

**NOTICE STAFF/COMPANY AGREED-UPON RATE INCREASE**

**& LOCAL PUBLIC HEARING**

**May 27, 2009**

**NOTICE OF PROPOSED RATE INCREASE AND LOCAL PUBLIC HEARING**

Based upon a request by the Office of the Public Counsel (OPC), a state agency responsible for representing the interests of consumers before the Missouri Public Service Commission (Commission), the Commission will be holding a local public hearing regarding proposed changes to the customer rates and charges of Osage Water Company (Company). The purpose of this local public hearing is to receive customer comments about the proposed changes to the Company's rate and charges, and to bring recent service-related problems to the Commission's attention.

**The local public hearing will be held June 12, 2009 in the Boardroom of Osage Beach's City Hall, 1000 City Parkway, Osage Beach, Missouri 65085. The activities will begin with an informal question-and-answer session starting at 1:00 p.m. – with the local public hearing starting at 2:00 p.m. The facility at which this local public hearing is being held meets the accessibility standards required by the Americans With Disabilities Act. Any person that needs additional accommodations to participate in the local public hearing should call the Commission's Hotline at 1-800-392-4211 (voice), or Relay Missouri at 711, no later than the end of business on June 11.**

The Company requested an increase of 100% in its annual water and sewer operating revenues, respectively. The Company also noted that the service charges and connection fees could also change. Subsequent to the Company submitting its request, the Staff of the Public Service Commission (Commission Staff) conducted a thorough audit of the Company's books and records and the operations of the Company. Based upon that audit, the Commission Staff has concluded increases of \$10,350 and \$15,221 in the Company's annual water and sewer operating revenues, respectively, are warranted and that certain new and revised service charges are warranted.

The Company has reviewed the Commission Staff's recommendations related to its audit findings, has agreed to the Staff's recommendations and has filed tariff revisions with the Commission to implement those recommendations. A table summarizing the Company's proposed revisions to its rates and charges, and including a monthly customer bill comparison for a residential customer using 6,000 gallons of water, is set out at the end of this notice.

Any customer that has questions about the local public hearing, that has comments about the Company's proposed revisions to its rates and charges, or that has comments regarding recent service-related problems should contact the Commission Staff and/or the Public Counsel no later than the end of business on June 17. To do so, please use the telephone numbers, fax numbers or e-mail addresses shown below, and please include a reference to Commission Case No. WR-2009-0149 and/or SR-2009-0152.

Public Service Commission  
Phone: 800/392-4211  
Fax: 573/751-1847 (Attn: Water/Sewer Dept)  
E-Mail: [pscisd@psc.mo.gov](mailto:pscisd@psc.mo.gov)

Office of the Public Counsel  
Phone: 866/922-2959  
Fax: 573/751-5562 (Attn: Water/Sewer Dept.)  
E-Mail: [mopco@ded.mo.gov](mailto:mopco@ded.mo.gov)

Lastly, please be advised that all currently available information regarding the Company's rate increase request may be obtained via the Public Service Commission's Website as follows.

- \* Go to <http://www.psc.mo.gov>
- \* On that page, click on the "EFIS" button near the top on the right side of the page
- \* On the next page, after reading the disclaimer, click on "I agree to terms above"
- \* On the next page, click on "Resources" near the top right of the page
- \* On the next page, click on "Case Information"
- \* On the next page, click on "Case Filing/Submission"
- \* On the next page, click "Yes" when asked if you want to display the unsecured information
- \* On the next page, check the box to the left of "Case No."; enter WR-2009-0149 or SR-2009-0152 in the box to the right of Case No.; scroll to the bottom of the page and click on "Search"
- \* On the next page, click on " WR-2009-0149 or SR-2009-0152" and this will bring up a screen that contains all of the documents that have been filed in the case to date
- \* To view a document, click on the number in the left column

If you have questions about this notice, or about anything else with which I may be of assistance, please feel free to contact me at the telephone number listed at the top of the first page of this notice.

Sincerely,

Gary V. Cover  
Receiver  
Osage Water Company

<b><u>Type of Charge</u></b>	<b><u>Current Rates</u></b>	<b><u>Proposed Rates</u></b>	<b><u>Amount of Rate Change</u></b>
Monthly Minimum Charge (includes 2,000 gallons)	\$16.36	\$26.89	\$10.53
Usage Over 2,000 gallons (per 1,000 gallons)	\$3.87	\$6.36	\$ 2.49
Total Monthly Water Bill (at 6,000 gallons usage)	\$31.84	\$52.53	\$20.69
Total Monthly Sewer Bill	\$26.03	\$31.36	\$ 5.33