

September 21, 2015

Via Electronic Filing

Kari Salsman
Missouri Public Service Commission
200 Madison Avenue
Jefferson City, Missouri 65101

Re: Name Change Request of inContact of Missouri, Inc. to inContact, Inc.

Ms. Salsman:

inContact of Missouri, Inc. (the "Company"), respectfully requests approval from the Missouri Public Service Commission ("Commission") of the Company's name change to inContact, Inc. ("inContact"). A copy of the Amended Certificate of Authority issued by the Secretary of the State, of the State of Missouri is enclosed for your records and reference.

The aforementioned name change will affect the Company's IXC and CLEC certifications and the Company's VoIP registration. The name change will not in any way inconvenience or cause harm to the Company's customers. Missouri customers will continue to be provided the same telecommunications services and billing by the Company under inContact, Inc.

Additionally, the contact information has been updated in the Missouri Public Service Commission's electronic filing system (EFIS).

Pursuant to Commission rules and regulations, inContact has also enclosed Adoption Notice and the replacement title page changes to reflect the name change to inContact, Inc.

The Company respectfully requests the Commission approval of its name change to inContact, Inc. and the acceptance of its tariffs. Should there be any questions regarding this letter, please contact me directly.

Respectfully,



Kimm Partridge
Assistant Corporate Secretary
(866) 541-0000
kimm.partridge@incontact.com

Enclosures

STATE OF MISSOURI



Jason Kander
Secretary of State

AMENDED CERTIFICATE OF AUTHORITY OF A FOREIGN CORPORATION

I, JASON KANDER, Secretary of State, of the State of Missouri, do hereby certify,

WHEREAS,

inContact, Inc.
F00520009

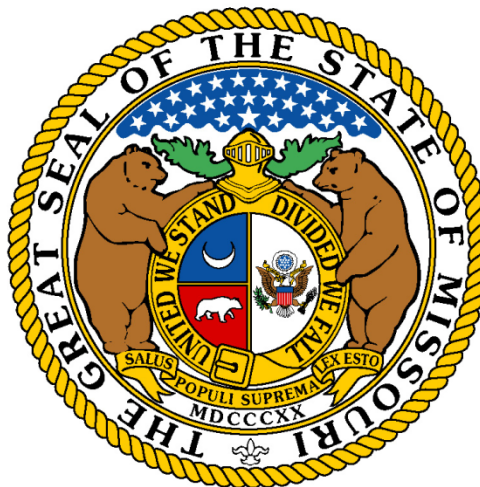
Formerly,

inContact of Missouri, Inc.

incorporated under Law of the state of Delaware and now in existence and in good standing in said state, and qualified to transact business in Missouri has delivered to me, duly authenticated evidence of an amendment to its Articles of Incorporation as provided by law, and has, in all respects, complied with the requirements of General and Business Corporation Law of Missouri, governing Amendments to the Articles of Incorporation of Foreign Corporations, and in accordance therewith issue this Certificate of Amendment.

IN TESTIMONY WHEREOF, I hereunto set my hand and cause to be affixed the GREAT SEAL of the State of Missouri. Done at the City of Jefferson, this 14th day of September, 2015.


Secretary of State



**Adoption Notice of
inContact, Inc.
(Formerly inContact of Missouri, Inc. d/b/a UCN)**

Effective September 14, 2015, inContact of Missouri, Inc. d/b/a UCN registered its intent to use the name inContact, Inc. with the Missouri Secretary of State.

inContact, Inc. hereby adopts, ratifies, and makes its own, in every respect as if the same had been filed by it, all schedules, rules, notices, concurrences, schedule agreements, divisions, authorities, and/or other instruments whatsoever, filed and in effect with the Public Service Commission of the State of Missouri, by inContact of Missouri, Inc. d/b/a UCN prior to the effective date of this tariff.

By this notice, inContact, Inc. also adopts and ratifies all supplements or amendments to any of the above schedules, etc., which inContact of Missouri, Inc. d/b/a UCN has heretofore filed with said Commission.

inContact, Inc.

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TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for resold interexchange telecommunication services provided by inContact, Inc. with principal offices at 7730 S. Union Park Avenue, Suite 500, Midvale Utah 84047.

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This tariff applies for services furnished within the state of Missouri. This tariff is on file with the Missouri Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

**Adoption Notice of
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(Formerly inContact of Missouri, Inc. d/b/a UCN)**

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By this notice, inContact, Inc. also adopts and ratifies all supplements or amendments to any of the above schedules, etc., which inContact of Missouri, Inc. d/b/a UCN has heretofore filed with said Commission.

Issued: September 21, 2015

Effective: October 1, 2015

Issued by: Paul Jarman
President/CEO
7730 S. Union Park Avenue
Suite 500
Midvale, Utah 84047

Missouri
LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES TARIFF
OF
inContact, Inc.

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This tariff contains the descriptions, regulations and rates applicable to the provision of local exchange telecommunications services provided by inContact, Inc., with principal offices at 7730 S. Union Park Avenue, Suite 500, Midvale, Utah 84047, for services furnished within the State of Missouri. This tariff is on file with the Missouri Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

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Customers may contact inContact, Inc. via the following toll-free numbers:

800-363-6177 - For Sales
800-363-6177 - For Customer Support

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Customers may also write to inContact, Inc.:

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7730 S. Union Park Avenue
Suite 500
Midvale, Utah 84047

(T)

Issued: September 21, 2015

Effective: October 1, 2015

Issued by: Paul Jarman
President/CEO
7730 S. Union Park Avenue
Suite 500
Midvale, Utah 84047

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