BEFORE THE PUBLIC SERVICE COMMISSION STATE OF MISSOURI

In the Matter of Union Electric Company, d/b/a AmerenUE, and Its Tariff Filing to)	Case No. GR-2003-0517
Implement a General Rate Increase for)	
Natural Gas Service.)	

MOTION TO REVISE CUSTOMER NOTICE AND MOTION FOR EXPEDITED TREATMENT

COMES NOW Union Electric Company, d/b/a AmerenUE ("AmerenUE" or the "Company"), and for its Motion to Revise Customer Notice and Motion for Expedited Treatment states as follows:

- 1. On May 23, 2003, AmerenUE initiated this proceeding by submitting proposed tariff sheets intended to implement a general rate increase for natural gas service provided to customers in the Missouri service area of the Company. On June 3, 2003, the Commission issued its Suspension Order and Notice in which, among other things, the Commission suspended the proposed tariff sheets, and required the Company to provide notice to its customers of this proceeding. The Company was ordered to provide notice to each affected customer of the local public hearings scheduled by the Commission at least 10 days, but not more than 45 days, prior to the local public hearings. In addition, the Company was ordered to provide notice to each affected customer of the evidentiary hearings and any true-up hearing scheduled in this case at least 10 days, but not more than 45 days, prior to the first day of the hearing.
- 2. The Office of the Public Counsel objected to the form of the notice provided by the Commission in its <u>Suspension Order and Notice</u>. After receiving pleadings from the parties concerning this issue, the Commission modified the notice that the Company was required to provide to its customers to read as follows:

AmerenUE has filed a natural gas rate case with the Missouri Public Service Commission seeking to increase non-gas cost revenues by approximately \$26.7 million a year. Non-gas costs are generally operating and maintenance expenses typically representing 30 to 40 percent of a customer's total monthly natural gas bill.

Under the filing, the monthly increases for average customers in each rate class appears below:

Residential (heats with natural gas)	\$16.26 a month
General Service Customers	\$42.75 a month
Interruptible Service	\$845.00 a month
Transportation Service	\$610.50 a month

This case does not involve the gas cost portion of your monthly bill. AmerenUE can make up to four filings a year to adjust, either up or down, natural gas rates to reflect changes from wholesale suppliers. The Public Service Commission does not regulate wholesale supplier rates.

A local p	ublic heari	ing (or	evidentiar	y hearing) has	been set before the
					, Missouri. If
von wish	to comme	nt or se	cure infor	mation, you n	ay contact the
					Jefferson City,
Missouri	65102, tel	ephone	(573) 751-	-4857.	

This building meets accessibility standards required by the Americans with Disabilities Act. If a customer needs additional accommodations to participate in these hearings, please call the Public Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 (TDD) prior to the hearing.

3. In compliance with the Commission's orders, prior to the commencement of the local public hearings in late October 2003, the Company mailed a copy of this notice to each of its customers affected by the filing. Because of the length of the notice, the Company could not print it on its postcard bills. Instead, the Company had to make a separate envelope mailing to each customer containing the notice. As part of the notice mailed to each customer, the Company provided the times and locations of not only the local public hearings scheduled in the case, but also the evidentiary hearings. Unfortunately, the evidentiary hearings are scheduled to

commence on January 2, 2004 - more than 45 days after the notice was provided to the customers.

4. AmerenUE is currently providing an abbreviated version of the notice on each customer's postcard bill to remind the customers that evidentiary hearings are scheduled to commence on January 2, 2004. The notice reads as follows:

The evidentiary hearings addressing AmerenUE's proposed \$26.7 million per year increase in natural gas rates are scheduled to commence on January 2, 2004, and be continued on January 12, 2004, at the Governor Office Building, 200 Madison Street, Jefferson City, Missouri.

Customers will receive this notice no less than 10 days, and no more than 45 days, prior to the commencement of the evidentiary hearings in this case on January 2, 2004.

- 5. AmerenUE believes that due to the fact its affected customers have already received one copy of the notice ordered by the Commission, including the dates, times and locations for both the local public hearings and evidentiary hearings, and due to the fact that affected customers will receive a second reminder of the times and location of the evidentiary hearings as set forth in paragraph 4 above, the customers have been adequately notified of this proceeding. AmerenUE believes it is unnecessary to require customers to bear the considerable cost of a second envelope mailing -- estimated to be in excess of \$50,000.00 -- to provide this information to them again. Consequently, the Company respectfully requests that the Commission issue an order modifying its notice requirements in this case to permit customer notification as set forth herein.
- 6. AmerenUE has contacted all of the parties to this proceeding and is authorized to represent that no party objects to this request.

7. AmerenUE is requesting that the Commission issue an order addressing this Motion no later than December 9, 2003. That will provide the Company with sufficient time to process a second envelope mailing to each of its customers, if the Commission determines that such a procedure is necessary.

WHEREFORE, AmerenUE respectfully requests that the Commission modify its requirement for the Company to provide notice to its customers as set forth herein.

Respectfully submitted,

UNION ELECTRIC COMPANY, d/b/a AmerenUE

By:

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CERTIFICATE OF SERVICE

The undersigned hereby certifies that a true and correct copy of the foregoing *Motion to Revise Customer Notice and Motion for Expedited Treatment* was served via electronic filing with the Missouri Public Service Commission and via electronic mail (e-mail) on this day of November, 2003, to:

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