

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

DAVE WITTE

Complainant,

v.

SPRINT MISSOURI, INC.

Respondent.

Case No. IC-2004-0112

**MEDIATION STATUS REPORT**

COMES NOW Sprint Missouri, Inc., and for its Status Report in the above-referenced case states as follows:

1. On August 25, 2003, Complainant Mr. Dave Witte filed a complaint with the Missouri Public Service Commission ("Commission") against Sprint Missouri, Inc. ("Sprint"). On September 15, 2003, the Commission issued its Notice of Complaint and, as part of that Notice, the Commission informed the parties of an available voluntarily mediation process. Sprint replied on September 19, 2003 requesting mediation to resolve this issue. Mr. Witte responded on October 16 and informed the Commission that he agreed to participate in mediation.

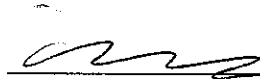
2. On October 24, 2003, the Commission issued an Order Acknowledging Mediation. The Order directed the parties to contact the Alternative Dispute Resolution Center at the Law School of the University of Missouri-Columbia to initiate the mediation process. In addition, the Commission ordered the parties to report the status of the mediation in writing on a monthly basis beginning November 24, 2003.

3. On December 5, 2003, Sprint and Mr. Witte engaged in mediation proceedings with Mr. James Levin, Associate Director of the Center for the Study of Dispute Resolution, at the Law School of the University of Missouri-Columbia, acting as mediator. The mediation process produced an amicable resolution to Mr. Witte's issues. Moreover, at the conclusion of the mediation proceeding, Mr. Witte agreed to dismiss his complaint against Sprint. In addition, on December 22, 2003 Sprint discussed the mediation process with Mr. Levin and Mr. Levin indicated that Mr. Witte would be writing a letter to the Commission withdrawing his complaint.

WHEREFORE, Sprint Missouri, Inc. hereby respectfully submits the above status report to the Commission.

Respectfully submitted,

SPRINT



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**CERTIFICATE OF SERVICE**

The undersigned hereby certifies that a copy of the above and foregoing was served on the following parties by first-class/electronic/facsimile mail, this 23st day of December, 2003.

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