BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of the Application of KCP&L)	
Greater Missouri Operations Company for)	Case No. ER-2010-0356
Approval to Make Certain Changes in its)	
Charges for Electric Service.)	
)	

KCP&L GREATER MISSOURI OPERATIONS COMPANY'S PROPOSED CUSTOMER NOTICE

COMES NOW KCP&L Greater Missouri Operations Company ("GMO") and pursuant to paragraph 6 of the Commission's June 11, 2010 Order and Notice, submits the attached Exhibit 1 as its proposed customer notice.

Respectfully submitted,

|s| Roger W. Steiner

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Attorneys for KCP&L Greater Missouri Operations Company

CERTIFICATE OF SERVICE

I do hereby certify that a true and correct copy of the foregoing document has been hand delivered, emailed, or mailed, postage prepaid, this 20th day of July, 2010, to all counsel of record.

|s| Roger W. Steiner

Roger W. Steiner

Important notice

KCP&L Greater Missouri Operations Company has filed revised electric service tariff sheets with the Missouri Public Service Commission (PSC) which would increase the Company's Missouri jurisdictional annual gross revenues in its MPS service area by approximately \$76 million and in its L&P service area by approximately \$22 million. For the typical MPS residential customer, the proposed increase would be approximately \$14.86 each month. For the typical L&P residential customer, the proposed increase would be approximately \$12.82 each month. The proposed increase is approximately 14% in each of the Company's service territories. The PSC will conduct local public comment hearings to solicit input from the company's customers, as follows:

- <u>Day of week</u>, <u>Date</u>, beginning at <u>Time</u>, in the <u>Building name</u>, <u>Address</u>
- Day of week, Date, beginning at Time, in the Building name, Address
- Day of week, Date, beginning at Time, in the Building name, Address
- Day of week, Date, beginning at Time, in the Building name, Address

A question-and-answer session will be held beginning at time.

The Commission will also conduct an evidentiary hearing at its offices in Jefferson City <u>Date</u> through <u>Date</u>, beginning at <u>Time</u>. If you wish to comment or secure information, you may contact the Office of the Public Counsel, Post Office Box 2230, Jefferson City, MO 65102, telephone (866) 922-2959, email opcservice@ded.mo.gov or the Missouri Public Service Commission, Post Office Box 360, Jefferson City, MO 65102, telephone 800-392-4211, email pscinfo@psc.mo.gov.

The buildings where the hearings will be held meet accessibility standards required by the Americans with Disabilities Act. If a customer needs additional accommodations to participate in these hearings, please call the Public Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 prior to the hearing.