

151 Southhall Lane, Ste 450 Maitland, FL 32751 P.O. Drawer 200 Winter Park, FL 32790-0200 www.inteserra.com

November 07, 2019 Via Web Filing

Mr. Morris Woodruff, Executive Secretary Missouri Public Service Commission 200 Madison Street Suite 500 Jefferson City, MO 65102-0360

RE: West IP Communications, Inc.

Notice of Name Change to Intrado IP Communications, Inc.

Dear Mr. Woodruff:

Please accept this letter as notification that West IP Communications, Inc. has changed its name to Intrado IP Communications, Inc.

West IP Communications, Incl was granted authority to provide Interconnected Voice Over Internet Protocol (VoIP) Service in DA-2012-0412 on July 1, 2012. The Company has reviewed and updated the Company's contacts in EFIS. Enclosed with this letter is a copy of the Amendment Certificate of Authority issued by Missouri Secretary of State's Office and a copy of the Certificate of Amendment and Good Standing issued by the Company's domestic state in Delaware.

Any questions you may have regarding this filing should be directed to my attention at 407-740-3031 or via email to Sthomas@inteserra.com. Thank you for your assistance in this matter.

Sincerely,

/s/Sharon Thomas

Sharon Thomas Consultant

cc: Sean Ward - West IP

Office of Public Counsel

tms: MOx1901

Enclosures ST/kb