

Missouri Public Service Commission

WC-2010-0357

Mike Medlin, Complainant vs. Raytown Water Company, Respondent

Reply Form

Return this document to:

Missouri Public Service Commission, P.O.Box 360, Jefferson City, MO 65201-0360
no later than August 23, 2010.

FILED

AUG 26 2010

1. Statement:

Three separate tests of the water meter at 10101-07 E. 67th Street showed the meter to be accurate.

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Service Commission

☐ I don't know whether the statement is true or false.

☐ The statement is entirely true.

The statement is not entirely true because: Since the meter was illegally removed from the Medlin's property and taken to the RWC's shop, with no outside supervision, it is highly possible that anything could have occurred. This meter could have easily been tampered with by RWC, then sent to district 2

2. Statement:

(continued)

High readings on the water meter at 10101-07 E. 67th Street ceased before replacement of the meter.

☐ I don't know whether the statement is true or false.

☐ The statement is entirely true.

The statement is not entirely true because: This is very repetitive, but to reiterate, the high readings did not cease before replacement of meter. The high readings ceased immediately the day the meter was replaced, as stated on previous requested documentation.

(Continued)

MPSC Reply Form (continued from Pg. 1)
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#1 (continued)

for the 2nd test, and subsequently tested the 3rd time in the presence of the staff. Further, since the RWC did not change this water meter out within normally acceptable time frames, it would be impossible to know if the meter had been functioning properly.

#2 (continued)

On Raytown Water Company's answer to complaint, Mr. Spradley states in #6 (Pg. 2) that high usage did not stop immediately upon changing the meter because the next bill was \$353.91. This is another deceitful tactic being used by RWC to distort the facts. Three days and \$300+ of this \$353.91 bill was usage recorded **by the old meter**, and they and the commission both know this to be true based on readings/records presented by RWC themselves. They are mixing information to intentionally distort the findings that show the high readings stopped immediately upon changing the meter.