

SECTION 6 – OPTIONAL SERVICE FEATURES

6.11 Caller ID (Continued)

6.11.1 Regulations Applicable to Caller ID (Continued)

- G. Caller ID Service information may not be sold or given to another party without the caller's consent. Calling name and number information may only be used for: (a) routing or completion of calls, (b) billing of calls, (c) account management purposes, (d) services directly related to the call or transaction, (e) verification of calling party identity and (f) marketing products or services that are directly related to those previously acquired by the customer from the name and number delivery services subscriber. This applies if the name and number delivery service subscriber has an existing relationship with the customer. Caller ID customers failing to comply with any of these conditions will have their service terminated.
  
- H. In addition to the other provisions specified in this section, the Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated.

6.11.2 Charges

USOC	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
NSD - Number Only	\$ 14.50	\$ 8.08
NMP - Name Only	\$ 14.50	\$ 8.08

SECTION 6 – OPTIONAL SERVICE FEATURES

6.12 Directory Listings <sup>1/</sup>

6.12.1 Description

For each Customer of Company-provided Exchange Access Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area. At a Customer's option, the Company will arrange for additional listings at the following rates:

6.12.2 Charges

	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
Each Add'l Listing:	\$ 9.50	\$ 2.45

<sup>1/</sup> Effective April 1, 2001, this service will no longer be available to new subscribers.

SECTION 6 – OPTIONAL SERVICE FEATURES6.13 Direct Inward Dial (DID) Service <sup>1/</sup>6.13.1 Description

DID service is an optional feature which can be purchased in conjunction with Company-provided DID Trunks or Digital Trunks. DID service transmits the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID number blocks apply in addition to charges specified for DID Trunks or Digital Trunks in Sections 5.5 and 5.6, respectively.

Customer is required to purchase at least one DID number block for each DID-equipped trunk or trunk group, or DID-equipped channel or channel group. The Company reserves the right to limit the amount of DID numbers that will constitute a block of telephone numbers. The amount of DID numbers included in a telephone number group will be determined at the sole discretion of the Company, and will reflect the efficient management of the Company's resources.

The Customer has no property right to the telephone number or any other call number destination associated with DID service furnished by the Company, and no right to the continuance of service through any particular end office. The Company reserves the right to change such numbers, or end office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.

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<sup>1/</sup> Effective April 1, 2001, this service will no longer be available to new subscribers.

SECTION 6 – OPTIONAL SERVICE FEATURES

6.13 Direct Inward Dial (DID) Service

6.13.2 Charges

<u>Block of 10 DID Numbers</u>	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
first block	\$ 165.00	\$ 4.75
each additional	\$ 10.00	\$ 4.75
 <u>Block of 100 DID Numbers</u>		
first block	\$ 165.00	\$ 22.33
each additional	\$ 165.00	\$ 22.33

SECTION 6 – OPTIONAL SERVICE FEATURES

6.14 Distinctive Ringing <sup>1/</sup>

6.14.1 Description

The customer actually has two directory numbers on one line. The main directory number rings normal on an incoming call. The secondary number will have a distinctive ring cycle for incoming calls.

6.14.2 Charges

	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
Per line	\$ 14.50	\$ 5.70

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<sup>1/</sup> Effective April 1, 2001, this service will no longer be available to new subscribers.

SECTION 6 – OPTIONAL SERVICE FEATURES

6.15 Do Not Disturb <sup>1/</sup>

6.15.1 Description

This feature permits the attendant to cut off a single station line and selected groups of station lines from receiving incoming and station-to-station calls.

6.15.2 Charges

	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
Per line	\$ 0.00	\$ 0.00

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<sup>1/</sup> Effective April 1, 2001, this service will no longer be available to new subscribers.

SECTION 6 – OPTIONAL SERVICE FEATURES6.16 Foreign Exchange (FX) Service 1/6.16.1 Description

FX Service enables a Customer to receive Company-provided Exchange Access Service at a point outside the Local Exchange Service Area that normally serves the customer's location. FX service can be used to receive inward calls only. FX service has a minimum requirement of at least 48 lines.

The Local Exchange Calling Area and all Usage Service rates which apply to a FX Exchange Access Service are the same as those which regularly apply to other Company-provided Exchange Access Services bearing the same NPA-NXX designation.

Customers are prohibited from using FX service to place outbound calls including, but not limited to "911" emergency numbers. This restriction is required in order to assure that emergency calls are routed to the Public Safety Answering Point serving the geographical area associated with the Customer's telephone number. The Company strongly recommends that each Customer maintain at least one telephone exchange service access line bearing an NPA-NXX designation associated with the Customer's actual geographic location for emergency use.

6.16.2 Rates

FX service charges are calculated on either a line or trunk group basis dependent upon the type of Exchange Access Service facility being utilized.

Charges for each FX Exchange Access Service apply in addition to the service rates which would regularly apply for such Exchange Access Service. Additional costs may be incurred by the FX Customer when the Company rearranges existing facilities as set forth in Section 10.1. The following charges apply for each FX service:

1/ Beginning June 11, 1999, this service will no longer be available to new subscribers.

SECTION 6 – OPTIONAL SERVICE FEATURES

6.16 Foreign Exchange (FX) Service (Continued)

6.16.2 Rates (Continued)

FX Services -- Other Than Digital Trunk Services

	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
Per Line, Inward Only	\$ 20.00	\$ 20.00

FX Services -- Digital Trunk Services

	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
Per Trunk, Inward Only (24 Channels)	\$ 20.00	\$ 20.00

ISSUED: November 26, 2003

EFFECTIVE: January 1, 2004

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SECTION 6 – OPTIONAL SERVICE FEATURES

6.17 Hotline <sup>1/</sup>

6.17.1 Description

When the handset is lifted off the receiver a call to one specified number is always placed.  
No additional features are allowed on this line.

6.17.2 Charges

	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
Per line	\$ 50.00	\$ 9.50

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<sup>1/</sup> Effective April 1, 2001, this service will no longer be available to new subscribers.

SECTION 6 – OPTIONAL SERVICE FEATURES

6.18 Intercom (Extension) Dialing <sup>1/</sup>

6.18.1 Description

This feature allows users to call each other by dialing a 1 to 4 digit extension number.

6.18.2 Charges

	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
Per line	\$ 5.00	\$ 1.00

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<sup>1/</sup> Effective April 1, 2001, this service will no longer be available to new subscribers.

SECTION 6 – OPTIONAL SERVICE FEATURES

6.19 Last Number Redial <sup>1/</sup>

6.19.1 Description

This feature enables a station line user to redial the last called number by use of an access code rather than dialing the entire number.

6.19.2 Charges

	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
Per line	\$ 0.00	\$ 0.00

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<sup>1/</sup> Effective April 1, 2001, this service will no longer be available to new subscribers.

SECTION 6 – OPTIONAL SERVICE FEATURES

6.20 Long Distance Account Codes <sup>1/</sup>

6.20.1 Description

Accounting Codes provide customers with a means of restricting calls or itemizing calls, according to specific digits that must be dialed at the end of a local or long distance telephone number. Customers may choose either Verified Account Codes or Unverified Account Codes.

Verified Account Codes - The Customer is required to enter an exact code when placing a call or the call will not go through. The codes are specified by the Customer and can be from 2 to 8 digits in length. Code lengths are ANI specific.

Unverified Account Codes - The Customer is required to enter in a code for the call to go through. The code length can be from 2 to 8 digits in length and must be consistent for each customer location.

6.20.2 Charges

<u>Charge Per Customer Location</u>	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
Verified packages	\$ 5.00	\$ 10.00
Unverified packages	\$ 5.00	\$ 5.00

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<sup>1/</sup> Effective April 1, 2001, this service will no longer be available to new subscribers.

SECTION 6 – OPTIONAL SERVICE FEATURES

6.21 Main Number Retention <sup>1/</sup>

6.21.1 Description

Main Number Retention is an optional feature by which a new Customer, who was formally a customer of another certificated local exchange carrier at the same premises location, may retain its main telephone numbers and main fax numbers for use with the Company-provided Exchange Access Services. Main Number Retention service is only available in areas where the Company maintains some form of number retention arrangement with the Customer's former local exchange carrier.

Monthly recurring and non-recurring charges apply per retained number. Rates for retained numbers may vary from area to area.

6.21.2 Charges

	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
per retained number	\$ 0.00	\$ 0.00

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<sup>1/</sup> Effective April 1, 2001, this service will no longer be available to new subscribers.

SECTION 6 – OPTIONAL SERVICE FEATURES

6.22 Message Waiting Indicator <sup>1/</sup>

6.22.1 Description

This feature is an audible tone that notifies the customer a voicemail message was received on the line.

6.22.2 Charges

	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
per line	\$ 2.05	\$ 0.10

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<sup>1/</sup> Effective April 1, 2001, this service will no longer be available to new subscribers.

SECTION 6 – OPTIONAL SERVICE FEATURES

6.23 Selective Call Rejection <sup>1/</sup>

6.23.1 Description

This feature allows the Customer to reject incoming calls that originate from certain identified telephone numbers. The Customer must specify the phone numbers to reject. (There is no limit on the number of calls to reject.) Any call attempts from the defined list are routed to an announcement indicating the call will not complete to the called station.

6.23.2 Charges

	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
per line	\$ 14.50	\$ 3.80

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<sup>1/</sup> Effective April 1, 2001, this service will no longer be available to new subscribers.

SECTION 6 – OPTIONAL SERVICE FEATURES

6.24 Speed Dialing <sup>1/</sup>

6.24.1 Description

This optional feature allows the Customer to program the phone to dial frequently called local and long distance numbers by dialing abbreviated digits. This feature is available in two options, one is a eight (8) code list using one (1) digit speed codes and the other is a thirty (30) code list using two (2) digit speed codes. The customer can select either the eight (8) or thirty (30) option or both options for a combined total of thirty-eight (38) speed codes. Speed Dialing is billed per line and on a monthly recurring basis.

Group Speed Dialing - Group Speed Dialing allows co-workers within the same customer group to share the same speed calling numbers.

6.24.2 Charges

	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
Option A:		
Eight (8) Code List, per line	\$ 14.50	\$ 3.80
Option B:		
Thirty (30) Code List, per line	\$ 14.50	\$ 3.80

---

<sup>1/</sup> Effective April 1, 2001, this service will no longer be available to new subscribers.

SECTION 6 – OPTIONAL SERVICE FEATURES

6.25 Three-Way Conference Calling <sup>1/</sup>

6.25.1 Description

This feature allows a station line user to add a third party to an existing conversation.

6.25.2 Charges

<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
\$ 14.50	\$ 3.80

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<sup>1/</sup> Effective April 1, 2001, this service will no longer be available to new subscribers.

SECTION 6 – OPTIONAL SERVICE FEATURES

6.26 Toll Restriction <sup>1/</sup>

6.26.1 Description

This feature allows users to set up on a per line basis, call restrictions by the calling party.

6.26.2 Charges

	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
per line	\$ 9.50	\$ 0.95

---

<sup>1/</sup> Effective April 1, 2001, this service will no longer be available to new subscribers.

SECTION 6 – OPTIONAL SERVICE FEATURES6.27 Vanity Number Service <sup>1/</sup>6.27.1 Description

Vanity Number Service is an optional feature by which a new Customer may request a specific or unique telephone number and fax number for use with the Company provided Exchange Access Services. This service provides for the assignment of a customer requested telephone number other than the next available number from the assignment control list.

Vanity Number Service is furnished subject to the availability of facilities and the requirements of Exchange Access Service as defined by the Company. The Company reserves all rights to the Vanity Numbers assigned to customers and may, therefore, change them if required.

Monthly recurring charges apply per Vanity number.

6.27.2 Charges

	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
Per Vanity Number	\$ 7.75	\$ 3.75

---

<sup>1/</sup> Effective April 1, 2001, this service will no longer be available to new subscribers.

SECTION 6 – OPTIONAL SERVICE FEATURES

6.28 Warmline 1/

6.28.1 Description

This feature is a delayed hotline. When the phone goes off-hook there is a dialtone. If a number is not dialed within a specified period of time, a predetermined number will automatically be dialed.

6.28.1 Charges

	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
per line	\$ 50.00	\$ 9.50

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1/ Effective April 1, 2001, this service will no longer be available to new subscribers.

SECTION 7 – LOCAL / INTRALATA CALLING SERVICE

The services listed in this section apply to the Company's facilities-based services only.

7.1 Local Calling Service <sup>1/</sup>

7.1.1 Description

Local Calling Service provides a Customer with the ability to originate calls from a Company-provided exchange access line to all other stations on the public switched telephone network bearing the designation of any central office of the exchanges and zones defined in Section 4.2. The rates set forth in this section apply to all direct dialed local calls. For operator-assisted (non-aggregator) local calls, the operator charges listed in Section 9.1 apply in addition to the charges listed below.

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<sup>1/</sup> Effective April 1, 2001, this service will no longer be available to new subscribers.

SECTION 7 – LOCAL / INTRALATA CALLING SERVICE

7.2 IntraLATA Area Calling <sup>1/</sup>

7.2.1 Description

An IntraLATA Area Call is a call which originates and terminates outside the local calling area, but within the caller's LATA and is billed per call according to the duration and the rate period in which the call occurs. IntraLATA calls are not eligible for term discounts. Calls are billed in 6 second increments, with an 18 second call minimum. The following rate periods apply:

<u>To But Not</u> <u>Rate Periods</u>	<u>From</u>	<u>Including</u>	<u>Days</u>
Peak	7:00 am	7:00 pm	Mon-Fri
Off-Peak	7:00 pm	7:00 am	Mon-Fri, and All Day Saturday and Sunday

7.2.2 Rates

	<u>Rate Per Minute</u>
Shared:	\$ 0.0800
Dedicated:	\$ 0.0700

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<sup>1/</sup> Effective April 1, 2001, this service will no longer be available to new subscribers.

SECTION 8 – RESOLD LOCAL EXCHANGE SERVICE <sup>(1)</sup>8.1 Resold Local Exchange Services Concurrence

The Company concurs in the rules and regulations, including all footnotes thereto, applying to and governing *Metropolitan Exchange Service and Optional Metropolitan Calling Area Service* as set forth in the Southwestern Bell Telephone Company Local Exchange Tariff on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law. The Company does not concur in the rates of Southwestern Bell Telephone Company. Rates for these services are set out in Section 8.3, 8.4 and 8.6.2 (Optional Metropolitan Calling Area rate section) of this tariff.

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customer.

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<sup>(1)</sup>Effective May 18, 2003 Resold Service will no longer be available to new Customers.

SECTION 8 – RESOLD LOCAL EXCHANGE SERVICE <sup>(1)</sup>

8.2 Description

Resold Local Exchange Service is composed of the resale of exchange access lines and local calling provided by other certified Local Exchange Carriers, in combination with Company-provided usage services, miscellaneous services or interstate/international services. Resold Local Exchange Service is available on a statewide basis in the exchanges listed in Section 8.7. A non-recurring service implementation charge, listed in Section 9.4, will apply to new orders or to change existing service, in addition to the normal non-recurring charges associated with installation.

The following Resold Local Exchange Services are available to customers <sup>1</sup>:

- Single Line Service
- Multi-Line Service

Resold Local Exchange Service is subject to the following Non-recurring charges.

A. Installation Charges

	<u>Non-Recurring</u>
first line or trunk	\$ 52.25
additional line or trunk	\$ 52.25

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<sup>(1)</sup> Resold Local Exchange line rates or trunk rates include Touchtone.

SECTION 8 – RESOLD LOCAL EXCHANGE SERVICE <sup>(1)</sup>

8.3 Single Line Service

Single Line Service provides a Customer with a single, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Single Lines are provided for connection of Customer-provided single station sets or facsimile machines to the public switched telecommunications network. Each Single Line may be configured into a hunt group with other Company-provided Single Lines. Each Single Line Service is provided with the following standard features, and can be provided with any of the Optional Features as listed in Section 8.5.

Standard Features:

- Touch Tone
- Caller ID Blocking

Optional MCA rates are listed on Page 4 (following). Non-recurring charges appear in Section 8.2. Monthly recurring rates per Single Line Service will apply as follows:

Rate Group 1/ Monthly-Recurring

Per Line:	A	\$16.00
	B	\$21.95
D Principal	(D)	\$31.87
D Metropolitan Calling Area 1	(D1)	\$33.25
D Metropolitan Calling Area 2	(D2)	\$35.10

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<sup>(1)</sup> Effective May 18, 2003 Resold Service will no longer be available to new Customers

SECTION 8 – RESOLD LOCAL EXCHANGE SERVICE <sup>(1)</sup>

8.4 Multi Line Service

Multi Line Service provides a Customer with a single, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Multi Lines are provided for connection of Customer-provided key systems to the public switched telecommunications network. Each Multi Line Service is provided with the following standard features, and can be provided with any of the Optional Features as listed in Section 8.5.

Standard Features:

- Touch Tone
- Caller ID Blocking

Optional MCA rates are listed on Page 4 (following). Non-recurring charges appear in Section 8.2. Monthly recurring rates per Single Line Service apply as follows:

Rate<sup>1</sup> Monthly-Recurring

Per Line:	A	\$ 20.85
	B	\$ 28.55
D Principal	(D)	\$ 41.42
D Metropolitan Calling Area 1	(D1)	\$ 43.23
D Metropolitan Calling Area 2	(D2)	\$ 39.29

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<sup>(1)</sup> Effective May 18, 2003 Resold Service will no longer be available to new Customers

SECTION 8 – RESOLD LOCAL EXCHANGE SERVICE<sup>1</sup>

8.5 Optional Features

The following is a list of optional features for use with Resold Local Exchange Services. Monthly recurring and non-recurring charges will apply as set forth in Section 6 (Optional Service Features) of this tariff.

- Call Transfer<sup>1</sup>
- Three Way Conference Calling<sup>1</sup>
- Call Waiting/Cancel Call Waiting
- Call Forward Busy
- Call Forward Don't Answer
- Call Forward - Busy/Don't Answer
- Call Forward Variable:
  - Limited or Unlimited
- Call Hold
- Call Hunting (Choice of:)
  - Rotary, Sequential or Circular
- Caller ID Blocking
- Distinctive Ringing
- Hotline
- Selective Call Rejection
- Speed Dialing:
  - 30 Codes or 8 Codes
- Toll Restriction
- Warmline

<sup>(1)</sup> Call Transfer and Three Way Conference Calling can not be on the same line together

SECTION 8 – RESOLD LOCAL EXCHANGE SERVICE

8.6 Local Calling Service

8.6.1 Local Service

Resold Local Calling Service provides a Customer with the ability to originate unlimited and untimed local calling for a monthly recurring charge (the monthly recurring charge is included in the monthly recurring line charge). Unlimited Local Calling Service includes all outgoing direct-dialed calls placed to telephone stations within the caller's exchange area as defined in Section 8.2. For operator-assisted (non-aggregator) local calls, the operator charges listed in Section 9.1 will also apply.

8.6.2 Optional Metropolitan Calling Area (MCA) Service

In selected exchanges, MCA service is an optional service that provides the subscriber with an optional local calling area that includes the respective Metropolitan Exchange and certain customers in other exchanges where MCA service is also available. A non-recurring service implementation charge, listed in Section 9.4, will apply to new orders or to change existing service, in addition to the normal non-recurring charges associated with installation.

A. Rates

Optional Metropolitan Calling Area Service (MCA) is available to subscribers in MCAs 3, 4 and 5 as an Additive Monthly Charge, in addition to the monthly access charges for each line.

<u>USOC</u>	<u>Monthly Recurring</u>
SC22F3 - MCA-3	\$ 23.56 per line
SC22F4 - MCA-4	\$ 44.41 per line
SC22F5 - MCA-5	\$ 67.16 per line
	<u>Non-Recurring</u>
MCANRC	\$ 5.00 per line

SECTION 8 – RESOLD LOCAL EXCHANGE SERVICE<sup>(1)</sup>

8.6 Local Calling Service

8.6.3 IntraLATA Calling

An IntraLATA Area Call is a call that originates and terminates outside a customer's Local calling area, but within the caller's LATA and is billed per call according to the duration and the rate period in which the call occurs. IntraLATA calls are not eligible for term discounts. Calls are billed in 6-second increments, with an 18-second call minimum. The following rate periods apply:

<u>Rate Periods</u>	<u>From</u>	<u>To But Not Including</u>	<u>Days</u>
Peak	7:00 am	7:00 pm	Mon-Fri
Off-Peak	7:00 pm	7:00 am	Mon-Fri, And All Day Saturday and Sunday

A. Rates

	<u>Rate Per Minute</u>
Switched:	\$ 0.0800
Dedicated:	\$ 0.0700

<sup>(1)</sup> Effective May 18, 2003, Resold Service will no longer be available to new Customers.

SECTION 8 – RESOLD LOCAL EXCHANGE SERVICE

8.7 Rate Group Classification

8.7.1 Total Exchange Access

<u>Group</u>	<u>Arrangement in Primary Service Area</u>
A	1 - 4,999
B	5,000 - 59,999
C	60,000 -229,000
D	230,000 -Over

8.7.2 St. Louis

<u>Location</u>	<u>Rate Group</u>
Antonia	A
Bloomsdale	A
Bonne Terre	A
Bridgeton	(D2)
Chesterfield	B
Creve Coeur	(D2)
DeSoto	B
Eureka	A
Fenton	B
Ferguson	(D1)
Festus-Crystal City	B
Florissant	(D2)
Gray Summit	A
Harvester	B
Herculaneum-Pevely	A
High Ridge	B
Hillsboro	A
Imperial	B
Kirkwood	(D2)

SECTION 8 – RESOLD LOCAL EXCHANGE SERVICE

8.7 Rate Group Classification (Continued)

8.7.2 St. Louis (Continued)

<u>Location</u>		<u>Rate Group</u>
Ladue		(D1)
Manchester		B
Maxville	B	
Mehlville		(D1)
Oakville	(D2)	
Overland		(D1)
Pacific		B
Pond		B
Portage Des Sioux		A
Richwoods		A
Riverview		(D1)
Sappington		(D1)
Spanish Lake		(D2)
St. Charles		B
St. Louis Metro		(D)
Valley Park		B
Ware		A
Washington		B
Webster Groves		(D1)

SECTION 8 – RESOLD LOCAL EXCHANGE SERVICE8.7 Rate Group Classification (Continued)8.7.3 Kansas City

<u>Location</u>	<u>Rate Group</u>
Archie	A
Belton	A
Blue Springs	(D2)
East Independence	(D2)
Excelsior Springs	B
Farley	A
Gladstone	(D1)
Grain Valley	A
Greenwood	A
Independence	(D1)
Kansas City Metro	(D)
Lee's Summit	(D2)
Liberty	(D2)
Nashua	(D2)
Parkville	(D1)
Raytown	(D1)
Richmond	A
Smithville	A
South Kansas City	(D1)
Tiffany Springs	(D2)

ISSUED: November 26, 2003

EFFECTIVE: January 1, 2004

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SECTION 9 – MISCELLANEOUS SERVICES

The services listed in this section apply to the Company's facilities-based and resale services.

9.1 Operator Services <sup>1/</sup>

9.1.1 Description

Operator Handled Calling Services are available to Customers and Users of the Company's facilities based and resale services.

9.1.2 Definitions

Person-to-Person: Calls completed with the assistance of a Company operator to a particular person, station, department, or PBX extension specified by the calling party. Charges may be billed to the Customer's commercial credit card and/or LEC calling card, calling station, called station, or a designated third-party station. Calls may be dialed with or without the assistance of a Company operator.

Station-to-Station: Refers to calls other than person-to-person calls billed to either the end user's commercial credit card and/or non-proprietary calling card. Calls may be dialed with or without the assistance of a Company operator. Collect calls to coin telephones and transfers of charges to third-party telephones that are coin telephones will not be accepted.

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<sup>1/</sup> Effective April 1, 2001, this service will no longer be available to new subscribers.

SECTION 9 – MISCELLANEOUS SERVICES

9.1 Operator Services (Continued)

9.1.2 Definitions (Continued)

Operator Dialed Charge: The end user places the call without dialing the destination number, although the capability to do it himself exists. The end user will dial "0" for local calls and "00" for long distance calls and then requests the operator to dial the called station.

Billed to Non-Proprietary Calling Card: Refers to calls that are dialed by the customer in accordance with standard dialing instructions and billed to a non-proprietary calling card issued by another carrier.

9.1.3 Rates

Local exchange and IntraLATA calls may be placed on an Operator Assisted basis. Usage charges for Operator Assisted calls are the same as those set out in Section 7.2.2 and 8.6.3, proceeding. For Operator Assisted calls to Busy Line Verification and Interrupt, or Directory Assistance, the surcharges specified in Section 9.2.3 and Section 9.3.2 will apply in addition to any applicable Operator charges.

In addition to the usage charges identified above, the following operator-assisted charges will apply:

	<u>Per Call Charges</u>
Person-to-Person (Customer Dialed)	\$ 2.40
Station-to-Station (Customer Dialed)	\$ 1.10
Billed to Non-Proprietary Calling Card (Additional surcharge)	\$ 0.65

SECTION 9 – MISCELLANEOUS SERVICES

9.2 Busy Line Verify and Line Interrupt Service <sup>1/</sup>

9.2.1 Description

Upon request of a calling party the Company will verify a busy condition on a called line.

- A. The operator will determine if the line is clear or in use and report to the calling party.
- B. The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

9.2.2 Regulations

- A A charge will apply when:
  - (1) The operator verifies that the line is busy with a call in progress.
  - (2) The operator verifies that the line is available for incoming calls.
  - (3) The operator verifies that the called number is busy with a call in progress and the customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.

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<sup>1/</sup> Effective April 1, 2001, this service will no longer be available to new subscribers.

SECTION 9 – MISCELLANEOUS SERVICES

9.2 Busy Line Verify and Line Interrupt Service (Continued)

9.2.2 Regulations (Continued)

B. No charge will apply:

- (1) When the calling party advises that the call is to or from an official public emergency agency.
- (2) Under conditions other than those specified in 9.2.2(A) proceeding.
- (3) Busy Verification and Interrupt Service is furnished where and to the extent that facilities permit.

The Customer shall identify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

9.2.3 Rates

Per Request

Busy Line Verify Service	\$ 1.20
Busy Line Verify and Busy Line Interrupt Service	\$ 1.85

SECTION 9 – MISCELLANEOUS SERVICES9.3 Directory Assistance <sup>(1)</sup>9.3.1 Description

Customers and Users of the Company's calling services (excluding Toll Free services), may obtain directory assistance in determining telephone numbers within Missouri by calling the Directory Assistance operator. One request may be made on each directory assistance call. The directory assistance charge applies to each call regardless of whether or not the directory assistance operator is able to furnish the requested telephone number.

9.3.2 Rates

- A. Directory Assistance charges will apply for all requests for which the Company's facilities are used. Each number requested is charged for as shown below. Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers.

Per Number Requested:           \$0.48

- B. A credit will be given for calls to Directory Assistance when:

- (1) the Customer experiences poor transmission or is cut-off during the call,
- (2) the Customer is given an incorrect telephone number, or
- (3) the Customer inadvertently misdials an incorrect Directory Assistance NPA.

To receive a credit, the customer must notify the Company operator or Business Office of the problem experienced.

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<sup>(1)</sup> Effective April 1, 2001, this service will no longer be available to new subscribers.

SECTION 9 – MISCELLANEOUS SERVICES

9.4 Service Implementation <sup>1/</sup>

9.4.1 Description

Service implementation charges will apply to new service orders or to orders to change existing service.

9.4.2 Rates

	<u>Non-Recurring</u>
per service order	\$ 5.50

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<sup>1/</sup> Effective April 1, 2001, this service will no longer be available to new subscribers.

SECTION 9 – MISCELLANEOUS SERVICES

9.5 Restoration of Service <sup>1/</sup>

9.5.1 Description

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities suspended is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

9.5.2 Rates

	<u>Non-Recurring</u>
per occasion	\$ 8.50

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<sup>1/</sup> Effective April 1, 2001, this service will no longer be available to new subscribers.

SECTION 9 – MISCELLANEOUS SERVICES

9.6 IntraLATA Presubscription <sup>1/</sup>

9.6.1 Description

IntraLATA Presubscription (ILP) is an arrangement whereby an Exchange Service customer of the Company may select and designate either the Company or another qualified carrier as the presubscribed carrier for "normally dialed" qualifying calls made from that customer's Exchange Access Line. Calls qualifying for intraLATA presubscription are intrastate intraLATA calls that are designated as intraLATA Region to Region calls or intraLATA toll calls.

- Only one ILP (PIC) may be selected for single Exchange Access Line, but that carrier need not be the same as the presubscribed interLATA carrier for that line.
- The following categories of calls made from a customer's line will be carried over the Company's network, notwithstanding the ILP PIC selection for that line.
- All Directory Assistance calls dialed without a carrier access code made using Directory Assistance; calls to 911, calls to information Service Providers (e.g., 976, 700, 540), etc.

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<sup>1/</sup> Effective April 1, 2001, this service will no longer be available to new subscribers.

SECTION 9 – MISCELLANEOUS SERVICES9.6 IntraLATA Presubscription (Continued.)9.6.2 General Regulations

- A. The following regulations are applicable to Exchange Service customers where ILP is applicable:
- (1) At the time of conversion, all existing customers of the Company will be PIC'd to the Company.
  - (2) New line customers will be given an opportunity to select an ILP PIC at the time they place an order for Exchange Access Service. If the new line customer fails to select an ILP carrier, the customer will be informed that the customer must dial a carrier access code (10XXX/101XXXX) to complete qualifying calls until the customer affirmatively selects the Company or another qualified ILP Carrier.
  - (3) The Company will accept as a bona fide PIC a selection of "NO PIC" as a choice. NO PIC customers will have access dialing capabilities to reach participating ILP carriers (10XXX/101XXXX).
  - (4) Customers who have designated the Company or another qualified carrier as their ILP PIC, may select a different carrier for particular qualifying calls, either by dialing 10XXX/101XXXX or other necessary carrier access codes to reach the carrier of choice.
  - (5) A customer entitled to select the ILP PIC may choose at any time, by oral or written notice to the Company, to "freeze" the ILP PIC. A frozen ILP PIC cannot be changed unless the customer removes the freeze. A freeze on the ILP PIC may be removed at any time by oral or written request from the customer. This service will be offered to the customer at no charge.

SECTION 9 – MISCELLANEOUS SERVICES

9.6 IntraLATA Presubscription (Continued)

9.6.2 General Regulations (Continued)

- B. The Company will follow the interim ILP procedures described below during the ILP transition period following availability in the exchange.
  - (1) The Company representative will provide alternative carrier(s) names and contact telephone numbers (if provided by carrier) to customers in random order upon customer request. The Company representatives will not discuss alternative carrier rates or service and will not provide customers with Carrier Identification Codes or access code dialing instructions.
- C. The Company will investigate claims from customers that a carrier submitted an ILP PIC change request without appropriate authorization from the customer. The Company will investigate and attempt to resolve any claims made to Company that the Company has made itself the ILP PIC for a line without proper authority.

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ISSUED: November 26, 2003

EFFECTIVE: January 1, 2004

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SECTION 9 – MISCELLANEOUS SERVICES

9.6 IntraLATA Presubscription (Continued)

9.6.2 General Regulations (Continued)

D. A customer will be billed a non-recurring charge for ILP PIC changes, except as set forth below:

- (1) There will be no charge for an initial ILP PIC change made in each exchange for ninety (90) days following the availability of ILP in the exchange.
- (2) Subsequent to the ninety (90) days Transition Period, there will be no charge for an initial ILP PIC change made by new service customers during the first thirty (30) days following the availability of ILP in the exchange.
- (3) The non-recurring charge for an ILP PIC change is as follows:

<u>Authorized PIC Change</u>	<u>Non-Recurring Charge</u>
Per Telephone Exchange Service Line or Trunk	\$ 5.00

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SECTION 9 – MISCELLANEOUS SERVICES

9.7 Unauthorized PIC Change <sup>1/</sup>

If any IC requests a Primary Interexchange Carrier (PIC) change on behalf of a billed party (e.g., an end user), and the billed party subsequently denies requesting the change, and the IC is unable to substantiate the change with a letter of authorization signed by the billed party; then:

The billed party will be reassigned to their previously selected IC. No charge will apply to the billed party for this reassignment.

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<sup>1/</sup> Effective April 1, 2001, this service will no longer be available to new subscribers.

SECTION 10 – SPECIAL ARRANGEMENTS10.1 Special Construction10.1.1 Basis for Charges

Where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company and may include: (1) non-recurring type charges; (2) recurring type charges; (3) termination liabilities; or (4) combinations thereof.

Individual case basis (ICB) pricing will only be provided for dedicated, non-switched, private line and special access services and for central office based switching systems which substitute for customer premise, private branch exchange (PBX) services, provided such customer specific pricing shall be equally available to incumbent and alternative local exchange telecommunications companies.

10.1.2 Basis for Cost Computation

The costs referred to in Section 10.1.1 proceeding may include one or more of the following items to the extent they are applicable:

- A. cost installed of the facilities to be provided including estimated costs for the rearrangements of existing facilities. Cost installed includes the cost of:
  - (1) equipment and materials provided or used,
  - (2) engineering, labor and supervision,
  - (3) transportation, and
  - (4) rights of way;
- B. cost of maintenance;
- C. depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage;

SECTION 10 – SPECIAL ARRANGEMENTS

10.1 Special Construction (Continued)

10.1.2 Basis for Cost Computation (Continued)

- D. administration, taxes and uncollectible revenue on the basis of reasonable average costs for these items;
- E. license preparation, processing and related fees;
- F. tariff preparation, processing and related fees;
- G. any other identifiable costs related to the facilities provided; or
- H. an amount for return and contingencies.

SECTION 10 – SPECIAL ARRANGEMENTS10.1 Special Construction (Continued)10.1.3 Termination Liability

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of the customer.

- A. The termination liability period is the estimated service life of the facilities provided.
- B. The amount of the maximum termination liability is equal to estimated amounts for:
  - (1) Cost installed of the facilities provided including estimated costs for rearrangements of existing facilities and/or construction of new facilities as appropriate, less net salvage. Cost installed includes the cost of:
    - (a) equipment and materials provided or used,
    - (b) engineering, labor and supervision,
    - (c) transportation, and
    - (d) rights of way;
  - (2) license preparation, processing, and related fees;
  - (3) tariff preparation, processing, and related fees;
  - (4) cost of removal and restoration, where appropriate; and
  - (5) any other identifiable costs related to the specially constructed or rearranged facilities.

SECTION 10 – SPECIAL ARRANGEMENTS

10.1 Special Construction (Continued)

10.1.3 Termination Liability (Continued)

- C. The applicable termination liability method for calculating the unpaid balance of a term obligation. The amount of such charge is obtained by multiplying the sum of the amounts determined as set forth in Section 10.1.3(B) preceding by a factor related to the unexpired period of liability and the discount rate for return and contingencies. The amount determined in Section 10.1.3(B) preceding shall be adjusted to reflect the redetermined estimate net salvage, including any reuse of the facilities provided. This product is adjusted to reflect applicable taxes.

SECTION 10 – SPECIAL ARRANGEMENTS

10.2 Individual Case Basis (ICB) Arrangements

Rates for services offered on an individual case basis (ICB) will be structured to recover the Company's cost of providing services. Terms of specific ICB contracts will be made available to the Commission upon request on a proprietary basis.

SECTION 10 – SPECIAL ARRANGEMENTS

10.3 Temporary Promotional Programs

The Company may from time to time engage in special promotional service offerings designed to attract new customers or to increase existing customer awareness of a particular tariff offering. These promotions will be subject to prior notification and approval by the Missouri Public Service Commission.

10.3.1 FX Service Promotion

Beginning March 31, 2000 and ending July 31, 2000, the Company will offer the following promotion to new customers of FX Service. Eligible customers will receive a monthly credit equal to \$81.00 per trunk per T-1 applied to the monthly recurring per trunk charge for FX Service. In addition, the monthly recurring FX Charge will be waived. The benefits of this promotion will apply for the duration of the promotion.

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ISSUED: November 26, 2003

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SECTION 10 – SPECIAL ARRANGEMENTS

10.3 Temporary Promotional Programs (Continued)

10.3.2 Local Service Exchange Install Waiver Promotion

Beginning August 31, 2003 and ending November 30, 2003, the Company will offer the following promotion to all new business facilities based customers who convert existing local exchange service from another local exchange carrier to MCImetro ACCESS TRANSMISSION SERVICES, LLC Local Services. To receive the benefits of this promotion, customers must commit, at the time of converting to MCImetro ACCESS TRANSMISSION SERVICES, LLC Local Service, to at least a one-year term commitment under the Local On Net Term Plan or On-Net Term Plan discount program. Eligible customers will have the installation charges listed below waived for the length of their committed term:

Account Setup

Account Changes (including Moves, Changes, Additions, and Billing Record Changes)

Line Connection Charges (Local Line, Local Trunk-Basic, Local Trunk DID, Local Trunk-2 Way Direct)

Direct Inward Dialing (DID)/2 Way Direct Installation for Blocks of DID/2 Way Direct Numbers

Non-Recurring Charges for Optional Features

Vanity Number Non-Recurring Charges

Directory Listings Non-Recurring Charges

Non-Recurring Charges for Local ISDN-PRI T-1 Installation and Local ISDN PRI Optional Features

Selective Call Screening Non-Recurring Charge

Customers who terminate their term plan prior to the expiration of the committed term will not receive the benefits of this promotion. New lines, trunks or new locations added after the initial service install or not eligible for the installation waiver for the committed term. Additional services converted from another exchange carrier after the initial service install will be eligible for the install waiver for the committed term.

SECTION 10 – SPECIAL ARRANGEMENTS

10.3 Temporary Promotional Programs (Continued)

10.3.2 Local Service Exchange Install Waiver Promotion (Continued)

Customers who terminate their term plan prior to the expiration of the committed term will no longer receive the benefits of this promotion. New lines, trunks, or new locations added after the initial service install are not eligible for the installation waiver for the committed term. Additional services converted from another local exchange carrier after the initial service install will be eligible for the install waiver for the committed term.

10.3.3 Lit Building Promotion

Beginning January 7, 2002 and ending March 31, 2002 the Company will offer the following promotion to all new customers of local service who, at time of promotion enrollment (i) enroll in at least a one-year, \$100 per month term/volume commitment under the On-Net Term Plan or Local On-Net Term Plan discount programs and (ii) are located and provisioned in a building connected via Company-owned fiber to the Company's network (Lit Building).

Eligible customers enrolled in this promotion will receive a credit applied to each invoice month specified in the schedule below based on the customer's selected length of term commitment:

SECTION 10 – SPECIAL ARRANGEMENTS

10.3 Temporary Promotional Programs (Continued)

10.3.3 Lit Building Promotion (Continued)

<u>Term Commitment</u>	<u>Invoice Month</u>
1 Year	13th, 14th and 15th month
2 Year	13th, 14th, 15th, 25th, 26th and 27th month
3 Year	13th, 14th, 15th, 25th, 26th, 27th, 37th and 38th month
4 Year	13th, 14th, 15th, 25th, 26th, 27th, 37th, 38th, 49th and 50th month
5 Year	13th, 14th, 15th, 25th, 26th, 27th, 37th, 38th, 49th, 50th, 61st and 62nd month

For Flat Rate Option customers each credit will be equal to the customer's monthly recurring Local Line, Local Trunk-Basic, Local Trunk-DID/2 Way Direct Number Charges and Local Trunk ISDN PRI charges for Lit Building locations as defined in this promotion (collectively, "Local Service Charges"), after discounts, based on the month of service prior to each invoice month specified in the schedule above. Measured Option customers will receive a additional credit for usage incurred calculated based on the average local usage for the 3 months of service prior to each invoice month as specified in the schedule above.

SECTION 10 – SPECIAL ARRANGEMENTS

10.3 Temporary Promotional Programs (Continued)

10.3.3 Lit Building Promotion (Continued)

Lit Building Local Line customers will also receive a monthly credit equal to the monthly recurring charges for Optional Features (excluding Selective Call Screening, Call Trace and Calling Number Delivery).

Term commitment credits provided under this promotion will not be calculated upon: Directory Assistance charges; operator service charges; and Optional Feature monthly charges. Customers discontinuing local service or terminating their term plan prior to the expiration of the committed term will no longer receive the benefits of this promotion. Only lines and trunks ordered within 60 days of the customer's term plan enrollment signature date are eligible for the benefits of this promotion.

SECTION 10 – SPECIAL ARRANGEMENTS

10.3 Temporary Promotional Programs (Continued)

10.3.4 Digital Dividend Promotion

Beginning January 7, 2002 and ending March 31, 2002 the Company will offer the following promotion to new and existing customers who purchase new digital Local Trunk-Basic, digital Local Trunk-DID/2 Way Direct or digital Local ISDN PRI trunks.

Eligibility: To be eligible to enroll in this promotion, customers must satisfy the following conditions at the time of promotion enrollment:

subscribe to an On-Net Term Plan which equals or exceeds one year. Existing customers who are enrolled in an existing On-Net Term Plan, must subscribe to a new On-Net Term Plan following the terms and conditions set forth in the On-Net Term Plan for renewals; and,

order installation of new digital Local Trunk-Basic, digital Local Trunk-DID/2 Way Direct or digital Local ISDN PRI trunks terminating to a PBX.

Benefits: Eligible customers enrolled in this promotion will receive a credit per location applied to each invoice month specified in the schedule below based on the customer's selected length of term commitment:

<u>Term Commitment</u>	<u>Invoice Month</u>
1 Year	12 <sup>th</sup> and 13 <sup>th</sup> month
2 Year	12 <sup>th</sup> , 13 <sup>th</sup> , 24 <sup>th</sup> and 25 <sup>th</sup> month
3 Year	12 <sup>th</sup> , 13 <sup>th</sup> , 24 <sup>th</sup> , 25 <sup>th</sup> , 36 <sup>th</sup> and 37 <sup>th</sup> month
4 Year	12 <sup>th</sup> , 13 <sup>th</sup> , 24 <sup>th</sup> , 25 <sup>th</sup> , 36 <sup>th</sup> and 37 <sup>th</sup> month
5 Year	12 <sup>th</sup> , 13 <sup>th</sup> , 24 <sup>th</sup> , 25 <sup>th</sup> , 36 <sup>th</sup> and 37 <sup>th</sup> month

SECTION 10 – SPECIAL ARRANGEMENTS10.3 Temporary Promotional Programs (Continued)10.3.4 Digital Dividend Promotion (Continued)

Each credit will be equal to the customer's monthly recurring Local Trunk-Basic, Local Trunk-DID/2 Way Direct, Local Trunk-DID/2 Way Direct Number Charges and Local Trunk ISDN PRI charges for trunks ordered within 60 days after the customer's term plan enrollment signature date, after discounts, based on the month of service prior to each invoice month specified in the schedule above. Measured Option customers will receive an additional credit for usage incurred based on the average local usage for the 3 months of service prior to each invoice month as specified in the schedule above.

Credits provided under this promotion will not be calculated upon: Directory Assistance charges; operator service charges; and Optional Feature monthly charges. Customers discontinuing local service or terminating their term plan prior to the expiration of the committed term will no longer receive the benefits of this promotion. Customer locations enrolled in the Lit Building Promotion or the Digital Discovery Promotion are not eligible to receive the benefits of this promotion.

SECTION 10 – SPECIAL ARRANGEMENTS10.3 Temporary Promotional Programs (Continued)10.3.5 Digital Discovery Promotion

Beginning January 7, 2002 and ending March 31, 2002 the Company will offer the following promotion to new and existing customers who order new digital Local Trunk-Basic or digital Local Trunk-DID/2 Way Direct trunks.

Eligibility: To be eligible to enroll in this promotion, customers must satisfy the following conditions.

Upon enrollment in this promotion:

Customers must subscribe to an On-Net Term Plan with a term and volume commitment that equals or exceeds one year, \$1,000 per month. Existing customers enrolled in an existing On-Net Term Plan, must subscribe to a new On-Net Term Plan following the terms and conditions set forth in the On-Net Term Plan for renewals.

Benefits: Eligible customers enrolled in this promotion will receive the following one-time credit per facility to offset the cost the customer incurs to purchase and install T-1 digital PBX cards, channel banks and CSUs. The credit will be based on the term and volume commitment that the customer selects and will be applied to the first full month's invoice.

Volume Commitment	Term Commitment/Credit				
	1 Year	2 Year	3 Year	4 Year	5 Year
1,000 /month	\$1,000	\$1,750	\$2,500	\$2,500	\$2,500
2,000/month	\$1,000	\$1,750	\$2,500	\$2,500	\$2,500
3,000/month	\$1,250	\$2,500	\$3,500	\$3,500	\$3,500
4,000/month	\$1,250	\$2,500	\$3,500	\$3,500	\$3,500
5,000/month and above	\$1,750	\$3,500	\$4,500	\$4,500	\$4,500

SECTION 10 – SPECIAL ARRANGEMENTS

10.3 Temporary Promotional Programs (Continued)

10.3.6 Digital Discovery Promotion (Continued)

To receive credit, customers must prove to the Company's reasonable satisfaction that it acquired T-1 digital PBX cards, channel banks or CSUs within 90 days after the customer's term plan enrollment signature date. Customers disconnecting service prior to the expiration of the term commitment will be billed and required to repay the credit received under this promotion. Customer locations enrolled in the Lit Building Promotion or the Digital Dividend Promotion are not eligible to receive the benefits of this promotion.

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ISSUED: November 26, 2003

EFFECTIVE: January 1, 2004

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SECTION 10 – SPECIAL ARRANGEMENTS

10.3 Temporary Promotional Programs (Continued)

10.3.7 Local All Inclusive T-1 Promotion

Beginning January 7, 2002, and ending March 31, 2002, the Company will offer the following promotion to (a) new customers who order a new T-1 of digital Flat Rate Option Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and/or Local ISDN-PRI service (Promotional Trunks); and (b) existing customers who order a new T-1 of Promotional Trunks at the time of promotion enrollment and who do not currently have the Company's Local Service in that respective Metropolitan Statistic Area (MSA).

To be eligible for this promotion, new customers, and existing customers who are not existing subscribers to an On-Net Term Plan or Local On-Net Term Plan (Term Plan), must subscribe to a new Term Plan at the time of promotion enrollment. Existing customers whose existing Term Plan is due to expire at the time of promotion enrollment are eligible to receive the benefits of this promotion for new and existing T-1s of digital Flat Rate Option Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and/or Local ISDN-PRI service provided that existing customers subscribe to a new Term Plan pursuant to the renewal eligibility terms and conditions set forth in the Term Plan Agreement.

Enrolled customers will be charged the following monthly recurring charge per T-1 based on the customer's term of service.

	<u>Term Commitment/Promotional Rate</u>	
	<u>1 Year</u>	<u>2, 3, 4 or 5 Year</u>
<u>St. Louis</u> Digital Local Trunk-Basic, DID, Or 2 Way Direct (Flat Rate Option)	\$517.44	\$457.44
<u>St. Louis</u> Digital ISDN-PRI (Flat Rate Option)	\$549.12	\$489.12

The Promotional Rate is in lieu of the monthly recurring digital local trunk Flat Rate Option charge for Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local ISDN-PRI T-1 and Term Plan discounts. Customers will receive the promotional rate for the length of the commitment term.

SECTION 10 – SPECIAL ARRANGEMENTS

10.3 Temporary Promotional Programs (Continued)

10.3.7 Local All Inclusive T-1 Promotion (Continued)

Promotional Trunks must be ordered by December 31, 2000 and installed by March 31, 2001. If the customer terminates the term plan prior to completion of its term commitment, the customer will no longer be eligible for the benefits of this promotion. Customers enrolled in this promotion are not eligible to receive the benefits of any other promotion or discounts except for the Install Waiver Promotion. Customers who receive service under a Special Customer Arrangement (SCA) are eligible to receive the benefits of this promotion except that SCA benefits will not apply to the promotional rate. Availability of this promotion is subject to provisioning capabilities.

SECTION 10 – SPECIAL ARRANGEMENTS

10.3 Temporary Promotional Programs (Continued)

10.3.8 Local All Inclusive T-1 Promotion II

Beginning January 7, 2002, and ending March 31, 2002, the Company will offer the following promotion to (a) new customers who order a new T-1 of digital Flat Rate Option Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and/or Local ISDN-PRI service (Promotional Trunks); and (b) existing customers who order a new T-1 of Promotional Trunks at the time of promotion enrollment and who do not currently have the Company's Local Service in that respective Metropolitan Statistic Area (MSA).

To be eligible for this promotion, new customers, and existing customers who are not existing subscribers to an On-Net Term Plan or Local On-Net Term Plan (Term Plan), must subscribe to a new Term Plan at the time of promotion enrollment. Existing customers whose existing Term Plan is due to expire at the time of promotion enrollment are eligible to receive the benefits of this promotion for new and existing T-1s of digital Flat Rate Option Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and/or Local ISDN-PRI service provided that existing customers subscribe to a new Term Plan pursuant to the renewal eligibility terms and conditions set forth in the Term Plan Agreement.

Enrolled customers will be charged the following monthly recurring charge T-1:

	<u>Monthly Charge</u>
<u>St. Louis</u>	
Digital Local Trunk-Basic, DID or 2-Way Direct (Flat Rate Option)	\$717.44
<u>St. Louis</u>	
Local ISDN-PRI (Flat Rate Option)	\$749.12

The Promotional Rate is in lieu of the monthly recurring digital local trunk Flat Rate Option charge for Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local ISDN-PRI T-1. Customers will receive the promotional rate for the length of the commitment term.

SECTION 10 – SPECIAL ARRANGEMENTS

10.3 Temporary Promotional Programs (Continued)

10.3.8 Local All Inclusive T-1 Promotion II (Continued)

Promotional Trunks must be ordered by December 31, 2000 and installed by March 31, 2001. If the customer terminates the term plan prior to completion of its term commitment, the customer will no longer be eligible for the benefits of this promotion. Customers enrolled in this promotion are not eligible to receive the benefits of any other promotion except for the Install Waiver Promotion. Customers who receive service under a Special Customer Arrangement (SCA) are eligible to receive the benefits of this promotion. Availability of this promotion is subject to the Company's provisioning capabilities.

SECTION 10 – SPECIAL ARRANGEMENTS

10.3 Temporary Promotional Programs (Continued)

10.3.9 Local PRI Subscription Savings Promotion I

Beginning August 11, 2001 and ending August 31, 2001, the Company will offer the following promotion to (a) new facilities based business customers who order a new T-1 of Local ISDN-PRI service Flat Rate Option (Promotional Service); and (b) existing facilities based business customers who order a new T-1 of Promotional Service at the time of promotion enrollment.

Eligibility:

To be eligible for this promotion, new customers, and existing customers who are not existing subscribers to an On-Net Term Plan or Local On-Net Term Plan (Term Plan), must subscribe to a new Term Plan at the time of promotion enrollment. Existing customers whose existing Term Plan is due to expire at the time of promotion enrollment are eligible to receive the benefits of this promotion for new Promotional Service provided that the existing customer subscribes to a new Term Plan pursuant to the renewal eligibility terms and conditions set forth in the Term Plan Agreement.

Promotional Service must be ordered by September 30, 2001 and installed by October 31, 2001.

Enrolled customers will be charged an annual non-refundable charge of \$2,000.00 for each Promotional Service, due the first month of each contract year term.

Benefits:

Enrolled customers will receive a reduced monthly recurring charge of \$231.00 for a T-1 of Local ISDN-PRI service Flat Rate Option for the length of the customer's term of commitment (Promotional Rate).

The Promotional Rate is in lieu of the monthly recurring Local ISDN-PRI T-1 Flat Rate Option charge and any other discounts, promotions or Term Plan discounts (except for the Install Waiver Promotion). Availability of this promotion is subject to the Company's provisioning capabilities.

SECTION 10 – SPECIAL ARRANGEMENTS

10.3 Temporary Promotional Programs (Continued)

10.3.10 Local PRI Subscription Savings Promotion II

Beginning August 11, 2001 and ending August 31, 2001, the Company will offer the following promotion to (a) new facilities based business customers who order a new T-1 of Local ISDN-PRI service Flat Rate Option (Promotional Service); and (b) existing facilities based business customers who order a new T-1 of Promotional Service at the time of promotion enrollment.

Eligibility:

To be eligible for this promotion, new customers, and existing customers who are not existing subscribers to an On-Net Term Plan or Local On-Net Term Plan (Term Plan), must subscribe to a new Term Plan at the time of promotion enrollment. Existing customers whose existing Term Plan is due to expire at the time of promotion enrollment are eligible to receive the benefits of this promotion for new Promotional Service provided that the existing customer subscribes to a new Term Plan pursuant to the renewal eligibility terms and conditions set forth in the Term Plan Agreement.

Promotional Service must be ordered by September 30, 2001 and installed by October 31, 2001.

Enrolled customers will be charged an annual non-refundable charge of \$2,000.00 for each Promotional Service, due the first month of each contract year term.

Benefits:

Enrolled customers will receive a reduced monthly recurring charge of \$346.00 for a T-1 of Local ISDN-PRI service Flat Rate Option for the length of the customer's term of commitment (Promotional Rate).

The Promotional Rate is in lieu of the monthly recurring Local ISDN-PRI T-1 Flat Rate Option charge.

Other Conditions:

Customers enrolled in this promotion are not eligible to receive the benefits of any other promotional offer for Promotional Service except for the Install Waiver Promotion. Availability of this promotion is subject to the Company's provisioning capabilities.

SECTION 10 – SPECIAL ARRANGEMENTS

10.3 Temporary Promotional Programs (Continued)

10.3.11 Local Satisfaction Guarantee Promotion

Beginning January 7, 2002 and ending March 31, 2002, the Company will offer the following promotion to (a) new facilities based business customers who at time of promotion enrollment order new Local Line, digital Local Trunk-Basic, digital Local Trunk-DID, digital Local Trunk-2 Way Direct and/or Local ISDN-PRI service (Promotional Trunks); and (b) existing facilities based business customers who order new Promotional Trunks at time of promotion enrollment. To be eligible for this promotion customers must subscribe to a new term plan with at least a one-year commitment.

Benefit: During the customer's first 90 days of service after installation, if the customer is dissatisfied for any reason with the Company's local service, the customer can cancel service under this promotion without liability.

Promotional Trunks must be installed by June 30, 2002. Customers enrolled in this promotion are not eligible to receive the benefits of the Local PRI Subscription Savings Promotions I or II.

SECTION 10 – SPECIAL ARRANGEMENTS

10.3 Temporary Promotional Programs (Continued)

10.3.12 FX Service Promotion I

Beginning August 11, 2001 and ending September 30, 2001, the Company will offer the following promotion to new customers of FX Service. Eligible customers will receive a monthly credit equal to \$81.00 per trunk per T-1 applied to the monthly recurring per trunk charge for FX Service. In addition, the monthly recurring FX Charge will be waived. The benefits of this promotion will apply for the duration of the promotion.

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ISSUED: November 26, 2003

EFFECTIVE: January 1, 2004

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SECTION 10 – SPECIAL ARRANGEMENTS

10.3 Temporary Promotional Programs (Continued)

10.3.13 Local Service Exchange Install Waiver Promotion I

Beginning August 11, 2001 and ending September 30, 2001, the Company will offer the following promotion to all new business facilities based customers who convert existing local exchange service from another local exchange carrier to MCImetro ACCESS TRANSMISSION SERVICES, LLC Local Services. To receive the benefits of this promotion, customers must commit, at the time of converting to MCImetro ACCESS TRANSMISSION SERVICES, LLC Local Service, to at least a one-year term commitment under the Local On Net Term Plan or On-Net Term Plan discount program. Eligible customers will have the installation charges listed below waived for the length of their committed term:

- Account Setup
- Account Changes (including Moves, Changes, Additions, and Billing Record Changes)
- Line Connection Charges (Local Line, Local Trunk-Basic, Local Trunk DID, Local Trunk-2 Way Direct)
- Direct Inward Dialing (DID)/2 Way Direct Installation for Blocks of DID/2 Way Direct Numbers
- Non-Recurring Charges for Optional Features
- Vanity Number Non-Recurring Charges
- Directory Listings Non-Recurring Charges
- Non-Recurring Charges for Local ISDN-PRI T-1 Installation and Local ISDN PRI Optional Features
- Selective Call Screening Non-Recurring Charge

Customers who terminate their term plan prior to the expiration of the committed term will no longer receive the benefits of this promotion. New lines, trunks, or new locations added after the initial service install are not eligible for the installation waiver for the committed term. Additional services converted from another local exchange carrier after the initial service install will be eligible for the install waiver for the committed term.

SECTION 10 – SPECIAL ARRANGEMENTS

10.3 Temporary Promotional Programs (Continued)

10.3.14 Digital Dividend Promotion I

Beginning August 11, 2001 and ending September 30, 2001 the Company will offer the following promotion to new and existing customers who purchase new digital Local Trunk-Basic, digital Local Trunk-DID/2 Way Direct or digital Local ISDN PRI trunks.

Eligibility: To be eligible to enroll in this promotion, customers must satisfy the following conditions at the time of promotion enrollment:

subscribe to an On-Net Term Plan which equals or exceeds one year. Existing customers who are enrolled in an existing On-Net Term Plan, must subscribe to a new On-Net Term Plan following the terms and conditions set forth in the On-Net Term Plan for renewals; and,

order installation of new digital Local Trunk-Basic, digital Local Trunk-DID/2 Way Direct or digital Local ISDN PRI trunks terminating to a PBX.

Benefits: Eligible customers enrolled in this promotion will receive a credit per location applied to each invoice month specified in the schedule below based on the customer's selected length of term commitment:

<u>Term Commitment</u>	<u>Invoice Month</u>
1 Year	12 <sup>th</sup> and 13 <sup>th</sup> month
2 Year	12 <sup>th</sup> , 13 <sup>th</sup> , 24 <sup>th</sup> and 25 <sup>th</sup> month
3 Year	12 <sup>th</sup> , 13 <sup>th</sup> , 24 <sup>th</sup> , 25 <sup>th</sup> , 36 <sup>th</sup> and 37 <sup>th</sup> month
4 Year	12 <sup>th</sup> , 13 <sup>th</sup> , 24 <sup>th</sup> , 25 <sup>th</sup> , 36 <sup>th</sup> and 37 <sup>th</sup> month
5 Year	12 <sup>th</sup> , 13 <sup>th</sup> , 24 <sup>th</sup> , 25 <sup>th</sup> , 36 <sup>th</sup> and 37 <sup>th</sup> month

SECTION 10 – SPECIAL ARRANGEMENTS10.3 Temporary Promotional Programs (Continued)10.3.14 Digital Dividend Promotion I (Continued)

Each credit will be equal to the customer's monthly recurring Local Trunk-Basic, Local Trunk-DID/2 Way Direct, Local Trunk-DID/2 Way Direct Number Charges and Local Trunk ISDN PRI charges for trunks ordered within 60 days after the customer's term plan enrollment signature date, after discounts, based on the month of service prior to each invoice month specified in the schedule above. Measured Option customers will receive an additional credit for usage incurred based on the average local usage for the 3 months of service prior to each invoice month as specified in the schedule above.

Credits provided under this promotion will not be calculated upon: Directory Assistance charges; operator service charges; and Optional Feature monthly charges. Customers discontinuing local service or terminating their term plan prior to the expiration of the committed term will no longer receive the benefits of this promotion. Customer locations enrolled in the Lit Building Promotion or the Digital Discovery Promotion are not eligible to receive the benefits of this promotion.

SECTION 10 – SPECIAL ARRANGEMENTS

10.3 Temporary Promotional Programs (Continued)

10.3.15 Digital Discovery Promotion I

Beginning August 11, 2001 and ending September 30, 2001 the Company will offer the following promotion to new and existing customers who order new digital Local Trunk-Basic or digital Local Trunk-DID/2 Way Direct trunks.

Eligibility: To be eligible to enroll in this promotion, customers must satisfy the following conditions.

Upon enrollment in this promotion:

Customers must subscribe to an On-Net Term Plan with a term and volume commitment that equals or exceeds one year, \$1,000 per month. Existing customers enrolled in an existing On-Net Term Plan, must subscribe to a new On-Net Term Plan following the terms and conditions set forth in the On-Net Term Plan for renewals.

Benefits: Eligible customers enrolled in this promotion will receive the following one-time credit per facility to offset the cost the customer incurs to purchase and install T-1 digital PBX cards, channel banks and CSUs. The credit will be based on the term and volume commitment that the customer selects and will be applied to the first full month's invoice.

Volume Commitment	Term Commitment/Credit				
	1 Year	2 Year	3 Year	4 Year	5 Year
1,000 /month	\$1,000	\$1,750	\$2,500	\$2,500	\$2,500
2,000/month	\$1,000	\$1,750	\$2,500	\$2,500	\$2,500
3,000/month	\$1,250	\$2,500	\$3,500	\$3,500	\$3,500
4,000/month	\$1,250	\$2,500	\$3,500	\$3,500	\$3,500
5,000/month and above	\$1,750	\$3,500	\$4,500	\$4,500	\$4,500

SECTION 10 – SPECIAL ARRANGEMENTS

10.3 Temporary Promotional Programs (Continued)

10.3.15 Digital Discovery Promotion I (Continued)

To receive credit, customers must prove to the Company's reasonable satisfaction that it acquired T-1 digital PBX cards, channel banks or CSUs within 90 days after the customer's term plan enrollment signature date. Customers disconnecting service prior to the expiration of the term commitment will be billed and required to repay the credit received under this promotion. Customer locations enrolled in the Lit Building Promotion or the Digital Dividend Promotion are not eligible to receive the benefits of this promotion.

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ISSUED: November 26, 2003

EFFECTIVE: January 1, 2004

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SECTION 10 – SPECIAL ARRANGEMENTS

10.3 Temporary Promotional Programs (Continued)

10.3.16 Local All Inclusive T-1 Promotion III

Beginning August 11, 2001, and ending September 30, 2001, the Company will offer the following promotion to (a) new customers who order a new T-1 of digital Flat Rate Option Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and/or Local ISDN-PRI service (Promotional Trunks); and (b) existing customers who order a new T-1 of Promotional Trunks at the time of promotion enrollment and who do not currently have the Company's Local Service in that respective Metropolitan Statistic Area (MSA).

To be eligible for this promotion, new customers, and existing customers who are not existing subscribers to an On-Net Term Plan or Local On-Net Term Plan (Term Plan), must subscribe to a new Term Plan at the time of promotion enrollment. Existing customers whose existing Term Plan is due to expire at the time of promotion enrollment are eligible to receive the benefits of this promotion for new and existing T-1s of digital Flat Rate Option Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and/or Local ISDN-PRI service provided that existing customers subscribe to a new Term Plan pursuant to the renewal eligibility terms and conditions set forth in the Term Plan Agreement.

Enrolled customers will be charged the following monthly recurring charge per T-1 based on the customer's term of service.

	<u>Term Commitment/Promotional Rate</u>	
	<u>1 Year</u>	<u>2, 3, 4 or 5 Year</u>
<u>St. Louis</u> Digital Local Trunk-Basic, DID, Or 2 Way Direct (Flat Rate Option)	\$517.44	\$457.44
<u>St. Louis</u> Digital ISDN-PRI (Flat Rate Option)	\$549.12	\$489.12

The Promotional Rate is in lieu of the monthly recurring digital local trunk Flat Rate Option charge for Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local ISDN-PRI T-1 and Term Plan discounts. Customers will receive the promotional rate for the length of the commitment term.

SECTION 10 – SPECIAL ARRANGEMENTS

10.3 Temporary Promotional Programs (Continued)

10.3.16 Local All Inclusive T-1 Promotion III (Continued)

Promotional Trunks must be ordered by September 30, 2001 and installed by December 31, 2001. If the customer terminates the term plan prior to completion of its term commitment, the customer will no longer be eligible for the benefits of this promotion. Customers enrolled in this promotion are not eligible to receive the benefits of any other promotion or discounts except for the Install Waiver Promotion. Customers who receive service under a Special Customer Arrangement (SCA) are eligible to receive the benefits of this promotion except that SCA benefits will not apply to the promotional rate. Availability of this promotion is subject to provisioning capabilities.

SECTION 10 – SPECIAL ARRANGEMENTS

10.3 Temporary Promotional Programs (Continued)

10.3.17 Local All Inclusive T-1 Promotion IV

Beginning August 11, 2001, and ending September 30, 2001, the Company will offer the following promotion to (a) new customers who order a new T-1 of digital Flat Rate Option Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and/or Local ISDN-PRI service (Promotional Trunks); and (b) existing customers who order a new T-1 of Promotional Trunks at the time of promotion enrollment and who do not currently have the Company's Local Service in that respective Metropolitan Statistic Area (MSA).

To be eligible for this promotion, new customers, and existing customers who are not existing subscribers to an On-Net Term Plan or Local On-Net Term Plan (Term Plan), must subscribe to a new Term Plan at the time of promotion enrollment. Existing customers whose existing Term Plan is due to expire at the time of promotion enrollment are eligible to receive the benefits of this promotion for new and existing T-1s of digital Flat Rate Option Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and/or Local ISDN-PRI service provided that existing customers subscribe to a new Term Plan pursuant to the renewal eligibility terms and conditions set forth in the Term Plan Agreement.

Enrolled customers will be charged the following monthly recurring charge T-1:

Monthly Charge

St. Louis

Digital Local Trunk-Basic, DID or 2-Way Direct (Flat Rate Option)	\$717.44
----------------------------------------------------------------------	----------

St. Louis

Local ISDN-PRI (Flat Rate Option)	\$749.12
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The Promotional Rate is in lieu of the monthly recurring digital local trunk Flat Rate Option charge for Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local ISDN-PRI T-1. Customers will receive the promotional rate for the length of the commitment term.

SECTION 10 – SPECIAL ARRANGEMENTS

10.3 Temporary Promotional Programs (Continued)

10.3.17 Local All Inclusive T-1 Promotion IV (Continued)

Promotional Trunks must be ordered by September 30, 2001 and installed by December 31, 2001. If the customer terminates the term plan prior to completion of its term commitment, the customer will no longer be eligible for the benefits of this promotion. Customers enrolled in this promotion are not eligible to receive the benefits of any other promotion except for the Install Waiver Promotion. Customers who receive service under a Special Customer Arrangement (SCA) are eligible to receive the benefits of this promotion. Availability of this promotion is subject to the Company's provisioning capabilities.

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ISSUED: November 26, 2003

EFFECTIVE: January 1, 2004

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SECTION 10 – SPECIAL ARRANGEMENTS10.3 TEMPORARY PROMOTIONAL PROGRAMS (CONTINUED)10.3.17 T-up the Internet Promotion

Beginning January 7, 2002 and ending March 31, 2002 the Company will offer the following promotion to new and existing facilities-based business customers.

Eligibility: To be eligible for this promotion, customers must satisfy the following conditions at the time of promotion enrollment:

Customers must order installation of at least one new channelized digital T-1 circuit of which 18 channels must be used by the customer for digital Local Trunk-Basic, digital Local Trunk-DID, and/or digital Local Trunk-2 Way Direct service provided by the Company and up to 6 channels must be used by the customer for Internet channels of 384K bandwidth. (Promotional Circuit).

New customers and existing customers not already on a term commitment must commit to a term of service for at least one year. Existing customers with a remaining term of service that equals or exceeds one year will remain on their existing term commitment. Existing customers with a remaining term of service less than one year must sign a new term commitment for at least one year.

Other Requirements: Each Promotional Circuit must be installed on or before June 30, 2002.

Benefits: In each monthly period of a customer's term of service, enrolled customers will be charged a monthly recurring charge of \$950.00 per Promotional Circuit. (Promotional Rate)

Other Conditions:

Customers enrolled in this promotion are not eligible to receive the benefits of any other promotion or discounts including term plan discounts except for the Install Waiver Promotion.

Customers utilizing less local and Internet channels than the configuration defined as a Promotional Circuit, the customer will be charged the Promotion Rate based on the Promotional Circuit configuration. The Promotional Rate does not include taxes, surcharges, directory assistance, operator services blocks of DID numbers or Optional Features. Customers who discontinue service under this promotion before the expiration of the first year of the committed term of service will be billed and required to pay an early termination charge in an amount equal to the Promotional Rate multiplied by each monthly billing period remaining in the unfulfilled term of service. Customers who discontinue service under this promotion after the first year of the committed term will be billed and required to pay an early termination charge in an amount equal to 50 percent of the Promotional Rate multiplied by each monthly billing period remaining in the unfulfilled term of service. Customers are not eligible to receive the benefits of this promotion for any Promotion Circuit that a customer terminates, then reinstalls, service during the customer's term of service following enrollment in this promotion.

SECTION 10 - SPECIAL ARRANGEMENTS

10.3 TEMPORARY PROMOTIONAL PROGRAMS (CONTINUED)

10.3.18 Local Express Promotion

Beginning April 8, 2002 and ending June 30, 2002, the Company will offer the following promotion to new and existing facilities-based business customers who order a new T-1 of Digital Local Trunk-Basic, Digital Local Trunk-DID, Digital Local Trunk-2 Way Direct and/or Local ISDN-PRI service (Promotional Service).

Eligibility: To be eligible for this promotion: new and existing customers who are not existing subscribers to an On-Net Term Plan or Local On-Net Term Plan (Term Plan), must subscribe to a new Term Plan for one year at the time of promotion enrollment. Existing customers whose existing Term Plan is due to expire at the time of promotion enrollment are eligible to receive the benefits of this promotion for new Promotional Service provided that the existing customer subscribes to a new Term Plan pursuant to the renewal eligibility terms and conditions set forth in the Term Plan Agreement;

Customers must receive interstate long distance service under Special Customer Arrangement (SCA) Guide Type 1 as described in the WorldCom's "Service and Publication and Price Guide" located on the Company's website at [www.worldcom.com](http://www.worldcom.com).

Benefits: Enrolled Customers may select a Flat Plan or Metered Plan. The following monthly recurring charge (Promotional Charge) will apply for the length of the customers term commitment based on the plan selected and term of service:

Monthly Recurring Charge

<u>Local ISDN-PRI</u>	<u>1 Year</u>
Flat Plan	\$556.00
Metered Plan	\$218.75

Local Trunk-Basic, DID and 2way1 Year

Flat Plan	\$524.32
Metered Plan	\$187.07

Customers selecting the Metered Plan will receive the following promotional monthly usage rates based on term of service:

1 Year

<u>1st Minute</u>	<u>Each Additional Minute</u>
\$0.0150	\$0.0090

SECTION 10 - SPECIAL ARRANGEMENTS

10.3 TEMPORARY PROMOTIONAL PROGRAMS (CONTINUED)

10.3.18 Local Express Promotion (Continued)

The Promotional Charge is in lieu of the standard tariffed monthly recurring charges (except for DID number charges and Local ISDN-PRI feature package charges) for Promotional Service, usage charges, discounts (including term plan discounts) and any other local promotions (except for Install Waiver Promotion and Local Satisfaction Guarantee Promotion).

Other Conditions: Existing customers are not eligible to receive the Promotional Charge for new Promotional Service added to a location where the customer already has existing local service. Customers are not eligible to receive discounts (including term plan discounts) or any other promotional offerings except for the Local Installation Waiver Promotion and Local Satisfaction Guarantee Promotion.

SECTION 10- SPECIAL ARRANGEMENTS10.3 TEMPORARY PROMOTIONAL PROGRAMS (CONTINUED)10.3.19 MCI Loyalty Plus Promotion IOffer:

Existing Company customers who simultaneously order a new eligible Company service "unit" (see table below) and enroll that unit in this promotion will receive the following benefit: a one-time credit in the amount indicated in the table below, applied to the monthly recurring charges for the new Company service unit. The credit will be applied to the second full-month's invoice following activation of the new service unit. To receive the benefits of this promotion, each eligible service unit must be active, with no pending cancellation request, at the time the credit is applied. Except for this one-time credit, this promotion does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following promotion enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This promotion applies only with respect to new eligible Company service units ordered between August 31, 2003 and March 31, 2004 for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one Company service which has been actively billing for at least 90 days prior to enrollment in this promotion.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive the benefits of any other promotional offering or discounts, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at [www.mci.com](http://www.mci.com) on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local line/trunk	Line/Trunk	\$50	Y
	Local and Long Distance Service-Trunk Solution	Line/Trunk	\$50	Y
	Local and Long Distance Service-Line Solution II	Line/Trunk	\$50	Y
	Local T1	T1 Circuit	\$500	Y
	Local PRI	PRI Circuit	\$500	Y

ISSUED: November 26, 2003

EFFECTIVE: January 1, 2004

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SECTION 10- SPECIAL ARRANGEMENTS10.3 TEMPORARY PROMOTIONAL PROGRAMS (CONTINUED)10.3.20 MCI Loyalty Plus Promotion IIOffer:

Existing Company customers who simultaneously order a new eligible Company service "unit" (see table below) and enroll that unit in this promotion will receive the following benefit: two credits in the amount indicated in the table below, applied to the monthly recurring charges for the new Company service unit. The credits will be applied to the second full-month's and the sixth full-month's invoice following activation of the new service unit. To receive the benefits of this promotion, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these two credits, this promotion does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following promotion enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This promotion applies only with respect to new eligible Company service units ordered between August 31, 2003 and March 1, 2004, for installation within 30 days of order (or by Company's quoted installation date if later), by Customer with at least one Company service which has been actively billing for at least 90 days prior to enrollment in this promotion.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive the benefits of any other promotional offering or discounts, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at [www.mci.com](http://www.mci.com) on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS.

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local line/trunk	Line/Trunk	\$50	Y
	Local and Long Distance Service-Trunk Solution	Line/Trunk	\$50	Y
	Local and Long Distance Service-Line Solution II	Line/Trunk	\$50	Y
	Local T1	T1Circuit	\$500	Y
	Local PRI	PRI Circuit	\$500	Y

ISSUED: November 26, 2003

EFFECTIVE: January 1, 2004

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SECTION 10- SPECIAL ARRANGEMENTS

10.3 TEMPORARY PROMOTIONAL PROGRAMS (CONTINUED)

10.3.21 MCI Loyalty Plus Promotion III

Offer:

Existing Company customers who simultaneously order a new eligible Company service "unit" (see table below) and enroll that unit in this promotion will receive the following benefit: three credits in the amount indicated in the table below, applied to the monthly recurring charges for the new Company service unit. The credits will be applied to the second full-month's, sixth full-month's, and twelfth full-month's invoice following activation of the new service unit. To receive the benefits of this promotion, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these three credits, this promotion does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following promotion enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This promotion applies only with respect to new eligible Company service units ordered between August 31, 2003 and March 1, 2004, for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one Company service which has been actively billing for at least 90 days prior to enrollment in this promotion.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive the benefits of any other promotional offering or discounts, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7,8 or 9 as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at [www.mci.com](http://www.mci.com) on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local line/trunk	Line/Trunk	\$50	Y
	Local and Long Distance Service-Trunk Solution	Line/Trunk	\$50	Y
	Local and Long Distance Service-Line Solution II	Line/Trunk	\$50	Y
	Local T1	T1Circuit	\$500	Y
	Local PRI	PRI Circuit	\$500	Y

ISSUED: November 26, 2003

EFFECTIVE: January 1, 2004

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SECTION 10- SPECIAL ARRANGEMENTS10.3 TEMPORARY PROMOTIONAL PROGRAMS (CONTINUED)10.3.22 Local Fall Harvest Promotion

Beginning October 1, 2003 and ending October 31, 2003, the Local Fall Harvest Promotion will be available to new Company customers subscribing to new Local Line, Local Trunk-Basic, Local Trunk- DID, Local Trunk- 2 Way Direct, Local ISDN- PRI T1, and Local Trunk T1 service (Local Service) and utilizing the Local Plus Program, Business Advantage Program, Local and Long Distance – Line Solution Plan, Local and Long Distance Service Plus Plan/Local or Long Distance - Trunk Solution. The customer may also utilize Product Package Guide Type 11 or Product Package Guide Type 12 as described in the Company's (T) "Service Publication and Price Guide" located on the Company's Internet site at [www.mci.com](http://www.mci.com).

Benefits:

Enrolled Customers who subscribe to Local Service specified above and commit to a term of service for 1 year will receive a 10 percent discount applied to the monthly recurring service charges including DID number charges and monthly recurring charges for optional features and feature packages.

In lieu of the 10 percent discount above, a customer with a one-year contract who, at the expiration of the initial term, renew their contract for a second one-year period will receive a 15 percent discount applied to the monthly recurring service charges including DID number charges and monthly recurring charges for optional features and feature packages. The 15 percent discount will remain in place for each subsequent year that the customer renews service.

The promotional discount is in lieu of all other discounts on Local Service.

10.3.22 MCI No Risk Customer GuaranteeOffer:

The Company will waive applicable early termination and underutilization charges under a term plan, if the Company, within 90 days of the contract effective date, receives written notification from the Customer that it wishes to discontinue the plan. In order to exercise this right, Customer must provide MCI with at least 30 days written notice per the notice provision in the agreement. For any Customer electing to discontinue service under a plan and timely notifying the Company of its intent, service will terminate under the plan 60 days after the date of receipt of the Customer notification. Customers who terminate under this guarantee will be billed and required to repay all credits, including installation credits received under the plan. Customers who have received a product specific promotional benefit and have not met the requirements for the specific benefit shall also reimburse MCI on a pro-rata basis for such other credits received and charges waived. This Guarantee applies only with respect to new eligible Company Customers who receive Company service provided under a contract entered into between December 1, 2003 and March 31, 2004. Customers must enter into a new term plan with a term of service, which equals or exceeds one year. Customer must not have had any MCI billing within the past 90 days.

ISSUED: November 26, 2003

EFFECTIVE: January 1, 2004

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SECTION 10- SPECIAL ARRANGEMENTS

10.3 TEMPORARY PROMOTIONAL PROGRAMS (CONTINUED)

10.3.23 MCI No Risk Customer Guarantee

Offer:

The Company will waive applicable early termination and underutilization charges under a term plan, if the Company, within 90 days of the contract effective date, receives written notification from the Customer that it wishes to discontinue the plan. In order to exercise this right, Customer must provide MCI with at least 30 days written notice per the notice provision in the agreement. For any Customer electing to discontinue service under a plan and timely notifying the Company of its intent, service will terminate under the plan 60 days after the date of receipt of the Customer notification. Customers who terminate under this guarantee will be billed and required to repay all credits, including installation credits received under the plan. Customers who have received a product specific promotional benefit and have not met the requirements for the specific benefit shall also reimburse MCI on a pro-rata basis for such other credits received and charges waived.

This Guarantee applies only with respect to new eligible Company Customers who receive Company service provided under a contract entered into between December 1, 2003 and March 31, 2004. Customers must enter into a new term plan with a term of service, which equals or exceeds one year. Customer must not have had any MCI billing within the past 90 days.

SECTION 11 – SWITCHED ACCESS SERVICES

This section applies to intrastate access service supplied to Customers for origination and termination of traffic to and from Central Office codes directly assigned to MCImetro ACCESS TRANSMISSION SERVICES, LLC.

This section applies only to the extent that services provided hereunder are used by a Customer for the purpose of originating or terminating intrastate communications. A communication is "intrastate" only if all points of origination and termination are located within the State of Missouri.

11.1 Switched Access Services Concurrence

The Company concurs in the rates, rules and regulations, including all footnotes thereto, applying to and governing Access Service as set forth in the Southwestern Bell Telephone Company Access Service PSC MO. Tariff No. 36 on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law.

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customer.

SECTION 12 – FRAME RELAY SERVICE12.1 Metro Frame Relay Service12.1.1 Description

Metro Frame Relay is a virtual private data network service which allows Customers to simulate a dedicated high speed data network and enables connection of two business sites within the same LATA where suitable facilities are available. Metro Frame Relay is offered at one rate that is the transmission rate (in Kbps or Mbps) and is not usage or distance sensitive. Metro Frame Relay Service is offered in conjunction with the Company's interstate Frame Relay Service as filed with the [REDACTED]

- A. Customers subscribing to Metro Frame Relay Service may order Service for Service Commitment Periods of one, two, three, four or five years and will receive a discount for the term of the Service Commitment Period and volume discount based upon the aggregate dollar volume of Base Rate Charges to Customer.
- B. The term "Minimum Monthly" as it appears in the discount tables set forth in this Section, shall mean the aggregate of all Base Rate charges for each Frame Relay Service, Metro Frame Relay Service and domestic Frame Relay Service combined, (regardless of whether such Base Rate Charges are themselves subject to any discount limitation) which in total amount to, but do not include, the amount stated at each level of the relevant discount schedule (e.g. \$0 - \$2499, \$2500 - \$4999, etc.).
- C. Other charges which may be applicable are Nonrecurring Charges, Ancillary charges, Local Access charges and Taxes.

SECTION 12 – FRAME RELAY SERVICE

12.1 Metro Frame Relay Service (Continued)

12.1.2 Definitions Applicable to Frame Relay Service (Continued)

AMI - Alternate Mark Inversion.

ASR - Access Service Request. An order placed with a Local Access Provider for Local Access.

B8ZS - Bipolar with eight zero substitution.

Bandwidth - The total frequency band, in hertz, allocated for a channel.

Base Rate Charges - The non-discounted monthly recurring Network Port base rate charge plus the non-discounted monthly recurring CIR base rate charge.

Committed Information Rate (CIR) - Refers to the maximum guaranteed transmission speed of a user over a link to the Frame Relay Network.

DDS Service - DDS means Digital Data Service which is an all digital dedicated Interexchange Service where the IXC is designed for full-duplex data transmission at a synchronous speed of 56/64 Kbps with accompanying DDS 56/64 Kbps local access.

SECTION 12 – FRAME RELAY SERVICE

12.1 Metro Frame Relay Service (Continued)

12.1.2 Definitions Applicable to Frame Relay Service (Continued)

ESF - Extended Super Frame.

FRAD - Frame Relay Access Device.

Frame Relay - ANSI ITU interface standard in which Customer translates variable length frames to the frame relay transport vendor.

Installation - The connection of a PVC or port for new, changed or an additional Service.

Kbps - Kilobits per second.

Local Access - The portion of the Service between a Customer premise and a Company designated Point-of-Presence.

Local Access Provider - An entity providing Local Access.

Mbps - Megabits per second.

Network Node (Node) - Customer physical location with an associated Port Connection and PVC.

Physical Change - The modification of an existing PVC or port at the request of the Customer.

Port Connection - Physical connection (located on a frame relay switch) into a carrier's Public Frame Relay network.

SECTION 12 – FRAME RELAY SERVICE

12.1 Metro Frame Relay Service (Continued)

12.1.2 Definitions Applicable to Frame Relay Service (Continued)

Public Frame Relay Network - Telecommunications network operated for the provision of Frame Relay Service to multiple Customers.

PVC - Permanent Virtual Circuit which provides the Customer with the electronic equivalent of a private line between two points. At the time of subscription to this form of service, a virtual circuit is established between two specific customer network addresses on the frame relay service network.

SF - Super Frame.

Transmission Speed - Data transmission speed or rate, in bits per seconds (bps).

SECTION 12 – FRAME RELAY SERVICE

12.1 Metro Frame Relay Service (Continued)

12.1.3 Service Components

There are two components of Metro Frame Relay: Metro PVC and Metro Port.

Metro PVC - A Metro PVC connects two customer sites located within one LATA (determined by NPA/NXX).

Metro Port - A Metro Port can support Metro (intraLATA) PVCs exclusively. All PVCs entering and exiting the Metro Port must be Metro PVCs. A Metro Port cannot support standard PVCs.

The following Port Speed options are available for Metro Ports:

56/64 Kbps	256 Kbps	512 Kbps	1.024 Mbps
128 Kbps	384 Kbps	768 Kbps	1.536 Mbps

The following CIR options are available for Metro PVCs:

16 Kbps	192 Kbps	512 Kbps	832 Kbps	32 Kbps
256 Kbps	576 Kbps	896 Kbps	48 Kbps	320 Kbps
640 Kbps	960 Kbps	56 Kbps	384 Kbps	704 Kbps
1.024 Mbps	64 Kbps	448 Kbps	768 Kbps	1.536 Mbps
128 Kbps				

SECTION 12 – FRAME RELAY SERVICE

12.1 Metro Frame Relay Service (Continued)

12.1.4 Collocation of Customer Equipment

The Company will consider requests from Customers or prospective Customers, provided space is determined, solely by Company, to be available and uncommitted, to license the collocation of Customer equipment and occupancy of space owned or controlled by Company solely for the purpose of interconnecting such Customer equipment with Service at the Company's Points-of-Presence, subject to (A) the Company's current and forecasted physical space requirements, taking into account available space, at the Company's Points-of-Presence, (B) any applicable lease or occupancy restrictions imposed on the Company, (C) the technical and operational compatibility of the Customer's equipment with the Company equipment and Services, (D) the Company's security and revenue requirements, and (E) other terms and conditions to which the Customer contractually will commit.

SECTION 12 – FRAME RELAY SERVICE

12.1 Metro Frame Relay Service (Continued)

12.1.5 Systems Security

Where Customers are permitted access to the Company's computer systems and data (hereinafter "Systems") for the purposes of managing and maintaining their telecommunications system, they will adhere to the following:

- A. Customers may access the Company's Systems only to the extent required by and incident to the administration and management of the Customer's telecommunications system.
- B. Customers may not disclose or use information which may be learned as a consequence of access to the Company's Systems except as may be directly required to insure the proper operation of the Customer's telecommunications system. Customers must take all reasonable precautions to prevent any other person or entity who does not have a need to know from acquiring such information.
- C. Customers shall not in any manner or form disclose, provide, or otherwise make available, in whole or in part, these Systems, documentation, any related material or any other confidential material except to those who have a need to know incident to the operation of the Customer's telecommunications system. These Systems remain the property of Company and may not be copied, reproduced or otherwise disseminated without the prior written permission of Company.

SECTION 12 – FRAME RELAY SERVICE

12.1 Metro Frame Relay Service (Continued)

12.1.5 Systems Security (Continued)

- D. Customers shall take all reasonable precautions to maintain the confidentiality of Systems. Such precautions shall include the use of Personal Identification Numbers (PINs) and passwords selected by and known only to the Customer's individual authorized users. Telephone numbers and dial-up access numbers assigned to the Customer by Company, PINs or any aspect of access and sign-on methodology used to access these Systems shall not be posted or shared with others under any circumstances. Customers shall follow normal logoff procedures prior to leaving a terminal unattended. Customers should report any known or suspected attempt by others to unauthorized access of these Systems.
  
- E. In the event that a security access device assigned to a Customer for dial-up access is lost, stolen, or misplaced, the Customer must notify Company immediately. Access into these Systems beyond that authorized may result in civil and/or criminal penalties.

12.1.6 Customer Provided Equipment

Customer Premises Circuit terminating equipment such as Routers, Bridges, and FRADs shall be provided by the Customer and furnished and maintained at the Customer's expense, except as expressly provided otherwise in writing and set forth in a Service Application accepted by an authorized representative of Company.

SECTION 12 – FRAME RELAY SERVICE

12.1 Metro Frame Relay Service (Continued)

12.1.7 Technical Standards

A. Application of Technical Standards

The following Technical Standards for Metro Frame Relay Services set forth objectives for Company to follow, and are listed in accordance to telecommunications industry standards. In no circumstance shall these Technical Standards be construed as creating any warranty on the part of Company, with the exception of those warranties expressly set forth in the preceding sections of this Tariff.

B. Performance Specifications

ANSI T1-617 Annex D  
ANSI T1-618  
CCITT (ITU) Q.933 Annex A  
CCITT (ITU) Q.922

SECTION 12 – FRAME RELAY SERVICE

12.1 Metro Frame Relay Service (Continued)

12.1.8 Application of Nonrecurring and Ancillary Charges

A. Installation Charges

Charges apply when the Customer requests new or additional Service.

B. Expedite Charges

Company charges for the Expedited handling of the Service order. Company will pass along to the Customer any Local Access Provider Expedite charges associated with the Customer's request for Expedited Installation.

C. Change of Requested Service Date

A change of Requested Service Date charge applies when a change of Requested Service Date is the only requested modification to the original Service order.

- (1) If the first requested change of the Requested Service Date is received more than ten (10) working days prior to the Requested Service Date, there will be no charge.
- (2) If the Requested Service Date has been changed once already, or if the request is made within ten (10) days of the original Requested Service Date, a charge will apply.

SECTION 12 – FRAME RELAY SERVICE

12.1 Metro Frame Relay Service (Continued)

12.1.8 Application of Nonrecurring and Ancillary Charges (Continued)

C. Change of Requested Service Date (Continued)

- (3) An ASR charge will be assessed whenever a change of Requested Service Date is requested on Service orders including Company-ordered Local Access.
- (4) When the Customer requests that its Requested Service Date be extended, the new Requested Service Date must be within thirty (30) days of the previously set Requested Service Date. If the new Requested Service Date is more than thirty (30) days beyond the existing Requested Service Date or unknown, the Service order must be canceled and re-issued when a confirmed date is set. A charge for a change of Requested Service Date also applies when the Customer requests an earlier Requested Service Date that does not require an Expedite. Should an Expedite be required, the Expedite Charge supersedes the change of Requested Service Date charge.

SECTION 12 – FRAME RELAY SERVICE

12.1 Metro Frame Relay Service (Continued)

12.1.8 Application of Nonrecurring and Ancillary Charges (Continued)

D. Change of Order Charges

(1) Charges apply when a Customer requests a modification to the information contained in the original Service order prior to Customer acceptance other than a change of Requested Service Date.

(2) Administrative Charges

If an ASR must be submitted to the Local Access Provider as a result of changes to Customer records such as billing address change, billing contact change, etc., then the Customer will be charged an ASR charge.

(3) Local Access Service Charges

Charges apply if the change requires a change in the original ASR or if a new ASR must be submitted.

SECTION 12 – FRAME RELAY SERVICE

12.1 Metro Frame Relay Service (Continued)

12.1.8 Application of Nonrecurring and Ancillary Charges (Continued)

E. Order Cancellation Charges

Charges apply for Service orders canceled prior to Customer acceptance. These charges are intended to supplement any Service Cancellation charges set forth in Section II. Order cancellation charges are in addition to standard Installation charges.

F. Change of Service Charges

Charges apply to changes made after acceptance by the Customer.

(1) Administrative Charges

If an ASR must be submitted to the Local Access Provider as a result of Customer-requested changes in Service, the Customer will be charged an ASR charge.

(2) Re-engineering Charges

Charges apply for orders that are re-engineered due to a Customer-requested change in local Service type. Changes that require only modification of Local Access, but do not affect Metro Frame Relay Service, will only be charged for the ASR. Any Local Access Provider charges incurred because of the change will be passed on to the Customer.

SECTION 12 – FRAME RELAY SERVICE

12.1 Metro Frame Relay Service (Continued)

12.1.8 Application of Nonrecurring and Ancillary Charges (Continued)

G. Application of Ancillary Charges

(1) Collocation Charges

Collocation charges may apply when Customer contracts with Company to utilize space in Company Point-of-Presence locations for placement of Customer owned and maintained equipment associated with Services Company provides. All pricing for collocation including floor space, power, rack space, DSX-1 or DSX-3 cross-connect panels, etc., is dependent on Customer requirements.

12.1.9 Local Access Charges

The rate information relevant to Local Access charges is available from the relevant Local Exchange Carriers.

SECTION 12 – FRAME RELAY SERVICE

12.1 Metro Frame Relay Service (Continued)

12.1.10 Rates

Rates set forth below are Monthly Recurring, Non-recurring, Ancillary Charges and Discount Schedules applicable.

A. Monthly Recurring Charges

<u>Port</u>	<u>Charge</u>
56/64 Kbps	\$ 55.00
128 Kbps	\$ 125.00
256 Kbps	\$ 170.00
384 Kbps	\$ 205.00
512 Kbps	\$ 240.00
768 Kbps	\$ 270.00
1.024 Mbps	\$ 300.00
1.536 Mbps	\$ 330.00

CIR Charge

\$ 5.00 per 64 Kbps

SECTION 12 – FRAME RELAY SERVICE12.1 Metro Frame Relay Service (Continued)12.1.10 Rates (Continued)B. Non-Recurring Charges(1) Installation Charges

<u>Port</u>	<u>Non-Recurring Charge</u>
64 Kbps	\$ 250.00
128 Kbp	\$ 250.00
256 Kbp	\$ 250.00
384 Kbp	\$ 250.00
512 Kbp	\$ 250.00
768 Kbp	\$ 250.00
1.024 Mbps	\$ 250.00
1.536 Mbps	\$ 250.00

PVC Installation \$ 20.00 per PVC

SECTION 12 – FRAME RELAY SERVICE

12.1 Metro Frame Relay Service (Continued)

12.1.10 Rates (Continued)

C. Non-Recurring Ancillary Charges

(2) Ancillary Charges

Expedite Charge/Port	\$100.00
Cancellation Charge/Port	
Pre-Engineering	\$100.00
Post-Engineering	\$250.00
Date Change Charge/Port	\$100.00
Administrative Order Charge	No Charge
Non-Administrative Order Charge/Port	
Pre Engineering	\$100.00
Post Engineering	\$250.00
U.S. DS-0 ASR	\$ 25.00
U.S. DS-1 ASR	\$ 50.00

ISSUED: November 26, 2003

EFFECTIVE: January 1, 2004

By: Carmen L. Feliciano  
Tariff Administrator  
205 N. Michigan Ave., Suite 1100  
Chicago, IL 60601

SECTION 12 – FRAME RELAY SERVICE

12.1 Metro Frame Relay Service (Continued)

12.1.10 Rates (Continued)

D. Discount Schedule

The discount structures listed below are based solely on the Service Commitment Period selected by the Customer and stated in the Service Order.

Minimum	<u>Monthly</u>	<u>1 Years</u>	<u>2 Years</u>	<u>3 Years</u>	<u>4 Years</u>	<u>5 Years</u>
\$0	4%	5%	7%		9%	14%
\$2,500	6%	7%	9%		12%	16%
\$5,000	7%	9%	11%		14%	18%
\$7,500	9%	10%	13%		16%	20%
\$10,000	10%		15%		19%	22%
\$15,000	11%		17%		21%	24%
\$20,000	12%		18%		23%	27%
\$30,000	13%		19%		24%	28%
\$40,000	14%		20%		25%	29%
\$50,000	15%		21%		26%	30%

12.1.11 Price Protection Plan

Customers who select a Service Commitment Period for Metro Frame Relay Service of one, two, three, four, or five years are automatically enrolled in the Price Protection Plan as described below. During the Service Commitment Period, Customer shall have the option to obtain the discount schedule for such Metro Frame Relay Service which is equal to Company's then-current discount schedule under this Tariff for Metro Frame Relay Service ("Published Price") upon the following conditions of the Price Protection Plan.

SECTION 12 – FRAME RELAY SERVICE12.1 Metro Frame Relay Service (Continued)12.1.11 Price Protection Plan (Continued)

Under the Price Protection Plan, if at any time during the Service Commitment Period any discount rate on the applicable discount schedule is decreased ("New Discount Schedule") for that Service the Customer will continue to be charged the discount in effect at the time the Service Commitment Period was initially selected. If any discount rate on the applicable discount schedule is increased ("New Discount Schedule"), the Customer may obtain affected Service with the New Discount Schedule by executing a new Service Order for the Service in question, subject to a Service Commitment Period which is equal to or greater than the Service Commitment Period of the original Service arrangement ("Revised Service Commitment Period").

Any New Discount Schedule available to Customer pursuant to the foregoing provisions shall become effective with the commencement of the Revised Service Commitment Period as of a date not later than the first day of the latest calendar month/billing period occurring within the sixty (60) days next following Customer's execution and submission of the above-referenced new Service Order to Company.

SECTION 12 – FRAME RELAY SERVICE

12.1 Metro Frame Relay Service (Continued)

12.1.12 Revenue Plan Arrangements

- A. Only by written Service Application, which is accepted by an authorized representative of Company, may Customers obtain a Revenue Plan Arrangement ("Revenue Plan") for the Metro Frame Relay Service. Each Revenue Plan shall be subject to a Customer Commitment Period (defined below) of at least one, two, three, four or five years. The period between the effective date of a Revenue Plan and the expiration of the Customer Commitment Period shall be referred to as the "Term" of the Revenue Plan.
  
- B. From and after the effective date of a Revenue Plan and subject to the provisions of this Section, Customer may submit Service Orders for Qualifying Metro Frame Relay Service subject to the discounts in effect under this Tariff at the time the Service Application for the Revenue Plan is executed by Customer and Company. Subject to other applicable provisions of this Tariff, Company will accept such Service Orders provided the Requested Service Dates therefor do not occur later than a date six (6) months prior to the expiration of the Term ("Plan Installation Period").