

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

Mrs. Sherrill E. Fisher,)	
)	
Complainant,)	
)	
v.)	Case No. EC-2008-0408
)	
Union Electric Company, d/b/a)	
AmerenUE,)	
)	
Respondent.)	

JOINT LIST OF ISSUES, WITNESSES AND ORDER OF CROSS EXAMINATION

COMES NOW, the Staff of the Missouri Public Service Commission (Staff), through Counsel, and on the behalf of Staff, Mrs. Sherrill E. Fisher (Mrs. Fisher or Complainant), and Union Electric Company, d/b/a AmerenUE (AmerenUE or Company), known jointly as the parties, files this Joint List with the Missouri Public Service Commission (Commission), respectfully stating the following:

Procedural History

1. On June 24, 2008, Mrs. Fisher filed a formal Complaint against AmerenUE, stating that the Company sent her incorrect bills, failed to apply payments made to her account, and failed to credit paid deposits to her account.
2. On July 25, 2008, AmerenUE filed its Answer, denying Complainant's assertions, and stating the account was properly credited.
3. On January 26, 2009, a prehearing conference was held, and both Complainant and Respondent appeared by telephone. Counsel for Staff appeared in person. Unfortunately, the parties were unable to reach a resolution and requested that a hearing be set.

4. On February 2, 2009, the Commission issued its Order Setting Evidentiary Hearing, setting the hearing for February 24, 2009, with the list of issues, witnesses and the order of cross examination to be filed no later than February 17, 2009.

List of Issues

5. The parties submit the following two issues for decision by the Commission: 1) whether AmerenUE has applied all payments made by the Complainant to her accounts; and 2) whether AmerenUE has applied all deposits advanced by the Complainant to her accounts.

Witnesses And Order Of Cross Examination

6. The parties state the following witnesses will be called: 1) Sherrill E. Fisher and Darlene Jackson for the Complainant; Cathy Hart for AmerenUE; and Marilyn Doerhoff for the Staff.
7. The parties agree to the following order for the presentation of testimony and cross examination: 1) the Complainant will present evidence first, followed by cross examination from the Staff and AmerenUE; 2) AmerenUE will present evidence next, followed by cross examination from the Staff and the Complainant; and 3) the Staff will present evidence last, followed by cross examination from AmerenUE and the Complainant.
8. The Office of Public Counsel has stated it will not participate in this hearing.

WHEREFORE, the Staff, on behalf of the parties, respectfully requests the Missouri Public Service Commission accept the List of Issues, Witnesses and Order of Cross-Examination in this case.

Respectfully submitted,

/s/Jennifer Hernandez

Jennifer Hernandez

Legal Counsel

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CERTIFICATE OF SERVICE

I hereby certify that copies of the foregoing have been mailed, hand-delivered, or transmitted by facsimile or electronic mail to all counsel of record this 17th day of February 2009.

/s/ Jennifer Hernandez