

Foxfire Utility Company  
323 Fox Creek Rd.  
Jefferson City, MO 65109  
**(573) 632-6007, (573) 632-6475 or 1-866-224-2035**  
**Fax (573) 632-6057 E-Mail : wms@socket.net**

Mr. Dale Hardy Roberts  
Secretary/Chief Regulatory Law Judge  
Missouri Public Service Commission  
PO Box 360  
Jefferson City, MO 65102-0360

*RECEIVED*<sup>3</sup>

SEP 10 2002

*Records  
Public Service Commission*

September 8, 2002

Dear Mr. Roberts:

I am submitting the attached letter which was sent to all customers, Ruth O'Neil, Office of Public Counsel and Wendell Hubbs, Missouri Public Service Commission staff on August 20, 2002 in compliance with the Commission's orders in the **Case Number SR-2002-1163**. I have also enclosed the letter which was sent at staff's request on July 1, 2002. Foxfire Customers have now been informed February 1, 2002, July 1, 2002 and August 21, 2002 by mail of the request for a rate adjustment through the Missouri Public Service Commission.

Thank you.

Sincerely,



Joy Helms, Vice-President/Secretary  
Foxfire Utility Co.

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August 21, 2002

Dear Foxfire Customer:

In order to make your opinion known regarding the proposed rates for Foxfire Utility Company the Missouri Public Service Commission has ordered that the Office of Public Counsel collect and submit customer written comments by September 30, 2002. If you would like to voice an opinion regarding the proposed rate increase, or the quality of service you receive from Foxfire, please mail or FAX your written comments on or before September 30, 2002 to:

Ruth O'Neill, Assistant Public Counsel  
Office of the Public Counsel  
P. O. Box 7800  
Jefferson City, Mo. 65102  
FAX: 573-751-5562

The Office of the Public Counsel will be filing your written comments with the Commission on October 4, 2002.

**If you have previously written to the Office of the Public Counsel, and have made your opinions known, you may rely on the prior letter. That letter will be included in the filing to the Commission if you choose not to send another letter.**

Sincerely,

*Joy Helms*  
Joy Helms

Randy Hubbs  
Missouri Public Service Commission  
Water and Sewer Department  
PO Box 360  
Jefferson City, MO 65102

Office of the Public Counsel  
Attn: Ruth O'Neill  
PO Box 7800  
Jefferson City, MO 65102

# FOXFIRE UTILITY COMPANY

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323 Fox Creek Road  
Jefferson City, Missouri 65109  
Phone (573) 632-6475

July 1, 2002

Dear Customer:

On January 9, 2002, Foxfire Utility Company (Company) submitted a request for permanent increases in its current water and sewer rates, under the Missouri Public Service Commission's (Commission) small company rate increase procedure.

By its request, the Company was seeking increases in its customer rates intended to generate an increase in the Company's annual operating revenues for water service of \$38,537 and for sewer service of \$48,089. The Company believes these increases in its operating revenues are necessary to meet current operating expenses.

As a result of the Company's request, the Staff of the Public Service Commission (Commission Staff) conducted an investigation of the Company's books and records and the Company's operations. Based upon the results of its investigation, the Commission Staff is recommending an increase in the Company's annual operating water revenues of \$18,915, and an increase in the Company's annual operating sewer revenues of \$38,035. The Company has stipulated to the Commission Staff's recommended increase in its annual operating revenues.

The Office of the Public Counsel (Public Counsel), a state agency responsible for representing the interests of consumers before the Commission, has reviewed the results of the Commission Staff's investigation. However, the Public Counsel has not yet taken a final position regarding the Commission Staff's recommended increase in the Company's annual operating revenues. Public Counsel has indicated that it will review the responses to this customer notice letter before making the determination of whether to request that the Commission hold a local public hearing.

Attached are customer impact statements, one for water service and one for sewer service for the Lantern Bay service areas. To assist you in the evaluation of how these increases affect your bills, these impact statement examples show the rates and increases based on the monthly water used from 2,000 gallons per month to 8,000 gallons per month. These examples are shown without applicable taxes.

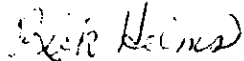
In addition to the monthly rate and commodity rate changes the following changes are also proposed:

- (1) Late Payment Charge is to be approved,
- (2) A Bad Check Charge of \$20 per bad check is to be approved;

- (3) A Door Collection Charge of \$15, to avoid disconnection is to be approved;
- (4) An Emergency Call Out Charge of \$15 to shut off service where the emergency exists entirely on the customer owned facilities is to be approved;
- (5) A Reconnection of Service for "Seasonal" Disconnects of \$25 plus the monthly customer charge times the number of months "off-system" (not to exceed 9 months) is to be approved;
- (6) The Meter Test Charge increase from \$25 to \$35 is to be approved;
- (7) The Turn-on Charge increase during regular hours from \$10 to \$25 is to be approved;
- (8) The Turn-on Charge increase for after regular hours from \$15 to \$35 is to be approved; and,
- (9) The water service tariff is to be modified by language consistent with the language of the sewer service tariff, which makes the owner of the rented or leased facilities ultimately responsible for the payment of charges incurred by their tenants is to be approved.

Any customer that has questions or comments about the Commission Staff's recommended rate increase should contact the Staff, and/or the Public Counsel, ***within 20 days of the date of this notice***. To do so, please use the addresses, telephone numbers or fax numbers shown at the bottom of this notice. Depending upon the response to this notice, the Public Counsel may request that the Public Service Commission hold a local public hearing. ***Regardless of whether a local public hearing is held, no increase in rates will take effect without the approval of the Public Service Commission.***

Sincerely,



Mr. Garah F. Helms  
President

Missouri Public Service Commission  
Water and Sewer Department  
P.O. Box 360  
Jefferson City, MO 65102  
Phone: 573/751-3437 or 800/392-4211  
Fax: 573/751-1847

Office of the Public Counsel  
Attn: Ruth O'Neill  
P.O. Box 7800  
Jefferson City, MO 65102  
Phone: 573/751-1304  
Fax: 573/751-5562

# Foxfire Utilities Company - Lantern Bay - Water Service

Small Company Rate Filing - Water Service

File # 2002 00567

## Residential Water Customer Impact

8,000 Gallon per month usage customer	Monthly Charge	Commodity Charge/Mgal	Billed Monthly Units	Monthly Charge
Proposed Rates	\$20.10	\$1.36	6,000	\$28.26
Current Rates	\$9.57	\$3.00	6,000	\$27.67
Difference				\$0.69
Percentage Difference from Current Rates				2.52%

6,000 Gallon per month usage customer	Monthly Charge	Commodity Charge/Mgal	Billed Monthly Units	Monthly Charge
Proposed Rates	\$20.10	\$1.36	4,000	\$25.54
Current Rates	\$9.57	\$3.00	4,000	\$21.57
Difference				\$3.97
Percentage Difference from Current Rates				18.41%

4,000 Gallon per month usage customer	Monthly Charge	Commodity Charge/Mgal	Billed Monthly Units	Monthly Charge
Proposed Rates	\$20.10	\$1.36	2,000	\$22.82
Current Rates	\$9.57	\$3.00	2,000	\$16.67
Difference				\$7.25
Percentage Difference from Current Rates				46.56%

0 thru 2,000 Gallon per month usage customer	Monthly Charge	Commodity Charge/Mgal	Billed Monthly Units	Monthly Charge
Proposed Rates	\$20.10	\$1.36	-	\$20.10
Current Rates	\$9.57	\$3.00	-	\$9.67
Difference				\$10.63
Percentage Difference from Current Rates				110.00%

June 28, 2002

# Foxfire Utilities Company - Lantern Bay - <sup>Sewer</sup> Water Service

Small Company Rate Filing - Sewer Service

File # 2002 00556

## Residential Sewer Customer Impact

8,000 Gallon per month usage customer	Monthly Charge	Commodity Charge/Mgal	Billed Monthly Units	Monthly Charge
Proposed Rates	\$40.22	\$3.21	6,000	\$59.60
Current Rates	\$16.78	\$8.39	6,000	\$67.12
Difference				-\$7.62
Percentage Difference from Current Rates				-11.35%

6,000 Gallon per month usage customer	Monthly Charge	Commodity Charge/Mgal	Billed Monthly Units	Monthly Charge
Proposed Rates	\$40.22	\$3.21	4,000	\$53.07
Current Rates	\$16.78	\$8.39	4,000	\$50.34
Difference				\$2.73
Percentage Difference from Current Rates				5.43%

4,000 Gallon per month usage customer	Monthly Charge	Commodity Charge/Mgal	Billed Monthly Units	Monthly Charge
Proposed Rates	\$40.22	\$3.21	2,000	\$46.65
Current Rates	\$16.78	\$8.39	2,000	\$33.56
Difference				\$13.09
Percentage Difference from Current Rates				39.00%

0 thru 2,000 Gallon per month usage customer	Monthly Charge	Commodity Charge/Mgal	Billed Monthly Units	Monthly Charge
Proposed Rates	\$40.22	\$3.21	-	\$40.22
Current Rates	\$16.78	\$8.39	-	\$16.78
Difference				\$23.44
Percentage Difference from Current Rates				139.69%

June 28, 2002