Exhibit No.:

Issues: Energy Efficiency DSM

Programs

Witness: Hojong Kang Sponsoring Party: MO PSC Staff

Type of Exhibit: Surrebuttal Testimony

File No.: EO-2012-0009

Date Testimony Prepared: May 10, 2012

MISSOURI PUBLIC SERVICE COMMISSION REGULATORY REVIEW DIVISION

SURREBUTTAL TESTIMONY

OF

HOJONG KANG

KCP&L GREATER MISSOURI OPERATIONS COMPANY

FILE NO. EO-2012-0009

Jefferson City, Missouri May2012

BEFORE THE PUBLIC SERVICE COMMISSION

OF THE STATE OF MISSOURI

In the Matter of KCP&L Greater Missouri Operations Company's Notice of Intent to File an Application for Authority to Establish a Demand-Side Programs Investment Mechanism)) Case No)	o. EO-2012-0009
AFFIDAVIT O	HOJONG KANG	
STATE OF MISSOURI)) ss COUNTY OF COLE)		
Hojong Kang, of lawful age, on he preparation of the following Surrebuttal consisting of pages of Surrebuttal that the answers in the following Surrebut knowledge of the matters set forth in such best of his knowledge and belief.	Testimony in quest'estimony to be presal Testimony were g	ation and answer form, ented in the above case, iven by him; that he has
	Alegonia Hojo	Kang of
Subscribed and sworn to before me this <u>//</u>	day of May, 2012.	
SUSAN L. SUNDERMEYER Notary Public - Notary Seal State of Missouri Commissioned for Callaway County My Commission Expires: October 03, 2014	Notai	Sundermeyer y Public

1		SURREBUTTAL TESTIMONY	
2 3		\mathbf{OF}	
4 5	HOJONG KANG		
6 7		KCP&L GREATER MISSOURI OPERATIONS COMPANY	
8 9		FILE NO. EO-2012-0009	
10 11			
12	Q.	Please state your name and business address.	
13	A.	My name is Hojong Kang, and my business address is Missouri Public Service	
14	Commission, P. O. Box 360, Jefferson City, Missouri 65102.		
15	Q.	What is your present position at the Missouri Public Service Commission?	
16	A.	I am a Regulatory Economist in the Resource Analysis Section of the Energy	
17	Unit, in the Regulatory Review Division.		
18	Q.	Are you the same Hojong Kang that contributed to Staff's Rebuttal Testimony	
19	filed on March 20, 2012?		
20	A.	Yes, I am.	
21	Q.	Would you please summarize the purpose of your surrebuttal testimony?	
22	A.	The purpose of my surrebuttal testimony is to address certain issues discussed	
23	in the rebuttal testimony of the Natural Resources Defense Council ("NRDC"), Sierra Club,		
24	and Renew Missouri's witness, Philip Mosenthal. In particular, I express Staff's concern with		
25	GMO's C&I	Prescriptive Rebate Program and the Residential Lighting and Appliance	
26	Program based on Mr. Mosenthal's rebuttal testimony. However, I express Staff's		
27	disagreement with Mr. Mosenthal's rebuttal testimony related to his concerns for the program		
28	design features regarding the Appliance Turn-In Program.		

Q. Would you summarize Mr. Mosenthal's rebuttal testimony regarding his concerns with the C&I Prescriptive Rebate Program and the Residential Lighting and Appliance Program?

A. For the C&I Prescriptive Rebate Program, Mr. Mosenthal described how GMO should not be offering rebates for T8 lighting since it is now the baseline technology. In this same program, GMO is offering incentives for replacement of T8 bulbs with T12 technology which will soon be phased out also. This program contains very limited LED¹ lighting applications. Increasing the LED lighting applications and revisions to the HVAC² rebate structure would make this program much more effective.

For the Residential Lighting and Appliance Program, Mr. Mosenthal is concerned regarding the rebate mechanism for CFLs³ and the analysis and aggressive promotion for solid-state lighting products, such as LEDs and OLEDs⁴.

- Q. Does Staff still recommend that the Commission approve these programs?
- A. Yes, it does. Staff has not been able to verify Mr. Mosenthal's statements regarding baseline technology of lighting systems. However, Staff recommends GMO research Mr. Mosenthal's concerns, discuss the results of its research with the stakeholders, and, if necessary, update the technology requirements of these two programs consistent with the results of its research to make the programs more effective.
- Q. Does Staff have the same concerns related to the program design features for the Appliance Turn-In Program?

¹ LEDs stands for Light-emitting Diodes.

² HVAC stands for heating, ventilation, and air conditioning.

³ CFLs stands for compact fluorescent lamps.

⁴ OLEDs stands for Organic Light-emitting Diodes.

- A. Staff does not support Mr. Mosenthal's concerns with the program design features for the Appliance Turn-In Program.
- Q. Would you briefly describe Mr. Mosenthal's concerns regarding the program design features regarding the Appliance Turn-In Program that Staff disagrees with?
- A. Mr. Mosenthal has concerns regarding the program delivery mechanism based on GMO's description of the program in GMO witness Allen D. Dennis' Schedule ADD-2, "participants would receive coupons toward more efficient units if they turn in an old unit or arrange to have the old unit picked up."
- Q. Why does Staff disagree with Mr. Mosenthal's concern on the Appliance Turn-In Program?
- A. GMO's description of the program strategy for the Appliance Turn-In program in Schedule ADD-2 differs from GMO's proposed tariff sheet, Original Sheet No. R-62.49 in Schedule ADD-13. In the proposed tariff sheet for this MEEIA filing, GMO describes the program process as follows:
 - C. PROGRAM PROCESS: The following general process will be followed:
 - Customers will contact the Administrator through a toll-free phone number or online at KCPL.com to schedule the appliance pickup...
 - Incentives are mailed to the Customer within six (6) weeks of the appliance pickup.

Additionally, special promotions and coupons toward more efficient units will be distributed at retailer locations to encourage appliance turn-in.

Based on Staff's review on the Appliance Turn-In program design, the description in Schedule ADD-2 does not properly describe the program strategy regarding incentives, additional promotions, and coupons. The primary purpose of this program is the removal of secondary refrigerators that are running but inefficient or not needed, and not point of sale promotions.

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Q. What recommendation do you have concerning the marketing strategy for GMO's Appliance Turn-In Program?

- A. Staff recommends that the Commission approve the Appliance Turn-In program based on the program strategy described on the proposed tariff sheet, Original Sheet No. R-62.49 in Schedule ADD-13. The program incentive described on the proposed tariff sheet will incent residential customers to remove operating, but inefficient, secondary appliances from the home for recycling in an environmentally safe manner.
 - Q. Does that conclude your surrebuttal testimony?
 - A. Yes, it does.