
 - (B) Option 2.
 - 1. Option 2 will be offered to the customers of Rock Port Telephone Company in the exchanges of Rock Port, Watson and South Hamburg.
 - 2. Option 2 is a flat rate pricing plan, with the rate per minute applicable to all minutes of use when the customer subscribes to Intrastate IntraLATA and InterLATA Services.
 - 3. Option 2 pricing is for customer dialed station to station, sent paid, non-coin Long Distance Message Telecommunications Service, unless otherwise specified in this tariff.
 - 4. Option 2 rates and charges are in addition to all other rates and charges paid by a Customer for all other Services of the local exchange carrier providing local service.
 - 5. Volume discounts will be provided as follows and apply only to the actual usage portion of the bill. When the application of the discount results in a fractional charge, the amount will be rounded to the nearest cent.

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

5. RATES (continued)

5.2 <u>Direct Dialed Domestic Service (continued)</u>

Monthly Billing Volumes	Percent Discount
0-499 minutes	0%
500-1,000 minutes	10%
Over 1,001 minutes	20%

6. Rate per Minute is \$.15, before any discounts are applied.

(C) Option 3.

- 1. Option 3 will be offered to the customers of Holway and IAMO Telephone Companies in the exchanges of Maitland, Skidmore, Burlington Junction, Clearmont, Elmo and Westboro.
- 2. Option 3 provides mileage sensitive and discounted rates when the Customer subscribes to IntraLATA Services.
- 3. Option 3 pricing is for customer dialed station to station, sent paid, non-coin Long Distance Message Telecommunications Service, unless otherwise specified in this tariff.
- 4. Option 3 pricing is as follows:

<u>Mileage</u>	First Minute	Each Additional Minute
1-10	\$.09	\$.09
11-14	.13	.12
15-18	.17	.16
19-23	.22	.17

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5. RATES (continued)

5.2 <u>Direct Dialed Domestic Service (continued)</u>

<u>Mileage</u>	First Minute	Each Additional Minute
24-28	.34	.20
29-33	.38	.22
34-40	.40	.24
41-50	.42	.25
51-60	.45	.28
61-80	.48	.30
81-100	.49	.34
101-125	.49	.34
126-150	.50	.37
151-190	.55	.40
191-300	.57	.41
301-430	.58	.43
Over	.58	.44

5. Option 3 provides the following discount periods:

Monday through Friday, 8:00 AM to 5:00 PM - Day Period - Full Rate Monday through Friday, 5:00 PM to 11:00PM - Evening Period - 20% Discount Monday through Friday, 11:00 PM to 8:00 AM - Night/Weekend - 35% Discount Saturday - Night/Weekend Rate Period - 35% Discount Sunday - 8:00 AM to 5:00 PM and 11:00 PM to 8:00 AM - Night/weekend - 35% Sunday - 5:00 PM to 11:00 PM - Evening Period - 20% Discount

(D) Option 4

1. Option 4 will be offered to the customers of KLM Telephone Company in the exchanges of Deerfield, Metz, Rich Hill and Richards.

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

5. RATES (continued)

5.2 <u>Direct Dialed Domestic Service (continued)</u>

- 2. Option 4 provides mileage sensitive and discounted rates when the Customer subscribes to IntraLATA Services.
- 3. Option 4 pricing is for customer dialed station to station, sent paid, non-coin Long Distance Message Telecommunications Service, unless otherwise specified in this tariff.
- 4. Option 4 pricing is as follows:

<u>Mileage</u>	First Minute	Each Additional Minute
1-10	.10	\$.08
11-14	.12	.10
15-18	.15	.13
19-23	.20	.15
24-28	.24	.16
29-33	.27	.17
34-40	.30	.18
41-50	.34	.20
51-60	.37	.23
61-80	.40	.25
81-100	.40	.25
101-125	.42	.27
126-150	.42	.27
151-190	.43	.32
191-300	.44	.33
301-430	.46	.35
Over	.46	.35

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

5. RATES (continued)

5.2 <u>Direct Dialed Domestic Service (continued)</u>

5. Option 4 provides the following discount periods:

Monday through Friday, 8:00 AM to 5:00PM – Day Period – Full Rate Monday through Friday, 5:00PM to 11:00 PM – Evening Period – 20% Discount Monday through Friday, 11:00 PM to 8:00 AM – Night/Weekend – 35 % Discount Saturday – Night/Weekend Rate Period – 35% Discount Sunday – 8:00 AM to 5:00PM and 11:00PM to 8:00AM – Night/Weekend – 35% Sunday – 5:00PM to 11:00PM – Evening Period – 20% Discount

5.3 Inbound (800/888/877) Toll Free Service

- (A) Domestic Inbound (800/888/877) Toll Free Service, using a Common Business Line (CBL) termination, is provided subject to the terms of this tariff.
 - 1. Toll Free Service rates and charges are in addition to all other rates and charges paid by a Customer for all other Services of the local exchange carrier providing local service.
 - 2. Discounts, if applicable, apply only to the actual qualified usage portion of the bill. When the application of the discount results in a fractional charge, the amount will be rounded to the nearest cent.
 - 3. A non-recurring set up fee of \$7.00 per 800/888/877 number will apply.

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

- 5. RATES (continued)
 - 5.3 Inbound (800/888/877) Toll Free Service (continued)
 - 4. Rate per Minute:

Peak Period:

\$.22 per minute

Off-Peak Period:

\$.20 per minute

- (B) Personal 800 Domestic Inbound (800/888/877) Toll Free Service, using a residential line termination, is provided subject to the terms of this tariff.
 - 1. Personal 800 Toll Free Service rates and charges are in addition to all other rates and charges paid by a Customer for all other Services of the local exchange carrier providing local service.
 - 2. Discounts, if applicable, apply only to the actual qualified usage portion of the bill. When the application of the discount results in a fractional charge, the amount will be rounded to the nearest cent.
 - 3. Rate per Minute:

Peak Period:

\$.20 per minute

Off-Peak Period:

\$.20 per minute

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

5. RATES (continued)

5.4 Calling Card Rates

- (A) Company provided, Customer dialed Calling Cards are provided subject to the terms of this tariff.
 - 1. Calling Cards usage is billed at an initial one (1) minute minimum usage charge, and in six (6) second additional increments after the first full minute of usage.
 - 2. Discounts, if applicable, apply only to the actual qualified usage portion of the bill, and not to the per call surcharge. When the application of the discount results in a fractional charge, the amount will be rounded to the nearest cent.
 - 3. A per call surcharge of \$.50 will be applied.
 - 4. Rate per Minute:

Peak Period:

\$.25 per minute

Off-Peak Period:

\$.25 per minute

5.5 Operator Service Rates

	0+ Rate	0-Rate
Directory Assistance	\$1.20	\$2.20
Automated Collect	\$2.35	\$3.35
Automated Card	\$1.00	\$2.00

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

5. RATES (continued)

5.5 Operator Service Rates (continued)

Operator-	Assisted

Collect	\$2.35	\$3.35
Billed to Third Party	\$2.35	\$3.35
Person-to-Person	\$4.50	\$5.50
Station-to-Station	\$2.30	\$3.30

5.6 <u>Dedicated Interexchange Digital Private Line Service</u>

5.6.1 Voice Grade Facility

Two point effective two/four wire grade analog or 64 Kbps digital interface (digitalized voice or otherwise compatible 64 Kbps bit stream facility)

Rate:

\$ ICB

DS1/1.544 Mbps Facility

Two point digital interface operating at 1.544 Mbps, which may be furnished on either a channelized or non-channelized basis

Rate:

\$ ICB

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

- 5. RATES (continued)
- 5.7 Outstate Calling Area (OCA)
 - A. Description
 - The Outstate Calling Area (OCA) Plan is an optional one-way Dial Station-to-Station Message Telecommunications Service for customers in selected exchanges.
 - 2. The OCA offers a discounted block of time calling beyond a customer's local exchange to rate centers that fall within the calling scope defined below in 5.7.B.
 - B Calling Scope

The calling scope for an OCA exchange includes all intrastate intraLATA toll rating points within a 23-mile radius. The 23-mile radius, from each exchange, is based on air miles and is measured from rate center to rate center

C. OCA Calling Options

OCA will be offered to customers in the exchanges served by Holway Telephone Company and Rock Port Telephone Company.

Residential and Business customers can choose from two OCA options. Rates are listed in 5.7.E in this tariff are in addition to established charges for the service which the OCA Plan is associated. OCA subscribers are charged the full monthly rate for the block of time selected, even if the full block of time is not used.

1. Two-hour block of time: This option allows subscribers two hours of calling per month at a flat rate. MTS rates are applicable for calls exceeding two hours.

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5. RATES (continued)

- 5.7 Outstate Calling Area (OCA) (continued)
 - 2. Five-hour block of time: This option allows subscribers five hours of calling per month at a flat rate. An additional per minute rate, as identified in 5.7.E applies to all calls exceeding five hours. Time of day and holiday discounts are not applicable.

D. Regulations

- 1. Unless otherwise specified in these regulations, OCA is offered to all classes and grades of residence and business customers located within the eligible OCA exchanges.
- 2. OCA is not offered in conjunction with Cellular, Public, Semi-Public, or Customer-Owned Pay Telephone Services, or comparable service offered by other local exchange companies in their exchanges.
- 3. OCA is not to be shared or resold.
- 4. OCA is available to multi-line customers on a per account basis only.
- 5. Time of day and holiday discounts are not applicable for calls within the block of time.
- 6. Rate Application
 - a. The minimum service period for subscription to OCA is one-month.
 - b. A customer may purchase only one block of time per month.

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5. RATES (continued)

5.7 Outstate Calling Area (OCA) (continued)

c. The monthly charge for an OCA block of time will be charged on a per account basis and are billed in advance.

E. Rates

		<u>Residential</u>	Business
1.	Two Hour block of time: Recurring Monthly Rate Each Additional Minute	\$ 9.60 MTS	\$ 10.80 MTS
2	Five Hour block of time:		
	Recurring Monthly Rate	\$ 21.85	\$ 24.50
•	Each Additional Minute	\$.07	\$.08

- a. Service Connection Charges of the local exchange company providing the OCA subscriber's basic local service are applicable. These charges are applicable when subscribing to or canceling this optional service, or changing from one block of time to another.
- b. For OCA subscribers who are Certified Speech and/or Hearing Impaired, a 35-percent reduction on all OCA charges will apply.

Certification of the speech and/or hearing impaired requires the completion of an application form, certified by an agency designated by the exchange company providing basic local exchange service to the OCA subscriber, or physician, otolaryngologist or licensed speech-language pathologist or audiologist.

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5. RATES (continued)

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