STATE OF MISSOURI PUBLIC SERVICE COMMISSION JEFFERSON CITY October 26, 2000

CASE NO: WC-2001-195

Office of the Public Counsel

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Jim Levin

Center for Dispute Resolution

University of Missouri School of Law

206 Hulston Hall

Columbia, MO 65211

Enclosed find certified copy of Mediation Referral Order in the above-numbered case(s).

Sincerely,

Dale Hardy Roberts

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Secretary/Chief Regulatory Law Judge

STATE OF MISSOURI PUBLIC SERVICE COMMISSION

At a Session of the Public Service Commission held at its office in Jefferson City on the 26th day of October, 2000.

Staff of the Missouri Commission,	Public Service))
	Complainant,)
v.		Case No. WC-2001-195
Osage Water Company,))
	Respondent.)

MEDIATION REFERRAL ORDER

On October 12, 2000, Respondent filed its request for mediation. Complainant consented to mediation in a pleading filed on October 19, 2000.

IT IS THEREFORE ORDERED:

- 1. That this matter is referred to mediation.
- 2. That initial designated contacts for the mediation and subsequent matters are as follows:

COMPLAINANT:

Office of the General Counsel Public Service Commission Post Office Box 360 Jefferson City, Missouri 65102-0360

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RESPONDENT:

Gregory D. Williams, Esq.

Attorney at Law Highway 5 at 5-33 Post Office Box 431

Sunrise Beach, Missouri 65079-0431

MEDIATOR(S):

Jim Levin, Director

Center for Dispute Resolution

University of Missouri School of Law

206 Hulston Hall

Columbia, Missouri 65211

573/882-1630

573/882-3343 (fax)

COMMISSION:

Secretary

Missouri Public Service Commission

Post Office Box 360

Jefferson City, Missouri 65102-0360

- 3. That the Commission's Records Manager shall mail this Order to each party. The Records Manager shall mail this Order and copies of the Complaint, Respondent's Request for Mediation and Complaint's written consent to mediation to the Mediator.
- 4. That the Complainant and Respondent shall each individually contact the Mediator within 15 days of the effective date of this Order to obtain instructions from the Mediator, to review the Complaint and to schedule a MEDIATION CONFERENCE. Any mediation conference shall be scheduled in the Commission's offices in Jefferson City, Missouri, or the offices of the mediator in Columbia, Missouri, unless the Mediator consents to a different location that is mutually agreed to by the parties.
- 5. That the process of mediation shall continue until the parties have reached a settlement, until any party is unwilling to proceed further, until the Mediator(s) determines that further efforts would be of no avail, or until the Commission remands this matter from mediation.

- 6. That the unexcused absence and failure of any party to attend any mediation conference will end the mediation process and cause a mandatory procedural schedule to be set by the Commission. Attendance will only be recognized if the party or representative attending has full authority to negotiate.
- 7. That the mediation process is voluntary and any party may notify the Secretary of the Commission by letter when the mediation process has ended.
- 8. That the mediation process is informal and any party may communicate with the Mediator individually without the presence of other parties. Information disclosed to the Mediator, including any settlement offer, is confidential and privileged and will not be disclosed to the Commission.
- 9. That each party shall advise the Commission in writing of the status of the mediation process by letter no later than the last day of each month beginning with the first full month after the effective date of this Mediation Referral Order.
- 10. That any proposed full or partial settlement agreement shall be in writing and shall be filed with the Secretary of the Commission for review and approval by the Commission. A settlement may be shielded from disclosure and filing with the Commission if the Commission is notified in writing that a settlement has been reached and the case is voluntarily dismissed.

11. That this order shall become effective on November 5, 2000.

BY THE COMMISSION

Ask Hoed Roberts

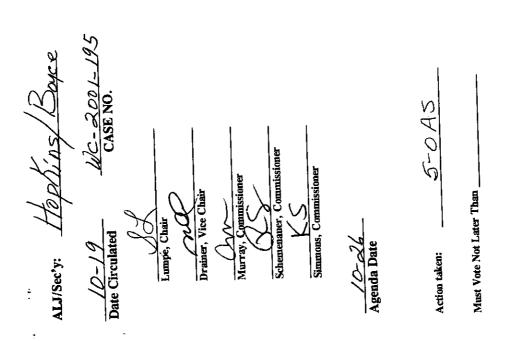
Dale Hardy Roberts

Secretary/Chief Regulatory Law Judge

(S E A L)

Lumpe, Ch., Drainer, Murray, Schemenauer, and Simmons, CC., concur

Hopkins, Senior Regulatory Law Judge



STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this <u>26th</u> day of Oct. 2000.

Dale Hardy Roberts

Lake HARd Roberts

Secretary/Chief Regulatory Law Judge