

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

| | | |
|---|---|----------------------|
| In the Matter of Missouri-American Water |) | |
| Company for a Certificate of Convenience |) | |
| and Necessity Authorizing it to Install, Own, |) | File No.WA-2012-0066 |
| Acquire, Construct, Operate, Control, Manage |) | |
| and Maintain Water and Sewer Systems in |) | |
| Christian and Taney Counties, Missouri. |) | |

MOTION FOR EXPEDITED TREATMENT

COMES NOW Missouri-American Water Company (MAWC), and, in accordance with Missouri Public Service Commission (Commission) Rule 4 CSR 240-2.080(16), moves the Commission for expedited treatment of MAWC’s tariff sheets, filed on July 11, 2012:

1. On July 11, 2012 (effective July 21, 2012), the Commission issued its Order Approving Unanimous Stipulation and Agreement.
2. On July 11, 2012, MAWC filed tariffs sheets in order to comply with Paragraph 3 of the Commission Order (Sewer Service – P.S.C. MO. NO. 16, Water Service – P.S.C. MO. NO. 17). Copies of these sheets are attached as Exhibits to this motion.
3. To show good cause for an expedited effective date pursuant to Section 393.140(11), RSMo and approval of the tariff sheets on less than thirty (30) days’ notice, MAWC states that the tariff sheets have been filed in compliance with the Commission’s Order herein and are designed to establish rates for the Saddlebrooke area upon the closing of the acquisition.
4. The Commission has authorized the rates and terms reflected in the subject tariff sheets and there are no further procedures to be completed in this case. Granting this Motion will afford MAWC in a timely manner to begin providing service as soon as the transaction is

completed.

5. Accordingly, MAWC seeks the Commission's order allowing the proposed tariff sheets to go into effect upon notification to the Commission that closing of the acquisition has taken place subject to PSC Staff's recommendation regarding approving MAWC's compliance tariffs no later than seven days after the tariff is filed according to paragraph 4 of the Order Approving Unanimous Stipulation and Agreement.

6. The subject tariff sheets and this Motion have been filed as soon as possible after the issuance of the Commission's Order.

7. MAWC has been authorized to represent that PSC Staff does not oppose this Motion.

WHEREFORE, for the foregoing reasons, MAWC respectfully requests the Commission to grant MAWC's Motion for Expedited Treatment and approve MAWC's proposed tariffs upon notification to the Commission that closing of the acquisition has taken place, or as soon thereafter as the Commission finds to be reasonable.

Respectfully submitted,

/s/ John J. Reichart
John J. Reichart, MBE #59479
Corporate Counsel
MISSOURI-AMERICAN WATER COMPANY
727 Craig Road
St. Louis, MO 63141
John.reichart@amwater.com

CERTIFICATE OF SERVICE

The undersigned certifies that a true and correct copy of the foregoing document was sent by electronic mail on July 11, 2012, to the following:

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/s/ John J. Reichart

John J. Reichart

FORM NO. 13 P.S.C. MO. NO. 16
 Canceling P.S.C. MO. NO. 14

Original

SHEET NO. A
 SHEET NO. _____

Missouri –American Water Company

 NAME OF ISSUING CORPORATION

FOR
 STONE, CHRISTIAN & TANEY COUNTIES, MISSOURI

 COMMUNITY, TOWN, OR CITY

| Rules and Regulations Governing the Rendering of Sewer Service | | |
|---|---|--------------|
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| * Indicates new rate or text | | |
| + Indicates change | | |

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|---------------|------------------------|----------------|------------------------|
| DATE OF ISSUE | <u>July 11, 2012</u> | DATE EFFECTIVE | <u>August 10, 2012</u> |
| | month day year | | month day year |
| ISSUED BY: | <u>Frank Kartmann</u> | | <u>727 Craig Road</u> |
| | President | | St. Louis, MO 63141 |
| | Name of Officer, Title | | Address |

FORM NO. 13
Canceling

P.S.C. MO. NO. 16
P.S.C. MO. NO. 14

Original

SHEET NO. B
SHEET NO. _____

Missouri-American Water Company

FOR

STONE & TANEY COUNTIES, MISSOURI
COMMUNITY, TOWN, OR CITY

NAME OF ISSUING CORPORATION

| Rules & Regulations Governing The Rendering of Sewer Service | |
|--|--|
| Stonebridge Village LEGAL DESCRIPTION | |
| <p>A tract of land being all of the East Half of the Southeast Quarter of Section 7, all of Section 8, the Northwest Quarter of Section 9, the Southwest Quarter of Section 9, the West Half of the East Half of Section 9, the Northwest Quarter of Section 16, the Southwest Quarter of Section 16, the Northwest Quarter of the Southeast Quarter of Section 16, the South Half of the Southeast Quarter and that part of the Northeast Quarter of said Southeast Quarter lying South of the Missouri Pacific Railroad of Section 16, all of Section 17, except that part lying Southwest of Missouri State Highway 76, the Northeast Quarter of Section 18, the Northwest Quarter of Section 21, the Northeast Quarter of Section 21, Township 23 North, Range 22 West, Stone County, Missouri, and that part of the West Half of the Southwest Quarter of Section 15, lying South of the Missouri Pacific Railroad and all of the Northwest Quarter of Section 22, Township 23 North, Range 22 West, Taney County, Missouri, and being more particularly described as follows: Beginning at an existing stone at the Southeast Corner of said Section 17; thence North 88 degrees 21 minutes 39 seconds West along the South line of the Southeast Quarter of said Section 17, a distance of 2,600.18 feet to an existing stone at the Southwest corner of the Southeast Quarter of said section 17 for corner; thence North 88 degrees 18 minutes 00 seconds West along the South line of the Southwest Quarter of said Section 17 a distance of 1,110.03 feet to a point on a curve, said point being on the East right of way line of said Missouri State Highway 76; thence along said East right of way line to a point on the West line of the Southwest Quarter of said Section 17 for corner; thence North 01 degree 39 minutes 15 seconds East along said West line a distance of 1,797.55 feet to an existing stone at the Southwest corner of the Northwest Quarter of said Section 17 for corner; thence North 89 degrees 06 minutes 04 seconds West along the South line of said Northeast Quarter of Section 18 a distance of 2,630.97 feet to the Southwest corner of said Northeast Quarter of Section 18 for corner; thence North 01 degree 08 minutes 25 seconds East along the West line of said Northeast Quarter of Section 18 a distance of 2,675.84 feet to the Northwest corner of said Northeast Quarter of Section 18 for corner; thence South 88 degrees 27 minutes 04 seconds East along the North line of said Northeast Quarter of Section 18 a distance of 1,330.31 feet to the Southwest corner of the East Half of the Southeast Quarter of said Section 7 for corner; thence North 01 degree 32 minutes 24 seconds East along the West line of said East Half of the Southeast Quarter of Section 7 a distance of 2,631.12 feet to</p> <p>* Indicates new rate or text + Indicates change</p> | |

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FORM NO. 13 P.S.C. MO. NO. 16
 Canceling P.S.C. MO. NO. 14

Original SHEET NO. C
 SHEET NO. _____

Missouri-American Water Company FOR
 NAME OF ISSUING CORPORATION STONE & TANEY COUNTIES, MISSOURI
 COMMUNITY, TOWN, OR CITY

| Rules & Regulations Governing The Rendering of Sewer Service | |
|--|--|
| Stonebridge Village LEGAL DESCRIPTION (continued) | |
| <p>the northwest corner of said East Half of the Southeast Quarter of Section 7 for Corner; thence South 89 degrees 04 minutes 21 seconds East along the North line of said East Half of the Southeast Quarter of Section 7 a distance of 1,326.01 feet to the Southwest corner of the Northwest Quarter of said Section 8 for corner; thence North 01 degree 26 minutes 43 seconds East along the West line of said Northwest Quarter of Section 8 a distance of 2,645.51 feet to an existing stone at the Northwest corner of said Section 8 for corner; thence South 88 degrees 40 minutes 53 seconds East along the North line of said Section 8 a distance of 5,164.59 feet to the Northeast corner of said Section 8 for corner; thence South 89 degrees 13 minute 56 seconds East along the North line of said Section 9 a distance of 2,588.90 feet to an existing stone at the Northeast corner of the Northwest Quarter of said Section 9 for corner; thence South 88 degrees 33 minutes 26 seconds East along said North line of Section 9 a distance of 1,304.11 feet to the Northeast corner of the West Half of the Northeast Quarter of said Section 9 for corner; thence South 01 degree 12 minutes 39 seconds West along the East line of the West Half of the East Half of said Section 9 a distance of 5,344.39 feet to the Southeast corner of the West Half of the Southeast Quarter of said Section 9 for corner; thence North 88 degrees 38 minutes 11 seconds West along the South line of said Section 9 a distance of 1,300.91 feet to the Northeast corner of said Northwest Quarter of said Section 16 for corner; thence South 01 degrees 43 minutes 19 seconds West along the East line of said Northwest Quarter a distance of 2,665.47 feet to the Southeast corner of said Northwest Quarter of Section 16 for corner; thence South 88 degrees 30 minutes 52 seconds East along the North line of said Northwest Quarter of the Southeast Quarter of Section 16 a distance of 1,286.84 feet to the Northeast corner of said Northwest Quarter of the Southeast Quarter of Section 16 for corner; thence South 01 degree 35 minutes 30 seconds West along the East line of said Northwest Quarter of the Southeast Quarter of Section 16 a distance of 1,325.97 feet to the Southeast corner of said Northwest Quarter of the Southeast Quarter of Section 16 for corner; thence North 01 degree 35 minutes 30 seconds East along the West line of said Northeast Quarter of the Southeast Quartet a distance of 265.92 feet to a point on a curve, said point being on said Railroad South right of way line; thence along said right of way line to a point on the East line of the West half of said Southwest Quarter of Section 15 for corner; thence South 01 degree 32 minutes 08 seconds West align said East line of the West Half of said Southwest Quarter of Section 15 a distance of 1,867.10 feet to an existing iron pin at the Southeast corner of said West Half of the Southwest Quarter of Section 15 for corner; thence South 89 degrees 21 minutes 06 seconds East along the South line of said Section 15 a distance of 1,315.41 feet to the Northeast corner of the Northwest Quarter of said Section 22 for corner; thence</p> <p>* Indicates new rate or text + Indicates change</p> | |

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| ISSUED BY: | Frank Kartmann | | 727 Craig Road |
| | President | | St. Louis, MO 63141 |
| | _____ | | _____ |
| | Name of Officer, Title | | Address |

canceling

P.S.C. MO. NO. 16
P.S.C. MO. NO. 14

Original

SHEET NO. D

Missouri-American Water Company

FOR

STONE & TANEY COUNTIES, MISSOURI
COMMUNITY, TOWN, OR CITY

NAME OF ISSUING CORPORATION

| Rules & Regulations Governing The Rendering of Sewer Service | |
|---|--|
| Stonebridge Village LEGAL DESCRIPTION (continued) | |
| <p>South 01 degree 04 minutes 54 seconds West along the East line of said Northwest Quarter of Section 22 a distance of 2,668.76 feet to the Southeast corner of said Northwest Quarter of Section 22 for corner; thence North 89 degrees 03 minutes 31 seconds West along the South line of said Northwest Quarter of Section 22 a distance of 2,644.03 feet to the Southwest corner of said Northwest Quarter of section 22 for corner; thence North 88 degrees 25 minutes 38 seconds West along the South line of said Northeast Quarter of Section 21 a distance of 2,608.40 feet to an existing stone at the Southwest corner of said Northeast Quarter of Section 21 for corner; thence North 88 degrees 12 minutes 35 seconds West along the South line of said Northwest Quarter of Section 21 a distance of 2,562.75 feet to an existing stone at the Southwest corner of said Northwest Quarter of Section 21 for corner; thence North 01 degree 22 minutes 23 seconds East along the West line of said Northwest Quarter of Section 21 a distance of 2,627.56 feet to said point of beginning, and containing 2,936.82 acres of land, more or less, subject to all easements and/or rights of way.</p> | |
| <p>* Indicates new rate or text + Indicates change</p> | |

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| | President | | St. Louis, MO 63141 |
| | Name of Officer, Title | | Address |

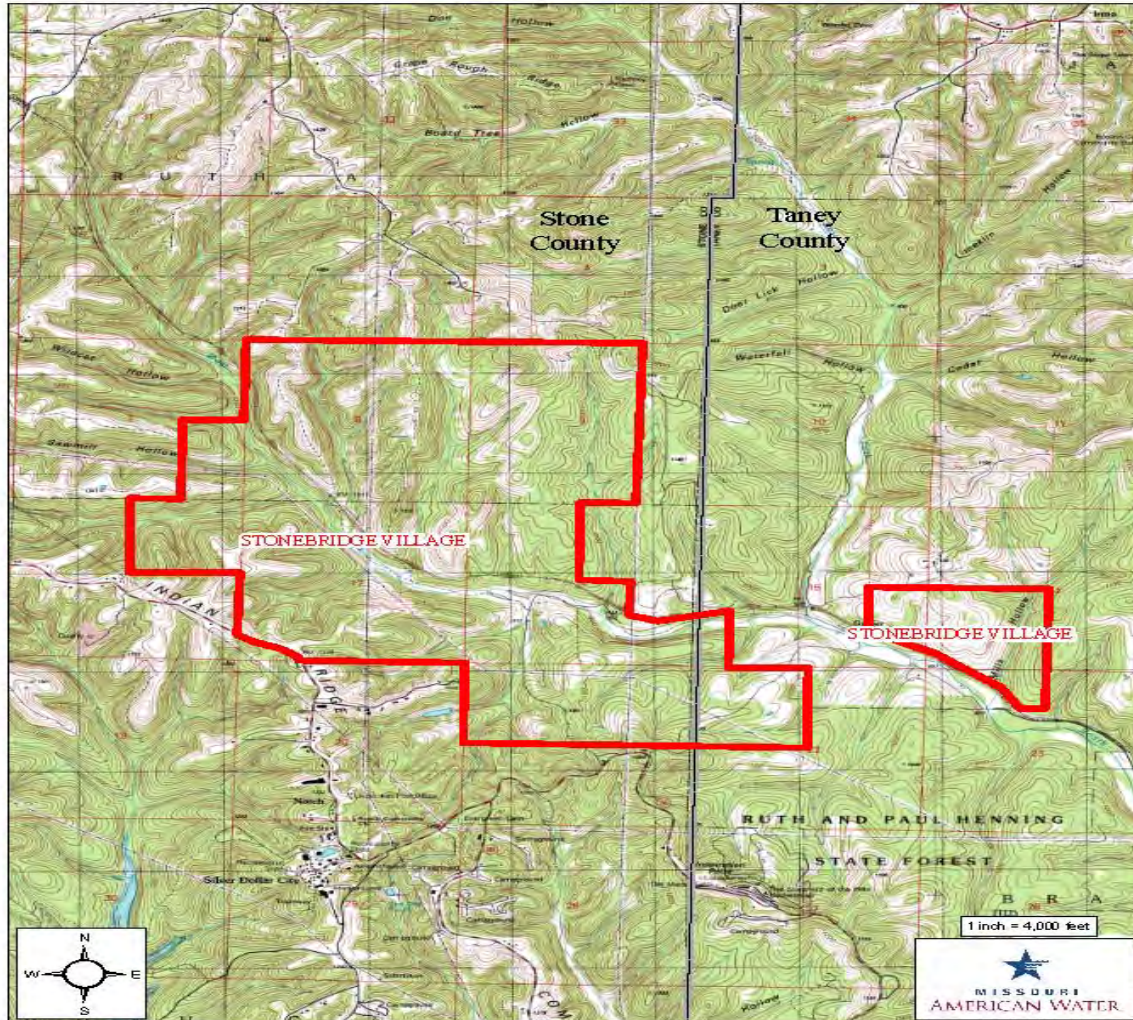
Missouri –American Water Company

FOR

STONE & TANEY COUNTIES, MISSOURI
COMMUNITY, TOWN, OR CITY

NAME OF ISSUING CORPORATION

**Stonebridge Village
Map – sewer service area**



* Indicates new rate or text
+ Indicates change

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| | Name of Officer, Title | | Address |

FORM NO. 13 P.S.C. MO. NO. 16
 Canceling P.S.C. MO. NO. 14

Original SHEET NO. F
 SHEET NO. _____

Missouri –American Water Company

FOR

CHRISTIAN & TANEY COUNTIES, MISSOURI
 COMMUNITY, TOWN, OR CITY

NAME OF ISSUING CORPORATION

| Saddlebrooke Village Legal Description |
|--|
| <p>VILLAGE OF SADDLEBROOKE SEWER CERTIFICATED AREA PART OF MIDDLE BULL CREEK WATERSHED</p> <p>A WATERSHED AREA OF LAND BEING BOUNDED ON THE NORTH BY WOODS FORK & UPPER BULL CREEK WATERSHED, BEING BOUNDED ON THE EAST BY THE EASTERN LINE OF PART OF SECTION 20 AND THE EASTERN LINE OF SECTIONS 29 & 32 IN TOWNSHIP 25 NORTH, RANGE 20 WEST, AND THE EASTERN LINE OF SECTION 1 IN TOWNSHIP 24 NORTH, RANGE 21 WEST, BOUNDED ON THE SOUTH BY THE SOUTHERN LINE OF SECTIONS 1, 2, 3, 4 & PART OF SECTION 5 OF TOWNSHIP 24 NORTH, RANGE 21 WEST, BOUNDED ON THE WEST BY BEAR CREEK WATERSHED AND HIGHWAYS 65, AND ROUTE 176, ENCOMPASSING PART OF SECTIONS 23,24,25,26,27,28,29, 32 AND 33, AND ALL OF SECTIONS 34, 35 AND 36 OF TOWNSHIP 25 NORTH, RANGE 21 WEST IN CHRISTIAN COUNTY, MISSOURI, PART OF SECTIONS 19,20, AND ALL OF SECTIONS 29,30,31 &32 IN TOWNSHIP 25 NORTH, RANGE 20 WEST IN CHRISTIAN COUNTY, MISSOURI, AND ALL OF SECTIONS 1, 2, 3 & 4 AND PART OF SECTION 5 OF TOWNSHIP 24 NORTH, RANGE 21 WEST IN TANEY COUNTY, MISSOURI.</p> <p>* Indicates new rate or text + Indicates change</p> |

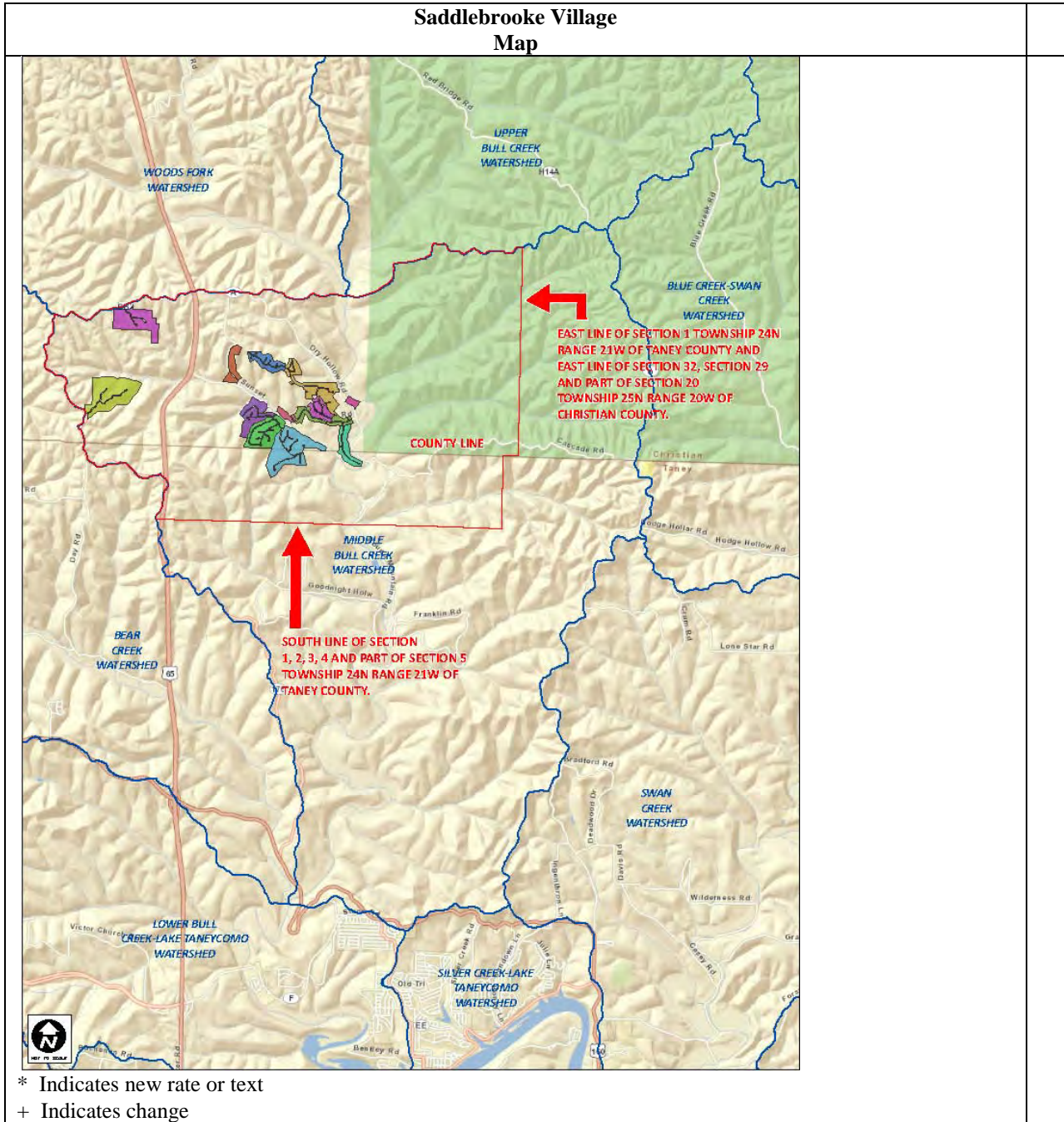
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| | _____ Name of Officer, Title | | _____ Address |

Missouri –American Water Company

 NAME OF ISSUING CORPORATION

FOR

 CHRISTIAN & TANEY COUNTIES, MISSOURI
 COMMUNITY, TOWN, OR CITY



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| | Name of Officer, Title | | Address |

Missouri –American Water Company

FOR

STONE, TANEY & CHRISTIAN COUNTIES, MISSOURI
COMMUNITY, TOWN, OR CITY

NAME OF ISSUING CORPORATION

| Rules & Regulations Governing The Rendering of Sewer Service | |
|---|------------------------|
| SCHEDULE OF SEWER RATES | |
| Stonebridge Village | |
| <u>Rate Schedule A</u> | |
| <u>Applicability</u> | |
| These rates apply to customers connected to a collecting sewer constructed with Company funds. | |
| <u>Monthly Minimum Charges</u> | |
| <u>Meter Size</u> | <u>Monthly Charges</u> |
| 5/8" | \$40.97 |
| 3/4" | \$53.29 |
| 1.0" | \$77.89 |
| 1.5" | \$139.43 |
| 2.0" | \$213.27 |
| 3.0" | \$385.58 |
| 4.0" | \$631.75 |
| <u>Commodity Charge</u> ⁽¹⁾ | |
| \$6.0324 per 1,000 gallons for usage. | |
| (1) Residential customers' monthly commodity charge amounts for the entire year will be based on the average monthly water usage in the months of December, January and February. Commercial customers' commodity charge amounts will be based on actual monthly water usage. | |
| <u>Connection (CIAC) Fees</u> | |
| The Company is authorized to condition service to the initial applicant for sewer service at a single-family residence upon the payment of a one-time charge of \$5,700. The charge for commercial premises will be \$1,425 per 1,000 gallons of average monthly water use, but with a minimum charge of \$5,700. | |
| * Indicates new rate or text | |
| + Indicates change | |

DATE OF ISSUE

July 11, 2012

DATE EFFECTIVE

August 10, 2012

 month day year

 month day year

ISSUED BY:

Frank Kartmann
 President

 Name of Officer, Title

727 Craig Road
 St. Louis, MO 63141

 Address

Missouri –American Water Company

FOR

STONE, TANEY & CHRISTIAN COUNTIES, MISSOURI
COMMUNITY, TOWN, OR CITY

NAME OF ISSUING CORPORATION

| Rules & Regulations Governing The Rendering of Sewer Service | |
|---|------------------------|
| SCHEDULE OF SEWER RATES (continued) | |
| Stonebridge Village | |
| <u>Rate Schedule B</u> | |
| <u>Applicability</u> | |
| These rates apply to customers connected to a collecting sewer that was constructed or paid for by a developer or customer under the sewer extension rule. | |
| <u>Monthly Minimum Charges</u> | |
| <u>Meter Size</u> | <u>Monthly Charges</u> |
| 5/8" | \$36.69 |
| 3/4" | \$47.72 |
| 1.0" | \$69.74 |
| 1.5" | \$124.85 |
| 2.0" | \$190.96 |
| 3.0" | \$345.24 |
| 4.0" | \$565.66 |
| <u>Commodity Charge</u> ⁽¹⁾ | |
| \$4.0411 per 1,000 gallons for usage | |
| (1) Residential customers' monthly commodity charge amounts for the entire year will be based on the average monthly water usage in the months of December, January and February. Commercial customers' commodity charge amounts will be based on actual monthly water usage. | |
| <u>Connection (CIAC) Fees</u> | |
| The Company is authorized to condition service to the initial applicant for sewer service at a single family residence upon the payment of a one-time charge of \$2,150 applicable to the next 300 new customers in Forest Lake subdivision to expire twenty (20) years after the effective date of this tariff sheet. This connection fee is in addition to any other fees authorized under Rate Schedule B. | |
| * Indicates new rate or text | |
| + Indicates change | |

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| | | | |
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| ISSUED BY: | Frank Kartmann President | 727 Craig Road St. Louis, MO 63141 | |
| | _____ Name of Officer, Title | _____ Address | |

FORM NO. 13 P.S.C. MO. NO. 16
Canceling P.S.C. MO. NO. 14

Original

SHEET NO. 1b
SHEET NO. _____

Missouri –American Water Company

FOR

STONE, TANEY & CHRISTIAN COUNTIES, MISSOURI
COMMUNITY, TOWN, OR CITY

NAME OF ISSUING CORPORATION

| Rules & Regulations Governing The Rendering of Sewer Service | |
|---|------------------------|
| SCHEDULE OF SEWER RATES (continued) | |
| Saddlebrooke Service Area | |
| <u>Rate Schedule</u> | |
| <u>Applicability</u> These rates apply to customers connected to a collecting sewer that was constructed or paid for by a developer or customer under the sewer extension rule. | |
| <u>Monthly Minimum Charges</u> | |
| <u>Meter Size</u> | <u>Monthly Charges</u> |
| 5/8" | \$40.97 |
| 3/4" | \$53.29 |
| 1.0" | \$77.89 |
| 1.5" | \$139.43 |
| 2.0" | \$213.27 |
| 3.0" | \$385.58 |
| 4.0" | \$631.75 |
| <u>Commodity Charge</u> ⁽¹⁾ | |
| \$6.0324 per 1,000 gallons for usage | |
| (1) Residential customers' monthly commodity charge amounts for the entire year will be based on the average monthly water usage in the months of December, January and February. Commercial customers' commodity charge amounts will be based on actual monthly water usage. | |
| <u>Connection (CIAC) Fees</u> | |
| The Company is authorized to condition service to the initial applicant for sewer service at a single family residence upon the payment of a one-time charge of \$2,800 applicable to the next 200 new customers in the Saddlebrooke subdivision. This CIAC fee will expire ten (10) years after the effective date of this tariff or upon attaining a level of 200 customers, whichever comes first. This CIAC fee is in addition to any other fees authorized under this Rate Schedule. | |
| * Indicates new rate or text + Indicates change | |

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| ISSUED BY: | Frank Kartmann President | | 727 Craig Road St. Louis, MO 63141 |
| | Name of Officer, Title | | Address |

FORM NO. 13 P.S.C. MO. NO. 16
 Canceling P.S.C. MO. NO. 14

Original

SHEET NO. 2
 SHEET NO. _____

Missouri –American Water Company

 NAME OF ISSUING CORPORATION

FOR

 STONE, CHRISTIAN & TANEY COUNTIES, MISSOURI
 COMMUNITY, TOWN, OR CITY

| Rules & Regulations Governing The Rendering of Sewer Service | |
|---|---------|
| SCHEDULE OF SERVICE CHARGES & DEPOSITS | |
| All Service Areas | |
| Connection fee after initial connection if a service call is necessary. | \$50.00 |
| Deposit (refundable) Amount due for service for one billing period plus 30 days. | |
| Disconnection fee during regular office hours. | \$25.00 |
| Reconnection fee during regular office hours. | \$25.00 |
| Additional overtime charge for reconnection after regular office hours, on weekends, or holidays. | \$35.00 |
| Collection of a delinquent bill. | \$10.00 |
| Return Check. | \$10.00 |
| Interest at the rate of 6% per annum covering period of deposit will be paid to customer or credited to his account provided the deposit remains with the Company for a period of at least 12 months. | |
| * Indicates new rate or text + Indicates change | |

DATE OF ISSUE July 11, 2012

 month day year

DATE EFFECTIVE August 10, 2012

 month day year

ISSUED BY: Frank Kartmann

 President
 Name of Officer, Title

727 Craig Road
 St. Louis, MO 63141

 Address

Missouri –American Water Company

 NAME OF ISSUING CORPORATION

FOR

 STONE, CHRISTIAN & TANEY COUNTIES, MISSOURI
 COMMUNITY, TOWN, OR CITY

| Rules Governing Rendering of Sewer Service | |
|---|--|
| Rule 1 DEFINITIONS | |
| <p>(a) The "COMPANY" is <u>Missouri-American Water Company</u>, acting through its officers, managers, or other duly authorized employees or agents.</p> <p>(b) The "CUSTOMER" is any person, individual, partnership, association, corporation or governmental body which has contracted with the Company for sewer service or is receiving service from the Company, or whose facilities are connected for utilizing such service.</p> <p>(c) The word "UNIT" shall be used herein to define the standard user or property served and shall include mobile homes or any building, residential, commercial, or industrial, owned or leased and each unit of any multi-unit structure.</p> <p>(d) A "COLLECTING SEWER" is a pipeline, including force lines, gravity sewers, interceptors, laterals, trunk sewers, manholes, lamp holes, and necessary appurtenances, including service wyes and saddles, or pressure pump units that are owned and maintained by the Company, located on public property or on private easements, and used to transport sewage waste from the Customer's service connection to the point of disposal.</p> <p>(e) A "CUSTOMER'S SERVICE SEWER" is a pipe with appurtenances installed, owned and maintained by the Customer, used to conduct sewage from the Customer's premises to the collecting sewer, including pressure pump units and sewage tanks owned by the Customer, and excluding service wyes or saddles, and pressure pump units that are owned by the Company. For Customers connected to a pressure collecting sewer and utilizing a pump unit, the portion of the Service Sewer between the pump unit and the collecting sewer is a pressurized portion of the Service Sewer. In addition to other parts and fittings this shall include a stop cock accessible to the Company for turn-off of sewerage flow and a check valve to prevent backflow of waste-water under pressure in the pressure collecting sewer. The Service Sewer is constructed, owned and maintained by the Customer.</p> | |
| <p>* Indicates new rate or text + Indicates change</p> | |

July 11, 2012

August 10, 2012

DATE OF ISSUE _____
 month day year

DATE EFFECTIVE _____
 month day year

ISSUED BY: _____
 Frank Kartmann
 President

 Name of Officer, Title

_____ 727 Craig Road
 St. Louis, MO 63141

 Address

Missouri –American Water Company

 NAME OF ISSUING CORPORATION

FOR

 STONE, CHRISTIAN & TANEY COUNTIES, MISSOURI
 COMMUNITY, TOWN, OR CITY

| Rules Governing Rendering of Sewer Service | |
|---|--|
| Rule 1 DEFINITIONS (continued) | |
| <p>(f) A "SERVICE CONNECTION" is the connection of a service sewer to the Company's collecting sewer either at the bell of a wye branch, or the bell of a saddle placed on the barrel of the collecting sewer, or at the tank of a Company-owned pressure pump unit.</p> <p>(g) The "DATE OF CONNECTION" shall be the date the permit for a service connection is issued by the Company. In the event no permit is taken and a service connection is made, the date of connection shall be determined based on available information, such as construction/occupancy permits, or water or electric service turn-on dates.</p> <p>(h) "DOMESTIC SEWAGE" is sewage, excluding storm and surface water, resulting from normal household activities.</p> <p>(i) "NON-DOMESTIC SEWAGE" is all sewage other than domestic sewage including, but not limited to, commercial or industrial wastes. (See Rule 6 pertaining to Improper or Excessive Use)</p> <p>(j) A "FOUNDATION DRAIN" is a pipe installed inside or outside the foundation of a structure for the purpose of draining ground or subsurface water away from the foundation.</p> <p>(k) "pH" is the relative degree of acidity or alkalinity of water as indicated by the hydrogen ion concentration. pH is indicated on a scale reading from 1-14, with 7.0 being neutral, below 7.0 acid, and above 7.0 alkaline; more technically defined as the logarithm of the reciprocal of the hydrogen ion concentration.</p> <p>(l) "B.O.D" denotes Biochemical Oxygen Demand. It is the quantity of oxygen utilized in the biochemical oxidation of organic matter under standard laboratory conditions expressed in milligrams per liter.</p> <p>(m) "SUSPENDED SOLIDS" are the concentration of insoluble materials suspended or dispersed waste expressed in milligrams per liter on a dry weight basis as determined by standard procedures.</p> <p>* Indicates new rate or text + Indicates change</p> | |

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Missouri –American Water Company

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FOR

 STONE, CHRISTIAN & TANEY COUNTIES, MISSOURI
 COMMUNITY, TOWN, OR CITY

| Rules Governing Rendering of Sewer Service | |
|--|--|
| Rule 1 DEFINITIONS (continued) | |
| <p>(n) “EFFLUENT PUMP UNIT” or “PRESSURE PUMP UNIT”– a self contained facility consisting generally of a tank and an electric pump, which separates solid from liquid waste, retaining the solid waste in the tank, and pumping the liquid waste under pressure to collecting sewer pipelines. The device also contains level controls for interim storage of liquid waste in the tank and intermittent pump operation as a function of liquid level with appropriate malfunction alarms, pressure controls and check valves to insure cooperative operation with similar units.</p> <p>(o) “GRINDER PUMP UNIT” or “PUMP UNIT”– a self contained facility consisting generally of a small tank, and an electric pump that is capable of pumping liquid waste with contained solids to a pressure collecting sewer for transportation of liquid waste with solids to a treatment facility.</p> <p>(p) “PRESSURE COLLECTING SEWER” – a collecting sewer pipeline owned and maintained by the company, including wyes, tees, and saddles, operated under pressure from pump units connected to the pipeline, located within easements, used to transport wastewater under pressure to a treatment facility. A Pressure Collecting Sewer is sometimes referred to generically as a collecting sewer.</p> <p>(q) “TANK” – a watertight vessel which holds wastewater from the customer’s premises, and in which an electric pump and associated electrical controls and connections may be installed if necessary, and provides access from ground level to the internal parts and for other maintenance.</p> <p>(r) A “SADDLE” is a fitting that connects the Customer’s Service Sewer to the collecting sewer whether it is a gravity collecting sewer or a pressure collecting sewer; the saddle clamps around the collecting sewer pipeline into which pipeline a hole is cut, and the Service Sewer is connected to the Saddle thereby connecting it to the collecting sewer.</p> <p>(s) A “WYE” or “WYE BRANCH” or “Y” or “Y BRANCH” is a three-way, one-piece pipe fitting in the shape of the letter “y” that is a part of the collecting sewer pipeline, and to which the Customer’s service sewer is connected.</p> | |
| <p>* Indicates new rate or text + Indicates change</p> | |

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| Rules Governing Rendering of Sewer Service | |
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| Rule 2 GENERAL | |
| <p>(a) Every Customer, upon signing an application for service or accepting service rendered by the Company, shall be considered to have expressed consent to be bound by these rates, rules and regulations.</p> <p>(b) The Company’s rules and regulations governing rendering of service are set forth in these numbered sheets. The rates applicable to appropriate class of service are set forth in rate schedules and constitute a part of these rules and regulations.</p> <p>(c) The Company reserves the right, subject to the authority of the Public Service Commission of Missouri, to prescribe additional rates, rules or regulations or alter existing rates, rules or regulations as it may deem necessary or proper.</p> <p>(d) At the effective date of these rules and regulations, all new facilities, construction contracts, and written agreements shall conform to these rules and regulations in accordance with the statutes of the State of Missouri and authority of the Public Service Commission of Missouri.</p> <p>(e) The Company shall have the right to enter upon the Customer’s premises for the purpose of inspecting for compliance with these rules and regulations. Company personnel shall identify themselves and such inspections shall be conducted during reasonable hours.</p> | |
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| Rules Governing Rendering of Sewer Service | |
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| Rule 3 LIMITED AUTHORITY OF COMPANY EMPLOYEES | |
| <p>(a) Employees or agents of the Company are expressly forbidden to demand or accept any compensation for any service rendered to its Customers except as covered in the Company’s rules and regulations.</p> <p>(b) No employee or agent of the Company shall have the right or authority to bind it by any promise, agreement or representation contrary to the letter or intent of these rules and regulations.</p> | |
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| Rules Governing Rendering of Sewer Service | |
|---|--|
| Rule 4 APPLICATIONS FOR SEWER SERVICE | |
| <p>(a) A written application for service, signed by the Customer and accompanied by the appropriate fees and other information required by these rules and regulations must be received from each Customer before service is provided to any premises. Said application must state the name of the owner of said premises and, in the case of a commercial or industrial Customer, must also state the quantity and strength of effluent to be discharged from said premises into Company's sewer system. Every Customer, upon signing an application for any service rendered by the Company or upon taking of service, shall be considered to have expressed consent to the Company's rates, rules and regulations. The Company shall have the right to refuse service for failure to comply with the rules and regulations herein, or if the customer owes a past due bill not in dispute for sewer service at any location within the Company's area. In any case, where unusual construction or equipment expense is necessary to furnish the service, the Company may require a contract specifying a reasonable period of time for the Company to provide the service. The Company shall notify the owner of property served and what the Company's billing rules are.</p> <p>(b) A commercial or industrial Customer shall, upon request of the Company, present in writing to the Company a list of the devices which are to be attached to the Company's lines, giving the location of any buildings. The Company will then advise the Customer of the form and the character of the waste water collection facilities available.</p> | |
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| Rules Governing Rendering of Sewer Service | |
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| Rule 4 APPLICATIONS FOR SEWER SERVICE (continued) | |
| <p>(c) No substantial addition to the water using equipment or appliances connected to the sewer system of the Company for commercial or industrial customers shall be made except upon written notice to and with the written consent of the Company.</p> <p>(d) Any change in the location of an existing service connection requested by the Customer shall be made at his expense.</p> <p>(e) Customer service sewers will not be extended along public streets or roadways or through property of others in connecting with collecting sewers. If a service connection is requested at a point not already served by a collecting sewer of adequate capacity, the collecting sewer shall be extended in accordance with Rule 11.</p> <p>(f) New service connections shall be authorized when a service connection fee is paid to the Company based on the schedule of fees.</p> <p>(g) When a service is to be connected the plumber employed by the Customer shall obtain the connecting accessories from the Company. The plumber shall advise the Company twenty-four (24) hours in advance of when he expects to have service installed so a representative of the Company can inspect the installation.</p> <p>(h) When sewer charges are based on water usage, the Company reserves the right to refuse sewer service to any applicant unless said applicant agrees to install a water meter accessible to the Company, so that there will be a basis for sewer charges.</p> | |
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| Rules Governing Rendering of Sewer Service | |
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| Rule 5 INSIDE PIPING AND CUSTOMER SERVICE SEWER | |
| <p>(a) The Customer will provide the service sewer at his expense and risk. As a condition of service, inside requirements of all governmental units having jurisdiction and the Company’s rules and regulations must be met at the time of connection to the system. The Company may deny service or may discontinue service where footing drains, downspouts, or other sources of surface or storm water are permitted to enter the sewer system through either the inside piping or through the building sewer.</p> <p>(b) A separate and independent Customer service sewer shall be required for every building, except when one building stands at the rear of another building on an interior lot where no private service sewer is available and cannot be constructed to the rear building through an adjoining alley, courtyard, or driveway; in that situation, the Customer’s service sewer from the front building may be extended to the rear building and it will be considered as one Customer’s service sewer.</p> <p>(c) Existing service sewers may be used in connection with new buildings only when they are found on examination and test to meet all requirements of the Company.</p> <p>(d) The Customer’s service sewer shall be one of the following: cast iron soil pipe, ASTM specification or equal; vitrified clay sewer pipe, ASTM specification or equal; PVC, ASTM specification or equal; or other suitable material approved by the Company. Joints shall be tight and waterproof. Any part of the Customer’s service sewer that is located within ten (10) feet of a water service pipe shall be constructed of cast iron soil pipe with leaded joints. Cast iron pipes with leaded joints may be required where the Customer’s service sewer is exposed to damage by tree roots. If installed in filled or unstable ground, the Customer’s service sewer shall be of cast iron soil pipe, but nonmetallic material may be accepted if laid on a suitable bed or cradle as approved by the said Company.</p> | |
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| Rules Governing Rendering of Sewer Service | |
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| Rule 5 INSIDE PIPING AND CUSTOMER SERVICE SEWER (continued) | |
| <p>(e) The size and slope of the Customer’s service sewer shall be subject to the approval of the Company, but in no event shall the diameter be less than four (4) inches. The slope of such four (4) inch pipe shall not be less than one-eighth (1/8) inch per foot.</p> <p>(f) Whenever possible the Customer’s service sewer shall be brought to the building at an elevation below the basement floor. No building sewer shall be laid parallel to or within three (3) feet of any bearing wall. The depth shall be sufficient to afford protection from frost. The Customer’s service sewer shall be laid at a uniform grade and in straight alignment insofar as possible. Changes in direction shall be made only with properly curved pipes and fittings.</p> <p>(g) In all buildings in which any building drain is too low to permit adequate gravity flow to the collecting sewer, sanitary sewage carried by such drains shall be lifted by approved artificial means and discharged to the building sewer. No water operated sewage ejector shall be used.</p> <p>(h) All excavations required for the installation of a Customer’s service sewer shall be open trench work unless otherwise approved by the Company. Pipe laying and backfill shall be performed in accordance with the latest published engineering specifications of the manufacturer of the materials used and all applicable local plumbing codes, except that no backfill shall be placed until the work has been inspected by the Company. Only those jointing materials and methods which are approved by the Company may be used.</p> | |
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| Rules Governing Rendering of Sewer Service | |
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| Rule 5 INSIDE PIPING AND CUSTOMER SERVICE SEWER (continued) | |
| <p>(i) Connections:</p> <ol style="list-style-type: none"> 1. The connection of the Customer’s service sewer, with or without a pressure pump unit, into the gravity collecting sewer shall be made at the “Y” branch, if such branch is available at a suitable location. If the Company’s collecting sewer is vitrified clay pipe of twelve inch (12”) diameter or less and there is no properly located “Y” branch at a suitable location, a “Y” branch shall be installed at a location specified by the Company. If the Company’s collecting sewer is greater than twelve inches (12”) in diameter, or is PVC of any size, a neat hole may be cut at a location specified by the Company, and a saddle installed to which the Customer’s service sewer will be connected. The invert of the customer’s service sewer at the point of connection shall be at the centerline or higher elevation than the invert of the Company’s collecting sewer. A smooth neat joint shall be made, and the connection made secure and watertight by encasement in concrete. 2. The connection of the customer service sewer into a pressure collecting system, if a customer-owned pressure pump unit exists, shall be made at Company’s pressure collecting sewer; or if a Company-owned pressure pump unit exists, at the Company-owned pressure pump unit tank inlet. <p>(j) The Customer is obligated to construct, repair, and maintain the service sewer from the collecting sewer to the building of the applicant and such construction and maintenance by the customer shall be subject to the approval of an authorized inspector of the Company and shall be in accordance with the Rules and Regulations as well as construction information of the Company in force at that time.</p> | |
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| Rules Governing Rendering of Sewer Service | |
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| Rule 5 INSIDE PIPING AND CUSTOMER SERVICE SEWER (continued) | |
| <p>(k) The Company will locate the point to which service sewer connection will be made and the Company will furnish a “Y” branch, when a “y” has not previously been installed, or other outlet at the collecting sewer which shall be located in the public right-of-way or Company easement. All connections are subject to inspection and approval by the Company. An application for new connection must be filed in writing 24 hours in advance stating the street, house number, name of the applicant, name of the property owner, and the time at which connection is to be made. The Company will not be required to supply sewer service until each such connection has been inspected and approved by it. In the event the Customer or the Customer’s agent shall damage a “Y” branch or go onto the public right-of-way or Company easement and cause damage to the collecting sewer, then the Customer shall be responsible for the cost of repair or replacing any such damage. The “Y” branch is considered part of the collecting sewer.</p> <p>(l) Company personnel may not work on piping or facilities not owned by the Company unless authorized by the Company.</p> <p>(m) In the Company’s Stonebridge Service District operation, the Company will provide, install and maintain pressure pump units where necessary, including electric power.</p> <p>In all other operations, any customer proposed to be connected and to be discharging less than 1,200 gallons per day domestic sewage, and where a tank or pressure pump unit is necessary for discharge of sewage into the Company’s collecting sewer, or as a part of the treatment process, or both, shall install at his own expense within the lot, one pump unit of suitable capacity. All components utilized in a pump unit must be either purchased from the Company or meet its specifications which shall be on file at the Company’s office, and approved by the Company prior to installation. Installation costs of the pump unit, electrical wiring and components and service sewers between the dwelling and the pump unit and</p> <p>* Indicates new rate or text + Indicates change</p> | |

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**Rules Governing Rendering of
 Sewer Service**

Rule 5 INSIDE PIPING AND CUSTOMER SERVICE SEWER (Continued)

Company's collecting sewers shall be the responsibility of the Customer. Electricity costs for pump operation shall be the responsibility of the Customer. Customers discharging greater than 1,200 gallons per day, upon applying for service with the Company, must enter into an agreement with the Company with regard to operation of a pump unit that is of suitable capacity for the customer and that will be compatible with the Company's operation of its collecting sewer system and treatment facility.

- (n) The Company will locate the point to which the service connection to the pressure collecting sewer will be made, and the Customer shall furnish materials for the connection. All taps to the pressure collecting sewer shall be done by the Company. One connection shall not service more than one property.
- (o) A stop cock shall be placed on the service sewer near the service connection. Said stop cock shall include a provision for locking. The stop cock will be furnished, owned and maintained by the Customer for use by the Customer for maintenance or by the Company.
- (p) In addition to other methods outlined within these Rules for discontinuance of sewer service, sewer service may be turned-off by the Company by locking the stop cock in the closed position. Service shall not be resumed again except upon payment of all delinquent charges, plus any applicable approved service charge to cover the costs of resuming service, in accordance with these Rules.

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| Rules Governing Rendering of Sewer Service | |
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| Rule 6 IMPROPER OR EXCESSIVE USE | |
| <p>(a) The following requirements for the use of sewer service provided by the Company shall be observed. Violation of the requirements will result in the discontinuance of service to the Customer or an additional charge for excess load, or the requirement that the Customer install facilities to prevent excessive loads and other adverse impacts upon the Company’s system.</p> <p>(b) No person shall discharge or cause to be discharged any storm water, surface water, ground water, swimming pool water, roof runoff, sub-surface drainage, or cooling water into Company’s collecting sewers.</p> <p>(c) No person shall discharge or cause to be discharged any of the following described waste waters into the Company’s collection sewers:</p> <ol style="list-style-type: none"> 1. Any liquid or vapor having a temperature higher than 150 degrees F; 2. Any waste water which may contain more than 100 parts per million, by weight, of fat, oil or grease; 3. Any waste water which may contain more than 25 parts per million, by weight, of soluble oils; 4. Any gasoline, benzene, naptha, fuel oil, or other flammable or explosive liquid, solid or gas; 5. Any garbage that has not been properly shredded; | |
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| Rules Governing Rendering of Sewer Service | |
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| Rule 6 IMPROPER OR EXCESSIVE USE (continued) | |
| <p>6. Any ashes, cinders, sand, mud, straw, shavings, metal, glass, rags, feathers, tar, plastics, wood or any other solid or viscous substance capable of causing obstruction to the flow in sewers or other interference with the proper operation of the sewage works;</p> <p>7. Any waste waters having a pH lower than 5.0 or higher than 9.0, or having any other corrosive property capable of causing damage or hazard to structures, equipment and personnel of the sewage works;</p> <p>8. Any waste waters containing toxic materials in sufficient quantity to disrupt the operation of treatment facilities; or,</p> <p>9. The Company may specify limits on allowable concentration of heavy metals that may be discharged to the sewer.</p> | |
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| Rules Governing Rendering of Sewer Service | |
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| Rule 7 DISCONTINUANCE OF SERVICE BY COMPANY | |
| <p>(a) The Company reserves the right to discontinue services for any of the following reasons:</p> <ol style="list-style-type: none"> 1. For failure to comply with these rules and regulations; 2. For nonpayment of utility bill (see Rule 9); 3. For resale of sewer service; or, 4. For an unauthorized sewer connection to Company sewers. <p>(b) Discontinuance of service to a premises for violation of these Rules and Regulations shall not prevent the Company from pursuing any lawful remedy by action at law or otherwise for the collection of monies due from the Customer.</p> <p>(c) If the Company discontinues its service for any violation of these rules and regulations, then any monies due the Company shall become immediately due and payable.</p> <p>(d) The Company has the right to refuse or to discontinue service to any premises to protect itself against fraud or abuse.</p> <p>(e) At least thirty (30) days prior to physical discontinuance of service, the Company will mail a written notice to the Customer and to the property owner if different than the Customer by registered or certified mail, return receipt requested, with copy thereof forwarded to the Missouri Public Service Commission. Said notice shall state the violation and service may be discontinued at any time after the</p> | |
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| Rules Governing Rendering of Sewer Service | |
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| Rule 7 DISCONTINUANCE OF SERVICE BY COMPANY (continued) | |
| <p>expiration of the notice period provided satisfactory arrangements for continuance of the service have not been made by the Customer and the Company. This thirty (30) day notice may be waived where discharge of materials which might be detrimental to the health and safety of the public or cause damage to the sewer system of the Company is discovered. In the event of discontinuance of service to protect health and safety as above provided, the Customer and the Commission shall be notified immediately thereof with a statement concerning the reasons for such discontinuance.</p> <p>(f) Reconnection of any customer disconnected by authority of this rule will be made subject to payment of the cost of reconnection.</p> <p>(g) Tenants of rental property shall be given the opportunity to pay delinquent bills in lieu of disconnection of service.</p> | |
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| Rules Governing Rendering of Sewer Service | |
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| Rule 8 INTERRUPTIONS IN SERVICE | |
| <p>(a) The Company reserves the right to limit sewer service in its collecting sewers at any time for the purpose of making repairs to the sewer system.</p> <p>(b) Whenever service is limited for repairs, all Customers affected by such limitation will be notified in advance whenever it is possible to do so. Every effort will be made to minimize limitation of service.</p> <p>(c) No refunds of charges for sewer service will be made for limitations of service unless due to willful misconduct of the Company.</p> <p>(d) In order to avoid overloading the capacities of the Company collecting sewers and treatment facilities, the Company reserves the right at all times to determine and regulate, in a reasonable and non-discriminatory manner, the maximum amounts or strength of the wastes discharged into the Company’s collecting sewers when they are greater than normal domestic sewage.</p> | |
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| Rules Governing Rendering of Sewer Service | |
|---|--|
| Rule 9 BILLS FOR SERVICE | |
| <p>(a) The charges for sewer service shall be at the rates specified in the applicable tariffs on file with the Missouri Public Service Commission. The point of assumption of sewer service shall be at the service connection. Service charges for connection or disconnection are set forth in Schedule of Service Charges.</p> <p>(b) A Customer who has made application for service to a premises shall be held liable for all service furnished to such premises until the customer notifies the Company in writing to terminate service.</p> <p>(c) A Customer is liable for payment for all monthly service charges for sewer service to a premises from the date of connection until the date of termination. At least five days prior to termination, the Customer shall notify the Company of the date, place, and time of termination.</p> <p>(d) Bills for sewer service will be mailed or delivered to the Customer's last address as shown by the records of the Company, but failure to receive the bill will not relieve the Customer from the obligation to pay the same.</p> <p>(e) Payments shall be made at the office of the Company or at an equally convenient location designated by the Company.</p> <p>(f) A separate bill shall be rendered for each Customer's sewer service.</p> | |
| <p>* Indicates new rate or text + Indicates change</p> | |

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| | month day year | | month day year |
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| | Name of Officer, Title | | Address |

Missouri –American Water Company

 NAME OF ISSUING CORPORATION

FOR

 STONE, CHRISTIAN & TANEY COUNTIES, MISSOURI
 COMMUNITY, TOWN, OR CITY

| Rules Governing Rendering of Sewer Service | |
|---|--|
| Rule 9 BILLS FOR SERVICE (continued) | |
| <p>(g) The Company shall have the right to render bills monthly, and such bills shall be due and payable on the due date indicated on the bill. The Company shall have the right to charge Customers on a monthly basis in arrears when the sewer charges are based on water usage.</p> <p>(h) Neither the Company nor the Customer will be bound by bills rendered under mistake of fact as to the quantity of service rendered or as a result of clerical error.</p> <p>(i) All bills for sewer service become delinquent after the due date stated on the bill. Service may be discontinued thirty (30) days after written notice by mail from the Company. The Company shall have the right to charge to the Customer's account reasonable costs and fees incurred in collecting the delinquent amount.</p> <p>(j) When the bills are rendered for a period of less than a complete billing period due to the connection or termination of service, the billing shall be for the proportionate part of the monthly charge, or where water usage is the basis for the charge, at the appropriate rate for water used, or a proportionate part of the residential rate, whichever is applicable. Customers terminating with less than one month's service shall pay not less than the monthly minimum.</p> <p>(k) If a Customer is a tenant, the Company may require the owner of the property to be ultimately responsible for payment of bills for service, provided the Company has made reasonable and timely efforts to collect bills due from the Customer. All notices of delinquent bills or disconnection shall also be sent to the owner of the property.</p> | |
| <p>* Indicates new rate or text + Indicates change</p> | |

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| Rules Governing Rendering of Sewer Service | |
|--|--|
| Rule 10 SPECIAL CONTRACT FOR EXCESSIVE CAPACITY | |
| <p>In the event that the Customer to be served proposes to discharge into Company's system an abnormally high volume or strength of waste as to require an enlargement of Company's existing sewage treatment plant or the construction of a temporary sewage treatment plant, and/or the construction or reconstruction of sewer lines, service shall be provided to such customer under the terms and conditions of a mutually satisfactory contract, in form approved by the Missouri Public Service Commission, pursuant to which the cost of such improvements will be financed in such a manner as to be fair and reasonable to both parties and so as not to constitute a burden upon the Company or the existing Customers of the Company.</p> | |
| <p>* Indicates new rate or text + Indicates change</p> | |

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Missouri –American Water Company

FOR

STONE, CHRISTIAN & TANEY COUNTIES, MISSOURI
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**Rules Governing Rendering of
 Sewer Service**

Rule 11 EXTENSION OF COLLECTING SEWERS

- (a) This rule shall govern the extension of collecting sewers by the Company in areas where collecting sewers do not exist at the date of issue of this rule. The Company will extend its collecting sewers within dedicated or recorded easement within its certificated area to serve new customers in accordance with the following terms and conditions.
- (b) Upon receipt of a written application for service in compliance with Rule 4, the Company will provide the Applicant(s) and itemized estimate of the cost of the proposed extension. Said estimate shall include the cost of all labor and materials required, including manholes, cleanouts, lift stations, individual grinder pump stations, pressure sewer system appurtenances, reconstruction of existing sewers (if necessary), treatment system expansion, engineering, supervision and construction inspection, permits and bookkeeping.
- (c) Applicant(s) shall enter into a contract with the Company for the installation of said extension and shall tender to the Company a contribution in aid of construction equal to the amount determined in 3 (a), plus any other appropriate fees as provided in these rules and regulations. At the Company’s sole option, Applicant(s) may be permitted to install all or part of said extension with an equivalent reduction being made in the required contribution in aid of construction.
- (d) If as a result of reasonable unforeseen circumstances the actual cost of the extension exceeds the estimated cost of the extension, the Applicant(s) shall pay the added cost within thirty (30) days of being billed for same by Company.
- (e) The cost to an applicant connecting to a sewer that was constructed and funded in accordance with this rule shall be as follows:
 - 1. For single family residential Applicants that are applying for service in a platted subdivision, the Company shall divide the actual cost of the extension by the number of lots abutting said extension to determine the per lot extension cost. When counting lots, corner lots which abut existing mains shall be excluded;

* Indicates new rate or text

+ Indicates change

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Missouri –American Water Company

FOR

STONE, CHRISTIAN & TANEY COUNTIES, MISSOURI
 COMMUNITY, TOWN, OR CITY

NAME OF ISSUING CORPORATION

**Rules Governing Rendering of
 Sewer Service**

Rule 11 EXTENSION OF COLLECTING SEWERS (continued)

2. For single family residential Applicants that are applying for service in areas that are unplatted in subdivision lots, the Applicants' cost shall be equal to the total cost of the extension divided by the total length of the extension in feet times 100 feet;
3. For the multi-family residential, commercial or industrial Applicant(s) the cost will be equal to the amount calculated for a single family residence in paragraphs (d) (1) or (d) (2) above multiplied times a water usage factor. The water usage factor shall be determined by dividing the average monthly usage in gallons by 7,000 gallons, but shall not be less than 1; and,
4. The cost for connecting to a sewer constructed and funded in accordance with this rule shall be collected by the Company for a period of ten years following the completion of said extension.

(f) Refunds of contributions shall be made to Applicant(s) as follows:

1. Should the actual cost of the extension be less than the estimated cost, the Company shall refund the difference as soon as the actual cost has been ascertained. Said refund to be made within thirty (30) days of final cost determination by the Company;
2. During the first ten years after an extension is completed, the Company will refund to the Applicant(s) who paid for the extension any monies collected from Customer(s) in accordance with Rule 11 (3) (d) above;
3. Any Applicant that paid a contribution in aid of construction to expand the wastewater treatment plant will be refunded the per service connection cost of treatment plant expansion at the end of the calendar quarter in which any lot that was included in the contribution in aid of construction estimate

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FOR
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 COMMUNITY, TOWN, OR CITY

**Rules Governing Rendering of
 Sewer Service**

Rule 11 EXTENSION OF COLLECTING SEWERS (continued)

which was ultimately paid to the Company first activates sewer service, said refund not to exceed \$1,500 per service connection. This refund is to be calculated by dividing the cost of the treatment plant expansion by the number of service connections designed to be served by said expansion;

- 4. The sum of all refunds to any Applicant shall not exceed the total contribution paid by the Applicant; and,
- 5. Each refund shall be distributed to the initial Applicant(s) based upon the percentage of the actual extension cost contributed by each Applicant.

- (g) Extensions made under this Rule shall be and remain the property of the Company in consideration of its perpetual upkeep and maintenance.
- (h) The Company reserves the right to connect future extensions to any collecting sewers funded and constructed in accordance with this Rule and the attaching of Customers to such further extensions shall not entitle Applicant(s) contracting for the original extension to additional refund.
- (i) The pipe, lift stations and appurtenances used in making extensions under this Rule shall be of a size and type, which will be reasonably adequate to supply safe and adequate service. Such determination as to size and type of pipe, lift stations and appurtenances shall be left solely to the judgment of the Company. If the Company desires pipe or lift station sizing larger than reasonably required to provide service to the lots abutting said extension, the additional cost due to larger sizing shall be borne by the Company.
- (j) In the event Applicant(s) desire to construct all or part of the extension, and the Company agrees, the following terms and conditions shall apply.
 - 1. Applicant(s) shall enter into a contract with the Company which provides that the Applicant construct said collecting sewers and/or other facilities to meet the requirements of all governmental agencies with proper authority, that all facilities constructed comply with the Company's rules and construction standards, that no construction shall commence until all necessary permits have been granted by all regulatory authorities,

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| Rules Governing Rendering of Sewer Service | |
|--|--|
| Rule 11 EXTENSION OF COLLECTING SEWERS (continued) | |
| <p>that all construction will be completed in accordance with a schedule agreed to between Company and Applicant;</p> <ol style="list-style-type: none"> 2. In the event of Applicant's default, Company shall have the right to complete or correct incomplete or faulty constructions, such costs to be borne by Applicant; 3. Applicant's choice of design engineer and construction contractor is subject to approval by the Company; 4. Plans and specifications for said extension shall be provided to the Company for approval prior to construction; 5. Applicant shall provide a detailed cost accounting of the actual cost of design and construction within thirty (30) days of the completion of said extension; 6. Applicant shall contribute said extension to the Company, free and clear of any and all encumbrances, mechanics liens etc.; 7. Applicant shall contribute to the Company the Company's cost of construction inspection; 8. The Company or its representative shall have the right to inspect, test and approve the extension prior to connecting it to the Company's collecting sewers; 9. Connection of the extension to existing Company sewers shall be made by the Company of its authorized representative; and, 10. The Company shall have the right to refuse ownership and responsibility for said extension until the Applicant(s) have complied fully with this Rule. | |
| <p>* Indicates new rate or text + Indicates change</p> | |

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FORM NO. 13
Canceling

P.S.C. MO NO. 17
P.S.C. MO NO. 15

Original

SHEET NO. A

Missouri –American Water Company

FOR

STONE, CHRISTIAN & TANEY COUNTIES, MISSOURI
COMMUNITY, TOWN, OR CITY

NAME OF ISSUING CORPORATION

**Rules and Regulations Governing
the Rendering of Water Service**

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| | President | St. Louis, MO 63141 |
| | Name of Officer, Title | Address |

FORM NO. 13 P.S.C. MO. NO. 17
Canceling P.S.C. MO. NO. 15

Original SHEET NO. B
SHEET NO. _____

Missouri-American Water Company
NAME OF ISSUING CORPORATION

FOR STONE & TANEY COUNTIES, MISSOURI
COMMUNITY, TOWN, OR CITY

| Rules & Regulations Governing The Rendering of Water Service | |
|---|--|
| Stonebridge Village LEGAL DESCRIPTION | |
| <p>A tract of land being all of the East Half of the Southeast Quarter of Section 7, all of Section 8, the Northwest Quarter of Section 9, the Southwest Quarter of Section 9, the West Half of the East Half of Section 9, the Northwest Quarter of Section 16, the Southwest Quarter of Section 16, the Northwest Quarter of the Southeast Quarter of Section 16, the South Half of the Southeast Quarter and that part of the Northeast Quarter of said Southeast Quarter lying South of the Missouri Pacific Railroad of Section 16, all of Section 17, except that part lying Southwest of Missouri State Highway 76, the Northeast Quarter of Section 18, the Northwest Quarter of Section 21, the Northeast Quarter of Section 21, Township 23 North, Range 22 West, Stone County, Missouri, and that part of the West Half of the Southwest Quarter of Section 15, lying South of the Missouri Pacific Railroad and all of the Northwest Quarter of Section 22, Township 23 North, Range 22 West, Taney County, Missouri, and being more particularly described as follows: Beginning at an existing stone at the Southeast Corner of said Section 17; thence North 88 degrees 21 minutes 39 seconds West along the South line of the Southeast Quarter of said Section 17, a distance of 2,600.18 feet to an existing stone at the Southwest corner of the Southeast Quarter of said section 17 for corner; thence North 88 degrees 18 minutes 00 seconds West along the South line of the Southwest Quarter of said Section 17 a distance of 1,110.03 feet to a point on a curve, said point being on the East right of way line of said Missouri State Highway 76; thence along said East right of way line to a point on the West line of the Southwest Quarter of said Section 17 for corner; thence North 01 degree 39 minutes 15 seconds East along said West line a distance of 1,797.55 feet to an existing stone at the Southwest corner of the Northwest Quarter of said Section 17 for corner; thence North 89 degrees 06 minutes 04 seconds West along the South line of said Northeast Quarter of Section 18 a distance of 2,630.97 feet to the Southwest corner of said Northeast Quarter of Section 18 for corner; thence North 01 degree 08 minutes 25 seconds East along the West line of said Northeast Quarter of Section 18 a distance of 2,675.84 feet to the Northwest corner of said Northeast Quarter of Section 18 for corner; thence South 88 degrees 27 minutes 04 seconds East along the North line of said Northeast Quarter of Section 18 a distance of 1,330.31 feet to the Southwest corner of the East Half of the Southeast Quarter of said Section 7 for corner; thence North 01 degree 32 minutes 24 seconds East along the West line of said East Half of the Southeast Quarter of Section 7 a distance of 2,631. 12 feet to</p> <p>* Indicates new rate or text + Indicates change</p> | |

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| | President | | St. Louis, MO 63141 |
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FORM NO. 13 P.S.C. MO. NO. 17
Canceling P.S.C. MO. NO. 15

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Missouri-American Water Company
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FOR STONE & TANEY COUNTIES, MISSOURI
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| Rules & Regulations Governing The Rendering of Water Service | |
|---|--|
| Stonebridge Village LEGAL DESCRIPTION (continued) | |
| <p>the northwest corner of said East Half of the Southeast Quarter of Section 7 for Corner; thence South 89 degrees 04 minutes 21 seconds East along the North line of said East Half of the Southeast Quarter of Section 7 a distance of 1,326.01 feet to the Southwest corner of the Northwest Quarter of said Section 8 for corner; thence North 0 1 degree 26 minutes 43 seconds East along the West line of said Northwest Quarter of Section 8 a distance of 2,645.51 feet to an existing stone at the Northwest corner of said Section 8 for corner; thence South 88 degrees 40 minutes 53 seconds East along the North line of said Section 8 a distance of 5,164.59 feet to the Northeast corner of said Section 8 for corner; thence South 89 degrees 13 minute 56 seconds East along the North line of said Section 9 a distance of 2,588.90 feet to an existing stone at the Northeast corner of the Northwest Quarter of said Section 9 for corner; thence South 88 degrees 33 minutes 26 seconds East along said North line of Section 9 a distance of 1,304.11 feet to the Northeast corner of the West Half of the Northeast Quarter of said Section 9 for corner; thence South 01 degree 12 minutes 39 seconds West along the East line of the West Half of the East Half of said Section 9 a distance of 5,344.39 feet to the Southeast corner of the West Half of the Southeast Quarter of said Section 9 for corner; thence North 88 degrees 38 minutes 11 seconds West along the South line of said Section 9 a distance of 1,300.91 feet to the Northeast corner of said Northwest Quarter of said Section 16 for corner; thence South 01 degrees 43 minutes 19 seconds West along the East line of said Northwest Quarter a distance of 2,665.47 feet to the Southeast corner of said Northwest Quarter of Section 16 for corner; thence South 88 degrees 30 minutes 52 seconds East along the North line of said Northwest Quarter of the Southeast Quarter of Section 16 a distance of 1,286.84 feet to the Northeast corner of said Northwest Quarter of the Southeast Quarter of Section 16 for corner; thence South 01 degree 35 minutes 30 seconds West along the East line of said Northwest Quarter of the Southeast Quarter of Section 16 a distance of 1,325.97 feet to the Southeast corner of said Northwest Quarter of the Southeast Quarter of Section 16 for corner; thence North 01 degree 35 minutes 30 seconds East along the West line of said Northeast Quarter of the Southeast Quarter a distance of 265.92 feet to a point on a curve, said point being on said Railroad South right of way line; thence along said right of way line to a point on the East line of the West half of said Southwest Quarter of Section 15 for corner; thence South 01 degree 32 minutes 08 seconds West align said East line of the West Half of said Southwest Quarter of Section 15 a distance of 1,867.10 feet to an existing iron pin at the Southeast corner of said West Half of the Southwest Quarter of Section 15 for corner; thence South 89 degrees 21 minutes 06 seconds East along the South line of said Section 15 a distance of 1,315.41 feet to the Northeast corner of the Northwest Quarter of said Section 22 for corner; thence South 01 degree 04</p> <p>* Indicates new rate or text + Indicates change</p> | |

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FORM NO. 13 P.S.C. MO. NO. 17
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Missouri-American Water Company
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FOR STONE & TANEY COUNTIES, MISSOURI
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| Rules & Regulations Governing The Rendering of Water Service | |
|--|--|
| <p>Stonebridge Village LEGAL DESCRIPTION (continued)</p> <p>minutes 54 seconds West along the East line of said Northwest Quarter of Section 22 a distance of 2,668.76 feet to the Southeast corner of said Northwest Quarter of Section 22 for corner; thence North 89 degrees 03 minutes 31 seconds West along the South line of said Northwest Quarter of Section 22 a distance of 2,644.03 feet to the Southwest corner of said Northwest Quarter of section 22 for corner; thence North 88 degrees 25 minutes 38 seconds West along the South line of said Northeast Quarter of Section 21 a distance of 2,608.40 feet to an existing stone at the Southwest corner of said Northeast Quarter of Section 21 for corner; thence North 88 degrees 12 minutes 35 seconds West along the South line of said Northwest Quarter of Section 21 a distance of 2,562.75 feet to an existing stone at the Southwest corner of said Northwest Quarter of Section 21 for corner; thence North 01 degree 22 minutes 23 seconds East along the West line of said Northwest Quarter of Section 21 a distance of 2,627.56 feet to said point of beginning, and containing 2,936.82 acres of land, more or less, subject to all easements and/or rights of way.</p> | |
| <p>* Indicates new rate or text + Indicates change</p> | |

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| | President | | St. Louis, MO 63141 |
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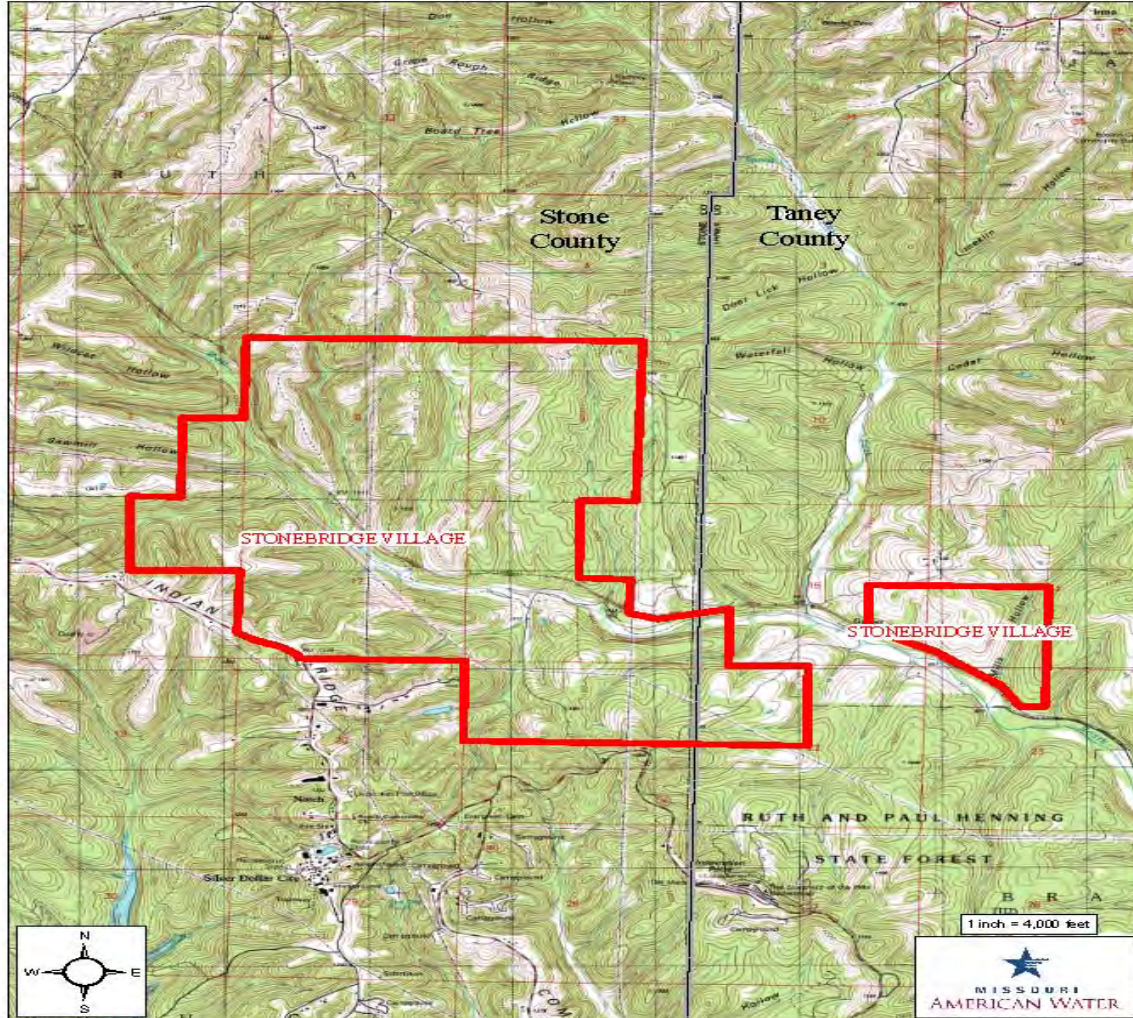
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FOR

STONE & TANEY COUNTIES, MISSOURI
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**Stonebridge Village
Map – water service area**



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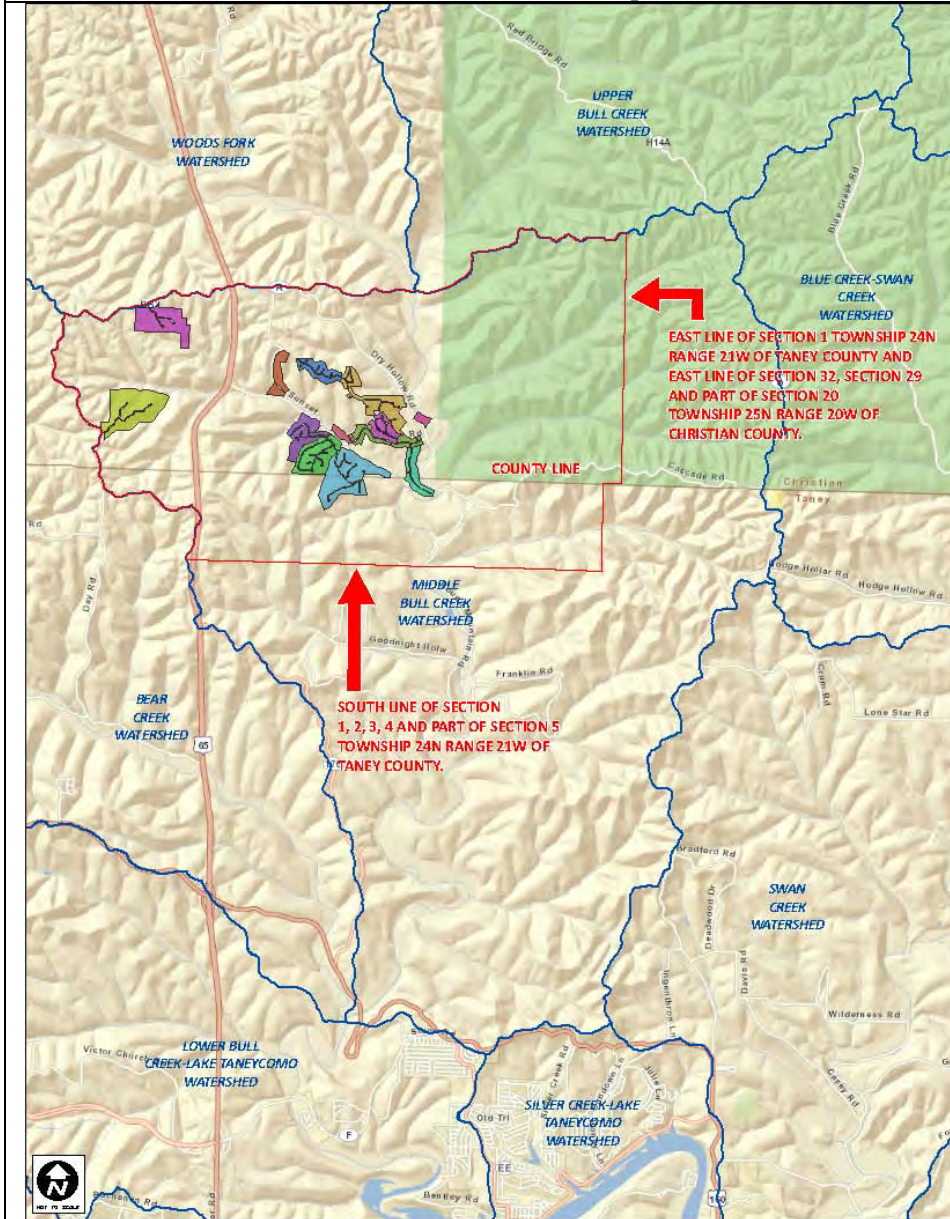
| Saddlebrooke | |
|--|--|
| Legal Description | |
| SADDLEBROOKE WATER CERTIFICATED AREA PART OF MIDDLE BULL CREEK WATERSHED | |
| <p>A WATERSHED AREA OF LAND BEING BOUNDED ON THE NORTH BY WOODS FORK & UPPER BULL CREEK WATERSHED, BEING BOUNDED ON THE EAST BY THE EASTERN LINE OF PART OF SECTION 20 AND THE EASTERN LINE OF SECTIONS 29 & 32 IN TOWNSHIP 25 NORTH, RANGE 20 WEST, AND THE EASTERN LINE OF SECTION 1 IN TOWNSHIP 24 NORTH, RANGE 21 WEST, BOUNDED ON THE SOUTH BY THE SOUTHERN LINE OF SECTIONS 1, 2, 3, 4 & PART OF SECTION 5 OF TOWNSHIP 24 NORTH, RANGE 21 WEST, BOUNDED ON THE WEST BY BEAR CREEK WATERSHED AND HIGHWAYS 65, AND ROUTE 176, ENCOMPASSING PART OF SECTIONS 23,24,25,26,27,28,29, 32 AND 33, AND ALL OF SECTIONS 34, 35 AND 36 OF TOWNSHIP 25 NORTH, RANGE 21 WEST IN CHRISTIAN COUNTY, MISSOURI, PART OF SECTIONS 19,20, AND ALL OF SECTIONS 29,30,31 &32 IN TOWNSHIP 25 NORTH, RANGE 20 WEST IN CHRISTIAN COUNTY, MISSOURI, AND ALL OF SECTIONS 1, 2, 3 & 4 AND PART OF SECTION 5 OF TOWNSHIP 24 NORTH, RANGE 21 WEST IN TANEY COUNTY, MISSOURI.</p> | |
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**Saddlebrooke Village
Map**



**EAST LINE OF SECTION 1 TOWNSHIP 24N
RANGE 21W OF TANEY COUNTY AND
EAST LINE OF SECTION 32, SECTION 29
AND PART OF SECTION 20
TOWNSHIP 25N RANGE 20W OF
CHRISTIAN COUNTY.**

**SOUTH LINE OF SECTION
1, 2, 3, 4 AND PART OF SECTION 5
TOWNSHIP 24N RANGE 21W OF
TANEY COUNTY.**

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DATE EFFECTIVE August 10, 2012
month day year

ISSUED BY: Frank Kartmann
President
Name of Officer, Title

727 Craig Road
St. Louis, MO 63141
Address

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P.S.C. MO. NO. 17
P.S.C. MO. NO. 15

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SHEET NO. _____

Missouri –American Water Company
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FOR STONE, CHRISTIAN & TANEY COUNTIES, MISSOURI
COMMUNITY, TOWN, OR CITY

| Rules & Regulations Governing The Rendering of Water Service | |
|---|------------------------|
| SCHEDULE OF WATER RATES | |
| Stonebridge Village | |
| <u>Rate Schedule A</u> | |
| <u>Applicability</u> This schedule is applicable to residential, commercial, industrial, municipal and other general service. | |
| <u>Monthly Minimum Charges</u> | |
| <u>Meter Size</u> | <u>Monthly Charges</u> |
| 5/8" | \$22.06 |
| 3/4" | \$27.15 |
| 1.0" | \$38.48 |
| 1.5" | \$66.91 |
| 2.0" | \$101.01 |
| 3.0" | \$136.00 |
| <u>Commodity Charge</u> \$2.37 per 1,000 gallons for usage. | |
| <u>Connection (CIAC) Fees</u> The Company is authorized to condition service to the initial applicant for water service at a single-family residence utilizing a 5/8" meter upon the payment of a one-time charge of \$300. The charge for a premise utilizing a meter larger than 5/8" will be increased by the incremental cost of the meter being used, based upon an assumed cost of \$35 for a 5/8" meter. | |
| * Indicates new rate or text + Indicates change | |

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| DATE OF ISSUE | July 11, 2012 | DATE EFFECTIVE | August 10, 2012 |
| | _____ month day year | | _____ month day year |
| ISSUED BY: | Frank Kartmann President | | 727 Craig Road St. Louis, MO 63141 |
| | _____ Name of Officer, Title | | _____ Address |

Canceling P.S.C. MO. NO. 17
P.S.C. MO. NO. 15

Original

SHEET NO. 1a
SHEET NO. _____

Missouri –American Water Company
NAME OF ISSUING CORPORATION

FOR STONE, CHRISTIAN & TANEY COUNTIES, MISSOURI
COMMUNITY, TOWN, OR CITY

| Rules & Regulations Governing The Rendering of Water Service | |
|--|------------------------|
| SCHEDULE OF WATER RATES | |
| Stonebridge Village | |
| <u>Rate Schedule B</u> | |
| <u>Applicability</u> This schedule is applicable to residential, commercial, industrial, municipal and other general service. | |
| <u>Monthly Minimum Charges</u> | |
| <u>Meter Size</u> | <u>Monthly Charges</u> |
| 5/8" | \$22.06 |
| 3/4" | \$27.15 |
| 1.0" | \$38.48 |
| 1.5" | \$66.91 |
| 2.0" | \$101.01 |
| 3.0" | \$136.00 |
| <u>Commodity Charge</u> \$2.37 per 1,000 gallons for usage. | |
| <u>Connection (CIAC) Fees</u> Except in the Forest Lake subdivision the Company is authorized to condition service to the initial applicant for water service at a single-family residence utilizing a 5/8" meter upon the payment of a one-time charge of \$300. The charge for a premise utilizing a meter larger than 5/8" will be increased by the incremental cost of the meter being used, based upon an assumed cost of \$35 for a 5/8" meter. For the Forest Lake subdivision the Company is authorized to condition service to the initial applicant for water service at a single family residence upon the payment of a one-time charge of \$300 applicable to the next 300 new customers in Forest Lake subdivision to expire twenty (20) years after the effective date of this tariff. This connection fee is in addition to any other fees authorized under Rate Schedule B. | |
| * Indicates new rate or text + Indicates change | |

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|---------------|------------------------|----------------|---------------------|
| DATE OF ISSUE | July 11, 2012 | DATE EFFECTIVE | August 10, 2012 |
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| ISSUED BY: | Frank Kartmann | | 727 Craig Road |
| | President | | St. Louis, MO 63141 |
| | _____ | | _____ |
| | Name of Officer, Title | | Address |

Canceling P.S.C. MO. NO. 17
P.S.C. MO. NO. 15

Original

SHEET NO. 1b
SHEET NO. _____

Missouri –American Water Company
NAME OF ISSUING CORPORATION

FOR STONE & TANEY COUNTIES, MISSOURI
COMMUNITY, TOWN, OR CITY

| Rules & Regulations Governing The Rendering of Water Service | |
|--|---|
| Schedule of Water Rates | |
| Stonebridge Village | |
| Metered Water Service | |
| Special Golf Course Service | |
| Golf Course sprinkler system – on an interruptible basis, hours of usage 10:00 P.M. to 6:00 A.M. daily, restricted to the golf course sprinkler system. | |
| <u>Rate –</u> | |
| <u>Water Usage Per Month</u> | <u>Rate per 1,000 Gallons Billing</u> |
| Per 1,000 gallons | \$1.60 |
| These rates do not include any municipal, state or federal taxes computed on either billing or consumption basis. Any such applicable taxes shall be added as separate items in rendering each bill. | |
| <u>Billing</u> | |
| Bills will be distributed at monthly intervals and due for payment at the net rate for a period of twenty-one (21) days following mailing to the customer. Any accounts remaining unpaid at the expiration of twenty-one (21) days shall be considered delinquent and the Company may take such action as is specified in its filed rules and regulations. | |
| <u>Restrictions</u> | |
| The entire month's usage will be billed at the following rate if any water is used outside the 10:00 P.M. to 6:00 A.M. time frame mentioned above. | |
| <u>Water Usage Per Month</u> | <u>Rate per 1,000 Gallons Billing</u> |
| Per 1,000 gallons | \$3.14 |
| * Indicates new rate or text + Indicates change | |

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| ISSUED BY: | Frank Kartmann President | | 727 Craig Road St. Louis, MO 63141 |
| | Name of Officer, Title | | Address |

Canceling

P.S.C. MO. NO. 17
P.S.C. MO. NO. 15

Original

SHEET NO. 1c
SHEET NO. _____

Missouri –American Water Company
NAME OF ISSUING CORPORATION

FOR STONE, CHRISTIAN & TANEY COUNTIES, MISSOURI
COMMUNITY, TOWN, OR CITY

| | |
|---|------------------------|
| Rules & Regulations Governing The Rendering of Water Service | |
| SCHEDULE OF WATER RATES | |
| Saddlebrooke Service Area | |
| <u>Rate Schedule</u> | |
| <u>Applicability</u> This schedule is applicable to residential, commercial, industrial, municipal and other general service. | |
| <u>Monthly Minimum Charges</u> | |
| <u>Meter Size</u> | <u>Monthly Charges</u> |
| 5/8" | \$22.06 |
| 3/4" | \$27.15 |
| 1.0" | \$38.48 |
| 1.5" | \$66.91 |
| 2.0" | \$101.01 |
| 3.0" | \$136.00 |
| <u>Commodity Charge</u> \$2.37 per 1,000 gallons for usage. | |
| <u>Connection (CIAC) Fees</u> The Company is authorized to condition service to the initial applicant for water service at a single-family residence utilizing a 5/8" meter upon the payment of a one-time charge of \$300. The charge for a premise utilizing a meter larger than 5/8" will be increased by the incremental cost of the meter being used, based upon an assumed cost of \$35 for a 5/8" meter. | |
| For the Saddlebrooke subdivision the Company is authorized to condition service to the initial applicant for water service at a single family residence upon the payment of a one-time charge of \$2,800 applicable to the next 200 new customers in the Saddlebrooke subdivision. This CIAC fee will expire ten (10) years after the effective date of this tariff or upon attaining a level of 200 customers, whichever comes first, at which time the connection fee will revert to the amount indicated in the first paragraph of this section. This CIAC fee is in addition to any other fees authorized under this Rate Schedule. | |
| * Indicates new rate or text + Indicates change | |

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| DATE OF ISSUE | July 11, 2012 | DATE EFFECTIVE | August 10, 2012 |
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| ISSUED BY: | Frank Kartmann President _____ Name of Officer, Title | | 727 Craig Road St. Louis, MO 63141 _____ Address |

Canceling P.S.C. MO. NO. 17
P.S.C. MO. NO. 15

Original

SHEET NO. 2
SHEET NO. _____

Missouri –American Water Company
NAME OF ISSUING CORPORATION

FOR STONE, CHRISTIAN & TANEY COUNTIES, MISSOURI
COMMUNITY, TOWN, OR CITY

| Rules & Regulations Governing The Rendering of Water Service | |
|---|------------------------------|
| SCHEDULE OF SERVICE CHARGES & DEPOSITS | |
| All Service Areas | |
| Disconnection of Water Services during regular office hours | \$25.00 |
| Connection of Water Services after initial connection during regular office hours | \$25.00 |
| Additional overtime charge for reconnection of Water Service after regular office hours, on weekends or holidays | \$35.00 |
| Collection of a delinquent bill | \$10.00 |
| Meter Test | \$10.00 |
| Return Check | \$10.00 |
| Meter Reseal Fee (unauthorized removal) | \$25.00 |
| Water Usage from Company Hydrant (except political subdivisions for street cleaning) | \$15.00/day of allowed usage |
| Hydrant Inspection Fee | \$15.00/hydrant |
| * Indicates new rate or text | |
| + Indicates change | |

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| | _____ Name of Officer, Title | | _____ Address |

Canceling P.S.C. MO. NO. 17
P.S.C. MO. NO. 15

Original

SHEET NO. 3
SHEET NO. _____

Missouri –American Water Company

FOR

STONE, TANEY & CHRISTIAN COUNTIES, MISSOURI
COMMUNITY, TOWN, OR CITY

NAME OF ISSUING CORPORATION

**Rules & Regulations Governing
The Rendering of Water Service**

**RULES AND REGULATIONS GOVERNING RENDERING OF
WATER SERVICE**

RULE 1 DEFINITIONS

- (a) The “COMPANY” is the Missouri-American Water Company, acting through its officers, managers, or other duly authorized employees or agents.
- (b) The “CUSTOMER” is any person, firm, corporation or governmental body which has contracted with the Company for water service or is receiving service from the Company, or whose facilities are connected for utilizing such service.
- (c) The word “UNIT” shall be used herein to define the standard user or property served and shall pertain to any building whether residential or commercial owned or leased. Mobile homes or rental units are considered as separate units for each single family or firm occupying same as a residence or place of business.
- (d) A “MAIN” is a pipeline which is owned and maintained by the Company, located on public property or private easements, and used to transport water throughout the Company’s service area.
- (e) A “CUSTOMER’S WATER SERVICE LINE” is a pipe with appurtenances installed, owned and maintained by the customer, used to conduct water to the customer’s unit from the property line or outdoor meter setting, including the connection to the meter setting. If the property line is in a street, then the Customer’s water service line shall be deemed to begin at the edge of the street abutting the Customer’s property.
- (f) A “SERVICE CONNECTION” is the pipeline connecting the main to the Customer’s water service line at the property line, or outdoor meter setting including all necessary appurtenances for setting the meter at an outdoor location.

* Indicates new rate or text

+ Indicates change

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| ISSUED BY: | Frank Kartmann | | 727 Craig Road |
| | President | | St. Louis, MO 63141 |
| | _____ | | _____ |
| | Name of Officer, Title | | Address |

Canceling P.S.C. MO. NO. 17
P.S.C. MO. NO. 15

Original

SHEET NO. 4
SHEET NO. _____

Missouri –American Water Company

FOR

STONE, TANEY & CHRISTIAN COUNTIES, MISSOURI
COMMUNITY, TOWN, OR CITY

NAME OF ISSUING CORPORATION

**Rules & Regulations Governing
The Rendering of Water Service**

**RULES AND REGULATIONS GOVERNING RENDERING OF
WATER SERVICE**

Rule 1 DEFINITIONS (continued)

This service connection will be installed, owned, and maintained by the Company. If the property line is in a street, the said service connection shall be deemed to end at the edge of the street abutting the customer's property.

- (g) The "DATE OF CONNECTION" shall be the date of the permit for installation and connection issued by the Company. In the event no permit is taken and a connection is made, the date of connection may be the date of commencement of construction of the building upon the property.
- (h) The "METER SETTING" includes the meter box, meter yoke, lid, and appurtenances, all of which shall be owned and maintained by the Company.
- (i) The "METER" is a device used to measure and record the quantity of water that flows through, and is installed in the meter setting.
- (j) "DEVELOPER" means any person, firm, corporation, partnership or other entity that, directly or indirectly, holds title to, or sells or leases, or offers to sell or lease, or advertises for sale or lease, any lots in a subdivision.
- (k) "SUBDIVISION" means any land in this state which is divided or proposed to be divided into more lots or other divisions of land, whether contiguous or not, or uniform in size or not, for the purpose of sale or lease, and includes resubdivision thereof.

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| ISSUED BY: | Frank Kartmann | | 727 Craig Road |
| | President | | St. Louis, MO 63141 |
| | _____ | | _____ |
| | Name of Officer, Title | | Address |

Canceling P.S.C. MO. NO. 17
P.S.C. MO. NO. 15

Original

SHEET NO. 5
SHEET NO. _____

Missouri –American Water Company

NAME OF ISSUING CORPORATION

FOR
STONE, TANEY & CHRISTIAN COUNTIES, MISSOURI

COMMUNITY, TOWN, OR CITY

| Rules & Regulations Governing The Rendering of Water Service | |
|---|--|
| RULES AND REGULATIONS GOVERNING RENDERING OF WATER SERVICE | |
| Rule 2 GENERAL | |
| (a) Every Customer, upon signing an application for service or accepting service rendered by the Company, shall be considered to have expressed consent to be bound by these rates, rules and regulations. | |
| (b) The Company's rules and regulations governing rendering of service are set forth in these numbered sheets. The rates applicable to appropriate class of service are set forth in rate schedules and constitute a part of these rules and regulations. | |
| (c) The Company reserves the right, subject to the authority of the Missouri Public Service Commission, to prescribe additional rates, rules or regulations or to alter existing rates, rules or regulations as it may deem necessary or proper. | |
| (d) At the effective date of these rules and regulations, all new facilities, construction contracts, and written agreements shall conform to these rules and regulations in accordance with the statutes of the State of Missouri and authority of the Missouri Public Service Commission. | |
| (e) The Company shall have the right to enter upon the Customer's premises for the purpose of inspecting for compliance with these rules and regulations. Company personnel shall identify themselves and such inspections shall be conducted during reasonable hours. | |
| * Indicates new rate or text + Indicates change | |

DATE OF ISSUE July 11, 2012

month day year

DATE EFFECTIVE August 10, 2012

month day year

ISSUED BY: Frank Kartmann

President
Name of Officer, Title

727 Craig Road

St. Louis, MO 63141
Address

Canceling P.S.C. MO. NO. 17
P.S.C. MO. NO. 15

Original

SHEET NO. 6
SHEET NO. _____

Missouri –American Water Company

FOR

STONE, TANEY & CHRISTIAN COUNTIES, MISSOURI
COMMUNITY, TOWN, OR CITY

NAME OF ISSUING CORPORATION

**Rules & Regulations Governing
The Rendering of Water Service**

**RULES AND REGULATIONS GOVERNING RENDERING OF
WATER SERVICE**

Rule 3 COMPANY EMPLOYEES AND CUSTOMER RELATIONS

- (a) Employees or agents of the Company are expressly forbidden to demand or accept any compensation for any services rendered to its Customers except as covered in the Company's rules and regulations.
- (b) No employee or agent of the Company shall have the right or authority to bind it by any promise, agreement or representation contrary to the intent of these rules and regulations.

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+ Indicates change

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| ISSUED BY: | Frank Kartmann President _____ Name of Officer, Title | | 727 Craig Road St. Louis, MO 63141 _____ Address |

Canceling P.S.C. MO. NO. 17
P.S.C. MO. NO. 15

Original

SHEET NO. 7
SHEET NO. _____

Missouri –American Water Company

FOR

STONE, TANEY & CHRISTIAN COUNTIES, MISSOURI
COMMUNITY, TOWN, OR CITY

NAME OF ISSUING CORPORATION

**Rules & Regulations Governing
The Rendering of Water Service**

**RULES AND REGULATIONS GOVERNING RENDERING OF
WATER SERVICE**

Rule 4 APPLICATIONS FOR SERVICE

- (a) A written application for service, signed by the Customer, stating the type of service required and accompanied by any other pertinent information, will be required for service to any unit. Every customer, upon signing an application for any service rendered by the Company, or upon taking of service, shall be considered to have expressed consent to the Company's rates, rules and regulations.
- (b) If service is requested at a point not already served by a main of adequate capacity, a main of adequate size shall be extended as may be necessary according to the Company's rule for extension of water mains.
- (c) When, in order to provide the service requested, a main extension or other unusual construction or equipment expense is required, the Company shall require a written contract. Said contract may include, but not be limited to, the obligations upon the Company and the Applicant, and shall specify a reasonable period of time necessary to provide such service.

* Indicates new rate or text

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| ISSUED BY: | Frank Kartmann | | 727 Craig Road |
| | President | | St. Louis, MO 63141 |
| | _____ | | _____ |
| | Name of Officer, Title | | Address |

Canceling P.S.C. MO. NO. 17
P.S.C. MO. NO. 15

Original

SHEET NO. 8
SHEET NO. _____

Missouri –American Water Company

FOR

STONE, TANEY & CHRISTIAN COUNTIES, MISSOURI
COMMUNITY, TOWN, OR CITY

NAME OF ISSUING CORPORATION

**Rules & Regulations Governing
The Rendering of Water Service**

**RULES AND REGULATIONS GOVERNING RENDERING OF
WATER SERVICE**

Rule 5 INSIDE PIPING AND CUSTOMER WATER SERVICE LINES

- (a) The Company will provide the Customer water service at the outdoor meter, or at the property line. Separate units shall be served through separate service lines.
- (b) The Service Connection from the water main to the Customer's property line, the meter installation and setting shall be constructed, owned and maintained by the Company. Service line construction and maintenance from the property line or meter setting, including the connection to the meter setting, to the building shall be the responsibility of the Customer, and is subject to inspection by the Company. Customers shall be responsible for the cost of repairing any damage to the Company's lines, meters, and meter installations caused by the Customer, his agent, or tenant.
- (c) Existing water service lines may be used in connecting with new buildings only when they are found by examination and testing not to constitute a hazard to the health and safety of any Customer or the Company's facilities.
- (d) The Customer's water service lines shall be brought to the unit at a depth of not less than thirty-six inches (36") and have a minimum inside diameter of three-quarters of an inch (3/4") upon entering the building. The service line shall be valved. This valve must be kept in good repair in order to shut off the water supply and drain the inside plumbing, if necessary.

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+ Indicates change

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| ISSUED BY: | Frank Kartmann President _____ Name of Officer, Title | | 727 Craig Road St. Louis, MO 63141 _____ Address |

Canceling P.S.C. MO. NO. 17
P.S.C. MO. NO. 15

Original

SHEET NO. 9
SHEET NO. _____

Missouri –American Water Company

FOR

STONE, TANEY & CHRISTIAN COUNTIES, MISSOURI
COMMUNITY, TOWN, OR CITY

NAME OF ISSUING CORPORATION

**Rules & Regulations Governing
The Rendering of Water Service**

**RULES AND REGULATIONS GOVERNING RENDERING OF
WATER SERVICE**

Rule 5 INSIDE PIPING AND CUSTOMER WATER SERVICE LINES (continued)

- (e) The Customer's water service lines and inside piping shall be of material conforming to recognized standards for potable water service and shall have a pressure rating of at least 160 psi working pressure.
- (f) The Company will not install a service connection to a vacant lot.
- (g) Any change in the location of an existing service connection requested by the Customer shall be made at the Customer's expense.
- (h) The Company shall have the right to enter the Customer's premises for purposes of inspection to ensure compliance to these rules and regulations. The Company shall identify themselves and make these inspections only at reasonable hours.
- (i) Neither the Customer's water service line nor the Service Connection may be extended along public streets or roadways or through property of others in connecting with the Company's mains, except where the service connection is in the water main easement in order to be connected to the main. The service connection and service line must be laid in a straight line and at right angles to the main and the face of the structure or as nearly so as possible. Any deviation from this because of physical obstruction will be at the discretion of the Company.

* Indicates new rate or text

+ Indicates change

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| ISSUED BY: | Frank Kartmann President | | 727 Craig Road St. Louis, MO 63141 |
| | _____ Name of Officer, Title | | _____ Address |

Canceling P.S.C. MO. NO. 17
P.S.C. MO. NO. 15

Original

SHEET NO. 10
SHEET NO. _____

Missouri –American Water Company

FOR

STONE, TANEY & CHRISTIAN COUNTIES, MISSOURI
COMMUNITY, TOWN, OR CITY

NAME OF ISSUING CORPORATION

**Rules & Regulations Governing
The Rendering of Water Service**

**RULES AND REGULATIONS GOVERNING RENDERING OF
WATER SERVICE**

Rule 5 INSIDE PIPING AND CUSTOMER WATER SERVICE LINES (continued)

- (j) Any Customer having a plumbing arrangement, or a water-using device that could allow backsiphonage of any chemical, petroleum, process water, water from a questionable supply, or other substance that could create a health hazard or damage to the water system, shall be required to install and maintain a backflow prevention device. This rule may also apply to customers on whose premises it is impossible or impractical for the company to perform a cross connection survey. The device, installation, location and maintenance program shall be approved by the Company.

* Indicates new rate or text

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| ISSUED BY: | Frank Kartmann President | | 727 Craig Road St. Louis, MO 63141 |
| | Name of Officer, Title | | Address |

Canceling P.S.C. MO. NO. 17
P.S.C. MO. NO. 15

Original

SHEET NO. 11
SHEET NO. _____

Missouri –American Water Company

FOR

STONE, TANEY & CHRISTIAN COUNTIES, MISSOURI
COMMUNITY, TOWN, OR CITY

NAME OF ISSUING CORPORATION

**Rules & Regulations Governing
The Rendering of Water Service**

**RULES AND REGULATIONS GOVERNING RENDERING OF
WATER SERVICE**

Rule 6 IMPROPER OR EXCESSIVE USE

- (a) No Customer shall be wasteful of the water supplied to his premises by his willful action or inaction. It shall be the responsibility and duty of each Customer to maintain all piping and fixtures at his unit in a good and efficient state of repair at all times.
- (b) No Customer shall make or cause to be made a cross connection between the potable water supply and any source of chemical or bacterial contamination or any other water supply. Company shall deny or discontinue service where Customer's Water Service Line or inside piping may, in the opinion of the Company, cause a cross-connection with non-potable water or otherwise jeopardize the health and safety of other Customers or the Company's facilities.
- (c) No Customer shall make or cause to be made a connection to a device that will result in excessive water demand or excessive shock, such as water-hammer, to the Company's mains.
- (d) No Customer shall tamper with, remove, or willfully damage a water meter or attempt to operate the shutoff cock on the meter yoke, or allow any such action.
- (e) No Customer shall attempt to take unmetered water from the Company mains either by an unauthorized tap or direct connection to a service connection nor by connection to a fire hydrant.
- (f) Customers will not be permitted to supply water in any way to premises other than the service address, nor to permit others to use their hose or attachments, nor leave them exposed to use by others without permission from the Company.

* Indicates new rate or text

+ Indicates change

DATE OF ISSUE

July 11, 2012

DATE EFFECTIVE

August 10, 2012

month day year

month day year

ISSUED BY:

Frank Kartmann
President

Name of Officer, Title

727 Craig Road
St. Louis, MO 63141

Address

Canceling P.S.C. MO. NO. 17
P.S.C. MO. NO. 15

Original

SHEET NO. 12
SHEET NO. _____

Missouri –American Water Company

FOR

STONE, TANEY & CHRISTIAN COUNTIES, MISSOURI
COMMUNITY, TOWN, OR CITY

NAME OF ISSUING CORPORATION

**Rules & Regulations Governing
The Rendering of Water Service**

**RULES AND REGULATIONS GOVERNING RENDERING OF
WATER SERVICE**

Rule 7 DISCONTINUANCE OF WATER SERVICE BY COMPANY

(a) The Company may discontinue service for any of the following reasons:

1. Nonpayment of a delinquent account not in dispute;
2. Failure to post a security deposit or guarantee acceptable to the utility;
3. Unauthorized interference, diversion or use of the utility service situated or delivered on or about the customer's agreement;
4. Failure to comply with the terms and conditions of a settlement agreement;
5. Refusal to grant access at reasonable times to equipment installed upon the premises of the customer for the purpose of inspection, meter reading, maintenance or replacement; or,
6. Violation of any of these rules and regulations on file with and approved by the Commission, or for any condition which adversely affects the safety of the customer or other persons, or the integrity of the utility's delivery system.

(b) The Company may discontinue service after notice by first class mail is sent to the Customer at least ten (10) days prior to the date of the proposed discontinuance. If written notice is hand delivered to the Customer, it shall be done at least ninety-six (96) hours prior to discontinuance. Service of notice by mail is complete upon mailing.

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Canceling P.S.C. MO. NO. 17
P.S.C. MO. NO. 15

Original

SHEET NO. 13
SHEET NO. _____

Missouri –American Water Company

FOR

STONE, TANEY & CHRISTIAN COUNTIES, MISSOURI
COMMUNITY, TOWN, OR CITY

NAME OF ISSUING CORPORATION

**Rules & Regulations Governing
The Rendering of Water Service**

**RULES AND REGULATIONS GOVERNING RENDERING OF
WATER SERVICE**

Rule 7 DISCONTUANCE OF WATER SERVICE BY COMPANY (continued)

- (c) The Company shall make a reasonable effort twenty-four (24) hours prior to discontinuance to communicate with the Customer regarding the reason(s) for discontinuance of service, and the resolution. If discontinuance of service would affect an occupant who is not the Company's Customer, or is not responsible for payment of the bill, then the Company shall make reasonable effort to inform such occupant(s) of the matter.
- (d) The Company shall postpone the discontinuance if personnel will not be available to restore service the same day, or if personnel will not be available to restore service the following day. The Company also shall postpone discontinuance if a medical emergency exists on the premises, however the postponement may be limited to twenty-one (21) days, and the Company may require proof of a medical emergency.
- (e) Discontinuance of service will be made during reasonable hours and within eleven (11) business days of the date specified on the discontinuance notice. Company personnel shall identify themselves and announce the intention to disconnect service, or leave a conspicuous notice of the disconnect.
- (f) The provisions of paragraphs (c) and (e) above may be waived if safety of Company personnel while at the premises is a consideration.
- (g) Discontinuance of service to a unit for any reason shall not prevent the Company from pursuing any lawful remedy by action at law or otherwise for the collection of monies due from the customer.

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Missouri –American Water Company

FOR

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**RULES AND REGULATIONS GOVERNING RENDERING OF
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Rule 7 DISCONTUANCE OF WATER SERVICE BY COMPANY (continued)

- (h) In case the Company discontinues its service for any violation of these Rules and Regulations, then any monies due the Company shall become immediately due and payable.
- (i) The Company has the right to refuse or to discontinue service to any unit to protect itself against fraud or abuse.
- (j) The Company shall deal with customers and handle customer accounts in accordance with the Public Service Commission's Utility Billing Practice 4 CSR 240 Chapter 13.

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Rule 8 TERMINATION OF WATER SERVICE AT CUSTOMER'S REQUEST

- (a) Service will be terminated at the Customer's request, by giving not less than twenty-four (24) hours notice to the Company during its regular office hours. The Company shall, on the requested day, read the Customer's meter and charges for water service rendered up to and including the time of discontinuance shall be computed and will become due and payable immediately.

- (b) A Customer may request temporary discontinuance of service for any length of time for his own convenience; however, the Customer shall still be charged for service at the appropriate rate during the time the service is turned off. Turn off and turn on charges specified in the Schedule of Service Charges may apply to Temporary discontinuance.

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Rule 9 INTERRUPTIONS IN SERVICE

- (a) The Company reserves the right to discontinue water in its mains at any time, without notice, for making emergency repairs to the water system.
- (b) Whenever service is interrupted for repairs, all Customers affected by such interruptions will be notified in advance whenever it is possible to do so. Every effort will be made to minimize interruption of service.
- (c) No refunds of charges for water service will be made for interruptions of service unless due to willful misconduct of the Company.
- (d) In order to avoid service problems when extraordinary conditions exist, the Company reserves the right, at all times, to determine the limit of and regulate in a reasonable and non-discriminatory manner, and where practical, the maximum amounts of water drawn from the Company mains.

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**RULES AND REGULATIONS GOVERNING RENDERING OF
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Rule 10 BILLS FOR SERVICE

- (a) The charges for water service shall be at the rates specified in the rate schedules on file with the Missouri Public Service Commission. Service charges for turn-off of service are set forth in the Schedule of Service Charges.
- (b) A Customer who has made application for water service to a unit shall be responsible for payment for all water service provided to the Customer at said unit until the Customer notifies the Company to discontinue service.
- (c) Each customer is responsible for furnishing the Company with the Customer's correct address. Failure to receive bills will not be considered an excuse for non-payment nor reason to permit an extension of the date when the account would be considered delinquent. Bills and notices relating to the Company or its business will be mailed or delivered to the mailing address entered in the Customer's application unless the Company is notified in writing by the Customer of a change of address.
- (d) Payments shall be made at the office of the Company or at such other places conveniently located as may be designated by the Company or by ordinary mail. However, payment must be received by the close of business on the date due.
- (e) The Company will not be bound by bills rendered under mistake of fact as to the quantity of service rendered or as a result of clerical error.

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**RULES AND REGULATIONS GOVERNING RENDERING OF
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Rule 10 BILLS FOR SERVICE (continued)

- (f) A separate bill shall be rendered for each Customer with itemization of all water service charges.
- (g) The Company shall have the right to render bills monthly. Bills shall be due and payable to it no later than twenty-one (21) calendar days from the date of rendition, unless such due date falls on a Sunday, a legal holiday, or other day when the office is closed, in which case the due date shall be extended to the next business day. All bills for service shall state the due date. Bills unpaid after the stated due date will be delinquent and the Company shall have the right to discontinue service in accordance with Rule 7. The Company shall not be required to restore or connect any new service for such delinquent Customers until the unpaid account due the Company under these Rules and Regulations has been paid in full or arrangements satisfactory to the Company have been made to pay said account.
- (h) When bills are rendered for a period of less than a complete billing period due to the connection or termination of service, the billing shall be the monthly minimum plus an amount based on the water used at the commodity (water usage) rate or one-half (1/2) of the flat rate if applicable.

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Rule 10 BILLS FOR SERVICE (continued)

- (j) The Company may require a security deposit or other guarantee as a condition of new service if the customer: still has an unpaid account with a utility providing the same type of service accrued within the last five years; or has diverted or interfered with the same type of service in an unauthorized manner within the last five (5) years; or is unable to establish a credit rating with the Company. Adequate credit rating for a residential customer shall be established if the Customer:
1. Owns or is purchasing a home; or
 2. Is and has been regularly employed full time for at least one year; or
 3. Has an adequate and regular source of income; or
 4. Can provide credit references from a commercial credit source.
- (k) The Company may require a security deposit or other guarantee of payment as a condition of continued service if: the water service of the Customer has been discontinued for non-payment of a delinquent account not in dispute; or the utility service to the unit has been diverted or interfered with in an unauthorized manner; or the Customer has failed to pay undisputed bills before the delinquency date for five (5) billing periods out of twelve (12) consecutive billing periods, or two (2) out of four (4) consecutive quarters.
- (l) The amount of a security deposit shall not exceed utility charges applicable to one (1) billing period plus thirty (30) days, computed on estimated or actual annual usage.
- (m) Interest at the rate of 6% (six percent) per annum compounded annually shall be payable on all deposits, but shall not accrue after the utility has made reasonable effort to return the deposit. Interest may be credited to the customer's account.

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Rule 10 BILLS FOR SERVICE (continued)

- (n) After a Customer has paid proper and undisputed utility bills by the due dates, for a period not to exceed one year, credit shall be established or re-established, and the deposit and any interest due shall be refunded. The utility may withhold full refund of the deposit pending resolution of a disputed matter.
- (o) The utility shall give a receipt for deposits received, but shall also keep accurate records.
- (p) of deposits, including customer name, service address, amounts, interest, attempts to refund and dates of every activity regarding the deposit.
- (q) (p) All billing matters shall be handled in accordance with the Commission's Utility Billing Practices, 4 CSR 240 Chapter 13.

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**RULES AND REGULATIONS GOVERNING RENDERING OF
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Rule 11 METERS AND METER INSTALLATIONS

- (a) All permanent service connections shall be metered. The Company's installed meter shall be the standard for measuring water used to determine the bill.
- (b) All meters and meter installations shall be furnished, installed, maintained and removed by the Company and shall remain its property.
- (c) The Company shall have the right to determine on the basis of the Customer's flow requirements the type and size of meter to be installed and location of same. If flow requirements increase or decrease subsequent to installation and a larger or smaller meter is requested by the Customer, the cost of installing such meter shall be paid by the Customer.
- (d) Service to any one Customer shall be furnished through a single metering installation. Except in the case of a residential duplex structure, where a building is occupied by more than one tenant, the building shall be served by one meter. The Customer may rearrange piping at the Customer's own expense so as to separate the units and meter the tenants as the Customer chooses, then divide the bill accordingly.
- (e) The meters and meter installations furnished by the Company shall remain its property, and the owners of premises wherein they are located shall be held responsible for their safekeeping. For failure to protect same against damage, the Company may refuse to supply water until the Company is paid for such damages. The amount of the charge shall be the cost of the necessary replacement parts and the labor cost necessary to make the repair.

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Rule 11 METERS AND METER INSTALLATIONS (continued)

- (f) The meter will be installed at or near the Customer's property line and it shall be placed in a meter box vault constructed by the Company in accordance with its specifications. The Company shall furnish and install suitable metering equipment for each Customer except where installation in a special setting is necessary, in which case the excess cost of installation shall be paid by the Customer.
- (g) The Customer shall promptly notify the Company of any defect in, or damage to, the meter setting.
- (h) Any change in the location of any existing meter or meter setting at the request of the Customer shall be made at the expense of the Customer, and with the approval of the Company.
- (i) If an existing basement meter location is determined inadequate or inaccessible by the Company, the Customer must provide for the installation of a meter to be located at or near the Customer's property line. The Customer shall obtain from the Company, or furnish the necessary meter installation appurtenances conforming to the Company's specifications, and said appurtenances and labor shall be paid for by the Customer.

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Rule 11 METERS AND METER INSTALLATIONS (continued)

- (j) Approved meter installation locations in dry basements, sufficiently heated to keep the meter from freezing, may remain provided the meter is readily accessible, at the Company's and Customer's convenience as determined by the Company, for servicing and reading, and the meter space provided is located where the service line enters the building. The Company may, at its discretion, require the Customer to install a remote reading device at an approved location, for the purpose of reading the meter. It is the responsibility of the Customer and/or the owner of the premises to provide a location for the water meter which, in the event of water discharge as a result of leakage from the meter or couplings, will not result in damage. The Company's liability for damages to any and all property caused by such leakage shall in no event exceed the price of water service to the effected premises for one average billing period in the preceding year. Where damage is caused by the negligence of Company personnel at the premises, this limitation will not apply. If a customer refuses to provide an accessible location for a meter as determined by the Company, the Company will notify the Secretary of the Missouri Public Service Commission before ultimately refusing service or proceeding to discontinue service.

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| RULES AND REGULATIONS GOVERNING RENDERING OF WATER SERVICE | |
| <p>Rule 12 METER TESTS AND TEST FEES</p> <p>(a) Any Customer may request the Company to make a special test of the accuracy of the meter through which water is supplied to him. This test will be made in accordance with the regulations of the Commission.</p> <p>(b) The Company reserves the right to remove and test a meter at any time and to substitute another in its place. In case of a dispute involving a question as to the accuracy of the meter, a test will be made by the Company upon the request of the Customer without charge if the meter has not been tested within twelve (12) months preceding the requested test; otherwise, an approved charge will be made If the test indicates meter accuracy within five percent. (5%) or less.</p> <p>(c) A meter test requested by the Customer may be witnessed by the Customer or his duly authorized representative, except for tests of meters larger than two (2) inch inlet, which will be conducted by the meter manufacturer. A certified copy of the test will be provided to the Customer.</p> <p>(d) If a test shall show an average error of more than five percent (5%) billings shall be adjusted as provided in Rule 13, Bill Adjustments Based on Meter Tests.</p> | |
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Rule 13 BILL ADJUSTMENTS BASED ON METER TESTS

- (a) Whenever any test by the Company of a meter while in service or upon its removal from service shall show such meter to have an average error of more than five percent (5%) on the test streams prescribed by the Commission, the Company shall adjust the Customer's bills by the amount of the actual average error of the meter and not the difference between the allowable error and the error as found. The period of adjustment on account of the under-registration or over-registration shall be determined as follows:
1. Where the period of error can be shown, the adjustment shall be made for such period.
 2. Where the period of error cannot be shown, the error found shall be considered to have existed for three (3) months preceding the test.
- (b) If the meter is found on any such test to under-register, the Company may render a bill to the Customer concerned for the estimated consumption not covered by bills previously rendered during the period of inaccuracy as above outlined. Such action shall be taken only when the Company was not at fault for allowing the inaccurate meter to remain in service.
- (c) If the meter is found faster than allowable, the Company shall refund to the Customer concerned any overcharge caused thereby during the period of inaccuracy as above defined. Said refund may, at the Company's option, be in the form of a credit to the Customer's bill.

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Rule 14 Extension of Water Mains

- (a) This rule shall govern the extension of water mains by the Company in areas where water mains do not exist at the date of issue of this rule. The Company will extend its water mains within dedicated or recorded easement within its certificated area to serve new customers in accordance with the following terms and conditions.
- (b) Upon receipt of a written application for service in compliance with Rule 4, the Company will provide the Applicant(s) an itemized estimate of the cost of the proposed extension. Said estimate shall include the cost of all labor and materials required including valves, fire hydrants, booster stations, pressure regulating stations and other appurtenances, reconstruction of existing mains (if necessary), production, treatment and storage system expansion or new construction, engineering, supervision and construction inspection, permits and bookkeeping.
- (c) Applicant(s) shall enter into a contract with the Company for the installation of said extension and shall tender to the Company a contribution in aid of construction equal to the amount determined in 3(A). At the Company's sole option, Applicant(s) may be permitted to install all or part of said extension with an equivalent reduction being made in the required contribution in aid of construction.
- (d) If as a result of reasonably unforeseen circumstances the actual cost of the extension exceeds the estimated cost of the extension, the Applicant(s) shall pay the added cost within thirty (30) days of being billed for same by Company.
- (e) The cost to an applicant connecting to a water main that was constructed and funded in accordance with this rule shall be as follows:
 - 1. For single family residential Applicants that are applying for service in a platted subdivision, the Company shall divide the actual cost of the extension by the number of lots abutting said extension to determine the per lot extension cost. When counting lots, corner lots which abut existing mains shall be excluded;

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Rule 14 Extension of Water Mains (continued)

2. For single family residential Applicants that are applying for service in areas that are unplatted in subdivision lots, the Applicants' cost shall be equal to the total cost of the extension divided by the total length of the extension in feet times 100 feet.
3. For multi-family residential, commercial or industrial Applicant(s) the cost will be equal to the amount calculated for a single family residence in paragraphs (D)(1) or (D)(2) above multiplied times a water usage factor. The water usage factor shall be determined by dividing the average monthly usage in gallons by 7000 gallons, but shall not be less than 1; and,
4. The cost for connecting to a water main constructed and funded in accordance with this rule shall be collected by the Company for a period of ten years following the completion of construction of said extension.

(f) Refunds of contributions shall be made to Applicant(s) as follows:

1. Should the actual cost of the extension be less than the estimated cost the Company shall refund the difference as soon as the actual cost has been ascertained. Said refund will be made within thirty (30) days of final cost determined by the Company;
2. During the first ten (10) years after an extension is completed, the Company will refund to the Applicant(s) who paid for the extension any monies collected from Customer(s) in accordance with Rule 11 (3) (D) above;

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Rule 14 Extension of Water Mains (continued)

3. Any Applicant that paid a contribution in aid of construction to expand the water treatment, production and storage systems will be refunded the per service connection cost of that expansion at the end of the calendar quarter in which any lot that was included in the contribution in aid of construction estimate which was ultimately paid to the Company first activates water service, said refund not to exceed \$450 per service connection. This refund is to be calculated by dividing the cost of the treatment plant expansion by the number of service connections designed to be served by said expansion;
 4. The sum of all refunds to any Applicant shall not exceed the total contribution paid by the Applicant; and,
 5. Each refund shall be distributed to the initial Applicant(s) based upon the percentage of the actual extension cost contributed by each Applicant.
- (g) Extensions made under this Rule shall be and remain the property of the Company in consideration of its perpetual upkeep and maintenance.
- (h) The Company reserves the right to connect future extensions to any water mains funded and constructed in accordance with this Rule and the attaching of Customers to such further extensions shall not entitle Applicant(s) contracting for the original extension to additional refund.
- (i) The pipe, valves, booster stations, pressure regulating stations and appurtenances used in making extensions under this Rule shall be of a size and type, which will be reasonably adequate to supply safe and adequate service. Such determination as to size and type of pipe, valves, booster stations, pressure regulating stations and appurtenances shall be left solely to the judgment of the Company. If the Company desires pipe or equipment sizing larger than reasonably required to provide service to the lots abutting said extension, the additional cost due to larger sizing shall be borne by the Company.

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SHEET NO. 29
SHEET NO. _____

Missouri –American Water Company

FOR

STONE, TANEY & CHRISTIAN COUNTIES, MISSOURI
COMMUNITY, TOWN, OR CITY

NAME OF ISSUING CORPORATION

**Rules & Regulations Governing
The Rendering of Water Service**

**RULES AND REGULATIONS GOVERNING RENDERING OF
WATER SERVICE**

Rule 14 Extension of Water Mains (continued)

- (j) In the event Applicant(s) desire to construct all or part of the extension, and the Company agrees, the following terms and conditions shall apply.
1. Applicant shall enter into a contract with the Company which provides that the Applicant construct said water mains and/or other facilities to meet the requirements of all governmental agencies with proper authority, that all facilities constructed comply with the Company's rules and construction standards, that no construction shall commence until all necessary permits have been granted by all regulatory authorities, and that all construction will be completed in accordance with a schedule agreed to between Company and Applicant;
 2. In the event of Applicant's default, Company shall have the right to complete or correct incomplete or faulty construction, such costs to be borne by Applicant;
 3. Applicant's choice of design engineer and construction contractor is subject to approval by the Company;
 4. Plans and specifications for said extension shall be provided to the Company for approval prior to construction;
 5. Applicant shall provide a detailed cost accounting of the actual cost of design and construction within thirty (30) days of the completion of said extension;
 6. Applicant shall contribute said extension to the Company, free and clear of any and all encumbrances, mechanics liens etc.;
 7. Applicant shall contribute to the Company the Company's cost of construction inspection;

* Indicates new rate or text
+ Indicates change

DATE OF ISSUE July 11, 2012
month day year

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month day year

ISSUED BY: Frank Kartmann
President
Name of Officer, Title

727 Craig Road
St. Louis, MO 63141
Address

Canceling P.S.C. MO. NO. 17
P.S.C. MO. NO. 15

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Missouri –American Water Company

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**RULES AND REGULATIONS GOVERNING RENDERING OF
WATER SERVICE**

Rule 14 Extension of Water Mains (continued)

8. The Company or its representative shall have the right to inspect, test and approve the extension prior to connecting it to the Company's existing water mains;
9. Connection of the extension to existing Company water mains shall be made by the Company or its authorized representative; and,
10. The Company shall have the right to refuse ownership and responsibility for said extension until the Applicant(s) have complied fully with this Rule.

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+ Indicates change

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|---------------|--|----------------|---|
| DATE OF ISSUE | July 11, 2012 _____ month day year | DATE EFFECTIVE | August 10, 2012 _____ month day year |
| ISSUED BY: | Frank Kartmann President _____ Name of Officer, Title | | 727 Craig Road St. Louis, MO 63141 _____ Address |