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Missouri Public Service Commission JOSEPH M. PAGE LISA C. CHASE JUDITH E. KOEHLER ANDREW J. SPORLEDER JASON A. PAULSMEYER BRYAN D. LADE CONNIE J. BURROWS R. AARON MARTINEZ DUSTIN G. DUNKLEE AMANDA N. KLEIN MARVIN L. SHARP, Of Concest

EUGENE E. ANDERECK (1923-2004) GREGORY C. STOCKARD (1904-1993) PHIL HAUCK (1924-1991)

Mr. Dale Hardy Roberts Secretary/Chief Regulatory Law Judge Missouri Public Service Commission P.O. Box 360 Jefferson City, MO 65102

Re: Northeast Missouri Rural Telephone Company – revised Local Exchange Tariff Filing

Dear Mr. Roberts,

Please find enclosed for filing on behalf of Northeast Missouri Rural Telephone Company, three (3) copies of the following revised tariff sheets:

P.S.C. Mo. No. 2, First Revised Sheet No. 4-33 P.S.C. Mo. No. 2, First Revised Sheet No. 4-34 P.S.C. Mo. No. 2, First Revised Sheet No. 4-35 P.S.C. Mo. No. 2, First Revised Sheet No. 4-36 P.S.C. Mo. No. 2, First Revised Sheet No. 4-37 P.S.C. Mo. No. 2, Third Revised Sheet No. 4-38 P.S.C. Mo. No. 2, Original Sheet No. 4-39 P.S.C. Mo. No. 2, Original Sheet No. 4-40

The purpose of this filing is to add provisions for low-income assistance and disabled assistance through the Missouri Universal Service Fund.

Please also find attached a copy of Northeast Missouri Rural Telephone Company's Request for Waiver. The purpose for this waiver is to exempt Northeast from collecting its surcharge from its customers due to administrative costs and burdens, and permit Northeast to pay the USF assessment directly from its revenue.

Please see that this filing is brought to the attention of the appropriate Commission personnel. If there are any questions regarding the attached they may be directed to me at the above number.

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Thank you for your cooperation in this matter.

Sincerely, Lipa Charl Lisa Chase

Enclosure

Office of Public Counsel Cc: General Counsel Ray Ford Gary Godfrey

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# LOCAL EXCHANGE SERVICE

#### 4. Local Exchange Service (Cont'd)

#### 4.9 Lifeline Services

- C. Missouri USF Low-Income Assistance
  - 1. General- A low-income customer is any customer who requests or receives residential essential local telecommunications service and who has been certified by the Department of Social Services (DSS) as economically disadvantaged. Qualified individuals will receive discounted services under either the low-income assistance or the disabled assistance program.
  - 2. Regulations- Low income assistance is available to all residential customers who demonstrate, by self certifying with the company under penalty of perjury, that they are eligible for support by participation in:
    - Medicaid a.
    - Food stamps b.
    - c.
    - Supplementary Security Income (SSI) Federal Public Housing Assistance or section 8 d.
    - Low Income Home Energy Assistance Program e. (LIHEAP)
  - 3. Eligible Services- Essential local telecommunications service is defined as two (2) way switched voice residential service within a local calling scope as determined by the commission, comprised of the following services and their recurring charges:
    - a.
    - Single line residential service, including touch-tone dialing and any applicable mileage or zone charges Access to local emergency services, including, but not limited to, 911 service established by local authorities b.
    - Access to basic local operator services c. d.

    - Access to basic local directory assistance Standard intercept service Equal access to Inter-Exchange Carriers consistent with e. f. rules and regulations of the FCC

    - One (1) standard white pages directory listing Toll blocking or toll control for qualifying low-income g. h. customers
  - 4. Support Amount- Customers eligible under the established criteria can receive a discount from their bill for essential local telecommunications service equal to the amounts approved by the Missouri Public Service Commission and the Federal Communications Commission. The amount of combined federal and state lifeline support for any customer will not exceed the sum of the federal Subscriber Line Charge (SLC) and the recurring charges for essential local telecommunications services (including the basic service rate, Touch-Tone calling charge, extended area service additive, and mileage additives, if any).

### LOCAL EXCHANGE SERVICE

#### 4. Local Exchange Service (Cont'd)

#### 4.9 Lifeline Services (Continued)

- D. Missouri UFS Disabled Assistance
  - 1. General-A disabled customer, or a dependent, is a customer who requests or receives residential essential local telecommunications service, as defined in section 1(c) of this tariff, and meets the eligibility requirements set forth in this tariff.
  - 2. Regulations- Disabled assistance is available to all residential customers who demonstrate, by self certifying with the company under penalty of perjury, that they, or a dependant, are totally and permanently disabled or blind and receiving any of the following:
    - a.
    - Federal Social Security Disability benefits. Federal Supplemental Security income benefits Veterans Administration benefits Ь.
    - c.
    - State blind pension pursuant to Section 209.010 to d. 209.160 RSMo
    - e. State aid to blind persons pursuant to Section 209.240 RSMo
    - State supplemental payments pursuant to Section 208.030, RSMo Section 660.100.2 RSMo 2000. f.
  - 3. Support Amount- Customers eligible under the established criteria can receive a discount equal to the amount approved by the Missouri Public Service Commission from their bill for essential local telecommunications service. The amount of state lifeline support for any customer will not exceed the recurring charges for essential local telecommunications services (including the basic service rate, Touch-Tone calling charge, extended area service additive, and mileage additives, if any.)

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# LOCAL EXCHANGE SERVICE

#### 4. <u>Local Exchange Service</u> (Cont'd)

- 4.10 Payphone Service
  - A. General Regulations
    - 1. Payphone Service includes lines to which coin, coinless, card reader or a combination of coin/card reader telephones may be attached.
    - 2. Payphone Service is a two-way or, optionally, one-way originating only business exchange access line composed of the serving central office line equipment, all outside plant facilities needed to connect the serving central office with the customer's premises, and the Network Interface Device at the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for long distance service and local calling.
    - 3. In the case of one-way service, intercept treatment will be provided.
    - 4. A maximum of one customer-provided instrument may be connected to any one Instrument or CO implemented coin line.
    - 5. General Rules and Regulations found in other sections of this tariff are applicable to the provision of Payphone Service.
    - 6. Directory listings may be provided under the regulations governing the furnishing of listings for business subscribers.
    - 7. A Network Interface Device will be installed at a location mutually agreed upon by the Payphone Service Provider and the Company. The Network Interface Device is a company-provided jack or its equivalent. It is the point of connection between the telephone company owned wiring and wiring owned by the Customer.
    - 8. One directory will be distributed to the Payphone Service Provider without charge for each payphone business exchange line.
    - 9. Installation Charges and the appropriate Network Interface Device (NID) material charge are applicable for the installation, move or rearrangement of the NID on the customer's premises to establish or reestablish network access.

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# LOCAL EXCHANGE SERVICE

#### 4. <u>Local Exchange Service</u> (Cont'd)

- 4.10 Payphone Service (Cont'd)
  - A. General Regulations (Cont'd)
    - 10. Installation Charges and the appropriate NID material charge apply when a premises visit is made for the sole purpose of installing a customer requested NID.
    - 11. The Company shall not be liable for shortages of coins collected and deposited at the subscriber's equipment. The limit of the Company's liability for end user fraud of whatever nature occurring at or in association with the subscriber's equipment shall be governed by provisions of this Tariff and rule or regulations of the Missouri Public Service Commission. In case of conflict between the tariff provisions and Commission rules and regulations, the rule or regulations shall prevail.
    - 12. Off-Premise Extensions are not permitted.
    - 13. The Multiline Business Subscriber Line Charge, found in the interstate access tariff, is applicable to all payphone Instrument and CO Implemented coin lines.
  - B. Responsibility of the Customer
    - 1. The Customer for the purposes of this tariff is defined as the Payphone Service Provider.
    - 2. The customer shall be responsible for the installation, operation and maintenance of the customer-provided instrument, plus all ancillary equipment, such as booths, shelves, lighting, directories, etc., used in connection with this service. The customer is responsible for complying with the requirements set forth in the American With Disabilities Act of 1990.

The customer-provided instrument must be registered in compliance with Part 68 of the FCC's Registration Program. In addition, the customer must comply with the Missouri Public Service Commission's Rules and Regulations regarding the use of customer-provided pay telephones.

### LOCAL EXCHANGE SERVICE

#### 4. <u>Local Exchange Service</u> (Cont'd)

- 4.10 <u>Payphone Service</u> (Cont'd)
  - B. Responsibility of the Customer (Cont'd)
    - 3. The customer shall be responsible for the payment of charges for all local and toll messages originating from or accepted at this type of service, including any Directory Assistance Calls.
    - 4. The customer shall be responsible for obtaining a Certificate of Service Authority (CSA) to provide Payphone Service and for providing proof of said authority prior to installation of service.
    - 5. Customers who elect not to subscribe to Selective Class of Call Screening will be fully responsible for all calls billed to customer's exchange access line. The Telephone Company shall have no responsibility to adjust any such charges and/or release customer from paying any such charges. Customer will hold the Telephone Company harmless from and against any liability or loss resulting from all calls billed to customer's exchange access line.
    - 6. Any federal, state, or local taxes on the Customer Owned Pay Telephone or calls made from that phone are the responsibility of the customer.
    - 7. The customer shall not program or cause to be programmed any such telephone used in connection with this service to limit the duration of a local message.
  - C. Violation of Regulations
    - 1. Upon notification from the Company that the customer-provided equipment or inside wire is causing or is likely to cause harm, the customer shall make such change as is necessary to remove such harm. Failure to make such change will result in the disconnection of service until such change is completed to the satisfaction of the Company.

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# LOCAL EXCHANGE SERVICE

#### 4. <u>Local Exchange Service</u> (Cont'd)

- 4.10 Payphone Service (Cont'd)
  - C. Violation of Regulations (Cont'd)
    - 2. The customer may be required, as a condition of service, to pay in full all sums due the Company including, but not limited, customer activity charges, termination charges, minimum charges, and reimbursement for loss or damage to Company facilities as may apply.
  - D. Instrument Implemented Payphone Service

Instrument Implemented Payphone Service is offered for use with a customer provided pay telephone. All attachments of a customer provided instrument to the network must be made pursuant to the rules and regulations set forth in this Tariff and as required by State and Federal commissions.

- E. Central Office (CO) Implemented Coin Line
  - 1. Central Office Implemented Coin Line provides coin signaling. It is a line side connection from the local exchange switch to the point of demarcation at the customer premise.
  - 2. Features are additives to the operation of a flat rate access line that provide for CO Implemented coin line service. The Company offers those features that are provided by the functionality of the Company's switches. These include coin supervision, coin control (collect and return of coins, if applicable), and answer supervision. CO implemented coin line features that are implemented by the functionality of an operator service provider, such as coin rating, coin refund, repair referral, and operator call screening, are the responsibility of the Payphone service provider (Customer).
  - 3. CO Implemented Coin Line features, including coin line signaling, coin collect and return (where applicable) and answer supervision, are provided by the Telephone Company per the technology available from the Company's facilities. It shall be the responsibility of the CO Implemented Coin Line payphone owner to assure technical and operational compatibility with the coin line features offered by the Telephone Company.

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# LOCAL EXCHANGE SERVICE

#### 4. <u>Local Exchange Service</u> (Cont'd)

- 4.10 Payphone Service (Cont'd)
  - F. Features and Functions
    - 1. Answer Supervision provides signaling on the line notifying the line that the called party has answered. This feature is an additive to the CO Implemented Coin Line.
    - 2. Coin Collection and Return provides an electrical signal on a CO Implemented Line indicating to the payphone equipment to collect coin(s) from or return coin(s) to the calling party. This feature is an additive to the CO Implemented Coin Line.
    - 3. Special Number Assignment is a specific number requested by the customer. This service is available where facilities are accessible and it is technical feasible to provide. This feature is an additive to the CO Implemented Coin Line or to the Instrument Implemented Payphone Service.
    - 4. Selective Class of Call Screening will be provided where such facilities are available at the customer's option. Selective Class of Call Screening treatment enables the customer to restrict outgoing operator-handled calls, placed over the Telephone Company's network, from the service point to only those calls which are charged to a called telephone, a third number or a calling card.
    - 5. Validation may be performed through Originating-Line Screening (OLS). OLS enables operator service providers to determine whether there are billing restrictions on the exchange access line from which a call originates. OLS service delivers codes on operator assisted calls to identify calls originating from privately owned payphones, inmate locations, and hotels/motels, etc. Rates for this service are found in the appropriate interstate access tariff, when facilities and service are available. The customer has the option to request either Selective Class of Call Screening or OLS.

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Issued: April 1, 2005

Ray FordEffective: May 1, 2005General Manager718 S. West StreetGreen City, Missouri 63545

# LOCAL EXCHANGE SERVICE Local Exchange Service (Cont'd) 4. (M) 4.10 Payphone Service (Cont'd) G. Rates and Charges Exchange Access Line Description Monthly Rate Instrument Implemented Payphone Service, 2-Way Service Same as Local Exchange Service Instrument Implemented Payphone Service, 1-Way Service Same as Local Exchange Service CO Implemented Coin Line Same as Local Exchange Service \*\* 2. Features and Functions Monthly Rate NRC Answer Supervision \$ 0.83 Coin Collection and Return \$1.38 Special Number Assignment \$ 5.00 Selective Class of Call Screening \$ 2.00 3. A "local message" from Customer Provided Payphone Service served by a given exchange, is a completed local call originating at such service and terminating at any service which may be called without a toll charge. 4. Installation Charges, as specified elsewhere in this Tariff, apply in addition to other charges specified for CO Implemented Coin Line or Instrument Implemented Payphone Service. 5. Where Custom Calling Service is desired, the charges as specified in the appropriate Sections of this Tariff are applicable for Instrument Implemented Payphone Service. 6. Rates and Charges contemplate a normal business exchange access line

service installation.

\*\* EAS additives found in Local Exchange Service are applied where applicable.

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Issued: March 31, 2005

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